

Family Resource Centers Monthly Reports

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- Viola G. Chisholm Eastside FRC
- Emma L. Johnston Southside FRC & Re-Entry Program
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- Early Childhood Career Pathway Program/Workforce Development

06-2023



County East Family Resource Center June 2023 Board Report

Center Highlights:

Cornell Cooperative Extensions launched a six-week, bi-weekly program, Healthy for Life. The series educates families on eating well, diet and exercise.

Onondaga County Cancer Services Health Department Educational presented cancer awareness program. They will continue to offer information and referral services to participants who may need guidance, information, and/or screenings. Topics will include an introduction to cervical, colorectal and breast cancer awareness.

Upcoming Events:

- Summer Programs: Senior Summers
- Cornell Cooperative Extension Healthy for Life
- Lunch & Learn Financial Literacy: Sydney Federal Credit Union
- Hand-Made Hustle (Elder Abuse
- ESFRC Summer Programs: Youth Transport

- **Ongoing Site Services:**

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed
- RAPP
- Lock 4/Erie 21 Programs

Success Story:

County East assisted a family in enrolling their child into the ELMS (Expeditionary Learning Middle School), program. She will participate in a mandatory summer program designed as preparation for the upcoming school year. The program is designed to educate and prepare middle school children with life skills in partnership with parents to confidently navigate the middle school classroom experience.



County East Family Resource Center June 2023 Board Report

Center Services:

Care & Share	2
Cooking\Gardening\Nutrition Class	10
Eligibility Determination	3
Emergency Auto Support	1
Eviction Counseling	1
Faxes\Copies\Computer	1
Follow-up	2
Grocery Shopping	2
Hygiene\Toiletries	4
Information/Referral	7
In-Home Care	1
Landlord/Tenant Mediation	1
Mediation/Customer Advocacy	2
Permanent Housing	1
Rides Provided	17
Total	60



County South Family Resource Center June 2023 Board Report

Center Highlights:

The month of June was busy @CSFRC as many programs ended for the school year. The parenting classes in Baldwinsville and Tully celebrated with certificates and special meals. The Woman's Wellness group went out to dinner. The Afterschool Youth Program had a summer birthday party, complete with a homemade ice cream cake. All surveys and feedback was positive with many participants wanting to return in the fall. Several food deliveries and transportation needs were met this month.

Upcoming Events:

- Summer Youth Programming and Camperships
- School supplies in August
- Free Clothing Drive in September

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 PM
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

The \$200 Ida Gleason Memorial Scholarships were given out at graduation ceremonies at seven local high schools this month. The Neighborhood Advisory Council raises money for this effort each year to honor a graduate who has helped their community. Recipients this year included:

Homer: Alexis Hill **Tully:** Jake Morgan **Fabius:** Ava Natale **Onondaga Central:** Lily Stevens

Marcellus: Daniel Honeywell **LaFayette:** Layla Isaacs **Skaneateles:** McKenna Ellis

Services:

Adult Recreational Activities	5
Appointment	1
Before and After School Programs	17
Care and Share	21



County South Family Resource Center June 2023 Board Report

Childcare	1
Crisis Response/ Call in response	1
Diaper Bank	4
Fax/Copies/Computer	1
Financial Skills Training	2
FISH	4
Food Delivery	47
Food Pantry	5
Gas Voucher	7
Health Insurance	1
Holiday/Other giveaway	8
Housewares/Furniture	8
Hygiene/Toiletries	3
Information /Referral	10
Landlord/Tenant Mediation	4
Laundry	1
Mediation/Customer Advocacy	3
National Grid	1
Parenting Class	4
Prepared Meal on site	8
Rental Assistance	1
Rides Provided	32
Supportive Conversations	5
TANF	1
Wellness Education	4
Total	210



County West Family Resource Center June 2023 Board Report

Center Highlights:

The “Parents with Hope” parenting class finished on Tuesday June 20th. They stated they learned so much and enjoyed the class. We provided a wonderful brunch, roses and a certificate of completion. In collaboration with the Baldwinsville Rotary, we had an outreach table at The Baldwinsville River Days on Saturday, June 10th. NAC member Wanda Skiff and her husband tabled with Michelle at the all-day event. We were able to prevent a single mom and 3 children from being evicted this month. Mom thanked PEACE and stated “please thank everyone and bless this agency.” In addition, we assisted with funds for 2 children to go to the YMCA this summer, 1 to gymnastics summer camp and 3 to North Syracuse Parks and Rec summer playground program.

Upcoming Events:

- R.A.P.P. beach day at Fairhaven Thursday 7/20
- Fresh produce from Baldwinsville Schools Food Service given out weekly
- Lego’s/Game Day for youth 7/27
- R.A.P.P. movie day, “Halloween and Christmas in July” movies Hocus Pocus and ELF 7/25
- Volunteer picnic at VanBuren Park 7/18

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm
- Fidelis Healthcare outreach – first and last Tuesday of each month

Success Story:

One of our clients started the recertification process for Certified Nursing Assistant. She stated she already has a job offer at Auburn Hospital following the completion of the recertification process. We provided her with scrubs, faxing and making copies of required paperwork. We were even able to provide her with a stethoscope.

Center Services:

Appointment	3
Baby Items	1
Clothing Closet	44
Crisis Response/Counseling	1
Eligibility Determination	1
Fax/Copies/Computer	4



County West Family Resource Center June 2023 Board Report

Follow up	12
Food Delivery	1
Food Pantry	22
Form of ID	7
HEAP	1
Housewares/Furniture	29
Information/Referral Calls	4
Information/Referral	6
Landlord/Tenant Mediation	1
Laundry Voucher	3
National Grid	1
Parenting Class	6
Parenting Support	2
Prepared Meal (On-Site)	7
Proof of Current Address	5
Proof of Income	4
Rides Provided	8
School Supplies	1
Signed Intake	7
SNAP	3
Table Giveaway (non-Food Bank)	41
Volunteering	2
Walk-In	6
Total	217



Eastside Family Resource Center June 2023 Board Report

Center Highlights:

Six residence at VanKeuren Square received the Know Diabetes by Heart, American Heart Association training.

OPWDD students, Golden Age Social Club and ESFRC staff Robert H. Treman State Park.

SCSD Alternative Program end of the year at Black Mamba Roller Skating Rink and received baskets with toiletry etc. To last them over the summer.

ESFRC ended the month with its annual Health & Wellness Resource Fair

Upcoming Events:

- July 10th Let Me Be Great Summer Program Starts
- June 27th Know Diabetes by Heart –VanKeuren Square

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- CARES- Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Girls' Circle: "Friendship" sessions – Wednesdays, 6:00-8:00pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- Maternal Care – YMCA of Central New York– Wednesday's June 7 –August 30

Success Story:

Tori, an intern from Lemoyne College, provided lunch for the Golden Age Social Club as she completed her time at PEACE ESFRC. The seniors appreciated the time with her and wished her well in her future.

Another successful Health & Wellness Resource Fair. The Fair was moved inside due to the weather forecast. Both the vendors and the community enjoyed the invite. Feedback from the vendors was it was a great opportunity to network and the Community said there was so much great information

Center Services:



Eastside Family Resource Center June 2023 Board Report

Care & Share	9
Diaper Bank	23
Emergency Clothing Assistance	40
Fax & Copies	54
Food Pantry	23
Hygiene/Toiletries	5
Information/Referral	27
OPWDD: Prepared Meal (on-site)	24
OPWDD: Rides Provided	24
SCSD: Prepared Meal (on-site)	86
SCSD: Rides Provided	86
Rides Provided	27
Golden Age Social Club Services: Rides Provided	12
Golden Age Social Club Services: Meal (on-site)	45
Table Giveaway (non-Food Bank)	309
Total	794



Southside Family Resource Center June 2023 Board Report

Center Highlights:

A Men's Health and Wellness Event Held on June 28th. Staff attended, Healthy Masculinity Training with MCSR (Formerly Men Can Stop Rape) in Washington, D.C... Met with George Kilpatrick on 12 Men model and debriefing of Healthy Masculinity Training.

Upcoming Events:

- Re-Entry Fair at Southside FRC in August
- Permit and License preparation class.
- National Night out August 1st (national community building campaign)
- Jubilee Homes Build to work pre-employment training class

Ongoing Site Services:

- Food pantry, Thursday 12-2pm
- Fresh food give away, Thursday 12-2pm
- Black Health Information table every 3rd of the month
- Molina Health Insurance table, Thursday 12-2pm

Success Story:

During the month of June the SSFRC have been making countless efforts to reach out to the community and connect with those that make it up. Building Coordinator James Williams was invite to and spoke at the International Free and Accepted Modern Masons Inc. and Order of the Eastern Star New York State 71st Annual Convention where the SSFRC received a donation of \$1600.00 towards its efforts to help those who are struggling with guidance on fatherhood and for those who have been justice impacted.

Center Services:

Care & Share	1
Family Deployment	4
Fatherhood Workshop: intake & informational	3
Fatherhood Workshop: Parenting Classes	12
Fax/Copies/Computer	3
Follow Up	2



Southside Family Resource Center June 2023 Board Report

Food Pantry	53
Housewares/Furniture	1
Job placement	1
Information/Referral	43
National Grid	1
Prepared Meal (on-site)	11
Rides Provided	11
Table Giveaway (non-Food Bank)	2
Total	148



Westside Family Resource Center June 2023 Board Report

Center Highlights:

In the month of June we did a partnership with Launch, their mission is to partner with children and adults in order to provide individualized services that foster learning, independence, and growth -- guided by the principle that learning is unique for each individual and occurs in all spheres of life. For those who struggle with the process of learning, additional support provides opportunities for growth and increased independence. We currently have one volunteer twice a week in our center.

Upcoming Events:

- FIDELIS CARE EVENT July 27 from 12 pm to 3 pm

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Health Department provides COVID testing - Tuesdays, 10 am to 1 pm
- Mobile Unit Ultrasound New Hope Families July 18 from 10 am to 1 pm

Success Story:

We helped approximately 15 to 20 people this past month from having their lights turned off by getting them on a payment agreement and also helping them to apply for the Care & Share grant which is \$200.00 for the National Grid bill.

Center Services:

Baby Items	6
Care & Share	32
Clothing Closet	3
Diaper Bank	61
Eligibility Determination	11
Fax/Copies/Computer	4
Financial Literacy	1
Follow up	9
Food Delivery	1
Food Pantry	59
Form of ID	12
Hygiene/Toiletries	76



Westside Family Resource Center June 2023 Board Report

Information/Referral	4
Language Translation	13
National Grid	1
Permanent Housing	1
Rides Provided	2
Signed Intake	12
SNAP	1
Social Security Disability Insurance (SSDI)	1
Supplemental Security Income (SSI)	1
Supportive Conversations	2
Walk-in	11
Total:	325



Early Childhood Career Pathway Program June 2023 Board Report

Center Highlights:

In June the ECCPP had 2 new Family Daycare intakes and 4 new CDA intakes; Delivered 3 Client Recognition Packs; Processed 1 Infant/Toddler CDA Renewal; Processed 1 Preschool CDA Renewal; The ECCPP currently has a caseload of 54 clients.

Attended East Adams Redevelopment Child Care Meeting with Sarah Walton and Child Care Solutions. Attended ESFRC Health Fair. Met with Irena Felty to work on Power BI data analytics.

The Family Day Care Pathway currently has 25 clients in process. The decision was made to start putting people on a Wait List until the current caseload has completed their program.

Upcoming Events:

- Attending the Enhanced B5 Early Childhood Workforce Scholarship Information Session;

Success Stories

Lakeva Williams became a Registered Family Daycare on 6/7/2023. The name of her business is Parent-cation and her home is in Liverpool. Our program paid to turn a window into a door so her egress would meet regulations.

Vanessa Garcia became a Registered Family Daycare on 6/9/2023.

Tiffany Deyo received her CDA Renewal on 6/13/2023.

Angelica Newport (Genesee Head Start) received her CDA Renewal on 6/22/2023.

Center Services:

Intake & Informational	6
Coordination	6
Follow Up: Registered Family Daycare	14
Follow Up: Childhood Development Associate Credential	9
Marketing	4



Food Delivery	8
Diaper Bank	8
Food Pantry	1
Client Recognition Packs	3
Total:	59

Workforce Program June 2023 Board Report

Center Highlights:

The Workforce Program had 1 new intake.

Met with Liam O'Neil from CNY Works to discuss Dept. of Labor grants and how to access them for our clients. Met with BOCES financial staff to discuss federal student aid, NYS DOL grants, and student loans.

Upcoming Events:

- Attending EOC meeting
- Attending Le Moyne Lock4 Summer Networking Event
- CNY Works meeting at WSFRC

Success Stories: Margarita S. and Mario T. entered the Workforce Program in May, with a referral from Nicole Rivera (WSFRC). Both are Spanish speakers interested in receiving training while they are waiting on their visas. Center staff provided translation services for these clients. We helped them enter the EOC where they are receiving ESL and working in the ATTAIN Lab where they receive digital literacy help and software training. Both hope to enter the EOC Medical Billing and Coding training program in the fall once their English skills have improved.



So far, they are working on their program and the EOC reports they are completing their work and progressing nicely.

Center Services:

Intake	1
Follow Up	14
Program Onboarding	4
Coordination	4
Translation	2
Scholarship Assistance	3
Total:	28

