

Family Resource Centers Monthly Reports

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02-2022



County East Family Resource Center February 2022 Board Report

Center Highlights:

County East FRC Hosted a Black History Month Celebration at the Guest House. Sharing information, personal stories and a local author shared the stories of her life, her book and a book signing. A traditional soul food dinner was prepared and enjoyed. Silhouette head drawings of our participants were sketched and displayed onsite. Fifteen individuals participated in the event

County East FRC hosted the EITC Free Tax Prep site on Friday February 18, 2022. Seven customers were assisted through the program. We will host one additional prep date TBA.

County East continues to assist consumers with processing Heart Share Care and Share applications. Approvals, award customers a onetime two hundred dollars payment applied directly to their National Grid account.

Upcoming Events:

Elder Support Group: Spring 2022

Mobile Mammogram Bus: April 5, 2022 9 AM-2 PM

Parenting Education Classes: TBA

Ongoing Site Services

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed

Success Story:

County East attended Vera House's Evergreen Support group meeting to observe the meeting. Using the model in support of starting a weekly session to support elder abuse in the community. We are meeting in March to discuss dates, times and what works best for the group.



**County East Family Resource Center
February 2022 Board Report**

Center Services:

Black History Month programming	5
Care & Share	1
Domestic Violence Support	2
Fax/Copies/Computer	2
Follow Up	1
HEAP	4
Housewares/Furniture	2
Hygiene/Toiletries	2
Information/Referral	6
National Grid	3
Rides Provided	2
SNAP	1
SSI	1
Table Giveaway (non-Food Bank)	2
Total:	34



County South Family Resource Center February 2022 Board Report

Center Highlights:

CSFRC was painted this month and looks fabulous. Ralph Lyke came out for a day to do free taxes. The after school youth group went to Sky Zone for a fun afternoon during the winter school break. The Women's Support group and parenting classes continue to meet weekly. Lots of crisis and DSS advocacy this month.

Upcoming Events:

Annual Spring Free Clothing Drive in April

Ongoing Site Services:

- Arise Family Counseling – Mondays, 10-7pm
- FISH Medical transportation services – Tuesdays and Thursdays each week

Success Story:

Seven girls went to Sky Zone for a fun afternoon during the winter school vacation. They also enjoyed Shamrock shakes at Mc Donald's while waiting for their Sky Zone "time". The girls are part of the CSFRC Afterschool Program facilitated by Family Advocate, Brenda Nellenback who is doing a wonderful job with the youth. Besides being fun, field trips like this boost confidence, create a topic to share when returning to school, and also provide a bonding experience for the group. Everyone appreciated the opportunity to go.

Center Services:

Before & After School Programs	28
Childcare	9
Crisis Response/Counseling	3
Diaper Bank	4
Domestic Violence Support	8
Field Trip	6
Financial Skills Training	1
FISH	3
Food Delivery	29
Gas Voucher	5



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Health Insurance	2
HEAP	1
Home Visit	4
Housewares/Furniture	2
Information/Referral	16
Parenting Class	9
Rental Assistance	2
Rides Provided	26
TANF	3
Total:	161



County West Family Resource Center February 2022 Board Report

Center Highlights:

February 7-Ralph Lyke came to the Center and prepared 8 tax returns.

Assisted R.A.P.P.(Relatives Acting as Parents Program). Grandma and 2 girls with moving to a larger apartment.

Care and Share program started, submitted 26 applications-\$5,200 towards clients National Grid

2 R.A.P.P lunch groups

Thursdays- backpack/food delivery to Van Buren Elementary

Cornell Cooperative Cooking/Nutrition Class Thursday Feb. 3 –goals for healthy eating

Upcoming Events:

- Cornell Cooperative St. Patrick's day "green smoothie" making 3/17
- R.A.P.P Coffee hour/support group 3/10 and 3/31
- "Pie Day"(3-14-22) 7-11 store in Baldwinsville delivering donated Pizzas from community donations they have been collecting for the Center.

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3 pm
- United Healthcare outreach – first and last Tuesday of each month

Success Story:

We have 3 new volunteers, two with mentors assisting them. We are so pleased to see more volunteers coming back, pandemic related concerns prevented so many volunteers from being active in their communities.

Center Services:

Baby Items	2
Care & Share	24
Clothing Closet	42
Crisis Response/Counseling	1



County West Family Resource Center February 2022 Board Report

Diaper Bank	2
Fax/Copies/Printer	3
Food Pantry	9
HEAP	1
Information/Referral	2
RAPP: Parenting Supports, Client Mediation, & Advocacy	6
Rides Provided	2
SNAP	2
Table Giveaway (non-Food Bank)	36
Volunteering	1
Total:	133



Early Childhood Career Pathways Program February 2022 Board Report

Center Highlights:

The Coordinator attended the Empire Campaign for Child Care Rally and subsequent zoom legislative visits with Senator Rachel May and Assemblywoman Pamela Hunter. We advocated for universal child care, ECE workforce wage increases, and 5 billion in the NYS budget for childcare.

The Coordinator also attended the first meeting of the Data Driven Decision Making team session at Salt City Market with Cynthia O'Connor.

Upcoming Events:

- Parenting Education training;
- Data Driven Decision Making training

Success Stories:

We are proud to report that this month we had another client (Miranda) become a NYS Registered Family Daycare in Fayetteville! This is the **fifth** Registered Family Daycare since May 2021 to become licensed through the Early Childhood Career Pathway Program. The women of the ECCPP that now own new Family Daycares are small business entrepreneurs in the CNY workforce. They care for the children of the CNY workforce and also create wealth for themselves and their families in the process. We provide start-up money for items identified in their safety inspection, technical assistance, administrative assistance with filling out the 90 page application, along with career counseling and background checks. The application and inspection process for NYS Family Daycares is rigorous. Clients have to pass through **three** inspections, including one from the Fire and Safety Inspector and two through Child Care Solutions registrars/inspectors. They and their household members must undergo extensive Background Checks for every state they have ever lived in. They must complete Pediatric CPR training, and Health and Safety Training. The process can be daunting for people but she persisted, along with the help of this program.

Building the CNY Early Childhood Workforce is crucial as we work to put more educators and providers into our community. This month we helped a new client (Evelyn) who is a Lead Teacher with MANOS – Partners in Learning, Dual Language Learning Center apply for the Education Incentive Program Scholarship (EIP) to pay for the final piece of her Child Development Associate Credential. The observation and final exam cost is \$425 and she was awarded the full amount through the EIP. This means that Evelyn will not have to pay out of her



Early Childhood Career Pathways Program February 2022 Board Report

own pocket for her credential. At a time when Early Childhood Educators are so badly needed, we see every scholarship awarded to our clients as a win! We worked together with the Career Coach (Nichole) from Manos who provided Spanish translation throughout the scholarship process. Evelyn also requested help in preparing for the final exam. We were able to connect a bi-lingual Professional Development Specialist at Child Care Solutions with Evelyn to help prepare her for the CDA final exam. We also set up final exam preparation with another client (Amina) from Merrick Head Start and Child Care Solutions.

Center Services:

CDA Coordination	7
CDA Follow Up	5
CDA Exam Preparation	6
CDA Portfolio Development	1
CDA Intake & Information	2
CDA Scholarship Assistance	10
Tech Pack	4
AAS Intake	1
AAS Follow Up	1
FDC Marketing	6
FDC Tech Pack	4
Total:	42



Eastside Family Resource Center February 2022 Board Report

Center Highlights:

The center continues to offer case management support to Housing Visions clients. Monthly status calls held with Housing Visions management and PEACE staff.

Project Connection, our OPWDD afterschool respite program currently has 2 youth enrolled. Recruitment efforts continue.

Three of our students from the SCSD Alternative program have completed their course of work and were able to return to their home school.

Collette Orr our Family Development Advocate has graduated and obtain her Family Development Credential on February 22, 2022.

Upcoming Events:

- Saturday, March 12 The PocketBook Monologues, an educational presentation on women's health. Event to include a Q & A by health professionals.
- Fatherhood group is set to start March 2022 at Southside Family Resource Center- the cohort will consist of CNY Workers assigned to SSFRC who are young fathers. Augustus Grissett, Family ESFRC Navigator and Mike Willacy, SSFRC Re-entry Case Manager present the program, Jackie Evans Parent Engagement Coordinator, Head Start.
- Wednesday, April 27th ESFRC Community Fair

Ongoing Site Services:

- Food Pantry – Mondays, 9-12
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- Healthy Families – 2nd & 4th Mondays, 9-1pm

Success Story:

The PAVE (PEACE, Inc. Against Violence Effort) Winter program session was a great success. We had 32 students registered and 29 completed the program. The program was virtual for three days.

The students had to register and complete pre and post surveys about gun violence. At the end, the students created videos or wrote what they took away from the program. They received a stipend after completing the program.

The students engaged with the following presenters:

- Regina Morris – Supervisor of Dispatch Operations for 911



Eastside Family Resource Center February 2022 Board Report

- Hasan Stephens – Founder & CEO of Good Life Foundation
- Azariah Yemma – Director of Programming at Good Life Foundation
- Sergeant Matthew Malinowski – Syracuse Police Department, Supervises the office of Public Relations and the Departments Public information Officer
- The Ladies of Zeta Phi Beta Sorority Inc., - Kappa Xi Zeta Chapter- Provided a scavenger hunt
- Michael Willacy - PEACE Inc., Emma L. Johnston Southside Family Resource Center Reentry Case Manager

Center Services:

Diaper Bank	7
Fax/Copy Machine/Phone/Computer	5
Food Delivery	1
Food Pantry	9
Gun Violence	32
Information/Referral	9
Lockbox	1
Non-Driver's ID	1
Rides Provided	133
School Supplies	1
Table Giveaway (non-Food Bank)	183
Toiletries	9
Tutoring/Mentoring	14
Youth Recreational Activities	12
Total:	417



Southside Family Resource Center February 2021 Board Report

Center Highlights:

PAVE Group are continuing to meet every Monday and Wednesday.

Save the 16th District community group meets every Friday to discuss current events that are going on within the 16th District.

Upcoming Events:

- Fatherhood program will meet at SSFRC once a week.
- SSFRC partner with Onondaga Earth Core working with a group of 19-24 yrs. old around about 10 participants teach life skills such as mental health, financial literacy, etc. also having guest speakers on each subject. There will be 5 sessions total.

Ongoing Site Services:

- Food pantry, Thursday 12-2pm
- Fresh food give away, Thursday 12-2pm
- Black Health Information table every 3rd of the month
- Molina Health Insurance table, Thursday 12-2pm

Success Story:

SSFRC pantry worker received her NYS drivers permit, along with her daughter.

Center Services:

Childcare	1
Diaper Bank	1
Fax/Copies/Computer	9
Follow Up	2
Food Pantry	24
Hygiene/Toiletries	6
Information/Referral	17



**Southside Family Resource Center
February 2021 Board Report**

Job Shadowing	3
Prepared Meal (on site)	26
Table Giveaway (non-Food Bank)	121
Total:	210



Westside Family Resource Center February 2022 Board Report

Center Highlights:

- Provided food to 139 family members in the Westside community.
- Provided lockboxes to a seniors for documentation and valuable storage.
- Provided diapers, milk, and baby items to 87 children.
- Work with CNY works youth program to hire a young female as a receptionist and support her on getting her GED.
- Provided space to SCSD to homebound program students to meet with their tutor.

Upcoming Events:

- Easter Family Activity
- Mother's Day Activity

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10-1 pm
- Food Pantry – Third Thursday of the month, 10-1 pm
- NA group every Wednesday and Thursday 6:00 pm – 8:00 pm
- Women empowerment group

Success Story:

This month we work with a client with first-stage Parkinson's. The client was struggling with rent, food, and medical expenses our family advocate worked together with the client on his DSS benefits application to be able to get assistance with rent, food stamps, and Medicaid also, the client needed assistance with purchasing a cell phone. The client was approved for all DSS benefits and was able to get a free phone. We also provide emergency food until he received his food stamps.

Center Services:

Baby Items	43
Care & Share	33
Diaper Bank	87
Eligibility Determination	3
Fax/Copies/Computer	14
Food Delivery	4
Food Pantry	68
HEAP	5



Westside Family Resource Center
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Hygiene/Toiletries	227
Language Translation	3
Lock Box	2
Office Supplies	1
Permanent Housing	1
Rides Provided	3
SNAP	1
Social Security Card	1
SSI	3
Table Giveaway (non-Food Bank)	106
Total:	605



Re-Entry Program February 2022 Board Report

Center Highlights:

Attended Central NY Region 4's Quarterly Check-In.

Was a Guest Speaker at Anti-Violence Workshop at Eastside FRC attended by approximately 20 children between the ages of 8-16.

Continue to training to become a Fatherhood Connection facilitator.

Upcoming Events:

- Fatherhood Workshop starting March 9, 2022 at SSFRC.

Success Story:

- Spoke to United Auto Supply as a reference for a client. The client was hired by United Auto Supply and started working with them on 2/28/22.

Center Services:

Family Development	2
Follow Up	2
Information and Referral Calls	3
Intake & Informational	4
Job Readiness Training	1
Job Referral	1
Job Shadowing	1
Resume Development	2
Total:	16

