

Family Resource Centers Monthly Reports

- County East FRC
- County South FRC
- County West FRC
- Early Childhood Career Pathway Program
- Viola G. Chisholm Eastside FRC
- Emma L. Johnston Southside FRC
- Westside FRC
- Re-Entry Program

09-2022



County East Family Resource Center September 2022 Board Report

Center Highlights:

Hosted Cornell Cooperative Extensions Food Sense. Providing education on healthy eating, shopping on a budget, and the benefits of diet and exercise as a lifestyle practiced daily.

Attended the Mental Health First Aide training on September 21st at Catholic Charities.

County East Family Resource Center Coordinator attended the NYSCCA association's annual conference on September 20-30th in Rochester

Upcoming Events:

- Upstate Mobile Mammography
- Trunk or Treat 10/29/22 Dewitt Town Hall 5400 Butternut Drive
- Parenting Education: Fall 2022
- Fall Festival: TBA

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed

Success Story:

County East FRC coordinator assisted an East Syracuse Minoa (ESM) student to shop for personal care items, clothing, food, and bedding. The student was selected through the schools guidance office, as being displaced from her family due to her families struggles with addiction.

The individual's family worked with the agency when she was a child, she also participated in center summer programs. The individual is a senior and very eager to continue on to college and states that she will be a first in her family, she has done so well in school, that she has several college choices to choose from



County East Family Resource Center September 2022 Board Report

Center Services:

Basic Education Class	1
Fax/Copies/Computer	3
Food Pantry	3
Grocery Shopping	1
Parenting Class	1
In-Home Care Session	1
Hygiene/Toiletries	1
Information/Referral	12
Landlord Tenant Mediation	1
Permanent Housing	1
Rental Assistance	1
Rides Provided	6
SNAP	3
SSDI	1
Total:	23



County South Family Resource Center September 2022 Board Report

Center Highlights:

The focus this month at CSFRC was on school supplies, the fall clothing drive and CSFRC parenting, women's wellness and youth groups starting up again.

Upcoming Events:

- Community Holiday Outreach – Thanksgiving and Christmas Basket Programs

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 PM
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

This month a woman who is homeless because there is no housing available at this time was able to stay in a local hotel because of the generosity of those in her community. This effort was paid for by several entities, including County South's Neighborhood Advisory Council, St. Leo's Outreach and Tully United's Fisherman's Net. Over \$2,000 was given by a local teacher and 5 of her friends. People gave willingly and without judgement; a true statement to the phrase, "it takes a village". This client has an apartment coming to her soon in Marcellus and will be able to become independent again through this great outreach effort.



County South Family Resource Center September 2022 Board Report

Center Services:

Baby Items	5
Before & After School Programs	6
Childcare	8
Crisis Response/Counseling	4
Diaper Bank	5
Eligibility Determination	1
Field Trip	3
Financial Skills Training	1
FISH	9
Food Delivery	41
Gas Voucher	11
Home Visit	3
Hygiene/Toiletries	3
Information/Referral	16
Job Coaching	1
Job Placement	1
Landlord/Tenant Mediation	2
Laundry Voucher	1
National Grid	1
Parenting Class	8
Rides Provided	14
SNAP	6
Supplemental Security Income (SSI)	1
Temporary Housing	1
Wellness Education	6
Winter Items	38
Total:	196



County West Family Resource Center September 2022 Board Report

Center Highlights:

Back-pack school give-away was a big success, with the generous support from the community and St. Augustine's Church

Worked with 2 homeless individuals this month. Provided support, clean clothes, food and referrals for housing and other services. Challenging as both individuals resistant to accepting help

Assisted with Security Deposit for a single mom and 3 children to move to safe, affordable housing here in Baldwinsville at Riverknoll.

Purchased 35 new storage bins for the donation room.

R.A.P.P. coffee hour 9/8 and 9/22.

Purchased tickets for "Annie" at the landmark for a R.A.P.P. Grandmother and teen granddaughter.

Weekly produce purchased from Delaney farms and distributed at the center – funding provided by CNY Food Bank.

September 27th was the first "Parenting with Hope" parenting class at Westside FRC. Thank you to Barb K. (CSFRC Coordinator) for her support and guidance to help us earn our parenting education credential.

Upcoming Events:

- Fidelis mobile Tuesday 10/11
- Volunteer/Mentor Halloween party/meeting on 10/26
- Pumpkin give-away 10/17-10/21
- R.A.P.P. coffee hour 10/20 and family outing to Tim's pumpkin patch on 10/23
- Food Bank Site Visit 10/13
- Parents with Hope parenting class every Tuesday @ County West FRC 10A-12P

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm
- United Healthcare outreach – first and last Tuesday of each month



County West Family Resource Center September 2022 Board Report

Success Story:

Success Story: One of our clients, a single mom of 2 came into the center this month for a visit. We have known and worked with her for 7 years through ups and downs of sporadic employment and periods of unemployment. She is now working full-time at Amazon, loves her job, and is fully self-sustaining. We are so proud of her, and her children are doing very well.

Center Services:

Baby Items	1
Care & Share	1
Client Intervention	1
Clothing Closet	41
Crisis Response/Counseling	3
Diaper Bank	2
Family Development	1
Fax/Copies/Computer	8
Food Delivery	3
Food Pantry	6
HEAP	1
Housewares/Furniture	1
Information and Referral Calls	7
Mediation & Advocacy	1
Parenting Class	1
RAPP: Parenting Supports	3
Rides Provided	3
SNAP	5
Table Giveaway (non-Food Bank)	25
Total:	114



Early Childhood Career Pathways Program September 2022 Board Report

Center Highlights:

Attended NYSCAA conference and received Leadership Award; attended Mother Cabrini Workforce as Social Determinants of Health Webinar; Attended Data Driven Decision Making Sphere meeting; Attended Empire State Child Care Campaign Webinar

In September, Five of our clients received promotions and/or wage increases. We tend to see people who have earned their Child Development Associate Credential receive promotions in September once school and Head Start is back in session and hiring is in full swing.

Two clients, both in the city of Syracuse, became Registered Family Daycares this month.

Upcoming Events:

- Kresge/BOOST Site Visit
- BOCES Open House
- Job fair at St. Lucy's

Success Story:

Client G. has been working on her Child Development Associate Credential training since July 2022. We created a resume for her and helped with interview preparation. We also paid for her credential training at Child Care Solutions. She has been newly hired on as a Teacher Assistant at Catholic Charities at \$16.50 per hour! Upon intake, Client G. was working as a retail cashier at \$13.20 per hour. That's a 25% increase in wages for her!

Center Services:

CDA Coordination	3
Diaper Bank	7
Early Childhood A.A.S. Coordination	2
Follow Up	25
Food Delivery	7
Intake & Informational	2
Marketing	2
Scholarship Assistance	1
Total:	49



Early Childhood Career Pathways Program September 2022 Board Report



Eastside Family Resource Center September 2022 Board Report

Center Highlights:

We currently have 6 students attending the SCSD Alternative Learning Program. Students participating in this program have been suspended from the Syracuse City School District.

All Staff have received Mental Health First Responders Training

Upcoming Events:

- ESFRC Golden Age Social Club – Senior Program starts Tuesday, October 3rd 10am – 2pm.
- Tai Chi Classes for all starting Tuesday, October 3rd 6-7pm
- Fatherhood with PEACE starts 10 week session Wednesday, October 5th 5:30-7:30pm
- Girls Circle – “Who I Am” Tuesday, October 11th 6:00-8:00pm
- Harvest Celebration – Monday, October 31st from 5-7pm

Ongoing Site Services:

- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- Healthy Families – 2nd & 4th Mondays, 9-1pm

Success Story:

Our partnership with CNY Works. This partnership has employed one full-time staff and six part-time workers at ESFRC. Salaries for these position are funded 100% by CNY Works. This program runs from 10/22-3/23.

Center Services:

Baby Items	1
Care and Share	15
Diaper Bank	23
Food Pantry	28
Hairbrush Set Giveaway	9
Hygiene/Toiletries	5



Eastside Family Resource Center September 2022 Board Report

Information/Referral	7
Job Placement	1
Job Referral	1
Rides Provided	197
School Supplies Giveaway	10
Table Giveaway (non-Food Bank)	299
TANF	7
SNAP	15
WIC	1
Total	619



Southside Family Resource Center September 2022 Board Report

Center Highlights:

Hosted a back to school hub for the community. Youth and parents were able to come to the center and pick out what was needed for a successful back to school start.

Met with the executive director of Dunbar about collaborating on programming such as our senior program, different youth programming, and utilizing our space for programs.

Met with the social worker from SNUG Ms. Bryant about servicing her clients at the building, and how we can work together to make it make sense where services are not being duplicated.

Attended NYSCAA Conference

Upcoming Events:

- Fatherhood 3rd cohort
- Re-opening of senior center
- Partnership with Parks & Recreation to provide winter activities

Ongoing Site Services:

- Food pantry, Thursday 12-2pm
- Fresh food give away, Thursday 12-2pm
- Black Health Information table every 3rd of the month
- Molina Health Insurance table, Thursday 12-2pm

Success Story:

Worked with a Family Development client to secure employment at Green Point Nursing Home, in their dietary department.

Center Services:

Crisis Response/Counseling	2
Fatherhood Workshop: Parenting Class	2
Follow Up	7
Food Pantry	1
Giveaway: hairbrush sets	1
Giveaway: school supplies	5
Giveaway: SU Football tickets for family	10
Information/Referral	3



**Southside Family Resource Center
September 2022 Board Report**

Non-Driver's ID	1
Rides Provided	10
Table Giveaway (Non-Food Bank)	13
Volunteering	26
Total:	81



Westside Family Resource Center September 2022 Board Report

Center Highlights:

We been working with Community Foundation Initiative Grant to be able to purchase gift cards for the families on Westside. The purpose of this grant is to help families in the community to purchase clothing, school supplies, or even gifts for Christmas.

Upcoming Events:

We are in partnership with Take Back the Streets for a Halloween event at Performance Park. The theme of this event will be Superheroes is going to be Monday 31 of October 3 pm- 5 pm. We would be giving trick-or-treat bags with toothbrushes and toothpaste to the kids in the community.

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10-1 pm
- Food Pantry – Third Thursday of the month, 10-1 pm

Success Story:

We have a referral from the main office of a client that needs assistance with his rent due to COVID. We applied for the rent relief program back on July 26, 2022. We also assisted the client with food since he was going through a hard time at the moment. I follow up every month with DDS services, the client, and the office of the complex where the client lives to avoid the process of getting evicted. The client was approved for the rent relief program they paid over 6 months of the rent.

Center Services:

Clothing Closet	8
Diaper Bank	86
Eligibility Determination	1
Fax/Copies/Computer	5
Follow Up	7
Food Delivery	1
Food Pantry	56
Hygiene/Toiletries	137
Language Translation	5



Westside Family Resource Center September 2022 Board Report

Permanent Housing	2
School Supplies	1
Supplemental Security Income (SSI)	1
Table Giveaway (Non-Food Bank)	16
Total:	326



Re-Entry Program September 2022 Board Report

Center Highlights:

Met with the CCA (Center for Community Alternatives), to discuss a plan on focusing on elders returning the community after being incarcerated. CCA will be hosting rally's, making phone calls to our local senators with the goal of passing bills that will support elder's returning to the community.

Met with Vera House to discuss involvement in the training for men who work in the community. The training will teach participants to be facilitators of a 12 step men's program.

Upcoming Events:

- 3rd Fatherhood cohort
- Involvement in the initiatives highlighted above

Success Story:

Received notification that we will be working with Vera House on the 2022 Engaging Men grant, awarded by the Department of Justice.

Center Services:

Driver's Permit	1
Family Development	4
Fax/Copier/Computer	4
Holiday/Other Giveaway	6
ID Card	2
Information and Referral Calls	24
Intake & Informational	4
Interactions with Employers	3
Job Placement	1
Job Referral	8
Rides Provided	19
Substance Abuse Supports	1
Volunteering	1
Total:	78

