

Family Resource Centers Monthly Reports

- County East FRC
- County South FRC
- County West FRC
- Early Childhood Career Pathway Program
- Eastside FRC & Project Connection
- Emma L. Johnston SSFRC
- Westside FRC
- Re-Entry Program

05-2022



County East Family Resource Center May 2022 Board Report

Center Highlights:

County East assisted two individuals procuring medical insurance who were uninsured and in need of medical attention, not knowing they qualified and were enrolled immediately to start getting medical assistance.

County East in collaboration with the Town of Dewitt Parks & Rec provided three scholarships for students in the ESM elementary schools.

County East assisted a single mom to apply for the renter assistance program and provided tenant-landlord mediation. The Emergency Rental Assistance program has exhausted funds, so the customer's information was referred to HUD emergency programs for assistance.

County East hosted an elder abuse information session at Westside Family Resource Center for the Wellness Wednesday program. Future support sessions are being planned.

County East enrolled four individuals to attend Vera Houses Annual Elder Abuse Conference on June 15. The four individuals were able to enroll through corporate sponsors, and are very excited as they have never attended a conference and are very excited about the opportunity.

Upcoming Events

- Vera House Elder Abuse Conference 6/15/22
- Cornell Cooperative Extension: Smart Sense Cooking Demos (6 Weeks)
- Summer Programs /Senior Summer
- Elder Abuse Support Group

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed
- Information/Referral Service
- Parenting Education



County East Family Resource Center May 2022 Board Report

Success Story:

County East assisted an individual who has no income to apply for TANF, the customer was approved and enlightened. The customer received a final disconnect notice from National Grid. With limited income and not being able to pay the amount requested, we contacted the emergency worker and was able to assist the customer with an emergency HEAP grant of six hundred and fifty dollars to secure the account.

Center Services:

Adult Recreational Activities	2
Care & Share	1
Crisis Response/Counseling	3
Domestic Violence Support	1
Eligibility Determination	3
Emergency Auto Support	1
Eviction Counseling	2
Grocery Shopping	3
Health Insurance	2
HEAP	1
Home Visit	1
Hygiene/Toiletries	1
Information/Referral	8
In-Home Care Session	1
Landlord/Tenant Mediation	1
National Grid	1
Rental Assistance	2
Rides Provided	1
TANF	2
Volunteering	2
Total:	39



County South Family Resource Center May 2022 Board Report

Center Highlights:

Summer programming was finalized this month. Five girls will be attending 4H Camp Owahta for one week this summer. One other student will be attending lacrosse camp with the community recreation program.

The NAC will award seven Ida Gleason Scholarships to local high school seniors who have helped in their communities. They are also fundraising with their Bakeless Bake Sale Letter Campaign.

Upcoming Events:

- The afterschool youth program will meet over the summer on Monday and Wednesday afternoons doing swimming on Mondays and field trips on Wednesdays.
- The parenting class will go to Strong Museum with their children as a field trip and the Women's Support group will be going to Mary Poppins at Cortland Repertory Theater.
- The summer afterschool group will also be going to Mary Poppins in August. Many thanks for the resources to do these activities because they provide wonderful learning opportunities for those we serve increasing confidence, community awareness and summer fun!

Ongoing Site Services:

- Women's Support Group – Mondays, 6:00- 8:30 PM
- Parents with HOPE Parenting class – Wednesdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

The tenant in the Transitional Housing apartment at CSFRC started college recently with summer pre-requisite coursework for a nursing program that she will begin in the fall. She will work PT while going to school. She has grown immensely throughout her time here; turning her life around after domestic violence. She is finally ready to take the next step which is her further education and a career in nursing. The success part of this story though, is about her peers whom she met at the parenting and support classes offered at CSFRC. On her first day of classes, she received texts from all the members of her support group wishing her well and encouraging her that she "could do this!" Support like that is priceless.

Center Services:



County South Family Resource Center May 2022 Board Report

Before & After School Programs	44
Legal advocacy	3
Fax/Copies/Computer	6
Childcare	8
Financial Skills Training	2
Grocery Shopping	1
Crisis Response/Counseling	9
Diaper Bank	6
Domestic Violence Support	13
Eligibility Determination	1
Follow up	1
FISH	5
Food Delivery	25
Food Pantry	3
Gas Voucher	6
Housing supports[including HEAP]	6
Holiday/Other Giveaway	5
Home Visit	1
Hygiene Toiletries	2
Information/Referral	13
Lock Box	4
Parenting Class	7
Rides Provided	14
Table Giveaway	2
SNAP	2
TANF	5
Tax Prep	1
Total:	195



County West Family Resource Center May 2022 Board Report

Center Highlights:

Northside Baptist Volunteer Day Sat. May 21-22 volunteers painted, cleaned and organized. They brought lunch, and 35 new plastic bins for the donation room. We have received SO many compliments from the community members coming to donate. We are so grateful for the wonderful people who gave their time and energy. Thank you to NAC member Scott LeClair for organizing this event.

Assisted 3 families to get furniture and thank you to John B(BBBS)!! He connected with Ashley furniture within 24 hours of our request for 2 of our clients to get new beds for their children.

Increase in volunteers this month. Several more special needs folks working with mentors. They are a pleasure to work with and we enjoy having them here.

Upcoming Events:

- June 16-R.A.P.P. Lunch/discuss the special education services and individual education plans. June 27th-kick off the end of the school year R.A.P.P family beach trip.
- June 23-NorthSide Baptist family field days @ Wetzel Road Park in Liverpool
- Tuesdays and Thursdays open computer use and job, housing search

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm
- United Healthcare outreach – first and last Tuesday of each month

Success Story:

The Baldwinsville Post Office invited us to be recipients of their annual food Drive. The community was so generous, we received a record amount of non-perishable food items for our pantry.

Center Services:

Baby Items	1
Care & Share	5
Clothing Closet	51
Crisis Response/Counseling	3



County West Family Resource Center May 2022 Board Report

Diaper Bank	2
Fax/Copies/Printer	5
Food Delivery	5
Food Pantry	5
HEAP	1
Housewares/Furniture	1
Home Visit	2
Hygiene/Toiletries	3
Information/Referral	4
Laundry Voucher	2
Parenting Support	3
Prepared Meal (on-site)	1
Rides Provided	2
Table Giveaway (non-Food Bank)	38
Volunteering	1
Toiletries	1
Total:	132



Early Childhood Career Pathways Program May 2022 Board Report

Center Highlights:

The ECCPP doubled its caseload this month. There are currently 31 clients actively working on their Early Childhood Career goals.

Charlee C. (Merrick HS) earned her CDA with the help of this program in the spring of 2021. She has established a new career goal and decided to go back to school for her AAS in Early Childhood studies and came to us for guidance and support. We connected her with Lesley Lawrence, the Early Childhood Regional Coordinator for CNY, CUNY who is helping her to receive scholarship assistance on her AAS pathway. We will continue to work with Charlee to see that she is receiving all the tuition assistance and other supports that are available in New York.

Two new NYS Registered Family Day Cares received their license this month and are ready to start taking children into their new home business! Both providers are women of color and both live in the city of Syracuse. (See Success Stories below)

Upcoming Events:

- Data Driven Decision Making Team
- Parenting Ed

Success Stories:

The ECCPP clients had a very successful month of May! Five clients completed their programs this month which is the highest number of client program completions in one month to date! Every time a client completes their program, we help strengthen the Early Childhood Career workforce in Central New York. This program helps disadvantaged people, many of which are women, rise out of poverty by providing training, job supports and start-up funding for small business entrepreneurs and child care center workers.

May Program Completions:

Amina Sharif (Merrick HS Teacher Aide) – New Preschool CDA awarded 5-27-22
Timothy Gardner (Genesee HS Teacher Assistant) – New Preschool CDA awarded 5-27-22
Tarleisha Holmes – New Registered Family Day Care 5/17/22
Shana Lucas – New Registered Family Day Care 5-26-22
Mennatallah Mohamed (Merrick HS) – Preschool CDA Renewed 5-9-22



Early Childhood Career Pathways Program May 2022 Board Report

Center Services:

CDA Coordination	33
Diaper Bank	4
Follow Up	17
Food Delivery	5
Language Translation	1
Grant Coordination	2
Intake & Informational	6
Tech Device Loan	0
Marketing	4
Resume Development	2
Scholarship Assistance	12
Total:	86



Eastside Family Resource Center May 2022 Board Report

Center Highlights:

May 18, 2022 Fatherhood Celebration with the young men and their families.

May 25, 2022 5:30-7:30pm Fatherhood Program started @ ESFRC with 6 men. This is our second cohort this year. During the session participants are provided a meal and childcare.

May 31, 2022 The Woman's Wellness program ended with 10 young ladies successful completed the eight week program.

The center continues to offer case management support to Housing Visions clients. Monthly status calls held with Housing Visions management and PEACE staff.

Project Connection, our OPWDD after school respite program currently has 6 youth enrolled. Recruitment efforts continue.

Upcoming Events:

- ESFRC Health Fair Tuesday, June 28
- Let Me Be Great Summer Program July 11- August 3 2022 (Monday- Thursday 9:30am - 2pm)
- Girl Circle July 11- August 2 2022 (Meeting Mondays and Wednesdays over four weeks)

Ongoing Site Services:

- Food Pantry – Mondays, 9-12
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- Healthy Families – 2nd & 4th Mondays, 9-1pm

Success Story:

I. J. (client) was in a very stressful situation (bullet holes in her home) was able to successfully move her family into a safer area.

SCSD staff and ESFRC staff were able to resolve conflicts between students in the Alternative Learning Program. As we continue to get new students and maintain a healthy learning environment, staff communicate and support each other in order to see our students succeed.



Eastside Family Resource Center May 2022 Board Report

Center Services:

Diaper Bank	2
Care & Share	11
Fax/Copy Machine/Phone/Computer	5
Food Delivery	1
Food Pantry	30
Information/Referral	6
Non-Driver's ID	0
Rides Provided	230
School Supplies	1
Table Giveaway (non-Food Bank)	301
Toiletries	7
Tutoring/Mentoring	3
Youth Recreational Activities	27
Total:	624



Southside Family Resource Center May 2022 Board Report

Center Highlights:

The Fatherhood with PEACE, first cohort which was held at SSFRC, graduated. The SSFRC is continuing to support the participants by hosting Fatherhood Table Talk every Wednesday at noon.

Onondaga Earth Core will participate in a Fatherhood workshop as part of their staff development; they will meet twice a month.

Women's Group for young pregnant women, meets every Wednesday at noon but will be moving to Zoom due better accommodate the participants.

Upcoming Events:

- SSFRC will be having a summer program starting July 7 through Aug 17. Target age group is 14-15 year old's, the program is call Your Life Pathway, the goal is to get the youth to think about their high school career and future goals.

Ongoing Site Services:

- Food pantry, Thursday 12-2pm
- Fresh food give away, Thursday 12-2pm
- Black Health Information table every 3rd of the month
- Molina Health Insurance table, Thursday 12-2pm
- Girls Circle Wednesday 2-3:15pm on Zoom

Success Story:

CNY Worker completed his term with CNY Works. SSFRC family advocate helped him apply to Onondaga Earth Core, he got hired as a supervisor and he start date is July 7.

Center Services:

Food Pantry	96
Food Delivery	1
Fax/Copies/Computer	6
Follow up	3
Baby Items	1
Information Referral	4



**Southside Family Resource Center
May 2022 Board Report**

Intake & Information	2
Job Referral	1
Parenting Class	3
Volunteering	3
Total:	118



Westside Family Resource Center May 2022 Board Report

Center Highlights:

We have been running a Women's Wellness program for over a month. We have so far 10 elder women assisting in the program. We have a different guest speaker every week such as the County Health Department, Syracuse Financial Empowerment Center, Vera House, Cancer Services Program (County), Brady Market, Contact Community Services, ACR Health, and Upstate Geriatrics. It's been a successful program we are looking forward to keep running this program.

Upcoming Events:

- Summer program for kids in the community between the ages of 7 to 12 years old.
- Back to School Event on the 29 of August hours 12 pm – 3 pm

Ongoing Site Services:

- Diaper Pantry – Tuesdays 10 am -1 pm
- Food Pantry – Third Thursday of the month, 10 am -1 pm

Success Story:

We have been working with a single mom to set up different goals short and long-term. We made a budget plan so the client can be able to purchase a new vehicle for her and her children once she received her tax refund. We also set her up with the HEAP services since she owed over \$11k to National Grid. HEAP has a new program called Regular Arrears Supplement Benefit they will pay up to \$10k to one's National Grid bill. She was successfully approved for the amount of \$10k. With the other \$1k that she owes, we set her up with a plan payment agreement. She was able to purchase her new vehicle after we discussed our budget plan. She had a little money left and was able to buy furniture for her house.

Center Services:

Baby Items	23
Care & Share	10
Clothing Closet	46
Diaper Bank	90
Rental Assistance	1
National Grid	1
Fax/Copies/Computer	8
Follow Up	5



Westside Family Resource Center May 2022 Board Report

Food Pantry	71
HEAP	3
Hygiene/Toiletries	125
Job Placement	1
Language Translation	11
Permanent Housing	2
Resume Development	2
Rides Provided	1
SNAP	4
SSI	3
Table Giveaway (non-Food Bank)	85
Total:	492



Re-Entry Program May 2022 Board Report

Center Highlights:

Fatherhood with PEACE graduation celebration on May 18, 2022 which was attended by 25 people including graduates, their families, friends and PEACE staff.

Fatherhood with PEACE workshop with Onondaga Earth Corps workers which started on May 27, 2022 at SSFRC.

Upcoming Events:

- Second cohort Fatherhood with PEACE at Eastside FRC
- Fatherhood with PEACE - Table Talk at SSFRC. Continued support group for first cohort graduates.
- Invited to speak at "Hope 4 Syracuse" event at Mount Carmel Seventh-day Adventist Church on July 22, 2022 at 7PM.

Success Story:

A CNY Worker was sent to PEACE Inc.'s SSFRC for training and it was rocky from the start. He had a newborn baby with him, a pending case in court that could land him in prison and a rocky relationship with the mother of his month's old son. Along with the mentorship and training we provided this teen father, he was also chosen to be one of the first fathers for our new fatherhood workshop "Fatherhood with PEACE". He worked great with the staff at SSFRC during his training, never missed a class at the Fatherhood workshop and would always help the elders in the community to their cars with bags during our weekly fresh food give-away. His son was the brightest light in the center and soon became all of our baby. This young worker graduated from our Fatherhood with PEACE with his son, family and friends there cheering him on, and with better co-parenting skills he now was able to communicate and positively navigate stressful situations with the mother of his child. Through his family support, good work record, and our advocacy he was given probation in his court case and no prison time. Through his commitment to work, our job readiness training, job shadowing, and job referrals we were able to secure a supervisor job at Onondaga Earth Corps, which he will start in July 2022.

Center Services:

Family Development	2
Follow Up	1
ID Card	3



Re-Entry Program May 2022 Board Report

Information and Referral	1
Job Readiness Training	8
Job Shadowing	8
Fatherhood Session/Class	16
Prepared Meal (on-site)	3
Social Security Card	2
Rides Provided	39
Tutoring/Mentoring	4
Volunteering	12
Total:	43