

Family Resource Centers Monthly Reports

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County East Family Resource Board Report August 2024

Center Highlights:

County East Family Resource Center received \$1500.00 in discretionary funds to assist three families in purchasing back-to-school clothing and supplies. Four children were assisted through the program, each receiving three hundred and seventy-five dollars (\$375.00).

County East Family Resource Center assisted a family in crisis providing transportation to apply for emergency expedited assistance with Department of Social Services. The customer was facing unemployment and eviction. The customer has been approved for emergency services, rental assistance, to bring the rent current and secured employment.

Upcoming Events:

- Onondaga Department Cancer Services
- Cornell Cooperative Extension Healthy for Life
- Trunk or Treat October 2024

Ongoing Site Services:

- Sick & Shut-In Support
- Crisis Management & Family Development Services as needed
- Vera House Elder Support
- Heart Share Care & Share
- Housing Support

Success Story:

County East Family Resource Center assisted two individuals in procuring reliable, suitable, employment. The individuals were hired one in the restaurant business and one for hotel janitorial work.

County East Family Resource Center processed over one hundred applications for the Heart Share Care & Share program, which consists of speaking with the applicant, collecting data, or directing them to it, processing the online application, and attaching the collected data to the application. This process could take several attempts as the customer's stories vary, most having successful outcomes with the approval of a one-time \$200 grant, paid directly to National Grid.



County South Family Resource Center

August 2024 Board Report

Center Highlights:

County South provided school supplies to 29 individuals. Supplies were collected and donated by Tully United Community Church. Families were able to pick them up at the center. 20 youth also received \$100 Walmart Gift cards for school supplies and clothing. This money came from the agency's discretionary funds. Food deliveries were made and transportation needs met. The Coordinator was able to take 2 weeks off for vacation.

Upcoming Events:

- Tully Community Days- September 14th- NAC Fundraiser
- Fall Free Clothing Giveaway- TBA

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 [resuming in the fall]
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM [resuming in the fall]
- Afterschool Group – Monday-Wednesdays, 2:40-430 PM [resuming in the fall]
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

One of the mothers that attends the "Parents with Hope" group was leaving her husband this month and needed beds for two of her children. Two new beds and bedding were picked up at Ashley Furniture through the "Dare to Dream "program and PEACE, INC.'s Big Brother Big Sister program. Special thanks to John Brudzinski for always answering your emails and phone and for setting this up with Ashley Furniture. The family was very grateful!



County South Family Resource Center

August 2024 Board Report

Center Services:

Care and Share	2
Crisis Response/Call in Response	1
Diaper Bank	3
Fax /Copies/Computer	1
Financial Skills Training	1
FISH	4
Food Delivery	56
Grocery shopping	1
Home Visit	2
Housewares/Furniture	5
Hygiene/ Toiletries	2
Immigration Support Services	1
Information / Referral	16
Landlord/Tenant mediation	1
Laundry Voucher	2
Rides Provided	4
School Supplies	28
SNAP Enrollment/Reapplication	2
Supportive Conversations	1
Wellness Education	1
Total	134



County West Family Resource Center August 2024 Board Report

Center Highlights:

Care and Share Online applications ended in August with a robust season total of \$11,000 given to families to provide assistance with their National Grid.

CWFRFC back to school event provided students we served with back packs filled with the school supplies, new socks, water bottle, and tissues.

Elite Home Health Care community outreach representative - Lizzy Mazza tables at the center every other week.

Members of the Community donated fresh produce which was enjoyed all month.

County West FRC diaper distribution is picking up in usage due to referrals from other agencies.

Upcoming Events:

- NAC meetings will resume after being on hiatus for the summer months.

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & household items)
- Wegmans bread and pastry donations for the community daily: Monday – Thursday
- Diaper Bank – diaper distribution
- Hygiene Pantry – requested items distributed to clients
- Job Board/Binder updated weekly

Success Story

CWFRFC's volunteers have been working hard organizing the center's donation room and other storage areas in preparation of the upcoming change of seasons. Clothing, shoes, coats, and linens were sorted, boxed and label by season, men, women and children for easy access should a family worker call for clothing items. Storage rooms which hold school supplies and other resources needed for the community were also sorted and organized and labeled. The volunteers did an exceptional job.



County West Family Resource Center August 2024 Board Report

Center Services:

Care and Share Recipient	2
Clothing Closet	63
Eligibility Determination	3
Fax/Copies/ Computer	3
Follow up	2
Food Deliver	1
Food Pantry	14
Housewares/Furniture	63
Hygiene/Toiletries	2
Information/Referral	1
Laundry Voucher	4
School Supplies	1
Supportive Conversations	1
Table Giveaway (non-Food Bank)	66
Volunteering	2
Total	215

Eastside Family Resource Center

August 2024 Board Report

Center Highlights:

Our visit to the New York State Fair was a delightful and memorable outing for our senior citizen group and the OPWDD students. The day was filled with a variety of enjoyable activities and experiences tailored to the interests and comfort of our groups.

The Food Farmacy program has had a significant and positive impact on our clients especially the senior citizen group, providing numerous benefits that enhance their well-being and overall quality of life. By offering access to fresh, nutritious foods, the program supports our clients in making healthier dietary choices.

The "Get in Where You Fit In" focus group was a successful and engaging event for participant that attended the Health and Wellness Fair. The participants were actively involved in the discussion, showing great enthusiasm and interest in the topics addressed.

During the session, we explored various ways to improve the community by identifying and addressing key issues. The focus was on bringing in resources and outlets to assist those struggling with factors such as transportation, childcare, nutrition, and more.

CARES have lost funding and will no longer be at the center. Care & Share grant will be officially closed on Friday, August 23

Upcoming Events:

- Bingo Night 9/10
- Testing is Quick, Easy, and Free! 9/18
- Life's Essential 8 Lunch and Learn 9/26
- Know Diabetes By Heart 9/28

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- CARES- Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- OPWDD Afterschool Program – Monday-Thursdays, 2-4:30pm
- Live & Learn Women's Group – Wednesday's 10-12pm

Eastside Family Resource Center August 2024 Board Report

Success Story:

We successfully distributed 189 book bags to 70 families at our recent giveaway event. The turnout was excellent, and we're pleased with the impact we made. Submitted National Grid Payment Agreement Plan: (29) Clients

Center Services:

Care & Share	28
Clothing	196
Diaper Bank	14
Fatherhood	9
Fax/Copy Machine/Phone/Computer	80
Food Pantry	46
Hygiene/Toiletries	19
Information/Referral	2
Intake	55
OPWDD: Prepared Meal (on-site)	56
OPWDD: Rides Provided	56
SCSD: Prepared Meal (on-site)	13
Rides Provided	25
Golden Age Social Club Services: Rides Provided	35
Golden Age Social Club Services: Meal (on-site)	78
Table Giveaway (non-Food Bank)	406
Food Farmacy	20
Total	1138





Southside Family Resource Center August 2024 Broad Report

Center Highlights:

Southside Family Resource Center hosted a meeting with (HMR) Housing Management Resources in partnership to sponsor the backpack giveaway scheduled for August 15, 2024.

Southside FRC Coordinator attended a Professional Development training on August 8, hosted by Human Resources Department. The training is to inform and empower agency staff

Southside FRC assisted four (4) families in purchasing back-to-school items to assist low-income families in the community. The families were assisted with clothing and supplies to alleviate the financial burden placed on families. Each family received \$375.00 and assisted with transportation, to the shopping centers as needed.

Southside Family FRC hosted Onondaga County Cancer Services Breast Cancer information session, providing awareness, education, and referrals for screenings on August 14, 2024.

Upcoming Events:

- Fresh Food Giveaway September 12th and 26th September
- NYSCAA Annual Conference Lake Placid September 2024
- Thanksgiving November 2024
- GAH (Give A Holiday) December 2024
- Cornell Cooperative Extension Healthy for Life
- Onondaga County Cancer Services: Cancer Services Presentations

Ongoing Site Services:

- Emergency Food Pantry Monday & Wednesday 10 AM-2 PM
- Food Rescue Program: Fresh Food Giveaway: 2nd and 4th Thursday of the Month
- Crisis Intervention & Family Development Services as needed
- Information/Referrals to programs and services
- Advocacy, Housing Support, Crisis Intervention
- Transportation Services

Success Story:

Southside Family FRC hosted Cornell Cooperative Extensions Healthy for Life Program presented outside under the tents onsite. Cornell provided education and resources for healthier eating and shopping on a budget to create a healthier lifestyle.



Southside Family Resource Center August 2024 Broad Report

Following Cornell's presentation, Southside FRC hosted a backpack giveaway, in partnership with (HMR) Housing Management Resources who provided and packed the backpacks. HMR distributed 46 backpacks. The families were treated to a barbecue of hamburgers, and hotdogs to celebrate the event. Cachet (SSFRC Family Advocate) cooked the food and Housing Management Resource assisted with serving. Eddy Luce (Community Engagement), assisted in taking photos of the event. It was a beautiful day and a well-attended event.

Center Services:

Appointment	1
Community Event	1
Fax/Copies/Computer	1
Food Pantry	30
Form of ID	1
Hygiene/Toiletries	6
Information/Referral	2
Prepared Meal (On-Site)	2
Rides Provided	2
Signed Intake	1
Volunteering	1
Total:	37



Southside Family Resource Center/ Family Re-Entry Program August 2024 Board Report

Center Highlights:

Reentry With SUCCESS Event August 14, 2024 from 5:30PM-7:30PM at the Eastside Family Resource Center. Book Bag Giveaway August 21, 2024, 1:00PM at the Southside Family Resource Center.

Upcoming Events:

- NYSCAA & NYSWDA's Annual Professional Development Conference: Purpose & Passion in Action September 17-20, 2024, at Lake Placid, New York
- 12 Men Model Training with Vera House September 18, 2024 at PEACE Inc.'s Eastside Family Resource Center
- Fatherhood With PEACE Starting October 16, 2024 at Sumner Head Start at 5:30PM

Ongoing Site Services:

- Job Placement
- Rides Provided
- Family Development
- Job Readiness Training
- Vital Document Retrieval ex. Birth Certificate, Social Security Card, etc.

Center Services:

Family Development	4
Fax/Copies/Computer	2
Information and Referral Calls	5
Information/Referral	2
Intake & Informational	4
Job Readiness Training	2
Job Referral	3
Prepared Meal (On-Site)	1
Rides Provided	9
Volunteering	3
Total	35



Westside Family Resource Center August 2024 Board Report

Center Highlights:

- Since HEAP, EHEAP and Care & Share program is closed. We being able to assist over 20 families this month together with our National Grid advocates to avoid disconnection getting them setup on a plan payment agreement.

Upcoming Events:

- NYSCAA conference

Success Story:

- Our Back to School Event was amazing we gave out 500 backpacks with school supplies in it to our Westside Community residents. We had a great group of vendor or agencies supporting this event such as La Liga Hispana, Onondaga Health Department, National Grid, Legal Services, Community Health Center, ACR health, Planned Parenthood, Syracuse C.A.R.E.S, Healthy Neighborhood program, Fidelis Care, ARISE, Public Library, Onondaga County Courthouse, Syracuse Financial Empowerment Center, Early Childhood Alliance, Onondaga Earth Corps, New York Immigration Coalition, Hillside, Molina Health Care, New Hope Family Services with their mobile unit, CNY-Yes, Child Care Solutions. The health department donate 10 boxes of produce to distribute. Food Bank was also part of this event they gave out 150 boxes of food.

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Health Department provides COVID test every Tuesday, 10 am to 1 pm

Center Services:

Baby Items	31
Care & Share	8
Diaper Bank	81
Eligibility Determination	1
Fax/Copies/Computer	10
Follow up	26
Food Delivery	6
Food Pantry	93
Form of ID	6
Hygiene/Toiletries	64

Westside Family Resource Center August 2024 Board Report

Language Translation	23
Signed Intake	6
Supportive Conversations	16
Walk-In	12
Total:	383



**Early Childhood Career Pathway Program (ECCPP)
August 2024 Board Report**

Center Highlights:

The program caseload currently stands at 61, with 11 Family Daycares in process, 25 Family Daycares who are licensed and receiving some type of wrap-around service, and 25 Child Development Associate Credentials in process. Attended the E. Adams Childcare Collective Collaboration; attended the Head Start In-service presentation; attended the WSFRC Backpack Giveaway Event.

Ongoing Site Services:

- Grant administration, wraparound services, support and advocacy for Family Daycares
- Navigate Child Development Associate Credential candidates through training and credentialing process.

Success Story:

Five of our NYS Registered Family Daycares celebrated being open 90 days: Chevita, Ronessa, Lissett, Wendy and Trisha!



Shown here is Trisha, one of our newest NYS Registered Family daycares in Phoenix, NY. Trisha is seen here receiving her Recognition Pack. An important part of Family Development theory is acknowledging our clients' milestones and achievements! It is a big part of an asset-based approach to working with families to help them achieve their goals! Congratulations to Trisha on achieving her goal of owning her own registered daycare and staying open for 90 days!

Center Services:

Intake & Informational	3
Follow Up: Registered Family Daycare	18
Follow Up: Childhood Development Associate Credential	15
Scholarship Assistance	1
Food Delivery	23
Diaper Bank	25
Translation	17
Advocacy	0
Resume Development	0
Information and Referral	25
Career Counseling	0
Portfolio Development	1
Recognition Pack and Anniversary	10
FDC Start-up Grant	2
Budgeting – Family Daycare	
CDA Competency Book	1
Total	141