

Family Resource Centers Monthly Reports

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12-2022



County East Family Resource Center December 2022 Board Report

Center Highlights:

County East, Family Resource Center hosted Cornell Cooperative Extension's Food sense program on December 13, 2022

County East FRC participated in the Give-a-Holiday program this year, three families participated.

Holy Transfiguration Church supported eight low-income families and seniors in East Syracuse were assisted through their holiday program.

Upcoming Events:

- Elder Abuse Support Groups Vera House: 1/17/23 (CWFRFC) 1/19/23 (ESFRC)
- Yoga Mondays Elder Abuse Support 1/23/23
- RAPP: 1/26/23 Noon (CWFRFC)

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed
- RAPP

Success Story:

County East Family Resource Center hosted Upstates Mobile Mammogram Bus on-site on December 15, 2022, from 9 am-3 pm. County East referred four individuals from our elder support program in collaboration with Vera House as part of our health awareness initiative to keep our seniors supported and healthy.

Center Services:

Clothing Closet	13
Holiday/Other Giveaway	12
Table Giveaway (Non-Food Bank)	4
Winter Items	3
Total	32



County South Family Resource Center December 2022 Board Report

Center Highlights:

County South worked collaboratively with St. Leo's Food Pantry and other community partners for the Tully Community Christmas Basket Program serving 107 families this year. The Women's Wellness group went to Sweet Basils for a holiday dinner. Customers were assisted with HEAP, Rural Housing and DSS advocacy, transportation and food deliveries. Staff was able to take time off and come back to work rested and ready for a new year.

Upcoming Events:

- Care and Share – February 2023

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 PM
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

The homeless woman that we have served for months now finally moved into her new apartment December 2nd. She was able to get furniture and housewares from our storage and will also receive help with her security deposit. The housing situation in the rural area is very sparse so this was a good outcome after a long wait that included supports from PEACE, Inc., and several community members.

Center Services:

Baby Items	1
Before & After School Programs	8
Bus Pass	2
Crisis Response/Counseling	1
Diaper Bank	3
Financial Skills Training	1
FISH	2



County South Family Resource Center December 2022 Board Report

Food Delivery	33
Gas Voucher	5
HEAP	4
Holiday/Other Giveaway	57
Home Visit	3
Housewares/Furniture	1
Permanent Housing	1
Hygiene/Toiletries	3
Information/Referral	8
Landlord/Tenant Mediation	1
Parenting Class	2
Rides Provided	10
SNAP	4
TANF	1
Wellness Education	9
Total	160



County West Family Resource Center December 2022 Board Report

Center Highlights:

"Parents with Hope" parenting class Christmas breakfast at the Baldwinsville Diner.

"Making Spirits Bright" at the Fireside Inn, lots of fun, partnered with Scott Leclair and a couple other Northside church volunteers. We received coats, mittens, hats, socks and blankets.

R.A.P.P. coffee hour-Christmas gift give-away.

Open house for donated Christmas gift selections.

Volunteer and mentors Christmas party, everyone had a great time, karaoke, food and Christmas trivia.

Upcoming Events:

Tuesdays-"Parents with Hope" parenting class 10a-12p

R.A.P.P. coffee hour – 1/19

Volunteer meeting – 1/23

Foodbank virtual town hall – 1/25

R.A.P.P. lunch/support group – 1/26

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm
- Fidelis Healthcare outreach – first and last Tuesday of each month

Success Story:

One of our families adopted this Christmas, a Grandmother with 5 children had an amazing holiday this year. Gramma was in tears and she stated "this is the first time the kids have had new boots." She even sent a picture of the new boots which I have included. The generous people who adopted them reached out to us and requested to please have the same family to adopt next year. They stated they feel a connection to them and were so moved by Gramma's emotion and gratitude.

Center Services:



County West Family Resource Center December 2022 Board Report

Clothing Closet	37
Fax/Copies/Computer	4
Food Delivery	1
Food Pantry	10
HEAP	1
Holiday/Other Giveaway	21
Home Visit	4
Hygiene/Toiletries	1
Information/Referral	2
Job Referral	1
Laundry Voucher	1
National Grid	1
Parenting Class	3
Parenting Support	7
Resume Development	2
SNAP	2
Table Giveaway (non-Food Bank)	29
Winter Items	3
Total	126



Eastside Family Resource Center December 2022 Board Report

Center Highlights:

Successful Holiday dinner where NAC, SCSD, OPWDD and staff was welcome to take part.

Christmas Decoration competition between the PEACE FRC's.

The OPWDD and SCSD students took part in activities with the Syracuse City Parks and Recreation: Black Mamba Skate Park, Swimming at Southwest Pool, Get Air at 1 Destiny USA Drive and Sunnycrest Arena (Ice Skating),

Upcoming Events:

- Community Foundation of Central New York will be hosting a participatory budget meeting 12/6/22, focus on lead concerns in the community.
- Holiday day break field trips

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Tai Chi Classes – Tuesdays, 6-7pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Girls' Circle: "Who I Am" sessions – Wednesdays, 6:00-8:00pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- Healthy Families – 2nd & 4th Mondays, 9-1pm

Success Story:

Seven men graduated from the Fatherhood program and eight girls graduated from the Girl's Circle this month.

Center Services:

Clothing Closet	4
Diaper Bank	10
Fax & Copies	9
Food Pantry	15
Holiday/Other Giveaway: Hairbrush sets	3



Eastside Family Resource Center December 2022 Board Report

Holiday/Other Giveaway: Christmas Baskets	20
Hygiene/Toiletries	4
Information/Referral	7
OPWDD: Exercise/Fitness Session	10
OPWDD: Prepared Meal (on-site)	54
OPWDD: Rides Provided	54
OPWDD: Second Language Enrichment (Spanish)	3
SCSD: Prepared Meal (on-site)	69
SCSD: Rides Provided	69
Table Giveaway (non-Food Bank)	227
Total	601



Southside Family Resource Center December 2022 Board Report

Center Highlights:

Southside Community Winterfest Festival – youth haircuts and various giveaways, including Early Childhood Alliance screening packages.

Holiday fresh food giveaway.

Emergency pantry service for several families in the community.

Upcoming Events:

- OCC Job Fair
- EOC Job Fair
- Volunteer recruitment initiative
- Board Retreat – Fatherhood Program

Ongoing Site Services:

- Food pantry, Thursday 12-2pm
- Fresh food give away, Thursday 12-2pm
- Black Health Information table every 3rd of the month
- Molina Health Insurance table, Thursday 12-2pm

Success Story:

We assisted a client with eight children, secure an apartment. We've been working with the client for four weeks, while she and her children were living in a local hotel. The client was awarded emergency section 8 funding, and has successfully relocated to her new home.

Center Services:

Fatherhood Workshop: Parenting Class	5
Follow Up	7
Information/Referral	1
Rides Provided	5
Table Giveaway (non-Food Bank)	9
Volunteering	28
Total	55



Westside Family Resource Center December 2022 Board Report

Center Highlights:

We provided Christmas dinner in partnership with Brady Market to fifteen families in our community that included a fully cooked ham with all the fixing and a dessert.

Upcoming Events:

In our upcoming distribution of food give away we are going to have a Fidelis Care RV program that Brings Health Insurance Enrollment to Local Neighborhoods.

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10-1 pm
- Food Pantry – Third Thursday of the month, 10-1 pm

Success Story:

We adopt ten families from our Westside community that we have been working with for the past year for our Give-a-Holiday Program. With this program, we were able to provide toys, Christmas baskets, and gift cards to the family members.

We were also able to provide gift cards in the amount of \$550 to 19 families in the community thanks to the Community Foundation grant. With these gift cards, the families were able to purchase winter clothing for all family members.

Center Services:

Baby Items	8
Clothing Closet	18
Diaper Bank	67
Eligibility Determination	3
Fax/Copies/Computer	2
Follow Up	13
Food Delivery	13
Food Pantry	55
Health Insurance	1
HEAP	3
Holiday/Other Giveaway	21
Hygiene/Toiletries	112
Information/Referral	1
Job Placement	2
Language Translation	4
Rides Provided	1



Westside Family Resource Center December 2022 Board Report

SNAP	5
Social Security Disability Insurance (SSDI)	1
Table Giveaway (non-Food Bank)	9
Total	339



Workforce Development December 2022 Board Report

BOOST Program Highlights:

The following meetings were attended by the Coordinator: two BOOST celebrations, EOC meet and greet, BOCES meet and greet, Syracuse Build, Lafayette Parent meeting, Head Start Family Worker meeting, and ESFRC staff meeting. Workforce Advocate attended OnPoint meeting.

ECCPP Program Highlights:

In December, the ECCPP had 8 new intakes. Two clients received Holiday Baskets.

Upcoming Events:

- LeMoyne Lock4 (ERIE21) meeting
- PEACE, Inc. Fatherhood group meeting
- BOCES GED meeting
- BOOST Empath training
- ECCPP Partners in Learning, MANOS meet and greet with PEACE, Inc.

Success Story:

37 clients were identified by Family Workers, Advocates and Coordinators for potential intake into the BOOST program. The program is currently working with 12 clients who have selected a career pathway and are working toward their goals.

A female client renewed her Infant/Toddler Child Development Associate Credential. She was hired at Sumner Head Start as a Teacher Aide. Her CDA had expired which meant that she had to take a final exam and complete a 4 hour observation in her classroom by a Professional Development Specialist.

Two female clients became NYS Registered Family Daycares. One primarily speaks Spanish and works at MANOS.

BOOST Services:

Coordination	11
Follow Up	8
Scholarship Assistance	1
Onboarding	2
Housing	3



Workforce Development December 2022 Board Report

Intake	4
Total	29

ECCPP Services:

Coordination	13
Diaper Bank	9
Follow Up	6
Food Delivery	10
Intake & Informational	8
Marketing	8
Scholarship Assistance	5
Total:	55



Re-Entry Program December 2022 Board Report

Center Highlights:

PEACE Inc.'s Give a Holiday Program provide Christmas gifts for 5 Families that are enrolled in the Family Re-Entry Program.

Attended Rochester Family & Friends of Incarcerated Workers Committee with CCA Members and Citizen Action of New York members in Rochester, NY.

Attended World AIDS Day Event at Southwest Community Center Library.

Attended Mentoring and Empowerment Event hosted by On Point for College

Upcoming Events:

- Multidisciplinary Team Meeting at Vera House hosted by George Kilpatrick on Jan. 19 at 4PM.
- Board of Directors Retreat January 27, 2023 at the Courtyard Marriott Syracuse Downtown at Armory Square.
- Jobs Fair at EOC on January 18, 2023.

Success Story:

I had an appointment with a client on December 13th to assist him in finding employment. I assisted him in applying for a job through First Choice Staffing in Liverpool. Once we completed his application he was contacted during our meeting with a job interview for December 14, the next day. I took him to the job interview in Liverpool on the 14th at First Choice Staffing and he was hired on the spot. On the 15th he started working full time at DB Mason on Van Vleck Road.

Center Services:

Family Development	2
Fax/Copies/Computer	3
Intake & Informational	2
Information and Referral Calls	33
Home Visit	2
Holiday/Other Giveaway	8
Rides Provided	12
Interactions with Employers	1
Job Placement	1
Volunteering	3
Total	67

