

Family Resource Centers Monthly Reports

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- Viola G. Chisholm Eastside FRC
- Emma L. Johnston Southside FRC & Re-Entry Program
- Westside FRC
- Early Childhood Career Pathway Program/Workforce Development

12-2023



County East Family Resource Center December 2023 Board Report

Center Highlights:

The Live & Learn parenting support group continued through the holidays, covering communication types and how to incorporate healthy communication into daily life.

Participated in the PEACE, Inc. Give-A-Holiday program, providing four CEFRC senior families with toiletry baskets.

Hosted a Holiday Cheer celebration for the community with local celebrity, Joe Perry, who sang holiday songs during the event.

Upcoming Events:

- Live & Learn parenting support group

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Live & Learn parent support group

Success Story:

Holy Transfiguration Church donated eight gift cards for us to distribute to our families.

CEFRC purchased 16 Wegman's gift cards that were gifted to families for the holidays.

Center Services:

Crisis Response/Call-In Response	2
Eligibility Determination	1
Fax/Copies/Computer	1
Follow Up	2
Give-A-Holiday	4
Grocery Shopping	1
Health Insurance	1
HEAP	1
Holiday/Other Giveaway	16
Home Visit	13
Hygiene/Toiletries	1
Information/Referral	4
In-Home Care Session	1



County East Family Resource Center December 2023 Board Report

Mediation/Customer Advocacy	1
Rides Provided	6
SNAP	1
Supplemental Security Income (SSI)	1
Supportive Conversations	1
Total	36



County South Family Resource Center December 2023 Board Report

Center Highlights:

December was busy at CSFRC as the final details of the Community Christmas Basket Program were implemented and carried out. The Women's Wellness and Parenting Class celebrated the holiday by going out to dinner. The afterschool youth group made decorations, a holiday candle and celebrated as well.

Office manager, Sherry Moore, retired December 20th after many years at PEACE, Inc.

Upcoming Events:

- Tax Day at CSFRC- March 4th

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 PM
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

The rural communities in southern Onondaga County are very generous throughout the year, especially at Christmas time. Each community has their own outreach effort, usually sponsored by the local food pantries to make sure that families in need have gifts, food and resources. In the Tully area, the Community Christmas Program served 70 families and 40 senior shut-ins. The families each received ham dinner supplies as well as groceries and gifts. Each youth under the age of 18 received a handmade quilt from the Linus Project. Homemade cookies were made by the Rotary Interact youth group. Fresh fruit was purchased from the FFA school program. The gifts came from angel trees at the churches. The schools collected food and then came and sorted it. The Tully Masons provided their building to be used again this year for this effort. After that was all done, a \$4,000 donation was sent by a supportive community member to the main office for the center's use. The trust and confidence for a donation like that is greatly appreciated. The generosity of "community development" is alive and well!

Center Services:

Before and After School Programs	20
Childcare	3



County South Family Resource Center
December 2023 Board Report

Crisis Response/Call in Response	2
Diaper Bank	2
Domestic Violence Support	1
Financial Skills Training	1
FISH	3
Food Delivery	76
Gas Voucher	6
Health Insurance	1
Holiday /Other Giveaway	65
Home Visit	1
Housewares/Furniture	1
Hygiene/Toiletries	1
Information /Referral	35
Parenting Class	14
Prepared Meal (on site)	23
Rides Provided	15
Specialty Holiday Food items	25
Supportive Conversations	1
Table Giveaway(non –Food Bank)	7
Wellness Education	14
Total	317



County West Family Resource Center December 2023 Board Report

Center Highlights:

December was full of holiday activity. The Baldwinsville Chamber of Commerce held their monthly "Coffee Talk" at the Center on December 6th.

The annual "Making Spirits Bright" event with Northside Church and Lettizia was on December 17th at Daniella's. We left with many blankets, gloves, socks and coats to give to those in need.

The volunteer Christmas party was on December 18th. Everyone had a great time playing games, singing and exchanging gifts.

O'Reilly's boutique (picture included), St. Elizabeth Ann Seton Church, 1st Presbyterian Church and St. Mary's donated Christmas gifts and adopted families. Individual community members also reached out to help families with Christmas, and donate food and stocking items.

Upcoming Events:

- January 5 - "Parents with Hope" meeting at Liverpool Head Start 10:00AM
- January 8 - Community collaboration meeting to discuss emerging needs within the community at the Baldwinsville Public Library January 8 at 10:30AM.
- January 11 - R.A.P.P. lunch and webinar "When your child is teased or bullied"
- January 25 - R.A.P.P. coffee hour and planning for February break family activity

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm
- Fidelis Healthcare outreach – first and last Tuesday of each month

Success Story:

As a result of Mirror, Mirror Inc.'s November fundraiser, 24 families received \$50 gift cards from Wegman's for their holiday meal.

Center Services:

Appointment	1
Clothing Closet	53
Fax/Copies/Computer	1
Food Delivery	2
Food Pantry	11
Form of ID	1

**County West Family Resource Center
December 2023 Board Report**

Give-a-Holiday	1
Holiday/Other giveaway	21
Home Visit	3
Housewares/Furniture	42
Hygiene/Toiletries	3
Information/Referral	3
Job Placement (previously unemployed)	2
Laundry Voucher	2
Rides Provided	2
SNAP	1
Supportive Conversations	11
Table Giveaway (non-Food Bank)	50
Walk-In	1
Winter Items	43
Total	198





Eastside Family Resource Center December 2023 Board Report

Center Highlights:

The center celebrated with our clients and partners that we work with a wonderful Winter Holiday Feast prepared by ESFRC staff members.

Received tickets from Department of Social Services-Economic Support for Lights on the Lake.

Received board games from Abundant Life Christian Center for our OPWDD clients

Upcoming Events:

- Google Workshops for Golden Age Social Club

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- CARES- Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Family Re-Entry Program
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- Live & Learn Women's Group – Wednesday's 10-12pm

Success Story:

ESFRC was able to give away 25 Holiday Basket to the community that we serve.

Center Services:

Diaper Bank	10
Emergency Clothing Assistance	11
Fax & Copies	53
Food Pantry	25
Hygiene/Toiletries	9
Information/Referral	11
Intake	22
OPWDD: Prepared Meal (on-site)	61
OPWDD: Rides Provided	61
SCSD: Prepared Meal (on-site)	22



Eastside Family Resource Center December 2023 Board Report

SCSD: Rides Provided Field Trips	22
Rides Provided	16
Golden Age Social Club Services: Rides Provided	31
Golden Age Social Club Services: Meal (on-site)	66
Table Giveaway (non-Food Bank)	273
Holiday Giveaway	32
Total	725



Southside Family Resource Center December 2023 Board Report

Center Highlights:

Participated in PEACE, Inc.'s Give-A-Holiday program to distribute baskets to SSFRC families.

Continued to host our weekly Arts & Crafts group on Tuesdays that has a focus on seniors.

Hosted a family spaghetti night for the community and with help from a regular volunteer, decorated the downstairs to give it some holiday cheer.

Upcoming Events:

- Family Game Night
- Woman's Circle
- Senior Book Club

Ongoing Site Services:

- Food pantry, 12-2pm (last Thursday of the month)
- Fresh food give away, Fridays 12-2pm
- Black Health Information table every 4th Friday of the month
- F.A.C.E.S/JEWELS H.I.V. testing every 2nd and 4th Friday of the month.

Success Story:

Through the Give-A-Holiday program, four SSFRC families received a variety of items like household goods, food, toys, and games.

SSFRC hosted a Spaghetti Night, this gave the community a chance to engage with our staff from the center as well as other community members. Staff prepared meatballs, sausages, salad and bread and entertained families with board games and suggestions of programs they would like to see at SSFRC.

Center Services:

Care & Share	2
Fatherhood Workshop: intake & informational	3
Fax/Copies/Computer	1
Follow Up	3
Food Pantry	20
Housewares/Furniture	1
Job placement	1
Information/Referral	7
National Grid	1



Southside Family Resource Center December 2023 Board Report

Prepared Meal (on-site)	5
Rides Provided	2
Hygiene/Toiletries	2
Volunteering	9
Table Giveaway (non-Food Bank)	13
Total	70



Family Re-Entry Program December 2023 Board Report

Center Highlights:

PEACE Inc. and the Family Reentry Program (FRP) ended the year great! Serving seven families and more than 26 family members Give-A-Holiday gifts. We also provided nine other families with other holiday giveaway items and five Re-entry work bags filled with toiletries, locks and work belts. Four new clients were enrolled into the FRP and were provided with rental assistance, job referrals, and other services. Three of these new clients were referred by the Onondaga County Department of Probation.

Upcoming Events:

- **Emerging Leaders Institute (ELI) Training.** The yearlong ELI training starts on February 15, 2024 at 1:00 P.M. with an introductory webinar.
- **Navigating DSS & Jubilee Programs,** January 18, 2024, 12:30-1:30pm at PEACE INC. Main office, 217 S Salina St 2nd Floor, Syracuse, NY 13202.
- **24 Hour 12 Men Model Facilitators Training,** provided by Vera House in February at Eastside Family Resource Center, 202 Beech St. Syracuse, NY 13210. Exact time and Date to be announced.

Success Story:

A man has been participating in the FRP and Fatherhood with PEACE parenting Class off and on since August 2022. He has full custody of a nine year old daughter and has had problems staying out of jail, finding steady employment, and housing for his small family. After his October 2022 recidivism event he took the FRP more seriously. This time, he graduated from the Fatherhood with PEACE parenting class, made connections with Vera House and other organizations we referred or provided on-site, and completed the Build 2 Work Program provided by Jubilee Homes in collaboration with PEACE, Inc. at the SSFRC. After gaining better job readiness skills, communication skills, values, and utilizing the resources and referrals offered to him he was employed by The York downtown. In addition, he will be given the first months security and rent on his first apartment by Catholic Charities, which has been approved for a few months now.

Center Services:

Intake & Informational	4
Family Development	4
Fax/Copies/Computer	4
Follow Up	1



Family Re-Entry Program December 2023 Board Report

Hygiene/Toiletries	5
Food Pantry	1
Rental Assistance	1
Information/Referral	2
Job Referral	2
Job Readiness Training	1
Holiday/Other Giveaway	9
Give-A-Holiday	7
Resume Development	2
Rides Provided	12
Information and Referral Calls	8
Vocational Training	1
Volunteering	1
Total	65



Westside Family Resource Center December 2023 Board Report

Center Highlights:

Provided holiday dinner items to 15 families including ham, chicken, potatoes, pies, butter, etc.

Distributed Give-A-Holiday baskets to 7 families, and had 12 extra donated after the program ended.

FEC started their office hours at center during food pantry, will come back each month

Project Linus provided 50 baby and toddler blankets for us to distribute during our diaper bank hours.

Upcoming Events:

- FEC pantry office hours to continue
- Free Tax Prep office hours for 10 families January 23rd

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- The Health Department provides a COVID test every Tuesday, 10 am to 1 pm

Success Story:

One single mother of three came in for SNAP & HEAP enrollment assistance. Kiri worked with her on a Friday, and did the online application; by Tuesday, she was approved for over \$700 per month in SNAP benefits. This is the quickest enrollment we've ever seen. Her HEAP application was also approved for about \$440. The HEAP benefit sets her up for Care & Share in February.

Center Services:

Baby Items	11
Clothing Closet	1
Diaper Bank	36
Eligibility Determination	1
Fax/Copies/Computer	13
Follow up	7
Food Delivery	23
Food Pantry	65
Give-A-Holiday	7
HEAP	3



**Westside Family Resource Center
December 2023 Board Report**

Hygiene/Toiletries	83
Job Change (previously employed)	1
Language Translation	14
Permanent Housing	1
Rides Provided	2
SNAP	4
Specialty Holiday Food Items	23
Table Giveaway (non-Food Bank)	2
Total:	247



Early Childhood Career Pathway Program December 2023 Board Report

Center Highlights:

Attended Job Fair at Partners In Learning, Dual Language Learning Center; Picked up and delivered Linus Project handmade blankets; Holiday Basket deliveries; Attended East Adams Childcare Collective meeting; Bridge Project meeting.

Annia D. became a new Registered Family Daycare on 12/1/23. Charlee C. (Merrick Head Start) earned her Preschool CDA Renewal 12/13/23.

Upcoming Events:

- New York State Minority and/or Women Owned Business Overview Training
- Early Childhood Alliance Childcare Workgroup Meeting
- Early Childhood Foundation Technical Assistance Series meeting.

Success Stories:

Jovanna is a Head Start parent and was referred to the Workforce Program through Patty Lopez, Family Worker at Lafayette Head Start in April 2023. At the time, Jovanna was working part-time for Door Dash to earn an income while she was living with her mom and dad and son. She finished her Phlebotomy course at OCC, and her clinical rotation at Upstate, in June thanks to a special grant that was made available for community members that have low income. PEACE was able to pay for her certification exam (\$125) which she was unable to manage on her own. She scheduled and sat for her certification exam through MedCerts and was a certified Phlebotomist by the end of June 2023. Jovanna now works for Upstate Medical University full-time with an hourly wage of \$17.82. This achievement meant a lot to Jovanna!

Center Services:

Intake & Informational	1
Coordination	4
Follow Up: Registered Family Daycare	6
Follow Up: Childhood Development Associate Credential	5
Scholarship Assistance	2
Food Delivery	10
Diaper Bank	7
Translation	3
Holiday Giveaway	4



Interview Preparation	1
Resume Development	1
Indeed Account Development	1
CDA Competency Standards Book	1
Referral to Lesley Lawrence, Early Childhood Regional Coordinator for Early Childhood Career degree programs	3
Total	49

Workforce Program December 2023 Board Report

Success Stories:

Jovanna is a Head Start parent and was referred to the Workforce Program through Patty Lopez, Family Worker at Lafayette Head Start in April 2023. At the time, Jovanna was working part-time for Door Dash to earn an income while she was living with her mom and dad and son. She finished her Phlebotomy course at OCC, and her clinical rotation at Upstate, in June thanks to a special grant that was made available for community members that have low income. PEACE was able to pay for her certification exam (\$125) which she was unable to manage on her own. She scheduled and sat for her certification exam through MedCerts and was a certified Phlebotomist by the end of June 2023. However, she wasn't hired as a Phlebotomist until December 2023. Jovanna now works for Upstate Medical University full-time with an hourly wage of \$17.82. The picture below was sent to us by Jovanna displaying her new Upstate Medical University Identification badge. If you look closely at the pin Jovanna attached to the left corner, it says "Create the life that you dream of". This achievement meant a lot to Jovanna! We hope her dedication and hard work continue to produce great results for her and her son, and gives her confidence that she CAN do it! PEACE wishes her the best in creating the life that she dreams of!

Referral: EOC	2
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