

Family Resource Centers Monthly Reports

- County East FRC
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- Viola G. Chisholm Eastside FRC
- Emma L. Johnston Southside FRC
- Westside FRC
- Early Childhood Career Pathway Program/Workforce Development
- Family Re-Entry Program

07-2024



County East Family Resource Center July 2024 Board Report

Center Highlights:

CEFRC provided to transportation for seniors to attend the farmers market in downtown Syracuse to pick up coupons and enjoy the outside and the shopping experience.

CEFRC hosted Cornell Cooperative Extension Healthy for Life Cooking Demo hosted at SSFRC and attended by both CE and SSFRC participants. The classes were held on July 23, and 30th.

Upcoming Events:

- National Grid Site Visits
- Supervisory Training
- Back to School Shopping
- Back Pack Giveaway
- Farmer Market Coupons (August 2024)

Ongoing Site Services:

- Sick & Shut-In Support
- Vera House Elder Abuse Support Group
- Crisis management & Family Development Services as needed
- Information/Referrals to programs and services

Success Story:

The CEFRC invited our collaborative partners to assist with the Neighborhood Picnic at SSFRC. Onondaga County Cancer Services, and Onondaga County Narcan Training, Upstate Mobile Mammography, Upstate Geriatrics, Fidelis Care, National Grid, and Housing Management Resources (manages the senior building next door) offered support and assistance in servicing the community. These partnerships, will join the list of collaborative partners at the SSFRC.

Center Services:

Care & Share Recipients	2
Eligibility Determination	2
Follow-up	5
HEAP Recipients	2
Home Visits	3
Information/Referral	5
Job Referral	2
Resume Development	1
Total	23



County East Family Resource Center
July 2024 Board Report



County South Family Resource Center

July 2024 Board Report

Center Highlights:

The month of July has been a unique one with only one staff person at CSFRC and no evening groups. Fresh Food deliveries were made and advocacy for those in crisis was provided. Transportation was provided for those in need. Organization of files, closets and the basement is worked on during the summer months. The Coordinator was able to take 2 weeks off in July that was appreciated very much.

Upcoming Events:

- Tully Community Days- September 14th- NAC Fundraiser
- Fall Free Clothing Giveaway- TBA

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 [resuming in the fall]
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM [resuming in the fall]
- Afterschool Group – Monday-Wednesdays, 2:40-430 PM [resuming in the fall]
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

The agency's discretionary fund was able to pay for 2 Camperships to 4H Camp Owahta in Cortland County. One student stayed overnight all week and the other was a day camper. The day camper was transported to and from the camp each day. Watching and listening to these two young girls as they experienced something that was out of their comfort zone was interesting. They made new friends and learned new things. They gained confidence from spending time away from home and problem solving by themselves. The campership opportunity provides a terrific learning experience that can open the minds of young people towards bigger and better goals for their future.

Center Services:

Care and Share	5
Crisis Response/Call in Response	5
Diaper Bank	1



County South Family Resource Center
July 2024 Board Report

Eligibility Determination	1
Fax /Copies/Computer	2
FISH	6
Food Delivery	39
Gas Voucher	2
Grocery shopping	4
Home Visit	1
Housewares/Furniture	2
Hygiene/ Toiletries	16
Information / Referral	29
Job Search Coaching	1
Landlord/Tenant mediation	1
Mediation/Customer Advocacy	4
Rides Provided	13
Scholarship/Campership Provided	2
Supportive Conversations	1
Total	135



County West Family Resource Center JULY 2024 Board Report

Center Highlights:

CWFRC's NAC sponsored a CHRISTMAS IN JULY Craft Fair.

Elite Home Health Care community outreach representative - Lizzy Mazza tables at the center every other week.

Beat the Heat Treats are offered to the clients to help them keep cool and hydrated during the hottest temperature days. Watermelon Slices, Ice pops and bottled water were among the cooling treats offered. Clients expressed their appreciation for the refreshing tasty treat.

County West FRC diaper distribution is picking up in usage due to referrals from other agencies.

Upcoming Events:

- Date to be determined - Bill Waters will present a "How to use your cellphone" workshop for seniors.
- Back to School Back pack Give Away last two weeks in August. Sign up is underway!

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & household items)–
- Wegmans bread and pastry donations for the community daily: Monday – Thursday
- Diaper Bank – diaper distribution
- Hygiene Pantry – requested items distributed to clients
- Job Board/Binder updated weekly

Success Story

Bill Lisconish, or "Billy" as he is known by everyone in the community, has finally retired from his job at Burger King. Billy worked at Burger King in the Syracuse for over 40 years. He started working there when he was 23 years of age restocking and performing various custodial duties. Billy has been an integral part of the Baldwinsville community volunteering at the Seton Food Pantry as well as at CWFRC for many years. He is well known in the community for his kindhearted nature and is adored by staff, volunteers and clients alike. Billy is a rare gem to the center and will continue to be a vital part of CWFRC. He plans to dedicate more time to volunteering at the center now that he is retired. CWFRC will celebrate his retirement when Michelle returns.



County West Family Resource Center JULY 2024 Board Report

Center Services:

Applied Technology Class	1
Baby Items	1
Care and Share recipient	2
Clothing Closet	50
Eligibility Determination	1
Fax/Copies/ Computer	1
Follow up	1
Food Pantry	9
Form of ID	1
Housewares/Furniture	51
Hygiene/Toiletries	1
Information/Referral	7
Job Referral	1
Laundry Voucher	4
Proof of Current Address	1
Proof of Income	1
Rides Provided	1
Signed Intake	1
Supportive Conversations	6
Table Giveaway (non-Food Bank)	50
Walk-In	1
Total	179



Eastside Family Resource Center July 2024 Board Report

Center Highlights:

The Let Me Be Great (LMBG) summer program started and we have a total of 39 students participating. Activities include hands-on nature activities at Green Lakes State Park, Chittenango Falls, Niagara Falls and a few educational and physical activities such as local college tours, birdwatching, drumming, kayaking, fishing, etc.

The Golden Age Social Club hosted a 70's themed Senior Prom in partnership with Assembly Woman Pamela Hunter.

On 07/11/24, Jan-Juba Arway from the Center for Court Innovation presented a workshop on lead poisoning and talked about ways to reduce it and who to contact in case it affects you.

Anita Bono, a Community Nutritionist-SNAP-Ed from Cornell Cooperative Extension, presented on how to make their SNAP dollars stretch, cook healthy meals, and lead a physically active lifestyle.

Upcoming Events:

- Health and Wellness Fair
- Book bag Giveaway

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- CARES- Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Family Re-Entry Program
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- Live & Learn Women's Group – Wednesday's 10-12pm

Success Story:

We received a donation of food from CNY Food Bank. 5 clients were approved for HEAP, and 24 clients were approved for the Care & Share program.



Eastside Family Resource Center July 2024 Board Report

Center Services:

Care & Share	18
Clothing	132
Diaper Bank	22
Employment	0
Fax/Copy Machine/Phone/Computer	135
Food Pantry	67
Hygiene/Toiletries	21
Information/Referral	6
Intake	118
OPWDD: Prepared Meal (on-site)	22
OPWDD: Rides Provided	22
SCSD: Prepared Meal (on-site)	19
SCSD: Rides Provided Field Trips	0
Rides Provided	21
Golden Age Social Club Services: Rides Provided	12
Golden Age Social Club Services: Meal (on-site)	62
Table Giveaway (non-Food Bank)	375
Total	1061



Southside Family Resource Center

July 2024

Board Report

Center Highlights:

Southside FRC hosted Onondaga County Cancer Services Cervical Cancer info session on July 16, 2024.

Southside FRC hosted Cornell Cooperative Extensions Healthy for Life Program on July 23, and 30th. Cornell provided a cooking demo that offers recipes that support healthier ways of cooking and small cooking incentives as reminders and support living a healthier lifestyle.

Southside FRC transported six seniors to the Farmers Market to get their farmers market coupons. The families, enjoyed a day, shopping at the market, they were very excited.

Southside FRC assisted an individual to procure a non-driver's license as part of our incentive to assists who we can with personal identification as there are customers in the community who don't have id's or birth certificates, this is a mandatory items to assist with any and all services required by the agency.

Upcoming Events:

- Backpack Give- A-way - August 15, 2024
- Farmer Market Coupons - August 2024
- Cancer Services (Breast Cancer) - August 14 10-11
- Cornell Cooperative Extension Healthy for Life - August 15, 2024 11:00-12:00
- Food Rescue, Fresh Food Give Away - August 8th and 29th

Ongoing Site Services:

- Emergency Food Pantry
- Food Rescue Program: Fresh Food Giveaway: 2nd and 4th Thursday of the Month
- Crisis Intervention & Family Development Services as needed
- Information/Referrals to programs and services
- Elder Support

Success Story:

Southside FRC hosted a Neighborhood Picnic on July 18, 2024. The picnic was to introduce them to the programs and remind them, that this is their family resource center and that there are programs and services that will be beneficial to them and their families.



Southside Family Resource Center July 2024 Board Report

Reaching out to our collaborative partners who came out to assist. Onondaga County Cancer Services, and Onondaga County Narcan Training, Upstate Mobile Mammography, Upstate

Geriatrics, Fidelis Care, and National Grid, Housing Management Resources who manages the senior building next door offer support and assistance in servicing the food, agency staff came out and assisted with the event. We would like to say thank you, to all who attended or offered support. It was a great time. Special thank you to Cachet who prepped and cooked all of the food, and Eddy Luce, for the great photos

Center Services: Southside Family Resource Center

Daily Services	7
Fax, Copies, Computers	3
Hygiene & Toiletries	25
Information/Referral	15
Supportive Conversations	3
Food Pantry	
Total	53



Westside Family Resource Center July 2024 Board Report

Center Highlights:

We received a grant for back to school supplies thanks to that we are going to be able to give this year more school supplies to our Westside kids. So far we have purchase 300 backpacks and we are waiting for multiple donations from other organizations for this big event on August 26.

Upcoming Events:

- Back to School Event

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- The Health Department provides COVID test every Tuesday, 10 am to 1 pm

Success Story:

We were able to have the Hola Summer program for the 3 years thanks to Boeheim Foundation Grant. We have a group of 10 kids between 8 and 12 years old from the Westside community. This program is Monday through Thursday with two days of Arts & Crafts and educational activities and the other two days of field trips. Some of our trips were to Delaney Farms they learned the importance of the farm and each role that they have in it also they learned how to take care of different plants and the growth process. We went to the Central Library in downtown we had a tour of the library and each kid received a library card the kids borrowed books and movies from the library.

Center Services:

Appointment	1
Diaper Bank	44
Eligibility Determination	7
Fax/Copies/Computer	1
Follow up	5
Food Pantry	64
Form of ID	1
Health Insurance Enrollment	2

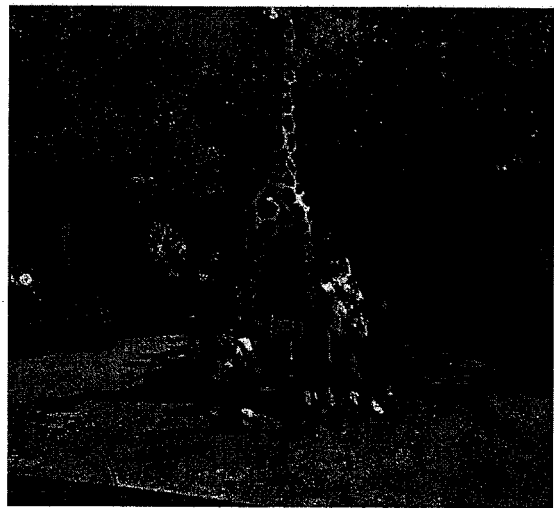
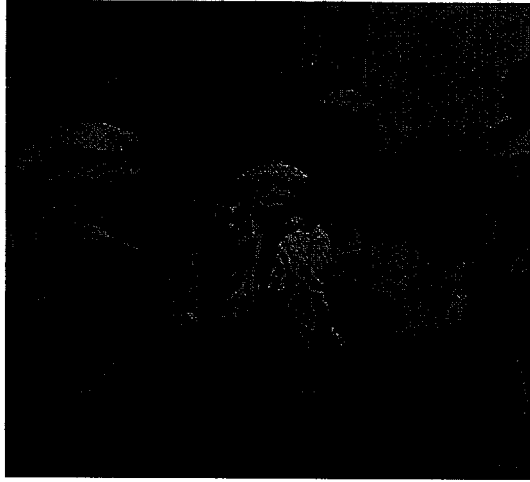


Westside Family Resource Center July 2024 Board Report

Hygiene/Toiletries	63
Information/Referral	1
Language Translation	5
National Grid Budget Plan	1
Proof of Income	1
Referred to PEACE, Inc.	1
Signed Intake	1
SNAP Enrollment/Reapplication	4
Supportive Conversations	2
Total:	204



Westside Family Resource Center July 2024 Board Report





Early Childhood Career Pathway Program (ECCPP) July 2024 Board Report

Center Highlights:

The program caseload currently stands at 54 , with 5 Family Daycares in process, 25 Family Daycares who are licensed and receiving some type of wrap-around service, and 24 Child Development Associate Credentials in process. Attended the E. Adams Childcare Collective Collaboration.

Ongoing Site Services:

- Grant administration, wraparound services, support and advocacy for Family Daycares
- Navigate Child Development Associate Credential candidates through training and credentialing process.

Success Story:

Pam Landers (located in North Syracuse) became a new Registered Family Daycare – 7/12/2024.

Center Services:

Intake & Informational	0
Follow Up: Registered Family Daycare	13
Follow Up: Childhood Development Associate Credential	16
Scholarship Assistance	0
Food Delivery	0
Diaper Bank	21
Translation	10
Advocacy	1
Resume Development	2
Information and Referral	21
Career Counseling	1
Portfolio Development	1
Recognition Pack	1
FDC Start-up Grant	13
Budgeting – Family Daycare	1
Child Care Solutions FDC Business Training	10
Total	111



**Workforce Program
July 2024 Board Report**

Center Services:

Referral: EOC	1
Referral: PEACE Inc. Career Portal	3
Referral: Home Headquarters	2
Job Referral	3
Total	9



Family Reentry Program July 2024 Board Report

Center Highlights:

Attended Emerging Leadership Institute (ELI) Summer Session on July 25th from 2PM-4PM via Zoom Meeting. Oneonta Job Corps Campus Tour on July 26 from 11:00AM – 1:00PM.
Fatherhood With PEACE parenting Class Graduation On July 24 from 5:30PM – 7:30PM.

Upcoming Events:

- Reentry With SUCCESS Event on August 14, 2024, 5:30 PM -7:30 PM at Eastside Family Resource Center with guest speaker DeWayne Comer
- Fatherhood With PEACE Coffee Hour at Sumner Head Start on August 7, 14 & 21, 2024
- Fatherhood With PEACE Meet and Greet at Fairmount Glen Miniature Golf on August 21, 2024 from 7:00PM – 9:00PM

Ongoing Site Services:

- Job Placement
- Rides Provided
- Family Development
- Job Readiness Training
- Vital Document Retrieval ex. Birth Certificate, Social Security Card, etc.

Success Story:

After a client lost his job at Good Life he came to me and Augustus Grissette for employment assistance. We assisted him in applying for employment with Elmcrest Children's Center, but he didn't get hired due to not having a Driver's license. Next we referred him to the job readiness training collaboration of Jubilee Homes and PEACE, Inc. on the Build to Work program which he completed. We also assisted him in applying for a food service job at Loretta Health & Rehabilitation. He was hired by Loretta and starts working on August 5, 2024.

Center Services:

Birth Certificate	1
Family Development	1
Fatherhood	9
High School Equivalency (GED) Program	1
ID card	1
Information and Referral Calls	1
Information/Referral	1
Intake & Informational	1
Job Placement (previously unemployed)	2
Job Readiness Training	1



Family Reentry Program
July 2024 Board Report

Prepared Meal (On-Site)	1
Rides Provided	10
Social Security Card	1
Vocational Training	1
Volunteering	1
Total	34