

Family Resource Centers Monthly Reports

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03-2022



County East Family Resource Center March 2022 Board Report

Center Highlights:

Participating in the Vera House Elder Justice Abuse meeting on March 17, 2022.

The total for Care & Share applications reached 21, assisting clients in getting \$4,400 in aid.

Assisted two families to apply for TANF and the Rental Emergency Assistance Program.

Provided afterschool transportation for children of working families to after school programs.

Upcoming Events

- Mobile Mammogram
- Parenting Education 4/19/2022
- Easter Egg Hunt

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed
- Information/Referral Service

Success Story:

Assisted a senior family in crisis, through referral and home visit, the home is in need of emergency repairs, heat, and plumbing. One family member is suffering from early onset of Alzheimer's/Dementia. The family has been approved for assistance with the roof, through Home Headquarter program. Their church and generous community members have stepped in to clean the yard of falling trees and debris in the yard. A referral to Dept. of Energy and Housing has been made and speaking with Sally Ward. The application is pending.

Center Services:

Care & Share	11
Crisis Response/Counseling	1



**County East Family Resource Center
March 2022 Board Report**

Eligibility Determination	5
Grocery Shopping	1
HEAP	3
Information/Referral	5
Mental Health Supports	1
Rides Provided	4
SNAP	1
TANF	2
Volunteering	4
Wellness Education	1
Total:	39



County South Family Resource Center March 2022 Board Report

Center Highlights:

The new carpet was installed at CSFRC this month and looks wonderful with the new paint! It has perked all the staff up to be in a clean, fresh worksite and is greatly appreciated. Although there is still a lot of Covid around, the atmosphere at the center is pre- Covid busy again with new clients, phones ringing and people and donations coming in. Five new beds were picked up and delivered to a family from the Ashley Furniture Dare to Dream program through BBBS this month.

Upcoming Events:

- Annual spring Free Clothing Drive- April 22- 9:00 AM – 4:30 PM.
- New collaborative parenting class to begin April 19th at the WSFRC; Tuesdays 11:30 – 1:30 PM.
- Tablet and Tech Training Class at the Meadows with Seniors

Ongoing Site Services:

- Women's Support Group – Mondays, 6:00- 8:30 PM
- Parents with HOPE Parenting class – Wednesdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

The tenant at CSFRC in the transitional housing apartment begins classes on June 6th towards a degree in Nursing. We are very proud of her and excited to support her in any way possible.

Center Services:

Before & After School Programs	45
Care & Share	16
Childcare	7
Client purchased an asset	1
Clothing Closet	1



County South Family Resource Center
March 2022 Board Report

Crisis Response/Counseling	8
Diaper Bank	4
Domestic Violence Support	22
Fax/Copier/Computer	1
FISH	11
Food Delivery	33
Food Pantry	1
Gas Voucher	10
HEAP	1
Holiday/Other Giveaway	1
Home Visit	8
Housewares/Furniture	4
Information/Referral	9
Parenting Class	7
Rental Assistance	1
Rides Provided	11
SNAP	3
TANF	3
Winter Items	1
Total:	209



County West Family Resource Center March 2022 Board Report

Center Highlights:

- R.A.P.P (Relatives Acting as Parents Program) lunch 3/01, coffee hour 3/24.
- Assisted a R.A.P.P Family with moving expense.
- 33 Care and Share applications/\$6600 in total National Grid credits (\$200 per client).
- Several job search and housing search requests and assistance.
- Backpack food delivery program to VanBuren Elementary early Thursday mornings.
- Cornell Cooperative Nutrition Class March 17, made "green smoothies" for St. Patrick's day.

Upcoming Events:

- Easter Ham give-away 4/13.
- R.A.P.P. family activity on 4/13, bowling.
- Parenting Class begins on 4/19 at Westside Family Resource Center.
- Continue to update space for job search and resume assistance.

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need.
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm.
- United Healthcare outreach – first and last Tuesday of each month.

Success Story:

We assisted a family who had been displaced due to an apartment fire. The family had been temporally staying at a hotel with our assistance. They have now secured an apartment at The Meadows in Radisson. We were able to get many household items, including a mattress, dishes, sheets, and silverware. We have contacted a family that is moving soon and will have more to help them.

Center Services:



County West Family Resource Center March 2022 Board Report

Baby Items	1
Care & Share	29
Clothing Closet	59
Crisis Response/Counseling	3
Diaper Bank	1
Family Development	1
Fax/Copies/Printer	3
Food Delivery	3
Food Pantry	4
HEAP	1
Home Visit	3
Hygiene/Toiletries	7
Information/Referral	7
Job Referral	1
Prepared Meal (on-site)	1
Professional Clothing (for interviews)	1
RAPP: Parenting Supports	14
Rides Provided	4
SNAP	1
Table Giveaway (non-Food Bank)	58
Total:	202



Early Childhood Career Pathways Program March 2022 Board Report

Center Highlights:

Attended Data Driven Decision Making meeting

Collaborated with Irena Felty, Head Start Data Storyteller on data enhancement strategies

Upcoming Events:

- Onondaga County Department of Children and Family Services will conduct their annual AEI (Alliance for Economic Inclusion) site visit on April 21 at Merrick Head Start.
- Parenting Education/Support Group will launch April 19 at Westside Family Resource Center. Five parents will be attending.

Success Story:

The ECCPP is happy to announce that Mennatallah Mohamed has earned her 2nd Child Development Associate Credential in the Infant/Toddler setting! Menna's first CDA credential was in Preschool, which she earned in 2019 while working at Sumner Head Start. She is originally from Egypt and now a proud new American, and has overcome many hurdles to earn this CDA achievement.

The ECCPP helped her connect with a Professional Development Specialist at Child Care Solutions who worked with her on exam preparation. We coordinated with Head Start for tuition assistance to pay for the second exam fee. As an ESL (English as a Second Language), Menna had numerous barriers to overcome in order to be successful in their education journey. Congratulations Mennatallah! You earned every bit of this achievement!

Center Services:

CDA Coordination	11
Coordination	1
Diaper Bank	2
Exam Prep	2
Follow Up	24
Food Delivery	2
Intake & Informational	2
Marketing	1



Early Childhood Career Pathways Program March 2022 Board Report

Portfolio Development	4
Scholarship Assistance	1
Tech Pack/Tech Device Loan	5
Total:	55



Eastside Family Resource Center March 2022 Board Report

Center Highlights:

The Pocketbook Monologues, was presented March 12, the program had over 40 participants. The event highlighted sexual health topics as they relate to African American women.

March 16, Onondaga Community College presented to the SCSD (Syracuse City School District) Alternative Program- college application process, financial aid, majors and student life.

PEACE Inc. was presented with the Excellence in Service Award from Zeta Phi Beta Sorority Inc., -Kappa Xi Zeta chapter on March 26, 2022.

The center continues to offer case management support to Housing Visions clients. Monthly status calls held with Housing Visions management and PEACE staff.

Fatherhood group continues at the Southside Family Resource Center- the cohort consists of CNY Workers assigned to SSFRC who are young fathers, as well as several re-entry clients. Augustus Grissett, Family ESFRC Navigator, Mike Willacy, SSFRC Re-entry Case Manager, Jacki Evans, Parent Engagement Coordinator Head Start/Early Head Start present the program

Upcoming Events:

- April 9th Autism workshop 4-5pm
- April 27th 2022 Community Affair Event, 11am to 2pm
- Eight week Youth Woman Wellness program

Ongoing Site Services:

- Food Pantry – Mondays, 9-12
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- Healthy Families – 2nd & 4th Mondays, 9-1pm

Success Story:

We were able to hire one of our Housing Vision clients as our part-time staff.

Center Services:

Bus Pass	2
Care & Share	4
Diaper Bank	6
Fatherhood Workshop: Focus Group/Survey	3



Eastside Family Resource Center
March 2022 Board Report

Fax /Copy Machine/Phone/Computer	6
Food Delivery	1
Food Pantry	22
Hygiene/Toiletries	9
Information/Referral	5
Lock box	1
Rides Provided	151
Table Giveaway (non-Food Bank)	313
Total:	523



Southside Family Resource Center March 2022 Board Report

Center Highlights:

P.A.V.E. (PEACE Against Violence) group has finish the first session with 11 participants, who received a \$50.00 stipend, hygiene baskets with first aid kits and stop the bleed kits.

Continue hiring transitional adults through CNY Works.

Save the 16th district continues to meet every Friday at 5:30pm at the SSFRC.

Gave 40 hot meals to the Boys and Girls Club located in Central Village three times a week.

Upcoming Events:

- Kathy Royal, Community Research Liaison, from Upstate University Hospital will be hosting a senior event on 4/18/22 to discuss aging topics.
- Women's Wellness group will began last week of April until the third week of June. The focus will be pregnant teens.
- Summer program will have 8 participants ages 14-16, program will focus on mental health, financial literacy, job readiness, college tour, and health and wellness.

Ongoing Site Services:

- Food pantry, Thursday 12-2pm
- Fresh food give away, Thursday 12-2pm
- Black Health Information table every 3rd of the month
- Molina Health Insurance table, Thursday 12-2pm

Success Story:

The PAVE grant requirements were successfully completed. The program reinforced the need for a support group in the community. The group will continue to meet at the center, offering a save and confidential place for the youth to discuss their thoughts and concerns.

Center Services:

Fatherhood Workshop Participants	5
Food Delivery	1



Southside Family Resource Center March 2022 Board Report

Rides Provided	5
Table Giveaway (non-Food Bank)	9
Total:	20



Westside Family Resource Center March 2022 Board Report

Center Highlights:

We assisted 17 clients with our Tax prep program

Provided food and toiletries to 55 families in the community

Upcoming Events:

- One Haircut at a Time event, 04/15/22
- Mother day event 5/6/22
- Women's Wellness Program

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10-1 pm
- Food Pantry – Third Thursday of the month, 10 am - 1 pm

Success Story:

A client applied for SSI multiple times by herself and she was denied. The client was struggling with rent payments. She has several health conditions heart failure, and chronic asthma due to her conditions client was forced to stop working. We worked with the client since September 2021 on two different programs we applied for SSI and rent relief programs. The client was approved for the rent relief program she received the amount of \$3,300.00. The client was approved for SSI starting March 2022 she would receive \$1,542.00 every second Wednesday of each month.

Another client, a young single mother with several health problems such as arthritis, and mobility problems, Needs emergency hip surgery she is getting worse to the point that she needs a walker as support. We worked together with the client and doctors to apply for her SSI. After 7 months of working to gather all the documents and appointments required by the social security administration office, the client was successfully approved.

Center Services:

Baby Items	12
Birth Certificate	2
Care & Share	21
Clothing Closet	19
Diaper Bank	94



Westside Family Resource Center
March 2022 Board Report

Eligibility Determination	14
Fax/Copies/Computer	10
Follow Up	1
Food Delivery	1
Food Pantry	54
HEAP	8
Hygiene/Toiletries	84
Language Translation	2
Permanent Housing	3
SNAP	5
SSI	5
Table Giveaway (non-Food Bank)	77
Total:	412



Re-Entry Program March 2022 Board Report

Center Highlights:

Fatherhood Program every Wednesday from 12Pm to 2PM

Continue to work with re-entry clients

Daily Hot Meal Delivery to Boys & Girls Club Central Village

Upcoming Events:

- Fatherhood Program graduation celebration May 2022
- ROMA Training provided by New York State Community Action Association
- NYS Fatherhood Coordination Initiative Regional Champion Check-In April 8, 2022

Success Story:

- Lance Johnson is now working full time at Upstate Hospital and at JMA Wireless on the weekend. He's helping his daughter with his grandchild and saving to get his own apartment.

Center Services:

Advocacy	1
Behavior Improvement Programs	5
Parenting Class	5
Fax/Copier/Computer	2
Follow Up	4
Food Delivery	3
Food Pantry	2
Information and Referral Calls	2
Interview Skills	1
Intake & Informational	1
Job Readiness Training	5
Job Referral	2



Re-Entry Program
March 2022 Board Report

Job Shadowing	6
Prepared Meal (on-site)	1
Resume Development	1
Rides Provided	15
Volunteering	1
Total:	57