

Family Resource Centers Monthly Reports

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- Viola G. Chisholm Eastside FRC
- Emma L. Johnston Southside FRC & Re-Entry Program
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11-2023



County East Family Resource Center November 2023 Board Report

Center Highlights:

Co-facilitated the new Live & Learn parenting support group for mothers at ESFRC with Barb Kohberger, the Coordinator of CSFRC. The open house to introduce Live & Learn was on November 1st, classes began on November 8th.

The Cornell Cooperative Extension presented its Health for Life program at CEFRC on November 3rd. Four individuals participated in the program in a continuation of the Health and Wellness Series that will extend into 2024.

The Onondaga County Health Department facilitated their Narcan training on-site at the Guest House on November 16, 2023. The participants received a certificate of completion and Narcan kits to carry with them in the event they witness someone overdosing in the community.

Received donation of fifteen Thanksgiving Baskets from Holy Transfiguration Church of East Syracuse. Two senior volunteers assisted with the delivery.

Upcoming Events:

- Give A Holiday Program Distribution
- RAPP Holiday Brunch 12/19/23
- Upstate Mobile Mammography: January 18, 2024, 9-3 PM

Ongoing Site Services:

- Sick & Shut-In Support
- Crisis management & Family Development Services as needed
- RAPP
- Lock 4/Erie 21 Program
- Live & Learn Parenting Support Group
- EITC Taxes January 2024
- Care & Share



County East Family Resource Center November 2023 Board Report

Success Story:

Assisted a family in avoiding eviction. Two seniors were pending eviction with a very aggressive landlord who wanted the family out of the home. The seniors had resided there for twenty years. The family is seeking safe and affordable housing. The family has applications for local senior housing, which are pending. The Judge allowed the family to stay, not evict them during the holidays and allowed them time to find housing they could afford and deserve.

Center Services

Adult Recreation	4
Cooking/Gardening/Nutrition Class	2
Eligibility Determination	5
Fax /Copies/Computers	2
Food Delivery	9
Health Insurance	1
Home Visit	3
Hygiene/Toiletries	2
Information/Referral	4
Mediation/Customer Advocacy	2
Obtained an educational credential, certificate or degree	5
Rides Provided	6
SNAP	1
Social Security Disability Ins (SSDI)	1
Specialty Holiday Food Items	2
Supplemental Security Income (SSI)	1
Supportive Conversation	2
Table Giveaway (non-Food Bank)	3
TANF	1
Volunteering	2
Total	58



County South Family Resource Center November 2023 Board Report

Center Highlights:

November was a busy month at CSFRC preparing for the Christmas Basket Program; registering families, managing donations and other program details. The Women's Wellness group has been learning about "hoarding" and will have our new volunteer, Dr. Houck, attend the group to present the emotional side of this issue. Parents with HOPE is thriving with a steady group of 6 mothers who meet on Thursday evenings. The after school youth program is also busy with 6 youth that attend two afternoons a week. They have been decorating the 2nd floor for the holidays. Lack of affordable housing is still the biggest barrier to independence in our area. We are serving 2 homeless customers at this time.

Upcoming Events:

- Christmas Basket Program- December 2023

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 PM
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

Since the addition of a new volunteer at CSFRC who is a psychologist, a client who has been seeking help with an ADHD evaluation is finally on her way to feeling healthier. Accessing this service is difficult since the pandemic and our client was able to get evaluated at CSFRC, which is enabling her to get the proper medication needed from her physician to deal with her mental health. Dr. Houck currently sees 2 patients/clients a week on Thursday afternoons at CSFRC.

Center Services:

Appointment	1
Before and After School Programs	25
Crisis Response/Call in Response	1
Diaper Bank	3
Domestic Violence Support	1



County South Family Resource Center

November 2023 Board Report

Fax/Copies/Computer	1
Financial Skills Training	1
FISH	4
Food Delivery	59
Form of ID	1
Gas Voucher	6
Health Insurance	1
HEAP	2
Holiday/Other Giveaway	3
Hygiene/Toiletries	2
Information/Referral	16
Landlord/Tenant Mediation	1
Mediation/Customer Advocacy	3
National Grid	1
Parenting Class	18
Prepared Meal (on-site)	27
Proof of Current Address	1
Proof of Income	1
Rides Provided	21
Signed Intake	2
SNAP	2
Supportive Conversations	6
Table Giveaway	1
Wellness Education	9
Winter Items	1
Total	221



County West Family Resource Center November 2023 Board Report

Center Highlights:

We were busy this month continuing to prepare for the winter season in the donation room. Many families coming in for winter outerwear and warm clothes. We continue to assist Family Worker's, Social Workers and case managers with warm items for their clients.

HEAP opened November 1st and we have applications available to assist clients with completion and submittal.

Received 15 boxes of food donations for senior Thanksgiving meals from the community. In addition, Erica Johnson from PEACE, Inc. Energy & Housing promoted CWFRC's Thanksgiving food collection to Dewitt Community Church.

Upcoming Events:

- December 6 - Baldwinsville Chamber of Commerce monthly "coffee talk" at the Center 10am
- Friday December 15 - "Parents with Hope" meeting at Liverpool Head Start 10am
- "Making Spirits Bright" annual event Sunday 12/17 4-7pm @ Daniella's
- Volunteer Christmas party 12/ 18 at Noon
- R.A.P.P Christmas Coffee hour/gift giveaway Wednesday 12/19 @ 10AM

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm
- Fidelis Healthcare outreach – first and last Tuesday of each month

Success Story:

Mirror, Mirror Bridal Shop in the village of Baldwinsville had its 2nd annual "Gowns for Giving" event throughout November. For each wedding dress sold, \$50 of that sale is donated. Stephanie, co-owner, presented a check for \$1200 resulting from the sale of 24 wedding gowns.

Center Services:

Bus Pass	1
Clothing Closet	49
Fax/Copies/Computer	5
Follow Up	3
Food Delivery	8



County West Family Resource Center November 2023 Board Report

Food Pantry	25
Health Insurance	1
HEAP	3
Holiday/Other giveaway	1
Home Visit	2
Housewares/Furniture	45
Hygiene/Toiletries	1
Information/Referral	10
Job Placement (previously unemployed)	1
Laundry Voucher 3	
National Grid	2
Parenting Support	1
Rides Provided	3
Signed Intake	1
SNAP	1
Specialty Holiday food Items	2
Supportive Conversations	12
Table Giveaway (non-Food Bank)	49
Walk-In	1
Winter Items	44
Total	222



Eastside Family Resource Center November 2023 Board Report

Center Highlights:

Live and Learn Women's Group is growing slowly we have five women attending weekly.

Upcoming Events:

- December 1st Know Diabetes by Heart – Four Square Gospel Church
- December 5th 12 Men Model starting –(5 week program with Vera House)
- December 7th Charlie Brown Play at Red House
- December 18th Winter Holiday Dinner

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- CARES- Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Family Re-Entry Program
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- Live & Learn Women's Group – Wednesday's 10-12pm

Success Story:

ESFRC was able to give away 25 Thanksgiving Basket filled with donations from Dot Foods, Inc. and purchased fresh fruits and vegetables from Delaney Farms

Center Services:

Care & Share	2
Diaper Bank	19
Employment	2
Emergency Clothing Assistance	14
Fax & Copies	59
Food Pantry	49
Hygiene/Toiletries	7
Information/Referral	3
Intake	58



Eastside Family Resource Center November 2023 Board Report

OPWDD: Prepared Meal (on-site)	80
OPWDD: Rides Provided	80
SCSD: Prepared Meal (on-site)	52
SCSD: Rides Provided Field Trips	0
Rides Provided	14
Golden Age Social Club Services: Rides Provided	14
Golden Age Social Club Services: Meal (on-site)	59
Table Giveaway (non-Food Bank)	389
Thanksgiving Baskets	25
Total	926



Southside Family Resource Center November 2023 Board Report

Center Highlights:

Volunteers and PEACE, Inc. Maintenance team worked on painting the first floor of our building.

We were the host site for a Holiday Clothing Drive.

Hired new Family Advocate.

Upcoming Events:

- Senior Arts and Crafts
- Preparation to Build Workshop
- Family Spaghetti night

Ongoing Site Services:

- Food pantry, 12-2pm (last Friday of the month)
- Fresh food give away, Fridays 12-2pm
- Black Health Information table every 3rd Friday of the month
- F.A.C.E.S/JEWELS H.I.V. testing every 2nd and 4th Friday of the month.

Success Story:

We hired a new Family Advocate, Cachet Lodman, to continue offering services to those in need with in the community. Cachet comes in very experienced in human service work, also a native of Syracuse and the Southside.

SSFCR Coordinator attended Serving Our Youth: 2023 Children & Youth Engaging Men Grantee Institute Centering Relationships to Cultivate Care. The conference to place in Chicago, IL. This conference gave us a chance to hear other stories of the work we do nationwide and the effect it has on our communities.

Center Services:

Care & Share	1
Fatherhood Workshop: intake & informational	3
Fax/Copies/Computer	1
Follow Up	3
Food Pantry	13
Housewares/Furniture	1
Job placement	1



Southside Family Resource Center November 2023 Board Report

Information/Referral	5
National Grid	1
Prepared Meal (on-site)	2
Rides Provided	2
Table Giveaway (non-Food Bank)	13
Total	42



Re-Entry Program November 2023 Board Report

Center Highlights:

Attended Centering Relationships to Cultivate Care Training, in Chicago, IL from Nov. 14-16 at The Drake Hotel provided by the Office of Violence Against Women and 2023 Children & Youth and Engaging Men Grantee Institute.

The New York State Department of Probation and Probation Officer Dotterer have referred more of their clients to our Reentry Program for employment, housing, ID's, transportation, and legal advocacy for family court and speak very highly of our partnership in Re-Entry.

Upcoming Events:

- 12 Men Model Training, Dec. 5, 2023, Provided by Vera Hose, at ESFRC
- Winter Holiday Feast, Dec. 19, 2023, at ESFRC
- Building Men Luncheon, Dec. 8 at the NBT Bank Stadium Metropolitan Room 12PM to 1:30PM provided by the Building Men Program Inc.

Success Story:

Tamyah was referred to our Reentry Program in October by our best recruiter Andre. Tamyah came to the program needing many different services, employment and education, at the top of the list. We worked closely to together applying for every employment possibility and we received no responses from some employers and we were denied by others, but we didn't give up. I told her we would get her hired somewhere. While applying for employment we were also working on getting Tamyah back into school and her son into Head Start, so we didn't notice that we reapplied for Upstate Hospital after we were already denied by them. But that mistake got us another interview with Upstate and this time Tamyah was hired. Now Tamyah is working at Upstate doing food service, is back in school pursuing her GED, and we are presently working on getting her Driver's Permit.

Center Services:

Family Development	6
Fax/Copies/Computer	6
Job Placement (previously unemployed)	1
ID	3
Birth Certificate	2
Passed drug test	1
Follow up	1
Intake & Informational	6



Re-Entry Program November 2023 Board Report

Information and Referral Calls	5
Information/Referral	9
Holiday/Other Giveaway	2
Rides Provided	16
Eligibility Determination	8
Job Referral	4
Rental Assistance	1
Resume Development	3
Total	75



Westside Family Resource Center November 2023 Board Report

Center Highlights:

- Distributed turkey dinners to families, and included Thanksgiving meal items with toiletries in this month's pantry.
- A group of students from CBA High School came on our food pantry and volunteered to help with the food distribution and turkey supplies giveaway.

Upcoming Events:

- Give A Holiday

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- The Health Department provides a COVID test every Tuesday, 10 am to 1 pm
- Mobile Unit Ultrasound New Hope Families from 10 am to 1 pm

Success Story:

We partnered with Brady Market to provide 15 Turkey dinners to families in the community. This dinner included full cooked turkey, sides, and dessert. We also delivered 15 to 20 Turkeys to our Westside community families.

Center Services:

Baby Items	29
Buss Pass	2
Clothing Closet	4
Diaper Bank	66
Driver's License	1
Eligibility Determination	2
Fax/Copies/Computer	12
Follow up	23
Food Delivery	3
Food Pantry	102
Give-A-Holiday	7
HEAP	53
Hygiene/Toiletries	183



**Westside Family Resource Center
November 2023 Board Report**

Job Placement(previously unemployed)	1
Language Translation	26
National Grid	3
NYS 5-Hour Driver's Course	2
Rental Assistance	1
SNAP	5
Specialty Holiday Food Items (turkeys)	18
Supportive Conversations	3
Total:	546

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Early Childhood Career Pathway Program
November 2023 Board Report

Center Highlights:

Attended the Art and Science of Creating Effective Recognition Systems Zoom meeting (Empath Mobility Mentoring) and the Foundational Technical Assistance Series Zoom meeting (National Early Care and Education Workforce Center).

Upcoming Events:

- Give-A-Holiday basket giveaway
- Job Fair at Partners In Learning, MANOS

Success Stories:

A client earned her Preschool Child Development Associate (CDA) Credential this month! She currently works at Liverpool Head Start as a Teacher Aide and took her CDA training with our partner, Child Care Solutions.

Center Services:

Intake & Informational	2
Coordination	6
Follow Up: Registered Family Daycare	7
Follow Up: Childhood Development Associate Credential	16
Follow Up: Early Childhood Education Degree	2
Scholarship Assistance	1
Food Delivery	12
Diaper Bank	11
Translation	1
Portfolio Development	1
Client Recognition Packs	2
Marketing	1



CDA Competency Book	1
Total	62

**Workforce Program
November 2023 Board Report**

Center Highlights:

Attended Manufacturing Bridge Strategy Ideation Session

Upcoming Events:

Success Stories:

Referral: Supported Employment Program	1
Referral: Onpoint	2
Referral: EOC Medical Billing and Coding	1
Follow Up	3
Total:	7