

Family Resource Centers Monthly Reports

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03-2024



County East Family Resource Center March 2023 Board Report

Center Highlights:

Facilitated the Live and Learn Women's Support Group at ESFRC.

Assisted a family to procure suitable affordable housing in Cicero in April, County East submitted a letter of recommendation to assist as a reference for the family to secure the home.

Hosted EITC free Tax prep on March 25

Upcoming Events:

- Upstate Mobile Mammogram Bus May 16, 2024
- Volunteer Recognition: TBA
- Mother's Day Event May 2024
- Cornell Cooperative Extension Healthy Eating

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed
- RAPP

Success Story:

County East FRC Coordinator met the property manager at the Barritt Dewitt Senior Housing Complex to begin a collaborative relationship. Meeting with seniors who reside there to collect intake applications and data to support qualifying info from National Grid to process online applications for the Heart Share Care & Share program for this senior community.

Center Services:

Care & Share Recipient	4
Community Event	9
Diaper Bank	1
Eligibility Determination	18
Follow Up	4



County East Family Resource Center March 2023 Board Report

Grocery Shopping	2
HEAP Recipient	3
Hygiene/Toiletries	4
Increased net worth (FNPI 3g)	2
Information/Referral	33
In-Home Care Session	2
Mediation/Customer Advocacy	4
Parenting Class	5
Rides Provided	8
SNAP Enrollment/Reapplication	2
Social Security Disability Insurance (SSDI)	1
Tax Prep	2
Volunteering	8
Total	112

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County South Family Resource Center
March 2024 Board Report

Center Highlights:

Special thanks this month to Ralph Lyke and Sharon Thompson who provided a Tax Day at CSFRC. Five people had their taxes done that day. Sharon is also assisting one of our families get their stimulus money that was received by many during the pandemic. If families did not file taxes they were often missed. We are sad to say "Goodbye" to our new office manager, Nancy Rittenhouse, who has been here for two months and has done an outstanding job! We will miss her and will advertise for that position in two weeks.

Donations of hygiene supplies, diapers and detergents were received at CSFRC from the Tully Teacher's Association. PEACE, Inc. staff was invited to the Soup Supper at Tully United Community Church to speak about the Fisherman's Net collaboration and other programs at County South. Special thanks to Sally Ward, PEACE Inc.'s Director of Department of Energy and Housing, who met with a family to provide advocacy and support with a housing crisis.

Upcoming Events:

- Spring Free Clothing Drive- May 10- 9-4:30 PM

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 PM Restarting in March
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

This month a surprise donation of 100 bottles of pure maple syrup was received from local farmer, Gordie Howard of Otisco. These will be put in the Christmas Baskets in December and will be greatly appreciated by all who receive them. Gordie has been a volunteer for many years at County South, helping with programs such as furniture distribution and Lunch at the Meadows through the Presbyterian Church in Otisco. He said "it was a good year for maple syrup" and was eager to share it with those served by our center.

Center Services:

Appointment	1
Background check	1



County South Family Resource Center

March 2024 Board Report

Before and After School Programs	11
Care and Share	23
Chromebook	2
Crisis Response/Call in Response	3
Diaper Bank	5
Domestic Violence Support	2
Fax /Copies/Computer	1
FISH	10
Follow Up	1
Food Delivery	59
Gas Voucher	7
Grocery shopping	2
Home Visit	2
Hygiene/ Toiletries	9
Information / Referral	24
Job Search Coaching	1
Landlord/Tenant Mediation	2
National Grid Budget Plan	2
Parenting Class	11
Prepared Meal (on site)	25
Professional Clothing	1
Rental Assistance	1
Resume Development	1
Rides Provided	13
Supportive Conversations	6
Table Giveaway/Non Food Bank	4
Tax Prep	5
Wellness Education	16
Total	251



County West Family Resource Center March 2024 Board Report

Center Highlights:

The “Parents with Hope” parenting class at Liverpool Head Start was Monday March 4th, 18th and 25th.

Ralph Lyke, EITC came to County West on March 11th and prepared taxes for 7 clients.

Two generous community members donated Easter hams and desserts for 7 families along with Easter baskets for the children.

Care and Share requests continue to come in and more clients this month have exhausted their HEAP credits and applications can be submitted.

Upcoming Events:

- Monday April 15th @1pm-“Parents with Hope” parenting class at Liverpool Head Start
- Thursday April 18th-“Volunteer Appreciation” celebration 11:30AM
- Tuesday April 23rd-R.A.P.P. activity-bowling
- Tuesday April 30th-First Senior group activity 10AM

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3pm
- Fidelis Healthcare outreach – first and last Tuesday of each month

Success Story

County West has been providing support and services for several years to a client named Tim, N. who suffers from anxiety, depression and agoraphobia. Due to these debilitating mental health issues, Tim has limited contact with others. This client often relied on a family member and CWFRC to provide rides to appointments, often canceling if a ride was not available. In the past, Tim would rely heavily on his brother or CWFRC to provide rides and support filling out applications and forms. This client has successfully reached out and secured Medicaid transportation independently with minimal support. In the past he would not make phone calls to outside agencies that he is not familiar with to obtain services. Tim is increasing his confidence and working on his self-advocacy skills. CWFRC is delighted to report that this client will be able to have the increased independence to maintain a healthier well-being since securing this resource.

County West Family Resource Center March 2024 Board Report

Center Services:

Appointment	1
Bus Pass	2
Care and Share Recipient	5
Clothing Closet	45
Eligibility Determination	7
Food Delivery	5
Food Pantry	11
Form of ID	1
Holiday/Other Giveaway	3
Housewares/Furniture	36
Hygiene/Toiletries	7
Information/Referral	16
Landlord/Tenant Mediation	1
Laundry Voucher	3
Mediation/Customer Advocacy	1
Parenting Support	4
Permanent Housing Placement	1
Prepared meal (On-Site)	3
Proof of Current Address	1
Proof of Income	1
Rides Provided	4
Signed Intake	1
SNAP Enrollment/Reapplication	1
Specialty Holiday Food Items	4
Supplemental Security Income	1
Supportive Conversations	17
Table Giveaway (non-Food Bank)	43
Temporary Housing Placement	2
Volunteering	1
Winter Items	28
Total	222



Eastside Family Resource Center March 2024 Board Report

Center Highlights:

Two staff has completed 12 Men Model 24 hours training program Facilitators Training sponsor by Vera House.

Two successful Know Diabetes By Heart – Foster Grandparent Program with Foster Grandparent program

We hired John Scholl was hired as part-time custodian. John started as a CNY Worker. John is the third this far that we have hired from CNY Workers. With Ashley projected to start April 2.

Seven students attending the SCSD alternative classroom. Six students attended OPWDD, and thirteen seniors attended the Golden Age Social Club.

Upcoming Events:

- Google Workshops for Golden Age Social Club
- Physical Activity for Golden Age Social Club
- Know Diabetes By Heart – Interfaith Works, 4/3
- Cirque due Soleil - Golden Age Social Club fieldtrip, 4/7
- OPWDD – Fieldtrip to Rosamond Gifford Zoo, 4/10
- SCSD and Golden Age Social Club fieldtrip to Flamingo Bowling, 4/30
- Spring Break OPWDD Field Trips, 4/22-4/26

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- CARES- Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Family Re-Entry Program
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- Live & Learn Women's Group – Wednesday's 10-12pm

Success Story:



Eastside Family Resource Center March 2024 Board Report

Nutrition Lesson to the Golden Age Social Club - Ms. Anita Bono came and taught a lesson on plant based eating on Tuesday March 5th, 2024. We learned about the different types of plant based eating such as vegan/ vegetarian/ pescatarian and a flexitarian, which is a person who mostly eats plant based foods, but sometimes will consist of meats, poultry, or fish. It was a great lesson as Ms. Bono also gave them insight on how to approach doctors who may want them to continue with the bad eating habits that the doctors are telling them are ok to continue.

Center Services:

Care & Share	25
Clothing	43
Diaper Bank	11
Fatherhood	9
Fax/Copy Machine/Phone/Computer	217
Food Pantry	57
Hygiene/Toiletries	22
Information/Referral	1
Intake	31
OPWDD: Prepared Meal (on-site)	80
OPWDD: Rides Provided	80
SCSD: Prepared Meal (on-site)	62
SCSD: Rides Provided Field Trips	3
Rides Provided	18
Golden Age Social Club Services: Rides Provided	18
Golden Age Social Club Services: Meal (on-site)	72
Table Giveaway (non-Food Bank)	452
Total	1201



Emma. L Johnston Southside Family Resource Center March 2024 Board Report

Center Highlights:

SSFRC partnered with Vera House to host a 12 Men Model training the trainer session. The 12 Men Model assembles men in small groups and encourages them to rethink and redefine healthy masculinity. This prevention-focused program encourages men to dialogue and rethink masculinity and male roles. SSFRC conference room also hosted Helio Health Regional team meeting.

Upcoming Events:

- Senior Field Trip – Upcoming Mets game
- Kids, Parents and Kites – May 4th

Ongoing Site Services:

- Arts & Crafts Social Club, Tuesdays 10am-1pm
- Coffee Hour, Monday and Wednesday 9am-11am
- Pantry, Last Thursday of the month, 12pm–2pm
- Fresh Food Giveaway, Fridays 12pm–2pm

Success Story:

SSFRC Coordinator passed and completed The Comprehensive Curriculum of the National Family Development Credential Program, Coordinator will receive a certificate of completion and awarded a credit from the University of Connecticut.

Center Services:

Adult Recreational Activities	2
Diaper Bank	2
Fax/Copies/Computer	1
Focus Groups (Fatherhood work shop)	2
Follow up	2
Food Pantry	27
Hygiene/Toiletries	9
Information/Referral	5
Obtained Vocational credential	1
Prepared Meal (on-site)	8
Volunteering	5
Total	64



Westside Family Resource Center March 2024 Board Report

Center Highlights:

Attended the Afghan Support Center Job Fair, offering information on various PEACE services available to the community.

In collaboration with Brady Market, provided the 15 Easter dinners to families in need.

Hosted EITC for additional tax return assistance.

Upcoming Events:

- Hair cutting event for the homeless population – 4/12

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm

Success Story:

Continue to work with a multi generation immigrant family. We were able to connect them with DSS services such as SNAP, TA and Medicaid. We have been assisting them with food, clothing, transportation and translation services. We are currently working with them to get them better housing since they are having problems with the people that they are staying with. We also connect them to legal services to start working with their immigration status.

Center Services:

Birth Certificate	1
Care & Share Recipient	27
Clothing Closet	2
Diaper Bank	24
Eligibility Determination	47
Fax/Copier/Computer	14
Follow Up	16
Food Delivery	3
Food Pantry	61
HEAP Recipient	4
High School Equivalency (GED) Program	1



Westside Family Resource Center March 2024 Board Report

Hygiene/Toiletries	85
Improved credit scores (FNPI 3f)	1
Information/Referral	6
Interview Skills	2
Job Change for Higher Pay (FNPI 1h.1)	1
Job Placement (previously unemployed) (FNPI 1b)	1
Job Referral	2
Job Search Coaching	1
Language Translation	28
Mediation/Customer Advocacy	2
National Grid Budget Plan	1
Passport	1
Permanent Housing Placement	4
Resume Development	1
Rides Provided	4
SNAP Enrollment/Reapplication	2
Specialty Holiday Food Items	12
Table Giveaway (non-Food Bank)	6
TANF	1
Total	361



Early Childhood Career Pathway Program (ECCPP) March 2024 Board Report

Center Highlights:

The program caseload currently stands at 52 with 12 Family Daycares in process, 24 Child Development Associate Credentials in process, and another 16 Family Daycares who are registered and still receiving some type of service through PEACE Inc.

The program attended the Afghan Support Center Job Fair this month along with Greater Syracuse Works meeting, Bridge Project, Data Driven Team, and One Stop meetings. We also attended the State of the County Address by Ryan McMahon.

Upcoming Events:

- Early Childhood Alliance Child Care and Early Learning Workgroup
- E. Adams Re-development Childcare Collective meeting

Ongoing Site Services:

- Wraparound services, support and advocacy for Family Daycares
- Navigate Child Development Associate Credential candidates through credentialing process

Success Stories:

1. Chevita K. became a Registered Family Daycare 3/6/24
2. Angelia T. renewed her Preschool Child Development Associate Credential 3/12/24
3. Felicia D. earned her new Bilingual Preschool Child Development Associate Credential 3/25/24
4. Wanda D. earned her new Bilingual Preschool Child Development Associate Credential 3/15/24

Center Services:

Intake & Informational	7
Follow Up: Registered Family Daycare	19
Follow Up: Childhood Development Associate Credential	31
Scholarship Assistance	4
Food Delivery	15
Diaper Bank	15



**Early Childhood Career Pathway Program (ECCPP)
March 2024 Board Report**

Translation	12
Tax Prep	1
Tech Device Loan	2
Recognition Pack	3
WISE Women's Business Center Referral	1
Financial Empowerment Center Referral	1
Information/Referral	5
Total	116



**Early Childhood Career Pathway Program (ECCPP)
March 2024 Board Report**

Workforce Services:

Referral: Jubilee Homes Ride to Work Program	4
Referral: CNY Works	1
Referral: EOC GED	1
Referral: Lesley Lawrence – ECE Degree Program	1
Total	7



Family Reentry Program March 2024 Board Report

Center Highlights:

Completed 12 Men Model 24 Hour Facilitators Training with Vera House facilitated by George Kilpatrick.

Attended Onondaga Reentry Taskforce Meeting. Participate in the Housing for Individuals with Criminal Legal Justice Involvement training.

Upcoming Events:

- Same Book Parenting Event, April 5, 2024
- Emerging Leadership Institute, Leadership Styles Seminar, April 16 & 17
- ESFRC Reentry Fair May 16th, 2024, 12pm-3pm

Success Story:

After completing the 12 Men Model 24 Hour Facilitators Training with Vera House I am now able to train other facilitators to facilitate the 12 Men Model and facilitate the 12 Men Model classes myself. The 12 Men Model is very important in our community because it teaches men about healthy and unhealthy masculinity, informs about sex, gender and diversity and teaches men to assist in stopping domestic violence against women. This is especially important being that men are the primary individuals that are committing domestic violence against women.

Center Services:

Family Development	1
Intake & Informational	1
Job Referral	1
Information and Referral Calls	4
Information/Referral	3
Follow Up	2
Home Visit	1
Rides Provided	3
Volunteering	1
Total	17

