

Family Resource Centers Monthly Reports

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06-2024



County East Family Resource Center June 2024 Board Report

Center Highlights:

County East Family Resource Center assisted a customer in securing his non-driver's license to obtain fingerprints for employment. Upon receipt of the original document, the individual will get his prints for employment.

County East FRC Coordinator hosted Onondaga County Health Department Cancer Services for an information session on Breast Cancer on June 28, 2024. Six (6) individuals participated in the session.

County East FRC Coordinator has been assigned as the Interim Coordinator at the Southside Family Resource. The coordinator and advocate are working to implement new programs and will host a neighborhood picnic on July 18, 2024 11 am-2 to get acquainted with the community.

County East FRC Coordinator attended a Professional Supervisor Development Training hosted at One Group. The training will be part of an ongoing supervisory staff development to assist, empower and strengthen the team.

Upcoming Events:

- Summer Programs
- Farmer Market Coupons (July 2024)
- Cornell Cooperative Extension Food Sense

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed
- Information/Referrals to programs and services

Success Story:

County East Family Resource Center hosted the Upstate Mobile Mammogram Bus on June 28, 2024, from 9 am-3 pm. Nine individuals had scheduled appointments. The Upstate Mobile Mammogram bus partners with County East Family Resource Center to bring the bus onsite twice annually to spread awareness and support to the East Syracuse community, and offers no cost or low cost screening.



County East Family Resource Center June 2024 Board Report

Center Services:

Adult Recreational Activities	3
Care & Share Recipients	3
Crisis Response/Call-In Response	1
Eligibility Determination	9
Follow-up	7
HEAP Recipients	4
Home Visits	1
Information/Referral	13
In-Home Care Session	1
Rides Provided	8
Supportive Conversations	2
Utility Payments	3
Volunteering	4
Total	Total: 59



County South Family Resource Center

June 2024 Board Report

Center Highlights:

County South had a busy month of winding down programs that have run throughout the school year. The Women's Wellness group attended the play "My Fair Lady" at Cortland Repertory Theater. They are very interested in meeting again in the fall. The "Parents with Hope" class ended with a picnic at Green Lakes State Park for all the family members. Several members are interested in attending a weekly group in the fall with 1 week that will include the dads each month.

PEACE, Inc. is advertising for a Family Advocate. Resumes will be gathered and interviews set up as soon as possible. Three beautiful gift baskets were dropped off at the center from the Junior High the last day of school.

Upcoming Events:

- Tully Community Days- September 14th- NAC Fundraiser

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 [resuming in the fall]
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM [resuming in the fall]
- Afterschool Group – Monday-Wednesdays, 2:40-4:30 PM [resuming in the fall]
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

The continued support of the agency to provide resources for end of the year special celebrations is gratefully appreciated. The two evening groups that meet throughout the year are attended by parents and women who have experienced trauma. To be able to provide an event that recognizes their commitment to change and grow is huge. One comment expressed in a text was "Thank you Barb for stretching my horizons! I have never attended live theater before." Another mother who came to the picnic was in tears as she received her flowers and certificate, telling me that she hopes to return in the fall. Many of those we serve have had a rough time in life so it is nice to be able to show them how it feels to be acknowledged and praised for hard work and commitment; a life skill for sure.



County South Family Resource Center

June 2024 Board Report

Center Services:

Adult Recreational Activities	6
Care and Share	4
Crisis Response/Call in Response	3
Diaper Bank	1
Domestic Violence Support	5
Fax /Copies/Computer	1
Field Trip	11
Financial Skills Training	1
FISH	3
Food Delivery	48
Gas Voucher	5
Grocery shopping	3
Housewares/Furniture	2
Hygiene/ Toiletries	1
Information / Referral	29
Landlord/Tenant mediation	1
Laundry Voucher	1
Prepared Meal (on site)	16
Rides Provided	17
Supportive Conversations	4
Table Giveaway/Non Food Bank	1
Wellness Education	5
Total	168



County West Family Resource Center June 2024 Board Report

Center Highlights:

The Senior/RAPP Coffee, Conversation and Crafts hour has been a success. Coffee and refreshments were served. Bill Waters from AARP has presented important topics such as Decluttering and Fraud and Scams. Seniors in attendance were impressed and grateful for all of the current information and resources he provided. Conversation was lively and informative. Bill Waters will present again in July.

County West FRC is the latest to become a distribution site for the Diaper Bank of CNY. First diaper order was picked up and is currently being distributed to the community on an individual needs basis.

Upcoming Events:

- Saturday, July 13th – Christmas in July Craft Fair, sponsored by CWFRC NAC.
- Date to be determined - Bill Waters will present a "How to use your cellphone" workshop for seniors.
- Elite Home Health Care community outreach representative - Lizzy Mazza will visit the site July 9th.

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & necessities) – appointments Monday-Friday, 10-3 pm
- Fidelis Healthcare outreach – first and last Tuesday of each month
- Wegman's bread and pastry donations for the community daily: Monday - Thursday

Success Story

County West FRC presented its first two Pastor Joseph A. Folckemer Memorial Scholarship to two recipients, Mya P and Zoe H. Both young ladies have been part of our Center since a very young age, as well as former Head Start students. They were presented with a scholarship check, certificate and roses as well as many words of praise and encouragement. County West FRC celebrated with light refreshments which was enjoyed by all in attendance.



County West Family Resource Center
June 2024 Board Report

Center Services:

Applied Technology Class	1
Baby Items	1
Care and Share recipient	2
Clothing Closet	59
Eligibility Determination	3
Fax/Copies/ Computer	1
Follow up	1
Food Pantry	12
Housewares/Furniture	60
Hygiene/Toiletries	1
Information/Referral	8
Job Referral	1
Laundry Voucher	4
Rides Provided	1
Supportive Conversations	9
Table Giveaway (non-Food Bank)	57
Workshops	1
Total	214



Eastside Family Resource Center June 2024 Board Report

Center Highlights:

The Golden Age Social Club went to Green Lakes. Rosamond Gifford Zoo and they are looking forward to going to Delta and Southwick State Parks.

Staff have a health and wellness day at Delta Lake State Park where we did bonding activities.

SCSD attendance, 12 students. Seniors attendance, 14 seniors. OPWDD attendance, 6 students. Girls Circle attendance, 9 young ladies age range 15-19.

Upcoming Events:

- Health and Wellness Fair
- Golden Age Social Club Senior Prom
- Let Me Be Great Summer Program
- Fatherhood Graduation

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- CARES- Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Family Re-Entry Program
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- Live & Learn Women's Group – Wednesday's 10-12pm

Success Story:

181 Care and Share Grant approved and 18 pending for HEAP. On June 27th, 30 families received turkeys donated by Dot Foods, Inc... The Girls Circle Program ended with 9 girls completed the 10 weeks program.

Center Services:

Care & Share	18
Clothing	115
Diaper Bank	13



Eastside Family Resource Center June 2024 Board Report

Employment	0
Fatherhood	9
Fax/Copy Machine/Phone/Computer	171
Food Pantry	45
Hygiene/Toiletries	28
Information/Referral	1
Intake	36
OPWDD: Prepared Meal (on-site)	44
OPWDD: Rides Provided	44
SCSD: Prepared Meal (on-site)	12
SCSD: Rides Provided Field Trips	0
Rides Provided	21
Golden Age Social Club Services: Rides Provided	22
Golden Age Social Club Services: Meal (on-site)	44
Table Giveaway (non-Food Bank)	340
Special Food Giveaway from DOTS	30
Total	993



Southside Family Resource Center

June 2024 Board Report

Center Highlights:

Southside Family Resource Center celebrated two community volunteers for their continued support with our Food Rescue Program, (Fresh Food Giveaway). The volunteers were celebrated with lunch, a volunteer recognition card and certificate as a thank you for their dedication to the site.

Southside FRC in partnership with the Food Bank of CNY was able to change the dates of the Food Rescue program to the second and the fourth Thursday of each month from 12-2 pm. The Emergency Food Pantry is Mondays and Wednesdays from 10-2.

Southside FRC in collaboration with the Food Bank of CNY was able to secure a large food order scheduled for pickup. The order was picked up by staff with assistance of site volunteers who assisted with stocking the pantry. Kudos to all who assisted.

Southside FRC assisted a family recovering from a fire with personal hygiene items and supportive counseling

Upcoming Events:

- Summer Programs
- Neighborhood Picnic July 18th
- Farmer Market Coupons (July 2024)
- Cornell Cooperative Extension Food Sense

Ongoing Site Services:

- Emergency Food Pantry
- Food Rescue Program: Fresh Food Giveaway: 2nd and 4th Thursday of the Month
- Crisis Intervention & Family Development Services as needed
- Information/Referrals to programs and services

Success Story:

Southside Family Resource Center was awarded, OFRN Food Rescue Equipment Award of \$1000.00 to purchase upright freezer chest to assist with additional cooling units for the site.

Southside FRC assisted twenty households from the Emergency Food Pantry in June.

Southside FRC hosts the Food Rescue program (Fresh Food Give a Way) on the second and fourth Thursday in June. Food Rescue is the food Wegmans donated to low-income communities to supplement and stretch monthly food budgets.



Southside Family Resource Center June 2024 Board Report

Center Services:

Adult Recreational Activities	2
CNY Life Needs Assessment	1
Eligibility Determination	1
Food Delivery	1
Emergency Food Pantry	19
HEAP Recipient/Heart & Warm Program	1
Hygiene/Toiletries	8
Information/Referral	1
Rides Provided	2
Table Give-A-Way (non-Food Bank)	5
Utility Payments Housing Support	3
Volunteering	6
Total	53



Westside Family Resource Center June 2024 Board Report

Center Highlights:

We were awarded with Boenheim Grant for the amount of 5,000 for our summer program.

Upcoming Events:

- Hola Summer Program

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Health Department provides COVID test every Tuesday, 10 am to 1 pm

Success Story:

We being working for several months with a client on different long term goals. He has been working for the Onondaga County as a custodian for the past 3 to 4 years. We've being working on his credit and savings. He being taking the bus for several years to go to work and move around. At the end of the month he was offered new job opportunity with better paid and more benefits. We discuss the current job with the new offer also the transportation issue. With the saving he was able to purchase a vehicle and accept this new job opportunity starting his new role 7/13/2024.

Center Services:

Baby Items	8
Clothing Closet	2
Diaper Bank	59
Eligibility Determination	11
Fax/Copies/Computer	11
Follow Up	12
Food Delivery	6
Food Pantry	73
Form of ID	1
HEAP recipient	2
Hygiene/Toiletries	76
Immigration Support Services	14



Westside Family Resource Center
June 2024 Board Report

Information/Referral	4
Language Translation	13
Opened a Savings/IDA Account	1
Resume Development	1
Rides Provided	3
Signed Intake	1
SNAP Enrollment/Reapplication	2
Supportive Conversations	1
Tax Prep	1
Walk-in	1
Total:	303



Early Childhood Career Pathway Program (ECCPP) June 2024 Board Report

Center Highlights:

The program caseload currently stands at 57, with 8 Family Daycares in process, 31 Family Daycares who are licensed and receiving some type of wrap-around service, and 18 Child Development Associate Credentials in process. Attended “Empowering the Early Childhood Workforce through Registered Apprenticeship Partnerships with Educational Institutions”.

Ongoing Site Services:

- Grant administration, wraparound services, support and advocacy for Family Daycares
- Navigate Child Development Associate Credential candidates through training and credentialing process.

Success Stories:

Deanne L. – Registered Family Daycare 6/7/2024
Corisha M. – Registered Family Daycare 6/20/2024
Trisha H. – Registered Family Daycare 5/16/2024
Ronesha M. - Registered Family Daycare 3/12/2024
Rowena G. - Registered Family Daycare 2/7/24
Kara R. – Preschool CDA Renewal 6/7/2024, *Lafayette Head Start*
Daborah C. – New Infant/Toddler CDA 6/23/24 *Merrick Head Start*
Daborah C. – Wage increase from \$12.90 (9/1/2021) to \$20.50 6/23/24

Center Services:

Intake & Informational	7
Follow Up: Registered Family Daycare	26
Follow Up: Childhood Development Associate Credential	32
Scholarship Assistance	9
Food Delivery	21
Diaper Bank	21
Translation2	28
Advocacy	1
Information and Referral	2
Portfolio Development	1
Device Loan	2
Budgeting – Family Daycare	1
Total	151



**Workforce Program
June 2024 Board Report**

Referral: Supported Employment Program	1
Referral: Cooperative Federal Credit Union	2
Referral: Home Headquarters	2
Total	5



Family Reentry Program June 2024 Board Report

Center Highlights:

The Build to Work Workshop Hosted by Jubilee Homes and the Family Reentry Program at PEACE Inc.'s Eastside Family Resource Center (FRC) on July 24-28 from 9:00 AM to 12:30 PM. 12 Men Model and Office of Violence Against Women (OVW) Check-Ins with Vera House. Prep meetings with Vera House to prepare for upcoming 12 Men Model Training at the Eastside Family Resource Center.

Upcoming Events:

- Emerging Leaders Institute (ELI) Summer Session #2 July 18, 2024 2:00-4:00PM
- Fatherhood With PEACE Graduation at Sumner Head Start on 7/24/24 5:30-7:30PM
- Reentry With Success Community Event at the Eastside FRC 8/14/24 5:30-7:30PM

Ongoing Site Services:

- Resume Development
- Rides Provided
- Family Development
- Prepared Meals (On-Site)
- Vital Document Retrieval ex. Birth Certificate, Social Security Card, etc.

Success Story:

The Build to Work Workshop collaboration with Jubilee Homes and PEACE Inc.'s Family Reentry Program was a great success. Build to work participants were assisted in updating their resume or create new resumes. They learned interview skills and practiced mock interviews. Applied for employment and secured job interviews. When they completed the workshop they received work bags filled with hygiene products, and a fire proof folder to secure their vital documents. They were also bought new interview clothing and haircuts for job interviews and were able to speak directly to the employer from the Department of Transportation.

Center Services:

Birth Certificate	2
Employment Equipment or Supplies	9
Family Development	4
Fax/Copies/Computer	19
Hygiene/Toiletries	9
Information and Referral Calls	1
Information/Referral	3



Family Reentry Program
June 2024 Board Report

Intake & Informational	7
Interview Skills	6
Job Readiness Training	17
Job Referral	6
Prepared Meal (On-Site)	35
Resume Development	7
Rides Provided	43
Social Security Card	2
Total	170