

Family Resource Centers Monthly Reports

- County East FRC
- County South FRC
- County West FRC
- Viola G. Chisholm Eastside FRC
- Emma L. Johnston Southside FRC & Re-Entry Program
- Westside FRC
- Early Childhood Career Pathway Program/Workforce Development

09-2023



County East Family Resource Center September 2023 Board Report

Center Highlights:

Assisted an individual apply for Social Security disability (SSDI) in September. The customer received her first monthly benefit in September.

Assisted an individual to have the SSI benefits reinstated due to an overpayment. The error was corrected and the customer will received the back benefit and the monthly payment has been reinstated.

Attended the NYSCCA Conference on September 19 & 21 the conference was in Oswego, NY. The conference was interactive and informative participating annually to collaborate, network and learn about new and upcoming programs to bring back and share within this community.

Upcoming Events:

- Cancer Services: Breast Cancer 10/18/2023 11: 00 AM
- Trunk or Treat
- Cornell Cooperative Extension: Healthy 4 Life: November 3, 2023- 11 am
- Thanksgiving Basket Program: November 2023
- Live & Learn Parenting Support November 2023
- Upstate Mobile Mammography Bus January 18, 2024 9-3

Ongoing Site Services:

- Sick & Shut-In Support
- Crisis management & Family Development Services as needed
- RAPP
- Lock 4/Erie 21 Program

Success Story:

County East FRC assisted two seniors to avoid eviction seeking income based affordable housing at Brighton Tower Senior Housing. The family needed documents like birth certificate or Social Security cards in order to complete the application process. County East assisted the family to secure the documents. Currently all documents have been submitted and the family is just waiting for a vacancy, but were able to stay at their current residence until the placement is available.



County East Family Resource Center September 2023 Board Report

Center Services:

Services Provided	Total Count
Care & Share	4
Crisis Response/Call In-Response	1
Eligibility Determination	1
Emergency Auto Support	1
Fax /Copies/Computers	3
Follow Up	6
Grocery Shopping	4
Home Visits	2
Hygiene Toiletries	3
Information\Referral	10
Landlord Tenant Mediation	2
Mediation/Customer Advocacy	2
Rides Provided	7
SNAP	2
Supplemental Security Income (SSI)	2
Supportive Conversations	2
TANF	1
Volunteering	3
Grand Total :	56



County South Family Resource Center September 2023 Board Report

Center Highlights:

CSFRC participated in the Tully Community Day event with an NAC pie sale fundraiser. Lots of people stopped at the booth to ask about our programs. A jewelry vendor shared our booth and donated her proceeds. We also had our fall community clothing drive which took in donations from the communities and gave them away. Over 50 families attended and all walked away with good winter clothing. The leftover clothes went to the local refugees and also to a few families that could not get there.

The maintenance staff came out and fixed the back fence this month and removed the air conditioners.

Upcoming Events:

- Women's Wellness class to begin again- Oct. 10th
- October- Christmas Basket registration
- Parents with HOPE to start- Oct. 12th.

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 PM –Re-starting / October
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM-Re-starting/October
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

The fall clothing drive was a huge success again this year. Several volunteers were available to help which enabled the center staff to keep working at the center. Good, used clothing came in all week and went out to over 50 families. The remainder was given to the Kurds , a group of refugees who have lived in Tully for over a year now. Other leftover clothes were shared with 3 large families who could not attend. A great team effort!



County South Family Resource Center September 2023 Board Report

Center Services:

Before & After School Programs	27
Care & Share	8
Clothing Closet	1
Crisis Response/Call-In Response	2
Diaper Bank	2
Domestic Violence Support	1
Financial Skills Training	1
FISH	4
Food Delivery	65
Gas Voucher	6
Health Insurance	2
HEAP	1
Home Visit	1
Hygiene/Toiletries	1
Information/Referral	12
Rides Provided	26
School Supplies	3
SNAP	2
Supportive Conversations	9
Table Giveaway (non-Food Bank)	1
Wellness Education	1
Winter Items	21
Total	197

County West Family Resource Center September 2023 Board Report

Center Highlights:

We assisted the last of the kids with backpacks and school supplies prior to the start of school on September 6. Many items and clothing for 3 families were delivered to the social worker at Reynolds Elementary. We were very busy with National Grid assistance calls. Many are struggling to make it to the HEAP season beginning November 1, 2023. We assisted with a security deposit for a client to move to Conifer Village this month. In addition, we provided household items, a shower chair and a television. More folks are coming for the Food Pantry this month. The other food pantries have reported larger numbers as well.

Upcoming Events:

- Thursday 10/19 – “Know Diabetes by Heart” class 11a-12p
- Friday 10/20-R.A.P.P. Family event at Long Branch Park “Spooktacular Stroll”
- R.A.P.P. coffee hour Tuesday 10/24 at 10am
- Pumpkin give-away Wednesday 10/23
- Annual Staff/Volunteer Halloween Party 10/30 12pm

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm
- Fidelis Healthcare outreach – first and last Tuesday of each month

Success Story:

We are happy to report that we had so many more community collaborations this month. We worked with Cir Care, Elmcrest, Liverpool and Baldwinsville Schools, Oswego County DSS, Bville Cares, Department of Aging and 3 community pantry partners.

Center Services:

Appointment	2
Baby Items	1
Care & Share	1
Clothing Closet	45
Crisis Response/Call In Response	1
Diaper Bank	1
Family Development	1

County West Family Resource Center September 2023 Board Report

Fax/Copies/Computer	13
Follow Up	3
Food Delivery	3
Food Pantry	17
Form of ID	3
HEAP	1
Home Visit	2
Housewares/Furniture	6
Information/Referral	8
Laundry Voucher	8
Parenting Support	5
Permanent Housing	1
Proof of Current Address	3
Proof of Income	2
Rides Provided	2
Signed Intake	3
SNAP	1
Supportive Conversations	6
Table Giveaway (non-Food Bank)	50
Total	174



Eastside Family Resource Center September 2023 Board Report

Center Highlights:

The Golden Social Club went to Howes Cavern on a field trip. The cavern featured historical events that shaped the way the cave is/ is formed. The tour consisted of an 80 minute walk through the depths of the cave as we observed monumental discoveries such as the formation below caused by the Ice Age days ,hurricanes, and earthquakes.

Upcoming Events:

- October 11th Fatherhood with PEACE
- October 12th Beak and Skiff Apple Orchards
- October 17th Cornell Cooperative Extension of Onondaga County- Nutrition Lesson
- October 19th Tim's Pumpkin Patch Field Trip
- October 19th Know Diabetes by Heart - County West Family Resource Center
- October 23rd Know Diabetes by Heart – Westcott Community Center
- October 24th Molina Healthcare of New York

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- CARES- Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- Maternal Care – YMCA of Central New York– Wednesday's June 7 –August 30

Success Story:

Through collaboration with Marybeth Basha at National Grid we was able to coordinate HEAP and Care and Share government grants, (financial agreement) to restore 41 clients' accounts.

Center Services:

Care & Share	30
Diaper Bank	19
Employment	0
Emergency Clothing Assistance	25



Eastside Family Resource Center September 2023 Board Report

Fax & Copies	56
Food Pantry	47
Hygiene/Toiletries	10
Information/Referral	5
OPWDD: Prepared Meal (on-site)	47
OPWDD: Rides Provided	47
SCSD: Prepared Meal (on-site)	4
SCSD: Rides Provided Field Trips	0
Rides Provided	14
Golden Age Social Club Services: Rides Provided	3
Golden Age Social Club Services: Meal (on-site)	49
Table Giveaway (non-Food Bank)	472
Total	828



Southside Family Resource Center September 2023 Board Report

Center Highlights:

Fatherhood with PEACE recruiting

Work ready packets for Reentry clients.

Upcoming Events:

- Harvest Pumpkin face painting
- Permit and license preparation class.
- Family spaghetti night

Ongoing Site Services:

- Food pantry, Thursday 12-2pm
- Fresh food give away, Thursday 12-2pm
- Black Health Information table every 3rd Thursday of the month
- F.A.C.E.S/JEWELS H.I.V. testing every 2nd and 4th Thursday of the month.

Success Story:

During the month of September The SSFRC have been making countless efforts to reach out to the community and connect with those that make it up. With success of putting together Reentry Fair SSFRC has been connecting more with Onondaga Probation Department.

The garden beds have brought life back to the center, the garden bed have begun to bloom produce for the community and center. With these efforts now some of the clients are able to have fresh produce on the regular.

Center Services:

Care & Share	1
Family Deployment	6
Fatherhood Workshop: intake & informational	3
Fatherhood Workshop: Parenting Classes	12
Fax/Copies/Computer	7
Follow Up	3
Food Pantry	24
Housewares/Furniture	1



Southside Family Resource Center September 2023 Board Report

Job placement	1
Information/Referral	4
National Grid	1
Prepared Meal (on-site)	5
Rides Provided	6
Table Giveaway (non-Food Bank)	12
Total	67



Westside Family Resource Center September 2023 Board Report

Center Highlights:

We received a big donations from Dot Foods of toiletries such as laundry detergent, soap, shampoo & conditions, deodorant, Chap Stick, face mask, hand sanitizer, COVID test and toilet tissue. Thanks to these donations we are able to give around 200 families toiletries.

Upcoming Events:

- Halloween Event

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- The Health Department provides COVID test every Tuesday, 10 am to 1 pm
- Mobile Unit Ultrasound New Hope Families July 18 from 10 am to 1 pm

Success Story:

We were able to help a single mother of 3 kids with a part-time job to achieve a full-time job with better benefits and pay. For the past 2 years, we have been trying to find a job that would fit with her kids school schedule.

Center Services:

Baby Items	58
Care and Share	20
Clothing Closet	6
Diaper Bank	46
Eligibility Determination	6
Fax/Copies/Computer	6
Follow up	11
Food Pantry	92
Hygiene/Toiletries	176
Information/Referral	3
Job Referral	2



Westside Family Resource Center September 2023 Board Report

Language Translation	14
Permanent Housing	1
Resume Development	2
Rides Provided	1
SNAP	1
TANF	1
Total:	446

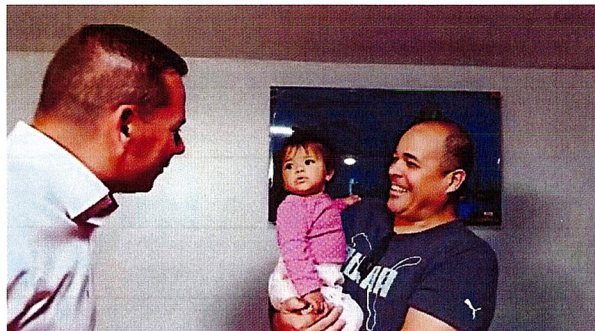
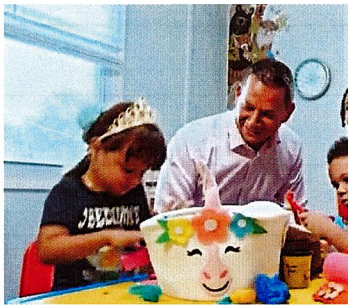


Early Childhood Career Pathway Program September 2023 Board Report

Program Highlights:

In September the ECCPP had 5 new CDA intakes. The ECCPP had a caseload of 51 clients this month. Attended a three-day NYSCAA conference in Oswego. Attended the Wise Women's Business Center networking event to learn more about what they can offer our clients. Attended the Early Childhood Alliance Enhancing Child Development event at the Marriott.

Coordinated a visit by Ryan McMahon to Rossie's Family Daycare which is owned by Rosa Vazquez-Fonseca, a bi-lingual Spanish/English speaker who lives in Solvay. Here are a few pictures from that visit:



Upcoming Events:

- Attending the New York Association for Training and Employment Professionals (NYATEP) conference in Syracuse.
- Attending the Early Childhood Alliance Workgroup
- Attending the E. Adams Re-development meeting



Success Stories:

- Milaydis Santana Cortes became a new Registered Family Daycare and is a Spanish speaker.
- Kaelyn Rawlings became a new Registered Family Daycare.
- AnnMarie Dwyer became a new Registered Family Daycare.
- Helen Tyner (Merrick HS) completed her Infant/Toddler CDA recertification.
- Kellinne O. was hired at Merrick Head Start as a Teacher Aide full-time and is a bi-lingual Spanish/English speaker.

Center Services:

Intake & Informational	5
Coordination	11
Follow Up: Registered Family Daycare	7
Follow Up: Childhood Development Associate Credential	21
Scholarship Assistance	4
Food Delivery	1
Diaper Bank	1
Chromebook	2
Portfolio Development	1
Pre-Employment Prep	2
Job Referral	2
Total:	57



Program Highlights:

In September the Workforce Program caseload was 10. Three clients are at SUNY EOC working on ESL and GED programs. Five clients are working on career development and exploring pathways. One client is taking Emergency Medical Transportation training through WAVES Ambulance Company and hopes to become an EMT by January 2024. One client is enrolled in the LeMoyne Lock4 Computer Coding Program and hopes to finish the certification in December 2023.

Upcoming Events:

- Attending the Greater Syracuse Works meeting
- Bridge Strategy Pilot Workgroup
- New York Association for Training and Employment Professionals Conference in Syracuse

Success Stories:

Joyce Y. was hired at Syracuse City School District as a Substitute Teacher Assistant and is a bi-lingual Chinese/English speaker. We are working on having her Bachelor's degree from China translated and evaluated which will open up more career opportunities for her.

Program Services:

Intake & Informational	1
Coordination	5
Follow Up	10
Scholarship Assistance	4
Resume Development	1
Career Coaching	1
Job Referral	3
Total:	25

