

Family Resource Centers Monthly Reports

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11-2022



County East Family Resource Center November 2022 Board Report

Center Highlights:

County East Family Resource Center received thirteen Thanksgiving baskets, donated from Holy Transfiguration Church in East Syracuse.

County East hosted a coat giveaway on November 16, at the Guesthouse. The coats were donated by generous community members and Eastwood Senior Center.

County East continues to facilitate Parenting Education Classes in partnership with County South, and County West Family Resource Center.

Summit Federal Credit Union has offered to raise monies and support a donation box for County East FRC.

Upcoming Events:

- Elder Abuse Support Groups FRC's
- Cornell Cooperative Extension Food Sense December 9
- Upstate Mobile Mammogram: December 15, 2022, 9 am- 3
- Rapp Holiday TBA
- Give a Holiday distribution

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed
- RAPP

Success Story:

The center is assisting an individual who received a 90-day eviction notice In providing advocacy and tenant-landlord mediation the possibility for the individual to stay in her current home.

Working with Section 8 and the new landlord to secure updated documents and determine eligibility for a continuance of services has brought relief to the tenant who has resided at the current address for more than twenty-five years and was not interested in moving.



County East Family Resource Center November 2022 Board Report

Center Services:

Clothing Closet	1
Cooking/Gardening/Nutrition Class	2
Crisis Response/Counseling	1
Domestic Violence Support	4
Eligibility Determination	1
Eviction Counseling	1
Follow Up	1
Grocery Shopping	1
Holiday/Other Giveaway: Thanksgiving Food Basket	4
Hygiene/Toiletries	1
Information/Referral	11
Landlord/Tenant Mediation	2
Parenting Class	3
Prepared Meal (on-site)	2
Rides Provided	4
TANF	1
Volunteering	3
Winter Items	1
Total	44



County South Family Resource Center November 2022 Board Report

Center Highlights:

Activity at County South FRC this month has mostly revolved around the Tully Community Christmas Basket Program; registering families, ordering food, managing donations. All extracurricular programs are thriving including the after school youth program who visited a large farm to feed the calves and also visited an Alpaca farm this month. There was lots of SNAP and HEAP advocacy and customers continue to struggle with the lack of affordable housing.

Upcoming Events:

- The Tully Community Christmas Basket Program- December 7-14.

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 PM
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

Two previous customers have returned to give back to our center, now that their lives have improved. Both women and their children lived in the transitional housing here on the 2nd floor. There used to be two apartments; now only one. One woman is teaching the Women's Wellness class financial literacy as she is a loan officer at a local credit union. The other woman is donating to the Christmas Basket Program as she runs a daycare in her home and wants it to be a service project for the children and parents. Both expressed gratitude for previous services and support and are thrilled to be in a better place in order to "Pay it Forward". A good example of how Family Development can work in a community.



County South Family Resource Center November 2022 Board Report

Center Services:

Before & After School Programs	22
Childcare	6
Crisis Response/Counseling	4
Diaper Bank	2
Fax/Copies/Computer	1
Field Trip	6
Financial Skills Training	1
FISH	2
Food Delivery	46
Gas Voucher	10
HEAP	5
Holiday/Other Giveaway	1
Home Visit	2
Housewares/Furniture	1
Hygiene/Toiletries	3
Information/Referral	14
Landlord/Tenant Mediation	2
National Grid	2
Parenting Class	14
Rides Provided	32
SNAP	5
TANF	1
Women's Wellness Education	12
Total	194



County West Family Resource Center November 2022 Board Report

Center Highlights:

Caldwell Banker, Liverpool Coat Drive-will drop off coats first week of December

"Parents with Hope" parenting class continues.

Monthly R.A.P.P. coffee hour was held.

NorthSide Baptist Church painted continued the project of painting the center floors.

Thanksgiving Turkey and food give-away was held.

Parade of Lights Village of Baldwinsville, the PEACE van and staff proudly represented the center.

Mirror, Mirror Inc. November fundraiser-they donated \$50 for each wedding gown purchased. Presented us with a check for \$1,050-for a complete holiday meal for 21 families.

Upcoming Events:

- 12/6, and 20 "Parents with Hope Parenting Class"
- 12/11 4-7 "Making Spirits Bright" at Fireside Inn"
- 12/15 Volunteer Christmas party
- 12/22 R.A.P.P. Christmas Luncheon
- 12/19-Adopt-a family gift drop-off
- 12/14-Open house for client Christmas gift selection from donations

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm
- United Healthcare outreach – first and last Tuesday of each month

Success Story:

Our client, Richard P. got an apartment at Country Club Apartments in Baldwinsville this month. We assisted him with the application and follow through. Richard has been chronically homeless for approximately 7 years. We formed a relationship over the past 18 months and provided him with hope and encouragement. We were so happy to help him with household items. We provided sheets, blankets, kitchen items and even a Christmas tree. He stated "I feel so much better not sleeping in a car, it's weird actually having my own place." We will continue to support him and ensure he remains comfortable and safe in his affordable apartment.



County West Family Resource Center November 2022 Board Report

Center Services:

Clothing Closet	58
Eligibility Determination	1
Fax/Copies/Computer	4
Food Delivery	2
Food Pantry	7
HEAP	4
Holiday/Other Giveaway: Thanksgiving meal supplies	2
Housewares/Furniture	1
Hygiene/Toiletries	2
Information/Referral	2
Job Referral	1
Parenting Class	2
Permanent Housing	1
RAPP: Parenting Support	2
Rides Provided	2
SNAP	1
Table Giveaway (non-Food Bank)	57
Total	149



Eastside Family Resource Center November 2022 Board Report

Center Highlights:

Successful Thanksgiving dinner where NAC, SCSD, OPWDD and staff was welcome to take part.

We have seen an increase in attendance for the most part have four new members to the Golden Age Social Club.

Upcoming Events:

- Community Foundation of Central New York will be hosting a participatory budget meeting focused on lead concerns in the community 12/6/22.
- Holiday Day Break Field Trips.

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Tai Chi Classes – Tuesdays, 6-7pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Girls' Circle: "Who I Am" sessions – Wednesdays, 6:00-8:00pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- Healthy Families – 2nd & 4th Mondays, 9-1pm

Success Story:

The Thanksgiving Basket Giveaway was a success. We received 25 Turkeys and 5 Hams that was donated by the Ladies of Zeta Phi Beta Sorority Inc. – Kappa Xi Zeta Chapter.

Center Services:

Clothing Closet	2
Diaper Bank	9
Food Pantry	19
HEAP	1
Holiday/Other Giveaway: Hairbrush sets	7
Holiday/Other Giveaway: Thanksgiving Baskets	11
Housing Visions: Follow Up	3
Hygiene/Toiletries	4
Information/Referral	3



Eastside Family Resource Center November 2022 Board Report

OPWDD: Exercise/Fitness Session	9
OPWDD: Prepared Meal (on-site)	65
OPWDD: Rides Provided	65
OPWDD: Second Language Enrichment (Spanish)	3
SCSD: Prepared Meal (on-site)	84
SCSD: Rides Provided	84
Table Giveaway (non-Food Bank)	280
Total	590



Southside Family Resource Center November 2022 Board Report

Center Highlights:

The center worked diligently to assure that all families utilizing the center had food for the Thanksgiving holiday. The center was also in a state of transition, the center coordinator had offered her resignation. A new coordinator, with strong ties to the community and our various programs has been identified, and will begin the first week in January.

Upcoming Events:

- Christmas turkey giveaway
- Christmas youth haircut-a-thon at the center 12/20

Ongoing Site Services:

- Food pantry, Thursday 12-2pm
- Fresh food give away, Thursday 12-2pm
- Black Health Information table every 3rd of the month
- Molina Health Insurance table, Thursday 12-2pm

Success Story:

A family was assisted who was facing homelessness. We were able to get her shelter into a hotel until they find a place. The family consists of a single mother of 5 children (14 years & younger). Her two oldest twin boys are active at SSFRC, participating in youth programming and helping out at SSFRC when they're there.

Center Services:

Baby Items	2
Clothing Closet	4
Diaper Bank	4
Fatherhood: Parenting Class	5
Fax/Copier/Computer	2
Follow Up	2
Food Pantry	4
Hygiene/Toiletries	9
Information/Referral	15
Rides Provided	11
Table Giveaway (non-Food Bank)	30
Temporary Housing	1
Total	89



Westside Family Resource Center November 2022 Board Report

Center Highlights:

We partnered with Brady Market and picked up heat and serve holiday meal for 15 families, the Thanksgiving dinner they received included a fully cooked turkey with all the fixings including a pie.

Upcoming Events:

Give a holiday we have adopted 8 families that we have been working with in the past months. We'll provide Christmas gifts to the whole family including clothing and food items. We'll receive the items on December 14 and 15 we would be delivering them to the families.

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm

Success Story:

We provided 81 families that came to our food pantry the supplies to cook their Thanksgiving dinner with extra toiletries. We provided turkeys to families did not have them.

Center Services:

Baby Items	28
Birth Certificate	1
Bus Pass	1
Clothing Closet	29
Diaper Bank	86
Eligibility Determination	2
Fax/Copies/Computer	4
Follow Up	9
Food Delivery	6
Food Pantry	81
HEAP	24
Hygiene/Toiletries	189
Information/Referral	1
Language Translation	3
National Grid	1
Non-Driver's ID	2
Permanent Housing	2



Westside Family Resource Center November 2022 Board Report

Rides Provided	3
Table Giveaway (non-Food Bank)	98
Total	570



Workforce Development November 2022 Board Report

BOOST Program Highlights:

Attended various meeting including meetings at; Lafayette Head Start, Liverpool Head Start, Head Start Family Workers, Greater Syracuse Works, OCC CAT Career Showcase, On Point for College's Skilled Trades Expo, BOOST, Family Resource Center

One new client intake into the Le Moyne Erie21/ Lock4 pathway; on boarded and started to train new Workforce Development Advocate.

ECCPP Program Highlights:

Seven new intakes were conducted in November. Five for the Child Development Associate Credential Pathway and two for the Family Day Care Pathway.

Upcoming Events:

- BOOST Celebration
- Data Sphere meeting
- Give a Holiday coordination for at least two clients
- Baldwinsville and Liverpool Head Start Parent Meetings
- Coordinate GED class at Eastside Family Resource Center

Success Story:

Elsa S. works at Merrick Head Start as a Teacher Aide and completed her Preschool Child Development Associate Credential.

Gloria C. works at Learn As You Grow as a Teacher Assistant. Her Preschool Child Development Associate Credential was ready to expire and she needed help renewing the credential and paying for the associated fees.



Workforce Development November 2022 Board Report

Center Services:

Coordination	10
Diaper Bank	9
Food Delivery	8
Follow Up	11
Food Pantry	2
Intake & Informational	8
Language Translation	1
Marketing	4
CDA Scholarship Assistance	8
Total	61



Re-Entry Program November 2022 Board Report

Center Highlights:

- Re-Entry Team met bi-weekly to review program highlights.
- Multidisciplinary Meeting Hosted by George Kilpatrick and Vera House held at SSFRC.
- FATHERHOOD WITH PEACE Coffee Hour held weekly.

Upcoming Events:

- Volunteer with the PEACE, Inc. Free Tax Prep Program
- Give a Holiday, 2022 Holiday Giving Wish List

Success Story:

- Brian S. was released on September 22, 2022 and enrolled in the Family Re-Entry Program on Nov. 4, 2022. Since participating in our Re-Entry Program Mr. S has gotten his license, moved out of Freedom Commons and moved in with family, is participating in domestic violence classes at Vera's House and is awaiting the response after interviewing for several positions at the Center for Community Alternatives (CCA).

Center Services:

Driver's License	1
Driver's Permit	1
Family Development	4
Food Pantry	1
Home Visit	1
Hygiene/Toiletries	1
Information/Referral	14
Intake & Informational	4
Interactions with Employers	1
Job Readiness Training	1
Parenting Class	1
Rides Provided	18
Total	48

