

Family Resource Centers Monthly Reports

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- Re-Entry Program



County East Family Resource Center January 2022 Board Report

Center Highlights:

County East assisted several families to process Snap recertification applications and assisted one family to apply for TANF.

Coordinator continued to support the Sick & Shut In with basic needs and concerns. As well as community residents with housing, emergency and other services.

Upcoming Events:

- Elder Abuse Support Meeting 2/11/22
- EITC on-site 2/18/22 & 2/25/22
- Black History Program 2/23/22
- Care and Share – 2/8/22

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management and Family Development services as needed

Success Story:

County East FRC had extremely limited hours for the month of January. The coordinator had scheduled PTO (paid time off), and had to adhere to quarantine restrictions for several days.

Center Services:

Crisis Response/Counseling	1
Eligibility Determination	1
Eviction Counseling	1
Fax/Copies/Computer	2
Follow Up	1
Food Delivery	1
HEAP	2
Information/Referral	8
In-Home Care Session	1



County East Family Resource Center January 2022 Board Report

Mental Health Supports	1
National Grid	3
Rides Provided	1
SNAP	1
TANF	1
Total:	25



County South Family Resource Center January 2022 Board Report

Center Highlights:

January was a busy month as several clients had heating, benefit and furniture issues. A new family was serviced in Nedrow that is court mandated to attend Vera House's support network. They have committed to doing Family Development with CSFRC and hopefully will be able to connect with the parenting class soon. Home Visits are being made weekly.

Staff have been preparing for the center to be painted which has not been done since 1995.

The FISH program is operating but is very slow due to COVID.

The afterschool program is flourishing and meets twice a week. They are learning how to do Origami.

The parenting class just finished up a unit on Communication and the Women's Support Group is organizing "ME" Bags to be given to Vera House.

Upcoming Events:

- Care and Share starts February 8th.

Ongoing Site Services:

- Women's Support Group – Mondays – 6:00 – 8:30 PM
- Parents with HOPE Parenting class- Wednesdays – 6:00 – 8:00 PM
- Afterschool Group- Mon. - Wed: 2:40 – 4:30 PM.
- FISH Medical Transport- Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food pantry Delivery- 2nd and 4th Wed of each month
- Crisis management and Family Development Services as needed.

Success Story:

Donations give CSFRC the ability to assist families with what they need to get beyond a crisis and also what they need to make long term changes in their lives. Our community provides the center with diapers for young families. We also had two community members who donated \$1000 to CSFRC to be used as needed.



County South Family Resource Center January 2022 Board Report

Center Services:

Before & After School Programs	20
Childcare	8
Crisis Response/Counseling	10
Diaper Bank	4
Domestic Violence Support	9
Financial Skills Training	2
FISH	3
Food Delivery	23
Gas Voucher	11
Health Insurance	2
HEAP	6
Holiday/Other Giveaway	2
Home Visit	6
Housewares/Furniture	8
Hygiene/Toiletries	1
Information/Referral	9
Landlord/Tenant Mediation	1
Lockbox	1
Parenting Class	8
Rental Assistance	2
Rides Provided	9
SNAP	5
Substance Abuse Supports	2
Table Giveaway (non Food Bank)	3
TANF	2
Wellness Education	1
Total:	159



County West Family Resource Center January 2022 Board Report

Center Highlights:

The Onondaga County Health Department worked with us in the Food Pantry as part of her health initiative for pantries. We now have color-coded labels for foods that are: ok to eat more of is labeled green, ok to eat sometimes is labeled yellow and a red label for less or special time foods (foods high in fat, sodium, etc.).

Cornell cooperative presented a cooking class on January 13; the topic was about "making small meaningful changes in your diet"

R.A.P.P lunch-Thursday 1/10, discussed goals for the New Year

Upcoming Events:

- EITC on site - Monday 2/7
- R.A.P.P luncheon on Thursday 2/10-topic, Al-Anon and Alateen support for our clients.
- Cornell Cooperative nutrition class 2/3
- Care and Share program begins early in the month

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3 pm
- United Healthcare outreach – first and last Tuesday of each month

Success Story:

One of our clients applied and was approved for her first car loan. We are so proud of her, she has stuck with one full-time job and stated "I can't believe I got this loan" We provided positive feedback and reminded her of the progress she has made, she appeared to be so proud and excited.



County West Family Resource Center
January 2022 Board Report

Clothing Closet	30
Crisis Response/Counseling	2
Driver's License	1
Emergency Auto Repair	1
Fax/Copies/Printer	1
Food Delivery	6
Food Pantry	9
Home Visit	2
Hygiene/Toiletries	4
Information/Referral	1
Laundry Voucher	2
RAPP: Parenting Supports	1
Rides Provided	1
SNAP	2
Table Giveaway (non-Food Bank)	24
Winter Items	2
Total:	89



Eastside Family Resource Center January 2022 Board Report

Center Highlights:

Staff was able to engage with our newest Neighborhood Advisory Committee member Robert (Bob) Tackman.

The center continues to offer case management support to Housing Visions clients. Monthly status calls held with Housing Visions management and PEACE staff.

Project Connection, our OPWDD afterschool respite program currently has 5 youth enrolled. Recruitment efforts continue.

EITC was on-site to assist clients to file their tax returns.

Upcoming Events:

- Girls Circle will begin our third on Wednesday, February 9 2022. Due to the COVID rate and the weather, some of the classes will be virtual.
- Fatherhood group is set to start February 2022 @ Southside Center- the cohort will consist of CNY Workers assigned to SSFRC who are young fathers. Augustus Grissett, Family ESFRC Navigator and Mike Willacy, SSFRC Re-entry Case Manager present the program.
- PAVE (PEACE, Inc. Against Violence Effort) workshop will be presented Tuesday, February 22 – Thursday, February 24 from 12-2pm virtual.
- Care and Share – February 8, 2022

Ongoing Site Services:

- Food pantry Monday, 9-12
- Diaper Pantry, Wednesday 9-4pm
- Fresh food giveaway, 9-4pm
- 2nd & 4th Monday, Healthy Families 9-1pm

Success Story:

Three of our students from the SCSD Alternative program have completed their course of work and were able to return to their home school.



Eastside Family Resource Center January 2022 Board Report

Center Services:

Alternative SCSD Program	151
Diaper Bank	8
Food Pantry	33
Information/Referral	13
Housing Vision	53
Prepared Meals	163
Table Giveaway (non-Food Bank)	325
Rides Provided	106
Winter items Giveaway	25
Total:	877



Southside Family Resource Center January 2021 Board Report

Center Highlights:

PAVE meets on Monday and Wednesday, SSFRC receive 50 meals a week from Miss Prissy from Salt Market, 25 on Wednesday and 25 on Friday.

Participated in the Onondaga County Reentry Task Force bi-monthly meeting. Guest speaker was Katherine Dishaw, Manager, OTP & Outpatient Services, Crouse Health.

Upcoming Events:

- SSFRC NAC Board meeting kick-off meeting
- Join the Fight Team Meeting – CCA (Center for Community Alternatives)
- Future of the Southside team meeting held at SSFRC
- Fatherhood Workshop
- EITC on-site – 2/28
- Care and Share – 2/8

Ongoing Site Services:

- Food pantry, Thursday 12-2pm
- Fresh food give away, Thursday 12-2pm
- Black Health Information table every 3rd of the month
- Molina Health Insurance table, Thursday 12-2pm

Success Story SSFRC:

A client had three national grid accounts open, SSFRC advocate was able to get her assistance with HEAP and National Grid to pay those accounts off and close the two that were not being used by the client.

Success Story Re-Entry:

A re-entry client was turned down by Syracuse University, is now working full-time at JMA Wireless at \$17.25 an hour, opened his first Bank account and will be getting his Driver's License next month.



Southside Family Resource Center January 2021 Board Report

Center Services SSFRC:

Clothing Closet	1
Fax/Copies/Computer	10
Food Pantry	11
HEAP	1
Hygiene/Toiletries	1
Information/Referral	1
National Grid	1
Prepared Meal (on site)	3
Table Giveaway (non-Food Bank)	60
Winter Items	1
Total:	90

Center Services Re-Entry:

Family Development	3
Follow Up	1
Information and Referral Calls	1
Intake & Informational	3
Job Referral	2
Notary Services	1
Rides Provided	2
Total:	13



Westside Family Resource Center January 2022 Board Report

Center Highlights:

Provided diapers milk and baby formula to 59 children.

Food pantry served 56 families in the Westside community.

Provided 100 families with Covid kits that include mask, hand sanitizer and disinfectant wipes.

Upcoming Events:

- EITC on-site 2/28
- PAVE programming
- Care and Share starts February 8, 2022

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10-1 pm
- Food Pantry – Third Thursday of the month, 10-1 pm

Success Story:

We have been working with the client for over a month to get the required documents in order to obtain his driver's license. The client finally obtain his license on 01-13-2022 and we purchased it.

Center Services:

Baby Items	1
Diaper Bank	59
Driver's License	1
Fax/Copies/Computer	9
Follow Up	3
Food Pantry	56
HEAP	2
Hygiene/Toiletries	227
Language Translation	7
Rides Provided	1



Westside Family Resource Center
January 2022 Board Report

SNAP	2
Table Giveaway (non-Food Bank)	30
Winter Items	2
Total:	400



Early Childhood Career Pathways Program January 2022 Board Report

Center Highlights:

Attended the Greater Syracuse Works monthly meeting. Maribel Arce (Director of Strategic Initiatives, Syracuse Community Center Collaborative) introduced the ECCPP to the SCSD Career Technical Education (CTE) department. We attended a Zoom meeting with the CTE department and Child Care Solutions (our collaborator) where we agreed to become Career Coaches for CTE. Joshua King (Regional Business Advisor, Child Care Solutions) is taking the lead on this project.

Met with Megan Wagner Flynn (Director of Early Learning Strategy at the Early Childhood Alliance) for program updates. She asked us to reach out to our Family Daycares and extend an invitation for a focus group she is running to discuss the future and challenges of child care. The research group is part of a larger child care supply and demand landscape scan. We forwarded her focus group invitation to our FDCs.

The ECCPP worked with 20 clients this month in various stages of their program. Please see below for specific services provided.

Upcoming Events:

- Parenting Education
- Data Analysts Lunch and Learn;
- Empire State Campaign for Childcare Advocacy Day

Success Story:

Our newest Family Daycare small business, Beautiful Butterflies, is now open and serving children and working parents in the city of Syracuse. The owner, Beautiphul Gaines, requested help with designing and printing her business cards and flyers. We worked together on a design that fit her business perfectly. Flyers and business cards are a marketing expense that can be costly for owners anytime, but especially during start-up. The ECCPP helps to offset these marketing costs for owners. We provide support for our start-up small business daycares before and after they are registered. We also helped her with a food and diaper delivery, which can be appreciated by clients as they work to bring their new business up to full capacity and realize their full earning potential.



Early Childhood Career Pathways Program January 2022 Board Report

Building the CNY Early Childhood Workforce with trained providers is crucial as we work to put more educators and providers into our community. This month we helped two Head Start clients access the Education Incentive Program Scholarship to pay for the final portion of their Child Development Associate Credential. Both of these clients had completed their 120 hours of unpaid training and created a portfolio. The final portion of the credential costs \$425. Each client was awarded the full amount. The next step for these CDA candidates is to take the final exam.

Center Services:

CDA Coordination	12
Diaper Bank	6
Follow Up	14
Food Delivery	6
Grant Coordination	1
Intake & Information	1
Marketing	1
Portfolio Development	4
Scholarship Assistance	17
Tech Pack	8
Total:	70