

Family Resource Centers Monthly Reports

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- Viola G. Chisholm Eastside FRC
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- Early Childhood Career Pathway Program/Workforce Development
- Re-Entry Program

01-2023



County East Family Resource Center January 2023 Board Report

Center Highlights:

Worked with a client that was hospitalized at St. Joseph's Hospital who had no family available for support. Began processing applications for the National Grid Care and share program. Confirmed with LeMoyne College that ESFRC will be the center to support ERIE 21 students for their wrap around service needs. ERIE 21 is an educational initiative to assist learners entering the technical field.

Upcoming Events:

- Free tax prep – EITC will be offered to community members
- RAPP – Relatives Acting as Parents Program – Valentines event

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed
- RAPP

Success Story:

Was able to connect with four seniors attending the Eastside Family Resource Center senior socialization program and engage them in our program that supports seniors who have been victims of elder abuse. The program is supported from a grant from Vera House.

Center Services:

Parenting Class	1
Eligibility Determination	1
Eviction Counseling	2
Exercise/Fitness Session	2
Follow Up	2
Grocery Shopping	4
Health Insurance	1
Holiday/Other Giveaway	13
Information/Referral	4
Landlord/Tenant Mediation	1



County East Family Resource Center January 2023 Board Report

Parenting Class	1
Rides Provided	4
SNAP	1
TANF	1
Wellness Education	1
Total	38



County South Family Resource Center January 2023 Board Report

Center Highlights:

CSFRC's programs were all thriving in January. The Women's Wellness group studied Financial Literacy learning about debt / income ratio, credit reports, and budgeting. Parenting classes learned about internet safety, addiction and parenting styles. The afterschool youth group visits the library each month, does crafts and practices cursive writing. There were several food deliveries and transportation needs met this month.

Upcoming Events:

- EITC Tax Day at CSFRC – February 27th

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 PM
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

CSFRC had 3 customers who benefitted from the NYSCAA Global Partners Donation which provided resources for households that heat with oil. All 3 were low income seniors and were thrilled and very grateful to be able to receive the assistance. The checks for oil were sent directly to the customer's vendors to be used as credit when needed. Many seniors cannot keep up with the high cost of living [food, gas, Rx] so this unexpected benefit was greatly appreciated!

Center Services:

Before & After School Programs	19
Bus Pass	1
Childcare	4
Clothing Closet	2
Crisis Response/Counseling	6
Diaper Bank	5
Hygiene/Toiletries	9
Domestic Violence Support	2
Fax/Copies/Computer	1



County South Family Resource Center January 2023 Board Report

Financial Literacy	8
FISH	5
Food Delivery	37
Gas Voucher	7
HEAP	5
Holiday/Other Giveaway	1
Home Visit	3
Information/Referral	14
Job Referral	1
Parenting Class	12
Rental Assistance	2
Rides Provided	29
SNAP	1
Table Giveaway (Non-Food Bank)	1
Wellness Education	12
Total	187



County West Family Resource Center January 2023 Board Report

Center Highlights:

Hosted a coffee hour/support group for the R.A.P.P. – Relatives Acting as Parents Program.

Ongoing HEAP applications, several seniors who did not realize that they are eligible.

Welcomed a new outreach worker from ‘healthy families’.

Provided desserts for the free community dinners, sponsored by St. Mark’s Church in Baldwinsville.

Upcoming Events:

- Care and Share opens – February 6th.
- R.A.P.P. “Lovefest” for Valentine’s Day – February 10th.
- “Parents with Hope” parenting credential training – Weekly on Tuesdays.

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need.
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm.
- United Healthcare outreach – first and last Tuesday of each month.

Success Story:

One of our R.A.P.P. Grandmother’s welcomed a healthy baby boy to her family on 1/11/23. Legend Antonio. We provided newborn clothes, formula and diapers to help get started. Legend is healthy and growing.

Center Services:

Care & Share	1
Clothing Closet	32
Winter Items	9
Crisis Response/Counseling	6
Diaper Bank	1
Baby Items	1
Fax/Copies/Computer	9
Food Delivery	1
Food Pantry	3
HEAP	4
Home Visit	1
Housewares/Furniture	1



County West Family Resource Center January 2023 Board Report

Hygiene/Toiletries	2
Information/Referral	4
Job Referral	1
Landlord/Tenant Mediation	1
Laundry Voucher	2
Parenting Class	3
Parenting Support	4
Rides Provided	4
SNAP	4
Table Giveaway (non-Food Bank)	16
Volunteering	1
Total	111



Eastside Family Resource Center January 2023 Board Report

Center Highlights:

- Receive a Know Diabetes by Heart Grant from American Heart Association
- One of the Seniors found a new home with the assistance Golden Age Social Club Coordinator after he was robbed a few weeks ago and needed to move.

Upcoming Events:

- Know Diabetes Workshops
- Black History Poetry @ The PEACE ESFRC

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Tai Chi Classes – Tuesdays, 6-7pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Girls' Circle: "Friendship" sessions – Wednesdays, 6:00-8:00pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm

Success Story:

Fatherhood team presented to the Board

Center Services:

Clothing Closet	6
Diaper Bank	12
Fax & Copies	9
Food Pantry	13
Other Giveaway: Hairbrush sets	4
Hygiene/Toiletries	6
Information/Referral	9
OPWDD: Prepared Meal (on-site)	34
OPWDD: Rides Provided	34
OPWDD: Second Language Enrichment (Spanish)	3
SCSD: Prepared Meal (on-site)	59
SCSD: Rides Provided	59
Rides Provided	2



Eastside Family Resource Center
January 2023 Board Report

Golden Age Social Club Services: Rides Provided	4
Table Giveaway (non-Food Bank)	298
Total	552



Southside Family Resource Center January 2023 Board Report

Center Highlights:

The site coordinator and reentry case manager were invited to join the Onondaga County Re-Entry Task Force. The site coordinator has met with numerous partners and begun to establish relationships throughout the community, including, Molina Health Care, Boys and Girls Club, Promise Zone, Black Health Alliance, Onondaga County, Salvation Army, On Care etc.

Hats and gloves were distributed throughout the month to those in need.

Upcoming Events:

- Citizen Review Board to present at Fatherhood with PEACE program
- Meet with SCSD to determine summer youth needs
- Meet with Toomey Abbott to determine collaboration possibilities.

Ongoing Site Services:

- Food pantry, Thursday 12-2pm
- Fresh food give away, Thursday 12-2pm
- Black Health Information table every 3rd of the month
- Molina Health Insurance table, Thursday 12-2pm

Success Story:

The center launched a community coffee hour, offering coffee, scones, and conversation to the community on Tuesday and Thursday mornings. The vision is to expand this community offering to our seniors on alternative days.

Center Services:

Adult Recreational Activities	14
Background Check	1
Clothing Closet	1
Diaper Bank	4
Eligibility Determination	2
Fatherhood: Diaper Bank	1
Fatherhood: Information/Referral	22
Fatherhood: Intake & Informational	4
Fatherhood: Parenting Class	22



Southside Family Resource Center January 2023 Board Report

Fatherhood: Prepared Meal (On-Site)	25
Fatherhood: Rides Provided	18
Follow Up	1
Follow Up	3
Housewares/Furniture	4
Hygiene/Toiletries	1
Information/Referral	4
Job Referral	1
Rides Provided	2
Table Giveaway (non-Food Bank)	9
Volunteering	15
Winter Items	1
Total	155



Westside Family Resource Center January 2023 Board Report

Center Highlights:

The Fidelis Care RV joined us during our Food Pantry distribution to assist community members in enrolling in Medicaid and to also help community members with any problems that they were having with their health insurance.

Upcoming Events:

- We are able to provide Free Tax Prep to our community members.
- Care & Share program would be open in February for families or individual to receive the help of \$200 on their National Grid bill.
- Syracuse Financial Empowerment Center, will be at our site twice a month starting in February.

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm

Success Story:

We have been working with a client for several months. We have apply for several job opportunity after several application and interviews we were able to find him a job opportunity that it would fit well with him. Since he do not have transportation and the barrier of the language.

Center Services:

Bus Pass	1
Clothing Closet	36
Diapers Bank	73
Fax/Copies/Computer	3
Follow up	6
Food Delivery	2
Food Pantry	71
HEAP	2
Holiday/Other Giveaway	8
Hygiene/Toiletries	208
Information and Referral Calls	1
Job Placement	2
Job Referral	1



Westside Family Resource Center January 2023 Board Report

Language Translation	5
National Grid	1
Permanent Housing	1
Resume Development	2
Rides Provided	1
Table Giveaway (non-Food Bank)	41
Total	465



Early Childhood Career Pathway Program January 2023 Board Report

Center Highlights:

In January the ECCPP had 10 new intakes: 3 Family Daycare and 7 Child development Associate Credentials. ECCPP attended Merrick's staff training to onboard CDA clients. The ECCPP currently has a caseload of 38 clients.

Upcoming Events:

Meeting with Partners in Learning to discuss services offered and how to work together

Success Stories

Livanel B., a Spanish speaking CDA client, had her in person observation with a Spanish speaking Professional Development Specialist. Livanel is beginning Test Prep and we have facilitated that with English to Spanish translated practice questions and scenarios.

Center Services:

Intake & Informational	10
CDA Coordination	11
Follow Up: Registered Family Daycare	7
Follow Up: Childhood Development Associate Credential	17
Language Translation	2
Scholarship Assistance	2
Food Delivery	8
Diaper Bank	6
Chromebook	1
Marketing	2
Total:	66



Workforce Program January 2023 Board Report

Center Highlights:

In January the Workforce Program had 7 new intakes for a caseload of 13 clients. Coordinator attended the following meetings: PEACE and LeMoyne Lock4 meeting; Data Driven Decision Making Team meeting; PEACE Fatherhood meeting; Syracuse BOOST meeting; EMPATH Training.

Success Stories

The Workforce Program helped onboard clients into the following programs in January: Syracuse Build (2); LeMoyne Lock4 (1) NYS Registered Family Daycare (4). Total households served to date is 17. Current caseload is 13 clients.

Center Services:

Intake	7
Coordination	3
Follow Up	18
HEAP	1
Program Onboarding	7
Scholarship Assistance	1
Resume Development	1
Total:	38



Re-Entry Program January 2023 Board Report

Center Highlights:

Secured job interviews and employment for 3 clients. Job Fair at Onondaga Community College, Attended the Onondaga County Re-Entry Task Force meeting, invited to be on the team going forward. Attended the multidisciplinary meeting at Vera House, hosted by George Kilpatrick. Presented at the PEACE Board Retreat - Fatherhood with PEACE.

Upcoming Events:

- Children & Youth and Engaging Men (CYEM) New Grantee Orientation Part 2, hosted by the Office on Violence Against Women & the Serving Our Youth TA Team, March 1-2, 2023
- 5th ANNUAL LEADERSHIP CONFERENCE, Building Men Program, February 22, 2023
- Fatherhood With PEACE, Parenting Classes, Wed. 12PM-2PM at SSFRC and 5:30PM-7:30PM at Sumner Head Start

Success Story:

During the Fatherhood With PEACE meeting Darryl W., told the group he needed a job. An in-take to the re-entry program was completed, and Darryl was assisted with his job search, including applications, resume and transportation. Darryl was able to secure a position within 2 weeks.

Center Services:

Family Development	4
Fax/Copies/Computer	5
Home Visit	1
Information/Referral	28
Intake & Informational	4
Interactions with Employers	6
Job Placement	3
Job Referral	2
Rides Provided	7
Total	60

