

Family Resource Centers Monthly Reports

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11-2020



County East Family Resource Center November 2020 Board Report

Center Services:

Crisis Response/Counseling	3
HEAP/SNAP/Care & Share	10
Holiday/Other Giveaway	11
Information/Referral	11
National Grid	4
Total:	39

Center Highlights:

County East FRC assisted a family of eight to procure suitable housing on November 1, 2020. The family was also assisted with furniture, household items, warm clothing and coats as the family relocated to the East Syracuse area and are settling into the new home with supported services from County East, County West's Treasure Go Round and the United Way's Give to Others Program.

County East FRC assisted a single individual to procure suitable affordable housing in East Syracuse in November and will move into the new setting in January 2020. The individual lost her significant other in 2019 and has been looking for housing, which has been a struggle as she did not want to leave East Syracuse. The customer is very happy as she says perseverance pays off.

County East FRC enrolled three grandmothers into the RAPP program in November. Five grandmothers and their families are enrolled in the program. The families were assisted with a complete Thanksgiving dinner through the program and were able to enjoy the Holiday with some unexpected pleasures. Kudos to RAPP program.

County East FRC in collaboration with Holy Transfiguration Church received a donation of eleven (11) Thanksgiving Baskets. The baskets were distributed in the East Syracuse community on 11/24/20.

County East FRC received a complete Thanksgiving meal from a family who just wanted to give to others this holiday season.

County East FRC received gift cards from another family who have been donating for years when their children were small. Now the children all grown up, continue the tradition of planting seeds of hope to less fortunate families.



County East Family Resource Center November 2020 Board Report

County East FRC will continue to assist the elderly through the Sick & Shut in Program that offers assistance to seniors who have limited or no support. The services include transportation, advocacy, assistance with applications, information and referrals to relevant resources in the community.

County East FRC has hosted Upstates Mobile Mammogram Bus quarterly in 2020, and will host the final appointment on Thursday December 3, 2020 from 9:30 to 3 PM.

County East FRC Coordinator enrolled in TEPE Parenting Education Program upon completion of the program, will offer parenting education to the East Syracuse community.

Upcoming Events:

- Mobile Mammography: 12/3/20
- RAPP Program: Ongoing
- NYSCAA Conference 12/1- 12/3- 12/8
- Give a Holiday Program: 12/2020
- CNY Task Force Meeting 12/17/20 (Zoom)
- Parenting Education: Ongoing
- Vera House Elder Abuse Program : January 2020

Success Story:

County East FRC received a donation of tables, and chairs from United Ways Give to Others program on November 25, 2020. The items were delivered to the family just in time for them to celebrate Thanksgiving in their new home with a complete Thanksgiving meal all donated to them from generous contributions from the East Syracuse community.

Kudos to the generosity in this community.



County South Family Resource Center November 2020 Board Report

Center Services:

Crisis Response/Counseling	4
Diaper Bank	3
Eligibility Determination	3
FISH/Rides Provided	10
Food Delivery	42
HEAP/SNAP/TANF	7
Information/Referral	9
Parenting Class	4
Other	8
Total:	90

Center Highlights:

County South has been busy registering people for the Christmas Basket Program this month, organizing donations, and planning the program for 100 families, including seniors. The parenting class has been looking at Child Development and where their trauma was in their lives. Client activity has revolved around HEAP applications, SNAP recertification's, and transportation. The FISH program closed again and will remain closed until spring due to the uptick of COVID cases in the rural part of the county. The first Train the Trainer Parenting Class was held with 7 students from the FRC component.

Upcoming Events:

Tully Community Christmas Basket Program- Dec. 10th –Dec. 17th.

Success Story:

A new family that has been working with CSFRC since early October has made progress with the education of their children. They met with the CSFRC Coordinator and reviewed the IEP and 504 plans the children had. A school visit was arranged with a tour of their new school. Two of the children have special needs so they were very hesitant to go to school onsite however after the school meeting and visit, the mother realized that the services needed for them to succeed would happen if they went to the school building each day instead of learning at home. All 4 children are now attending and doing better with their assignments and educational goals.



County West Family Resource Center November 2020 Board Report

Center Services:

Clothing Closet	13
Crisis Response/Counseling	4
Food Pantry/Delivery	24
Holiday/Other Giveaway	5
Hygiene/Toiletries	5
Other	2
Total:	53

Center Highlights:

The center had numerous donations in large quantities delivered just before Thanksgiving:

- Tracey Carvell from Candlewood Suites Syracuse Airports organized a coat drive and donated 200 winter coats as well as hats, gloves, scarves and other miscellaneous winter clothing.
- Kathleen Pahl from Coldwell Banker in Liverpool organized a coat drive and donated about 350 coats.

The community has also been very generous with the food donations for our food pantry and Thanksgiving dinners:

- Word of Life Marriage Group donated 4 complete dinners.
- Kevin Cope from the Baldwinsville Fire Department donated a substantial amount of non-perishable food to our Emergency Food Pantry.
- Several community members donated hygiene products and non-perishable food items to our pantry.

Paul "Our Christmas Tree Guy" donated 20 real trees for our families at the center to enjoy. He has plans to donate additional trees in December.

Upcoming Events:

- Community Members adopting families for Christmas.
- Real Christmas trees are available for free at our center for families to have for this holiday season.



County West Family Resource Center November 2020 Board Report

- Holiday activities are being finalized for families to participate at home due to COVID gathering restrictions. Gingerbread houses will be delivered to RAPP families on December 17th.
- CWFRC has monthly cooking/nutrition classes planned for December 10th.

Success Story:

CWFRC's coordinator and family advocate have spoken each year at Baker High School to Nikki Campbell's Government class about what the center does for the people in the community who face challenges and hardships in their lives and the services the center provides to give families a "hand up" during their time of need. One program which the students love to participate in is CWFRC "Adopt a Family at Christmas." Each class will adopt a family and using the money they raise, will budget and purchase gifts for a family. Each past year it has been a success, but due to COVID her class could not participate in the traditional manner.

A call came in recently from a parent of a student of Nikki's who recently graduated requesting to adopt a family. She stated that the experience her child had adopting a family and hearing us speak has inspired her and her family to continue the act of kindness. She has agreed to adopt a small family from our center. This yearly visit to Baker High School inspired philanthropic acts of kindness to be continued for another generation.



Eastside Family Resource Center November 2020 Board Report

Center Services:

Computers, Software & Other Equipment	24
Food Pantry/Table Giveaway/Prepared Meal	245
Hygiene/Toiletries	5
Job Placement/Referral	16
K-12 Education & Support	48
Resume Development	7
Rides Provided	26
Other	7
Total:	378

Center Highlights:

Eastside Advocate has been assistance the community with job application and happy to report that 3 has started a new job, UPS, Loretto and APW Flagging. We have been able to continue help the community with providing Fresh Food at our pantry.

Upcoming Events:

Zooming and completed activities with OPWDD students.

Success Story:

Elgar Benavides has accepted the position and will start on 12/7/2020. Eastside FRC was able to give away 6 \$15.00 checks to the community for them to purchase a butterball turkeys.



Southside Family Resource Center November 2020 Board Report

Center Services:

Clothing Closet	4
Fax/Copies/Computer	8
Food Pantry/Table Giveaway/Prep Meal	101
Hygiene/Toiletries	4
Job Shadowing	62
Other	3
Total:	182

Center Highlights:

- Cleaning the center – cleaning out the basement and storage areas of obsolete items
- Coordinator and Advocate are participating in the New York State Parenting Education Credential program
- Thanksgiving giveaway – turkey coupons, along with activities with games and snacks.

Upcoming Events:

- Christmas toiletry giveaway
- NYSCAA annual conference participation
- Participating in various re-entry community meetings

Success Story:

Our job plus worker is starting to put job applications in the community, she has been at the center for a year now. In addition, a CNY Works staff member is pursuing opening her own daycare center with the assistance of Karen Barry, our Early Childhood Career case manager.



Westside Family Resource Center November 2020 Board Report

Center Services:

Diaper Bank/Baby Items	72
Food Pantry/Table Giveaway/Prep Meal	265
Holiday/Other Giveaway	15
Hygiene/Toiletries	236
Language Translation	10
Other	6
Total:	604

Center Highlights:

- Through our CNY Diaper Bank partnership, we can now request formula to distribute with diapers
- Coat drive from the 16th-24th with collection bins at a few businesses and suburban communities/groups. We collected about 60 new jackets/coats and 80 hats and gloves
- Held raffle to give out 15 coupons for free Butterball turkeys
- Partnered with Brady Faith to provide 9 prepared Thanksgiving meals to 9 families

Upcoming Events:

- Coat Drive distribution – once the SCSD finished their coat drive, we will combine the collected items to give out all at once
- Give-A-Holiday distribution
- Bath towel, wash cloths, and soap ("spa package") giveaway to about 30 families
- Attend the annual NYSCAA Conference

Success Story:

Provided a new crib to a pregnant, single mom of three.

Prepared Thanksgiving meals turkey, potatoes, green beans, stuffing, carrots, rolls, and pie for 10-12 people. These meals were given to single parents and a working mom who did not have the day off to spend with her family and prepare the food.

Nichole has been working closely with a man who cannot speak English on a disability claim. He has named her the "representative" for his claim and she has been handling all of the paperwork and phone calls for him. Because of her efforts, he has finally been able to properly file his claim and is waiting to receive his notice of approval.

Early Childhood Career Pathway Program Board Report November 2020

Program Services:

CDA Coaching	1
CDA Intake/Information	1
CDA Scholarship Assistance	2
CDA Follow Up	1
CDA Coordination	22
FDC Intake Information	1
FDC Follow Up	2
FDC Pre-employment Paperwork	1
FDC Food Delivery	8
FDC Transport	1
Total	40

Program

Highlights:

ECCPP served a total of 13 clients in November 2020 and one was a new FDC Intake.

Beth Henderson

created a new FDC Internal Process for our collaboration which will be very helpful moving forward into the new grant cycle.

I worked closely with the Supervisor (Heather Luchsinger) from Little Apples Day Care to help 2 of her clients renew their CDA.

Transported one new FDC client to Child Care Solutions for Technical Assistance with her FDC application

Started scheduling CDA Observations with Child Care Solutions. Attended first Parenting Ed class

Upcoming Events:

- Parenting Class
- NYSCAA Conference

Success Stories:

Rosa Contreras from Little Apples Daycare was awarded her Infant/Toddler CDA Renewal. The renewal took 9 weeks to be awarded and 16 services.