

Family Resource Centers Monthly Reports

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- Viola G. Chisholm Eastside FRC
- Emma L. Johnston Southside FRC
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10-2022



County East Family Resource Center October 2022 Board Report

Center Highlights:

In collaboration with Vera Houses Elder Abuse Program, there is ongoing recruitment for supporting victims of abuse identifying elders primarily those who have experienced or are experiencing abuse or neglect of any type. (i.e physical, sexual, financial, verbal, intimidation, or isolation.

County East Family Resource Center hosts Cornell Cooperative Extensions Food Sense program providing education on nutrition and healthy eating habits.

County East Family Resource Center Coordinator, agency staff, and community volunteers attended the first Trunk or Treat in collaboration with the Town of Dewitt on Saturday, October 29, 2022. The event was full of costumes, recreation, crafting, pumpkin carving, family, food, and fun.

Upcoming Events:

- Elder Abuse Support Groups (ESFRC 11/17/22 & WSFRC TBA)
- Upstate Mobile Mammogram: December 15, 2022, 9 AM-3 PM
- Parenting Education
- Thanksgiving Program: Holy Transfiguration Church
- Coat Giveaway: 11/16/22 @ the Guest House 10 AM-1 PM

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed

Success Story:

County East Hosted the Gathering II at the Guest House on October 31, 2022. The event in support of Elder Abuse provided recreation and socialization to participants who also enjoyed tricks or treats with music, movies, food, and fun.

Center Services:

Adult Literacy	1
Adult Recreational Activities	1
Baby Items	2
Basic Education Class	2



County East Family Resource Center October 2022 Board Report

Clothing Closet	1
Cooking/Gardening/Nutrition Class	2
Crisis Response/Counseling	1
Eviction Counseling	3
Follow Up	3
Grocery Shopping	4
Hygiene/Toiletries	5
Information/Referral	21
Landlord/Tenant Mediation	2
Parenting Class	4
Prepared Meal (On-site)	2
Rental Assistance	1
Rides Provided	4
SNAP	1
Temporary Housing	1
Volunteering	4
Winter Items	2
Total:	67



County South Family Resource Center October 2022 Board Report

Center Highlights:

October was a busy month with all of CSFRC's groups running and settling into a new year. The youth went apple picking and visited the pumpkin farm. Lots of advocacy was provided for SNAP and Social Security with good outcomes.

Upcoming Events:

- Tully Community Christmas Basket Program

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 PM
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

A woman asked for help with her SSI case as her checks had stopped and she didn't know why. PEACE staff transported and advocated at the Federal Building a couple times to meet with people who could look at her case at Social Security. After several weeks and a lot of advocacy, the client's checks will restart in November. One additional benefit along the way was that upon inspection of deposits and withdrawals in the client's checking account, it was found that the Post Standard's electronic bank transfer of \$35.20 had mistakenly been withdrawn at \$3520! This was found by the bank employee. All money was returned and the SSI case is on track going forward.



County South Family Resource Center October 2022 Board Report

Center Services:

Before & After School Programs	27
Bus Pass	1
Childcare	5
Crisis Response/Counseling	9
Diaper Bank	4
Fax/Copies/Computer	1
Field Trip	3
Financial Skills Training	1
FISH	6
Food Delivery	40
Gas Voucher	8
Health Insurance	1
HEAP	2
Home Visit	1
Hygiene/Toiletries	10
Information/Referral	8
Job Placement	1
Landlord/Tenant Mediation	1
National Grid	3
Parenting Class	14
Rides Provided	33
SNAP	8
Social Security Disability Insurance (SSDI)	1
Supplemental Security Income (SSI)	1
Wellness Education	13
Total:	202



County West Family Resource Center October 2022 Board Report

Center Highlights:

- Parents with Hope parenting class every Tuesday
- Food Bank Site Visit 10/13
- R.A.P.P outing to Tim's pumpkin patch 10/23
- Volunteer/Mentor Halloween party 10/26
- Pumpkin give-away 10/25-10/31
- Met with Scott Leclair-NAC member and Gerry from Northside Baptist church, they will be painting the back donation room floor in November
- Weekly produce purchased from Delaney farms and distributed at the Center

Upcoming Events:

- November 1-pick up at Elden elementary, 5th grade class ran a "Socktober" sock drive
- Monday Nov 7-Barb(Center Advocate) and Shelly (CenterCoordinator) interview at the Baldwinsville/PAC 93 Volunteer Center to talk about PEACE, Inc. services
- R.A.P.P. lunch 11/17 and coffee hour 11/30
- Koala Kare daycare in Baldwinsville running food donation boxes for Thanksgiving
- Parents with Hope parenting class every Tuesday @ County West FRC 10A-12P
- HEAP applications begin November 1

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm
- United Healthcare outreach – first and last Tuesday of each month

Success Story:

We were able to collaborate with John from Big Brother Big Sister to provide a family beds. WE also provided a swivel chair, couch, linen, comforters, pots, pans and hygiene items from County West donations. The family had recently moved abruptly due to domestic violence and we were so happy to be able to help.



County West Family Resource Center October 2022 Board Report

Center Services:

Clothing Closet	57
Crisis Response/Counseling	2
Diaper Bank	1
Fax/Copies/Computer	7
Food Pantry	6
Hygiene/Toiletries	2
Information/Referral	4
Laundry Voucher	2
Parenting Class	3
RAPP: Field Trip	1
RAPP: Parenting Support	1
Rides Provided	3
SNAP	3
Table Giveaway (Non-Food Bank)	44
Winter Items	3
Total	139



Early Childhood Career Pathways Program October 2022 Board Report

Center Highlights:

In October the ECCPP had 5 new intakes: 3 Family Daycare and 2 Child development Associate Credentials; Attended the Early Childhood Alliance's Early Childcare Report meeting; Attended Greater Syracuse Works monthly meeting;

Success Stories

Menna M has been a client with the Early Childhood Career Program for three years. She holds two Child Development Associate Credentials; one in Infant/Toddler and one in Preschool. In September she was hired on as a Teacher Assistant in a new center and received a 25% wage raise. Not even a month had gone by on her new job and she was promoted to Lead Teacher in October!

Melissa I reached out to us in the late spring of this year asking for her help renewing her Child Development Associate credential which had expired. She had to re-take her final exam at Pearson Vue Education and be observed working in her classroom setting by a Professional Development Specialist. Her credential has now been renewed for another 3 years and she is working as a Lead Teacher in a new center and received a raise in hourly pay.

Corisha M is our newest New York State Registered Family Day Care. She is also a NYS Desert Grant recipient. In order to receive the Desert Grant the daycare must be located in a specific census tract where childcare is insufficient.

Center Services:

CDA Coordination	8
Diaper Bank	1
Follow Up: Childhood Development Associate Credential	7
Follow Up: Employment	1
Follow Up: Registered Family Daycare	9
Food Delivery	0



Early Childhood Career Pathways Program October 2022 Board Report

Food Pantry	1
Intake & Informational	5
Language Translation	3
Portfolio Development	1
Scholarship Assistance	7
Total:	43



Eastside Family Resource Center October 2022 Board Report

Center Highlights:

10/14/22 Staff received Narcan training from Erin Balotia from UPSTATE

10/26/22 PGR Foundation, Inc. gifted our Girl's Circle participant's tickets to the Community Folk Art Center 50th Anniversary Celebration where the Ailey II performed. (7 girls attended)

10/31/22 we held a Harvest Celebration for the community we had music, snacks, games/activities there were about 13 families and 59 children that took part. It was also a great opportunity to let the community know all the different resources that we provide at ESFRC

Upcoming Events:

- Thanksgiving Basket Giveaway

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays, 10-2pm
- Tai Chi Classes – Tuesdays, 6-7pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Girls' Circle: "Who I Am" sessions – Wednesdays, 6:00-8:00pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- Healthy Families – 2nd & 4th Mondays, 9-1pm
- National Grid- Offering Assistance Tuesdays 10am -1pm
- CNY Food Bank – Helping with SNAP, WIC & Covid Vaccine – 2nd & 4 Thursdays of the month from 10am -2pm

Success Story:

Our partnership with CNY Works. This partnership has employed one full-time staff and six part-time workers at ESFRC.

Center Services:

Care & Share	1
Diaper Bank	9
Fax/Copies/Computer	6
Food Pantry	19



Eastside Family Resource Center October 2022 Board Report

Housing Visions: Follow Up	48
Hygiene/Toiletries	7
Information/Referral	10
SNAP	13
TANF	5
Table Giveaway (non-Food Bank)	253
Transportation Provided	114
Total	485



Southside Family Resource Center October 2022 Board Report

Center Highlights:

Fatherhood started table talk for fathers in the community, meeting are held every Wednesday at noon.

Upcoming Events:

- Thanksgiving give away for family development clients only, each family will receive fresh produce, foil pan for turkey, and a roll of aluminum foil.

Ongoing Site Services:

- Food pantry, Thursday 12-2pm
- Fresh food give away, Thursday 12-2pm
- Black Health Information table every 3rd of the month
- Molina Health Insurance table, Thursday 12-2pm

Success Story:

Client was evicted on October 17; client came in the center to fill out an apartment application and for public assistance. Client moved in her apartment on November 3 and public assistance helped with the security deposit.

Center Services:

Fax/Copies/Computer	2
Follow Up	1
Food Pantry	1
Giveaway: hair brush sets	2
Information/Referral	9
Parenting Class	4
Rides Provided	3
Table Giveaway (Non-Food Bank)	11
Volunteering	17
Total	50



Westside Family Resource Center October 2022 Board Report

Center Highlights:

We participated in Halloween program at Performance Park, in partnership with other agencies from the Westside community. We gave out around 150 trick-or-treat bags with toothbrush travel kits and candy to children in the community.

Upcoming Events:

Our next food pantry would be handing out supplies to be able to prepare their Thanksgiving dinners such as aluminum pans, Aluminum foil, paper towels, and dish soap to each client. We will provide turkey to the clients that do not have it.

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10-1 pm
- Food Pantry – Third Thursday of the month, 10-1 pm

Success Story:

We've been working with a client for several years and have applied multiple times for SSD and SSI. We were having problems with his proof of health conditions since the client was having problems following up with his doctors and therapy. They kept denying it because the client couldn't provide the correct information of about his health conditions. We applied again for SSI this time after 6 months follow up and working together with his case worker at Social Security Administration was approved since he reached the age limit that is 62 to be able to qualify.

Center Services:

Baby Items	2
Birth Certificate	1
Bus Pass	1
Clothing Closet	6
Diaper Bank	79
Eligibility Determination	6
Fax/Copies/Computer	10
Follow Up	16
Food Delivery	1
Food Pantry	71



Westside Family Resource Center October 2022 Board Report

HEAP	1
Hygiene/Toiletries	156
Language Translation	8
Rides Provided	2
SNAP	1
Table Giveaway (Non-Food Bank)	73
Total:	434



Re-Entry Program October 2022 Board Report

Center Highlights:

- Hosting FATHERHOOD WITH PEACE Coffee Hour every Wed. from 12:00PM-1:00Pm.
- Attended Multidisciplinary Team Meeting at Vera House Hosted By George Kilpatrick & Lia Figurelli with Mark Cass, North Side Learning Center, Anthony Pitts, Good Life, John Haley and Amanda EyeAM.
- Attended Re-Entry Meeting with Mary Beth Welch
- Attended Housing Justice & Freedom Town Hall on Oct. 20. It was hosted by Commissioner of Education SCSD Nyatwa Bullock, CCA, Syracuse Tenants Union and more at Syracuse Latin School.

Upcoming Events:

- Multidisciplinary Meeting, Hosted By Mark Cass, North Side Learning Center being held at PEACE Inc. Emma L. Johnston, SSFRC on November 17, 2022 from 4:00PM to 5:00PM.
- #LESSISMORENY Town Hall Meeting that will be held online Sponsored by Unchained.
- CCA & PEACE Inc.'s Family Re-Entry Program Jobs Fair date to be announced.

Success Story:

Enrolled 4 Family Re-Entry Program Families into Gift Give A-Wish Holiday program. With 27 of their Family Members potentially receiving Holiday Wish List Gifts.

Center Services:

Family Development	3
Intake & Informational	4
Information and Referral Calls	9
Fax/Copies/Computer	1
Rental Assistance	1
Follow Up	1
Rides Provided	11
Home Visit	2
Volunteering	2
Total	34

