

Family Resource Centers Monthly Reports

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- Early Childhood Career Pathway Program/Workforce Development
- Re-Entry Program

04-2023



County East Family Resource Center April 2023 Board Report

Center Highlights:

The Konosioni Lodge of Fayetteville, donated five food baskets to low-income community members in East Syracuse.

Collaborated with the Volunteer Lawyer Project to assist a client facing eviction.

Assisted a family to secure placement with Expeditionary Learning Middle School (ELMS) for their child who was recently diagnosed with severe anxiety and assigned a 504 plan.

Upcoming Events:

- Summer Programs
- Parenting Education Facilitator
- Cornell Cooperative Extension Healthy for Life
- Lunch & Learn Financial Literacy

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed
- RAPP
- Lock 4/Erie 21 Programs

Success Story:

Presented at Lemoyne Colleges Lock 4 Erie 21 program to students, professors, and faculty providing information, regarding programs and services offered through PEACE, Inc. A collaborative partnership has been implemented. County East will act as the liaison for the agency to assist and/or direct students, providing information and referral to relevant services

Center Services:

Advocacy	2
Care & Share	5
Clothing Closet	1



County East Family Resource Center April 2023 Board Report

Crisis Response/Call-In Response	1
Domestic Violence Support	2
Eviction Counseling	2
Faxes/Copies/Computers	1
Follow-up	7
Grocery Shopping	1
Holiday/Other Giveaway	6
Home Visits	6
Information/Referral	9
Tenant/Landlord Mediation	2
Permanent Housing	1
Professional Clothing	1
Rides Provided	14
Table Giveaway (non-Food Bank)	2
Volunteering	2
Total:	45



County South Family Resource Center April 2023 Board Report

Center Highlights:

During the month of April the Parents with Hope classes learned about self – esteem and self-confidence, finished their financial literacy study, and learned about special needs and disabilities within families. One new domestic violence case was supported and advocated for. Another customer received transportation and advocacy for the GED classes in Liverpool at BOCES; completing the TABE testing and enrolling in the program. The Afterschool Youth program went on a field trip to Sky Zone in Dewitt and researched famous women. As always, there were several food deliveries and transportation services provided.

Upcoming Events:

- Spring Free Clothing Giveaway- May 5th – 9- 4:30 PM.

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 PM
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

A delightful senior citizen who looks just like Santa Claus visited CSFRC to bring an Easter Basket for a young family with a single Mom. In his young life, he was a single Dad with two young children and struggled to keep food on the table and the children cared for safely. Food cards, gas cards and candy were given along with a beautiful card expressing hope and happiness to the recipient. The basket was given to a single mother who is in school and also working. She sent a thank you note to the benefactor who then sent her another card of encouragement with another gift card. The funny thing about the Easter Basket was that he included an adorable soft and fluffy turtle which the recipient took as a sign of hope from her grandmother as turtles were their thing! A generous community for sure that often pays it forward!



County South Family Resource Center April 2023 Board Report

Services:

Before & After School Programs	20
Bus Pass	1
Care and Share	1
Childcare	3
Chromebook	1
Crisis Response/Call in Response	3
Diaper Bank	3
Domestic Violence Support	6
Eligibility Determinations	1
Fax/Copies/Computer	3
Field Trip	3
Financial Skills Training	1
FISH	6
Food Delivery	48
Gas Voucher	8
HEAP	1
Holiday /Other Giveaway	4
Home Visit	2
Housewares /Furniture	2
Hygiene/Toiletries	3
Information/ Referral	5
Job Referral	1
Laundry Voucher	1
Mediation/Customer Advocacy Interventions	1
Parenting Class	7
Prepared meal [on site]	14
Rides Provided	27
SNAP	2
Wellness Education	7
Total	175



County West Family Resource Center April 2023 Board Report

Center Highlights:

The community was very generous with Easter donations this month. We received 12 filled Easter baskets, 12 Hams and many sides to go with Easter dinner. We assisted with many National Grid concerns from folks who do not receive HEAP. The emergency food pantry numbers remain lower than pre-pandemic levels but we are expecting an increase as families adjust to the loss of extra benefits. One of our R.A.P.P. families moved to a new home and we were able to refer to Big Brother Big Sister for 4 new twin beds. We also found 1 full bed and several household items. The volunteers did an amazing job transitioning from winter clothing to spring-summer.

Upcoming Events:

- Parents with Hope Parenting Class each Tuesday 10A-12P
- Mother's Day celebration R.A.P.P and seniors at County East
- The Baldwinsville Volunteer Center is holding a "Dress for Success" clothing drive for County West May 15-May 19
- NAC meeting May 9
- Volunteer lunch/ quarterly birthday celebrations Tuesday May 30

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm
- Fidelis Healthcare outreach – first and last Tuesday of each month

Success Story

One of our clients, a young mom with 3 children lost her job a couple of months ago. She was able to find a part-time job at the plastics factory in Radisson. Last week she came in to inform us that she was offered a full time position with benefits. We will continue to support her and she stated she is so relieved and happy to be able to support herself and her children.

Center Services:

Bus Pass	2
Care & Share	1
Clothing Closet	31
Crisis Response/Counseling	12
Family Development	2
Food Delivery	1



County West Family Resource Center April 2023 Board Report

Food Pantry	6
Holiday/Other Giveaway	8
Home Visit	1
Housewares/Furniture	8
Hygiene/Toiletries	6
Information/Referral Calls	8
Information/Referral	5
Landlord/Tenant Mediation	1
Laundry Voucher	5
National Grid	1
Parenting Class	10
Parenting Support	16
Prepared Meal (On-Site)	3
Rides Provided	16
SNAP	2
Table Giveaway (non-Food Bank)	25
Winter Items	1
Total	157



Eastside Family Resource Center April 2023 Board Report

Center Highlights:

Girl's Circle group went to the Montezuma National Wildlife Refuge.

Staff and Girls Circle group received STOP the Bleed training facilitated by the Syracuse Fire Dept.

Upcoming Events:

- Know Diabetes by Heart workshops
- Center Staff Mental Health and Wellness day at Green Lakes State Park
- SCSD students going on a field trip to the Zoo

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Girls' Circle: "Friendship" sessions – Wednesdays, 6:00-8:00pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- GED Classes – Tuesdays and Thursdays 9am-12pm

Success Story:

Autism Panel discussing where there were 21 people in attendance. The children of Viola G. Chisholm facilitated a Courageous Conversations with 42 in attendance.

Center Services:

Care & Share	21
Diaper Bank	13
Emergency Clothing Assistance	5
Fax & Copies	16
Food Pantry	22
HEAP Process Application	7
Hygiene/Toiletries	15
Information/Referral	5
OPWDD: Prepared Meal (on-site)	54
OPWDD: Rides Provided	54



Eastside Family Resource Center April 2023 Board Report

SCSD: Prepared Meal (on-site)	206
SCSD: Rides Provided	206
Rides Provided	56
Golden Age Social Club Services: Rides Provided	2
Golden Age Social Club Services: Meal (on-site)	53
Table Giveaway (non-Food Bank)	341
Toiletries	13
Other: Autism Workshop	21
Other: Viola Chisholm Event	42
Total	1152



Southside Family Resource Center April 2023 Board Report

Center Highlights:

With the help of the Maintenance Department and Community Engagement Department the SSFRC was able to get break ground on cleaning out the back lots of center and surrounding areas. Coordinator was able to establish a relationship with the property management team to help with keep the surrounding areas clean, to help with getting flowers and produce in the flowerbeds. The site coordinator continues to meet with numerous partners to establish relationships throughout the community, including, Onondaga County Department of Social Services Economic Support , Jubilee Homes , Chase Bank Inc., Onondaga Earth Corp., Syracuse Community Connections etc.

Upcoming Events:

- Resource Fair w/ Molina Health Care and The Health Care Project
- Chalk the Walk event
- Community Garage Sale

Ongoing Site Services:

- Food pantry, Thursday 12-2pm
- Fresh food give away, Thursday 12-2pm
- Black Health Information table every 3rd of the month
- Molina Health Insurance table, Thursday 12-2pm

Success Story:

SSFRC graduated its 5th FATHERHOOD W/PEACE cohort, Guest speaker Reggie Cox founder and facilitator of the Fatherhood Connection curriculum (Rochester, NY). Center was also able to break ground on the back lots, cleaning out and removing rubbish. Cleaning out the flower beds and clearing the sidewalks. The Center was able to make some great connections with some of the partners during Earth Day clean out.

Center Services:

Adult Recreational Activities	16
Background Check	1
Clothing Closet	1
Diaper Bank	4
Eligibility Determination	2
Fatherhood: Diaper Bank	1
Fatherhood: Information/Referral	22



Southside Family Resource Center April 2023 Board Report

Fatherhood: Intake & Informational	4
Fatherhood: Parenting Class	22
Fatherhood: Prepared Meal (On-Site)	25
Fatherhood: Rides Provided	18
Follow Up	3
Housewares/Furniture	4
Hygiene/Toiletries	1
Information/Referral	10
Job Referral	3
Rides Provided	2
Table Giveaway (non-Food Bank)	9
Volunteering	15
Winter Items	3
Total	165



Westside Family Resource Center April 2023 Board Report

Center Highlights:

Once a month we are going to have New Hope families with their mobile ultrasound unit all services are completely free. First, they would do a pregnancy test second they would do an ultrasound third they would referral the client depending on the need of each client. Also in partnership, Head Start will be on our site to provide services to our clients.

Upcoming Events:

- Mother's Day Dinner for the mother in our community

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm

Success Story:

In partnership with Brady Market, we were able to provide and deliver Easter dinners to 20 families in our community. The dinners included full-cooked ham, potatoes, and vegetable side dishes such as corn, green beans, asparagus, and dinner rolls.

Center Services:

Baby Items	5
Care & Share	12
Clothing Closet	3
Diaper Bank	69
Eligibility Determination	1
Fax/Copies/Computer	12
Follow up	12
Food Delivery	18
Food Pantry	89
HEAP	4
Hygiene/ Toiletries	161
Information and Referral Calls	1
Information/Referral	1
Language Translation	12
National Grid	1



**Westside Family Resource Center
April 2023 Board Report**

Rides Provided	1
SNAP	1
Table Giveaway(non-Food Bank)	26
Total	411



Early Childhood Career Pathway Program April 2023 Board Report

Center Highlights:

In April the ECCPP had 7 new Family Daycare intakes; Attended Merrick's Job Fair; Attended the ROMA 3 day training; Delivered 5 Client Recognition Packs; Submitted the AEI Quarterly Narrative Report. The ECCPP currently has a caseload of 55 clients.

Upcoming Events:

- NYSCAA Regional Meeting

Success Stories

Delivered Client Recognition Packs to 5 clients that finished their program. These clients in particular were chosen for opening their Registered Family Daycare with the help of the ECCPP AEI grant. We anticipate the delivery of 20 more packs before the end of the quarter.

Center Services:

Intake & Informational	7
Coordination	10
Follow Up: Registered Family Daycare	5
Follow Up: Childhood Development Associate Credential	11
Language Translation	1
Marketing	4
Food Delivery	10
Diaper Bank	10
Client Recognition Pack	5
Total:	63



Workforce Program April 2023 Board Report

Center Highlights:

In April the Workforce Program had one new intake into the Syracuse Build Program; Attended Merrick Head Start Job Fair; Attended Greater Syracuse Works meeting; Set up PPR with Stephanie; attended NARCAN training; attended BOOST Committee meeting.

Upcoming Events:

- BOOST 3-day Convening in Baltimore
- Family Worker meeting

Success Stories:

Ronald J gained employment this month. He was working part-time at \$20 per hour but this job was coming to an end. He obtained a job in a foundry for \$23 per hour, 40 hours per week with over-time available. He is a re-entry client and was having a hard time obtaining interviews for jobs. We sat down with him and helped him apply to the Syracuse Build Program. Although he did not qualify for the Syracuse Build Construction Training Program (he made too much money and lived outside the city limits), they connected him with potential employers. Soon after applying, he started receiving job interview offers. Within a few months, he had secured a well-paying position.

We also had one new female intake into the Syracuse Build program. This is our first female into a construction program, and we are hoping for more in the future.

Center Services:

Intake	1
Follow Up	7
Program Onboarding	1
Total:	9



Re-Entry Program April 2023 Board Report

Center Highlights:

- Hosted Fatherhood With PEACE Parenting Class Graduation Ceremony.
- Enrolled six (6) new clients into the Family Re-Entry Program.
- Assisted fix (5) clients in applying for employment and/or vocational training.
- Tabled at Same Book Parenting Event at Liverpool High School recruiting dad's for our Fatherhood With PEACE Program.

Upcoming Events:

- Sankofa District Community Resource Fair, Hosted By James Williams at 143 M.L.K. W. Syracuse, NY 13205, on May 20, 2023 from 12:00PM to 4:00PM.
- **BIG RIG DAY**, at Burnet Park, Syracuse, NY, May 20,2023, 11:00AM to 3:00PM, Hosted by the City of Syracuse Park & Recreation

Success Story:

Fatherhood With PEACE's 4TH Cohort Graduation at the Southside FRC was a success for all of our dads and dads to be, their families, our staff and the Family Re-Entry Program clients that participated in the program. One of the two Graduates is a Re-Entry client and both recepitents of Leadership/Mentorships Certificates are Re-Entry clients. These Re-Entry dads play significant role in the success of our parenting class by doing everything from helping to recruit new father's to assisting in meal prep and cleanup.

Center Services:

Birth Certificate	1
Family Development	5
Fax/Copies/Computer	3
Follow Up	1
Information/Referral	13
Intake & Informational	5
Job Referral	3
Parenting Class	4
Prepared Meals (on-site)	4
Rides Provided	8
Total	49

