

Family Resource Centers Monthly Reports

- County East FRC
- County South FRC
- County West FRC
- Viola G. Chisholm Eastside FRC
- Emma L. Johnston Southside FRC & Re-Entry Program
- Westside FRC
- Early Childhood Career Pathway Program/Workforce Development

01-2024



County East Family Resource Board Report January 2024

Center Highlights:

PEACE, Inc. County East Family Resource Center assisted a senior hospitalized, and required rehabilitation. Providing advocacy the individual and assisted with transportation home. The senior will receive support through our Sick & Shut-In program.

The Live & Learn Parenting support group has continued on Tuesdays from 10 to noon. Five moms have participated and have expressed interest in the curriculum stating the experience has been enjoyable and educational.

Upcoming Events:

- Galentines Day February 13, 2024
- Live & Learn Women's Group: Weekly, ESFRC 10-12 PM
- Black History Month Celebration: February 22, 2024 11-2 PM
- Upstate Mobil Mammography: February 8, 2024, 9-3 PM

Ongoing Site Services:

- Sick & Shut-In Support
- Crisis management & Family Development Services as needed
- RAPP
- Lock 4/Erie 21 Program
- Live & Learn Parenting Support
- EITC Taxes January 2024
- Care & Share

Success Story:

County East Family Resource Center assisted a single mother of four return to work after the birth of her fourth child. By offering advocacy and support, information/referrals to child care options, advice and supportive conversations. The mom was able to secure affordable, reliable child care solution making her decision to return to work less stressful.

Center Services

Eligibility Determination	2
Exercise & Fitness	2
Fax /Copies/Computers	3
Follow-up	8



County East Family Resource Board Report January 2024

Food Pantry	2
Grocery Shopping	4
HEAP Recipient	3
Home Visit	4
Information/Referral	6
Tenant/Landlord Mediation	2
Mediation/Customer Advocacy	3
Rental Assistance	1
Rides Provided	10
SNAP Enrollment	2
Social Security Disability Insurance	2
Supplemental Security Income (SSI)	1
Supportive Conversation	3
Volunteering	3
Total:	61
Grand Total:	61



County South Family Resource Center January 2024 Board Report

Center Highlights:

It was business as usual at CSFRC during the month of January. Several food deliveries, transportation services and crisis dealt with. The youth have been learning to tell time on a clock, a skill that has changed since technology has evolved. The Parents with HOPE group has been learning about addiction. The Women's Wellness group did not meet this month and will re-start in March. Interviews were held and the PT Office Manager Position has been filled. Affordable, available housing continues to be the biggest issue in the rural area. One of the two homeless individuals found housing this month in Marcellus.

Upcoming Events:

- Tax Day at CSFRC- March 4th

Ongoing Site Services:

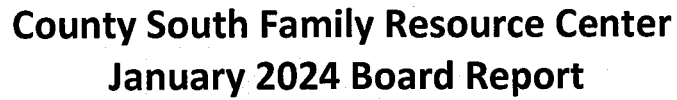
- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 PM Restarting in March
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

Lots of donations have come in this month from the community. A brand new wheel chair, a huge amount of health supplies for the elderly, a crib and pack and play and brand new toys that will be saved for the next Christmas Program. Furniture has come in as well and was shared with two Head Start families. Other local families received a queen bed, dresser and mirror. We are every grateful for our giving communities.

Center Services:

Before and After School Programs	29
Childcare	6
Crisis Response/Call in Response	2
Diaper Bank	6
Domestic Violence Support	1
Eligibility Determination	1
Fax/Copies /Computer	2

[illegible]

County West Family Resource Center January 2024 Board Report

Center Highlights:

The month of January brought several requests for rental assistance and eviction prevention. We were able to assist 1 client in collaboration with the Salvation Army and landlord approval. Other requests were in the \$3-4,000 range and we made referrals as needed. We also provided affordable housing options.

National Grid advocate assistance and HEAP applications were provided.

The volunteers were busy organizing in the donation room.

The R.A.P.P. program had a webinar "The emotional lives of girls with ADHD" on the 23rd and a lunch out on 1/30.

We welcomed 2 new volunteers. One completed the intake certification in preparation for "tax day" at County West in March.

Upcoming Events:

- February 5th, 12th, and 26 "Parents with Hope" Parenting Class @ Liverpool Head Start 1PM
- February 9th-Care and Share informational Zoom meeting 11:30A
- February 13th-NAC meeting at Noon
- February 20 and February 22nd--R.A.P.P. School Break Mixed Martial Arts Class at Sullivan's followed by lunch and "Karate Kid" movies 11:30am
- February 22nd-Community Conversation 10:30A Baldwinsville Library

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm
- Fidelis Healthcare outreach – first and last Tuesday of each month

Success Story:

CWFR has been providing support and services for several years to a client named Tim, N. who suffers from anxiety, depression and agoraphobia. This client often relied on a family member and CWFR to provide rides to appointments, often canceling if a ride was not available. This client has successfully reached out and secured Medicaid transportation independently with minimal support. CWFR is delighted to report that this client will be able

County West Family Resource Center January 2024 Board Report

to have the increased independence to maintain a healthier well-being since securing this resource.

Center Services:

Bus Pass	1
Clothing Closet	59
Eligibility Determination	1
Eviction Prevention	1
Fax/Copies/Computer	4
Food Delivery	6
Food Pantry	15
Form of ID	2
Gas Voucher	1
Home Visit	2
Housewares/Furniture	48
Hygiene/Toiletries	1
Information/Referral	8
Job Referral	1
Laundry Voucher	3
Parenting Support	5
Rides Provided	4
Rides Provided	4
Senior Meal	2
Signed Intake	2
SNAP Enrollment/Reapplication	2
Supportive Conversations	14
Table Giveaway (non-Food Bank)	53
Volunteering	1
Winter Items	46
Total	221



Eastside Family Resource Center January 2024 Board Report

Center Highlights:

We have three students from SCSD that started in January.

We assisted 11 new clients with HEAP to help with outstanding National Grid bills

All male staff completed the 12 Men Model program sponsor by Vera House

Upcoming Events:

- Google Workshops for Golden Age Social Club
- 2/6 Know Diabetes By Heart – ESFRC
-
- 3/6 Know Diabetes By Heart – Foster Grandparent Program
- 3/7 Know Diabetes By Heart- Foster Grandparent Program
- 2/13 Celebrating Black Excellence: A Journey Through History
- 2/20 Harriet Tubman Museum Field Trip (OPWDD & Golden Age Social Club)

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- CARES- Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Family Re-Entry Program
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- Live & Learn Women's Group – Wednesday's 10-12pm

Success Story:

The Golden Age Social Club members showed Ms. Cheria the cook from A4TD with love and gifts when they learn it was her birthday. Ms. Cheria shared tears of joy.

Center Services:

Care & Share	0
Diaper Bank	21



Eastside Family Resource Center January 2024 Board Report

Employment	0
Emergency Clothing Assistance	26
Fax & Copies	52
Food Pantry	62
Hygiene/Toiletries	8
Information/Referral	6
Intake	35
OPWDD: Prepared Meal (on-site)	73
OPWDD: Rides Provided	73
SCSD: Prepared Meal (on-site)	10
SCSD: Rides Provided Field Trips	0
Rides Provided	25
Golden Age Social Club Services: Rides Provided	18
Golden Age Social Club Services: Meal (on-site)	74
Table Giveaway (non-Food Bank)	511
Total	994



Emma. L Johnston Southside Family Resource Center January 2024 Board Report

Center Highlights:

Food pantry reopened and served 25 families.

Upcoming Events:

- Free Tax Prep
- Family Game Night

Ongoing Site Services:

- Arts & Crafts Social Club
- Coffee Hour
- Pantry & Fresh Food giveaway

Success Story:

Fatherhood with PEACE will be offered again at the SSFRC location, new time and date, Thursday's from 5p-7p, dad's will read and participate in various group projects based from the 24/7 Dad curriculum. Guest speakers from time to time to inform the dads of the many resources offered to them.

Center Services:

Adult Recreational Activities	3
Diaper Bank	2
Fax/Copies/Computer	2
Focus Groups (Fatherhood work shop)	2
Follow up	1
Food Pantry	24
Hygiene/Toiletries	2
Information/Referral	11
Obtained Vocational credential	1
Prepared Meal (on-site)	11
Volunteering	7
Total	66



Westside Family Resource Center January 2024 Board Report

Center Highlights:

Free tax prep held January 23, 10 families were served. We continue to offer translation services to the community.

Upcoming Events:

- Diaper Bank Luncheon 2/7
- Additional free tax prep day 2/12

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- The Health Department provides a COVID test every Tuesday, 10 am to 1 pm

Success Story:

A Spanish speaking client was concerned that she had lost all her benefits. We were able to accompany her to DSS and provide all the needed translation services. Our client got approved \$441.00 for HEAP, and \$254.00 for SNAP and her Social Security increased from \$223.00 to \$571.50

--

Center Services:

Baby Items	17
Clothing Closet	2
Diaper Bank	53
Fax/Copies/Computer	5
Follow-Up	5
Food Delivery	2
Food Pantry	58
HEAP Recipient	5
Hygiene/Toiletries	82
Language Translation	9
SNAP Enrollment/Reapplication	5
Table Giveaway (non-Food Bank)	10
Total	253



Early Childhood Career Pathway Program January 2024 Board Report

Center Highlights: Tax Preparation for Family Daycares collaboration with Sharon Thompson: Coordinator and Advocate are now certified Tax Preparation Intake/Reviewers; Attended the Early Childhood Alliance Childcare and Early Learning Workgroup; PEACE Inc. Board Retreat Presentation; Attended Bridge Strategy Project Operations Workgroup meeting; Attended Foundational Technical Assistance Series, National Early Care and Education Workforce Center.

Upcoming Events:

- Empire State Childcare Advocacy Day, Albany NY
- Childcare Provider Appreciation Day Info Session
- E. Adams Re-development Childcare Collective meeting
- DSS 101 Training
- Job Corp meeting with Michael Willacy and Charisma Dezonie

Ongoing Site Services:

- Wraparound services, support and advocacy for Family Daycares
- Navigate Child Development Associate Credential candidates through credentialing process

Success Stories:

Lisett A. became a Registered Family Daycare. Her home is on Burnet Ave in Syracuse.
Carla D. became a Registered Family Daycare. Her home is in Solvay.

Center Services:

Intake & Informational	1
Coordination	
Follow Up: Registered Family Daycare	19
Follow Up: Childhood Development Associate Credential	30
Scholarship Assistance	



Food Delivery	13
Diaper Bank	13
Translation	3
Marketing	1
Portfolio Development	2
HEAP	1
CDA Competency Standards Book	2
Follow up: Early Childhood Degree	2
Total	87



**Workforce Program
January 2024 Board Report**

Referral: Supported Employment Program	2
Referral: Child Care Solutions Resource & Referral Line	1
Referral: Jubilee Homes Workforce Program	2
Referral: Partners In Learning-Diversity in Early Education Care Training	1
Total	6

