

Family Resource Centers Monthly Reports

- County East FRC
- County South FRC
- County West FRC
- Viola G. Chisholm Eastside FRC
- Emma L. Johnston Southside FRC & Re-Entry Program
- Westside FRC
- Early Childhood Career Pathway Program/Workforce Development

08-2023



County East Family Resource Center August 2023 Board Report

Center Highlights:

Sidney Federal Credit Union's Lunch & Learn Financial Literacy Series. The series is a six-week collaborative partnership with Sidney.

Two individuals opened saving accounts with Sidney Federal Credit Union as a result of site programming with the financial literacy program hosted by Sidney.

Cornell Cooperative Extension's Healthy for Life Series. Four program participants are eligible to receive the program incentive of a valued kitchen item of their choice and a gift card.

Upcoming Events:

- Back to School Supplies
- Trunk or Treat
- Upstate Mobile Mammography Bus (TBA)
- Parenting Education Classes: November 2023
- Narcan Training: TBA

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed
- RAPP
- Lock 4/Erie 21 Program

Success Story:

County East Family Resource Center, in partnership with National Grids Senior Advocate, assisted a grandmother who cares for her granddaughter to restore her power after having services disconnected due to her inability to pay. The customer is disabled and was offered a payment agreement, through advocacy and support the customer had her services restored.

Center Services:

Services Provided	Total Count
Care & Share	4
Clients reporting improved financial well-being	2
Cooking/Gardening/Nutrition Class	8



County East Family Resource Center August 2023 Board Report

Eligibility Determination	2
Financial Literacy	3
Home Visits	3
Hygiene Toiletries	4
Eligibility Determination	2
Information\Referral	3
Mediation/Customer Advocacy	5
Rides Provided	15
Sick & Shut In	3
Volunteering	10
	Total: 61



County South Family Resource Center August 2023 Board Report

Center Highlights:

The summer youth program visited the Salmon River Fish Hatchery, went swimming at Green Lake and attended the play, "The Wizard of Oz" at Cortland Repertory Theater in August. School supplies were given out to 61 recipients. There were several food deliveries and rides provided this month. Crisis issues with families included lack of housing and utility shut offs. Care and Share applications are still being processed.

Upcoming Events:

- Tully Community Days – September 16th from 9-3PM
- Fall free clothing drive- September 22 from 9-4:30 PM.
- Parents with Hope and Women's Wellness groups will resume in October.

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 PM –Re-starting / October
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM-Re-starting/October
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

A lovely card was received at County South thanking the staff for their support years ago when they were in crisis. A single woman who owned her own home had 2 knee surgeries that went bad causing her to have to leave her good job. She ended up applying for food stamps, public assistance and all other resources that she could to hold on to her home. She was about to lose her home when a benefactor was found who paid the mortgage for 1 year while the homeowner was waiting for her social security to be approved. The card said that the woman had finally been approved for social security and was doing well. She was very grateful for the support that she had received.

Services:

Adult Recreational Activities	1
Care and Share	11



County South Family Resource Center August 2023 Board Report

Crisis Response/Call –In response	4
Diaper Bank	5
Domestic Violence Support	1
Eligibility Determination	2
Financial Skills Training	2
FISH	3
Food Delivery	50
Gas Voucher	6
Home Visit	2
Housewares/Furniture	6
Hygiene/Toiletries	5
Information /Referral	18
Job Placement	1
Landlord/Tenant Mediation	2
National Grid	4
Rental Assistance	1
Rides Provided	19
School Supplies	61
Signed Intake	1
Summer Youth Recreational Activities	9
Supportive Conversations	9
Table Giveaway [Non- Food Bank]	1
Total	222



County West Family Resource Center August 2023 Board Report

Center Highlights:

We worked in collaboration with the Red Mill Manor for back-packs for the kids. Two clients received safe, affordable housing this month at Conifer Village. We have been supporting and assisting them with household items, security deposit and collaboration with the property manager. R.A.P.P had a fun day at the pool at Van Buren Park on August 17th. We also received generous donations from The Baldwinsville Chamber (\$1000 from the taste of Bville 2023 and 2024) and Saving Face barbershop donated \$720 from their 1st year celebration in July. We filled and gave out over 50 backpacks. The community and St. Augustine Church were so generous with the school supply donations.

Upcoming Events:

- Tuesday 9/5 Back-Pack Give-away
- Tuesday 9/12 NAC meeting, Mercer Park
- Weekly fresh produce at the Center
- Food Bank Conference Thursday 9/14
- NYSCA conference 9/19-21
- R.A.P.P lunch/back to school support Thursday 9/28

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm
- Fidelis Healthcare outreach – first and last Tuesday of each month

Success Story:

We assisted our client Duane S with Security Deposit of \$394 to move in to Conifer Village. We have been supporting and assisting Duane for over 2 years since he lost his last apartment. Duane is in recovery working with Helio and battling health issues. We are so pleased he has safe, affordable permanent housing. We will continue to support Duane.

Center Services:

Appointment	1
Care & Share	4
Clothing Closet	77
Fax/Copies/Computer	10
Follow up	7
Food Delivery	1



County West Family Resource Center August 2023 Board Report

Food Pantry	11
Form of ID	2
Home Visit	1
Housewares/Furniture	5
Information/Referral	15
Laundry Voucher	5
National Grid	1
Parenting Support	3
Proof of Current Address	1
Proof of Income	3
Rides Provided	1
School Supplies	40
Signed Intake	2
SNAP	1
Supportive Conversations	19
Table Giveaway (non-Food Bank)	73
Walk-In	1
Winter Items	1
Volunteering	2
Total	287



Eastside Family Resource Center August 2023 Board Report

Center Highlights:

Niagara Falls Trip – August 15th, the ESFRC staff, OPWDD and the Golden Age Social Club took a trip out to Niagara Falls. For some of the seniors it was their first time.

Back to School giveaway – August 29th, Serve 29 families and 91 children with book bags, school supplies, hygiene items and clothing.

The Head Start/ESFRC/WSFRC Fatherhood Group, Graduated 18 members with their Family and children. They received Completion, Participation and Achievement certificates.

Upcoming Events:

- September 7 Golden Age Social Club field trip to Howe Caverns
- September - SCSD Alternative program in session

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- CARES- Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- Maternal Care – YMCA of Central New York– Wednesday's June 7 –August 30

Success Story:

One of the seniors from the Golden Age Social Club that was homeless this summer was able to purchase herself a car. She was elated to share her blessing with the group. A 2016 all white Ford Fusion with less than 100,000 miles for a really good price.

Center Services:

Care & Share	44
Diaper Bank	19
Employment	2
Emergency Clothing Assistance	10



Eastside Family Resource Center August 2023 Board Report

Fax & Copies	15
Food Pantry	57
Hygiene/Toiletries	12
Information/Referral	37
OPWDD: Prepared Meal (on-site)	21
OPWDD: Rides Provided	22
SCSD: Prepared Meal (on-site)	0
SCSD: Rides Provided	0
Rides Provided	31
Golden Age Social Club Services: Rides Provided	6
Golden Age Social Club Services: Meal (on-site)	49
Table Giveaway (non-Food Bank)	398
Total	723



Southside Family Resource Center August 2023 Board Report

Center Highlights:

Reentry Fair held on August 21st to help those who are justice impact.

Back to School Book bag giveaway.

Fatherhood with PEACE cohort graduation.

Upcoming Events:

- Golden Age Game Night
- Permit and License preparation class.
- Necktie and Belt Drive

Ongoing Site Services:

- Food pantry, Thursday 12-2pm
- Fresh food give away, Thursday 12-2pm
- Black Health Information table every 3rd Thursday of the month
- F.A.C.E.S./JEWELS H.I.V. testing every 2nd and 4th Thursday of the month.

Success Story:

During the month of August The SSFRC have been making countless efforts to reach out to the community and connect with those that make it up. SSFRC was able to put together and host a Reentry Fair for those who have been recently justice impact or formerly, also for those member in the community who have family member that are justice impact. The sole purpose of the fair is to create a setting to get all of the many needed resource together to help reduce the recidivism rate. The fair consisted of housing, employment, mental health services, finical services, voter registration and a host of the needed resources.

Graduation of the 4th Fatherhood with PEACE cohort, with in this cohort we had 7 participants graduate.

Center Services:

Care & Share	1
Family Deployment	3
Fatherhood Workshop: intake & informational	3
Fatherhood Workshop: Parenting Classes	12
Fax/Copies/Computer	5
Follow Up	2
Food Pantry	49



Southside Family Resource Center August 2023 Board Report

Housewares/Furniture	1
Job placement	1
Information/Referral	15
National Grid	1
Prepared Meal (on-site)	5
Rides Provided	10
Table Giveaway (non-Food Bank)	2
Total	110



Westside Family Resource Center August 2023 Board Report

Center Highlights:

We had a group of volunteers from Bonadio who stained our entrance ramp, did yard work and general maintenance to the center.

Upcoming Events:

Prepared for Halloween events

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- The Health Department provides a COVID test every Tuesday, 10 am to 1 pm
- Mobile Unit Ultrasound New Hope Families September 26 from 10 am to 1 pm
- Syracuse Financial Empowerment every second Tuesday of the month from 10 am to 1 pm

Success Story:

We did a back-to-school event in collaboration with other agencies from the community such as National Grid, Planned Parenthood, Fidelis Care, Isaiah's Table, Syracuse Financial Empowerment, Syracuse C.A.R.E.S., New Hope Families mobile unit, Early Childhood Alliance, Syracuse Community Health Center, Syracuse EOC, Public Health Educator, Fatherhood program, PEACE Inc. Workforce and Healthy Neighborhoods program. They all assisted in this event to provide information about their different program to Westside residents. In this event, we provide around 400 backpacks with school supplies inside. We have barbers doing haircuts for free for the kids and hairstyles to braids hair for free as well. We provide food, beverages, popcorn, and cotton candy. We had that day an entire Old Navy Store volunteer to help us organize and set up for this event. They also donate backpacks with school supplies. The Health Department donated different fruits for this event.

Center Services:

Baby Items	11
Care & Share	26
Diaper Bank	96
Eligibility Determination	4
Fax/Copies/Computer	10
Follow up	12



Westside Family Resource Center August 2023 Board Report

Food Delivery	1
Food Pantry	56
Holiday/Other Giveaway	1
Hygiene/Toiletries	84
Information/Referral	19
Job Referral	1
Language Translation	16
National Grid	9
Permanent Housing	1
Resume Development	1
Rides Provided	1
School Supplies	18
SNAP	4
Supportive Conversations	2
Table Giveaway(non-Food Bank)	11
Volunteering	1
Total:	385



Early Childhood Career Pathway Program August 2023 Board Report

Center Highlights:

In August the ECCPP had 4 new CDA intakes. The August caseload was 58 clients. Met with Sarah Walton and Childcare Solutions to discuss the East Adams Redevelopment and how childcare might be affected. Met with Micron, Child Care Solutions and WISE Women's Business Center to discuss how WWBC could help Registered Family Day Cares. Attended Home Grown Childcare - Advancing Equity in Pre-K Systems with Family Child Care Providers webinar. Attended Early Childhood Alliance Early Learning and Child Care Workgroup.

Upcoming Events:

- Three-day NYSCAA conference in Oswego
- Wise Women's Business Center Networking Event
- Early Childhood Alliance Early Learning and Child Care Workgroup
- Head Start Dad's Day Tabling Event
- Enhancing Child Development for Providers Conference-Early Childhood Alliance

Success Stories:

Arabia S. became a NYS Registered Family Daycare. Sunshray K. also became a NYS Registered Family Daycare. She lives on the Westside of Syracuse and needed to be trained in Medication Administration as she cares for two special needs children.

Sokayna E. completed 120 hours of her Child Development Associate training and is now working with us to complete her Portfolio and prepare for her exam and verification visit.

Center Services:

Intake & Informational	4
Coordination	3
Follow Up: Registered Family Daycare	8
Follow Up: Childhood Development Associate Credential	9
Scholarship Assistance	2
Food Delivery	10
Diaper Bank	10
Tech Pack/Chromebook Loan	1



Marketing	11
Portfolio Development	1
Self-Employment Skills	2
Client Recognition Pack	3
Job Referral	1
Total:	65

Workforce Program August 2023 Board Report

Center Highlights:

Attended WSFRC Backpack Giveaway; Attended Family Worker Orientation meeting. CSBG Workplan setup with Stephanie. Attended Data Sphere meeting.

Upcoming Events:

- Head Start Dad's Day Tabling Event

Success Stories:

Jovanna C. entered the program in March 2023 and completed her Phlebotomy Certification through OCC. She has now chosen the Emergency Medical Technician career pathway and is pursuing her training through the North Area Volunteer Ambulance Corp. Jovanna was thrilled to receive a NYS Fair pack so she could take her 5-year old son to the NYS Fair this year.

Mario T. is from Cuba and entered the program in May 2023. He is taking ESL at SUNY EOC and Medical Terminology through the ATTAIn Lab. During this time, he also completed his Phlebotomy Certification at OCC. He hopes to have his drivers license very soon also.

Center Services:

Intake	3
Follow Up	12
Resume Development	3
Housing	1
Coordination	4
Interview Preparation	1
Job Referral	3



Scholarship Assistance	1
Career Coaching	1
Tech Pack/Chromebook Loan	4
Total:	33

