

Family Resource Centers Monthly Reports

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County East Family Resource September 2024 Board Report

Center Highlights:

County East Family Resource Center Coordinator was out of the office from August 29th until September 17, 2024 on vacation.

County East Family Resource Center assisted an individual to procure part-time employment

County East Family Resource Center staff attended the NYSCAA Conference in Lake Placid on September 17-20th.

Upcoming Events:

- Onondaga Department Cancer Services
- Cornell Cooperative Extension Healthy for Life
- Trunk or Treat October 2024
- Thanksgiving Baskets (Holy Transfiguration Church) November 2024
- Elite Choice Facilitated Enrollment

Ongoing Site Services:

- Sick & Shut-In Support
- Crisis Management & Family Development Services as needed
- Vera House Elder Support
- Heart Share Care & Share
- Housing Support

Success Story:

County East Family Resource Center met with Elite Choice to determine eligibility and enrollment into the Elite Choice program that offers senior care to families allowing them to select a friend, relative or family member, someone they know and trust to provide in-home care for seniors and individuals with disabilities.



County East Family Resource September 2024 Board Report

Center Services

	Total Counts
Eligibility Determination	3
Follow-up	4
Home Visit	5
Hygiene & Toiletries	4
Information/Referral	10
In-Home Care Sessions	5
Mediation/Customer Advocacy	6
Rides	20
Total	57



County South Family Resource Center September 2024 Board Report

Center Highlights:

CSFRC was closed for two weeks in September as the Coordinator had Covid and later in the month went to the NYSCAA annual Conference in Lake Placid. New Family Advocate, Catie Waite, started on September 23rd and has been busy organizing the afterschool youth program which will start on October 7th. The Parents with HOPE parenting class will begin on October 3rd and the Women's Wellness Group on October 15th.

Upcoming Events:

- Fall Free Clothing Giveaway- October 25th – 9-4:30 PM

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday-Wednesdays, 2:40-4:15 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

Special thanks go out to Peter and Kelly Reppenhagen and Becky Seltzer from the Tully Rotary Club who helped deliver food when the Coordinator was out sick. They delivered food on the Food Bank's Fresh Food day to the Meadows [senior housing]. Our communities are full of people ready and willing to help others when needed.



County South Family Resource Center

September 2024 Board Report

Center Services:

Avoided Eviction	2
Crisis Response/Call in Response	4
Diaper bank	2
Eligibility Determination	1
Fax /Copies/Computer	1
FISH	9
Food Delivery	54
Gas Voucher	2
Grocery shopping	1
HEAP recipient	2
Housewares/Furniture	1
Hygiene Supplies	2
Holiday/Other giveaway	1
Housewares/Furniture	1
Immigration Support Services	1
Information / Referral	11
Laundry Voucher	1
Mediation/Customer Advocacy	1
Rental Assistance	1
Rides Provided	3
School Supplies	1
SNAP Enrollment/Reapplication	1
Supportive Conversations	2
Table Giveaway[non-Food Bank]	1
Total	106



County West Family Resource Center September 2024 Board Report

Center Highlights:

CWFRC continued to provide school supplies, backpacks, clothes and sneakers throughout the month. The community and NorthSide Baptist Church also continued to provide donations of school supplies and backpacks. Elite Home Health Care community outreach representative - Lizzy Mazza tables at the center every other week. Several new families came for the Diaper Bank this month. The Chamber of Commerce presented us with a check for \$500 from the Taste of B'Ville 2024.

Upcoming Events:

- NAC meeting Tuesday 10/8
- R.A.P.P coffee hour Tuesday 10/15
- Staff/Volunteer Annual Halloween Party 10/31

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & household items)–
- Wegmans bread and pastry donations for the community daily: Monday – Thursday
- Diaper Bank – diaper distribution daily
- Hygiene Pantry – requested items distributed to clients
- Job Board/Binder updated weekly

Success Story

We are so pleased to say that one of our clients, a 16 year old young man has returned to Baker High School for the 10th grade. This young man had struggled with attendance during 8th and 9th grade and he made the decision to leave School when he turned 16 last fall. He reports he is glad to be back and likes Baker High School. We look forward to supporting him with his goals moving forward.



County West Family Resource Center September 2024 Board Report

Center Services:

Clothing Closet	59
Crisis Response/Call-In Response	2
Diaper Bank	2
Follow up	2
Food Delivery	2
Food Pantry	17
Housewares/Furniture	41
Information/Referral	1
Job Placement (previously unemployed)	1
Laundry Voucher	4
Parenting Support	4
Rides Provided	1
School Supplies	13
Supportive Conversations	12
Table Giveaway (non-Food Bank)	49
Temporary Housing Placement	1
Volunteering	1
Winter Items	1
Total	205



Eastside Family Resource Center September 2024 Board Report

Center Highlights:

The bingo night party sponsored by Assemblymember Pam Hunter was held for our seniors. Tables were adorned with bright bingo cards, each one waiting for its turn to spark joy. Refreshments were served, adding to the sense of community. The night was about connection and shared moments, with stories and laughter weaving through the crowd.

The Center for Justice Innovation, in partnership with the Syracuse Peacemaking Project and the Onondaga County Lead Poisoning Prevention Program, hosted an informative afternoon focused on lead testing. Over 20 families participated, taking advantage of the opportunity to test their children for lead. As an added incentive, each family received a \$25 Visa gift card after completing the testing.

The American Heart Association presented a "Life's Essential 8" Lunch and Learn, focusing on crucial strategies for heart health. The presentation was engaging and informative, covering key topics such as nutrition, physical activity, and risk factors for heart disease.

PEACE Inc. Eastside Family Resource Center, in partnership with the American Heart Association, hosted a 45-minute "Know Diabetes by Heart" workshop at Masjid Isa Ibn Maryam. The workshop aimed to educate attendees about diabetes management and blood pressure monitoring, with two CNY workers translating the session into Somali to ensure accessibility for all participants.

Upcoming Events:

- "DO EDUCATION" Syracuse University Project – 10/3
- Nutrition Education Class – 10/10, 11am
- Know Diabetes By Heart – 10/10, 5:30p
- Know Diabetes By Heart – 10/22, 12pm
- Beak & Skiff Apple Orchards – 10/29

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- OPWDD Afterschool Program – Monday-Thursdays, 2-4:30pm



Eastside Family Resource Center September 2024 Board Report

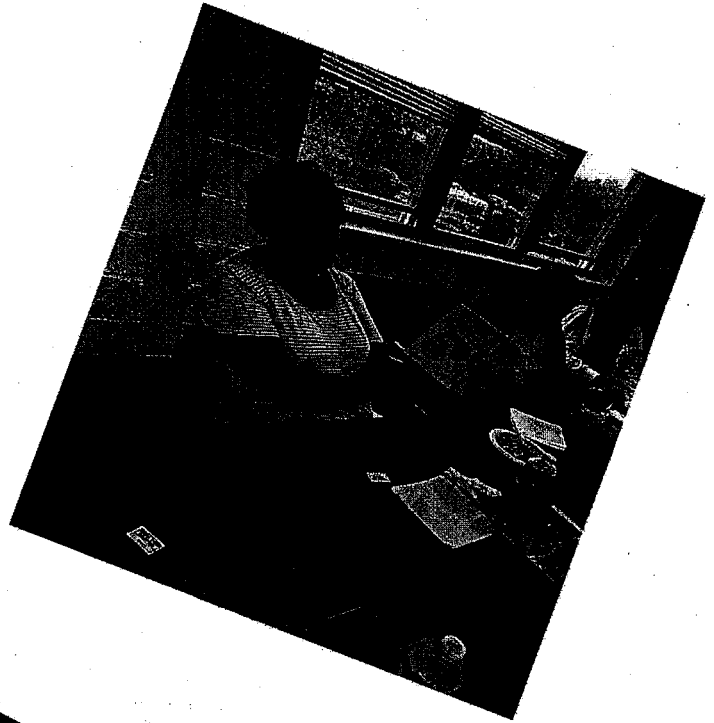
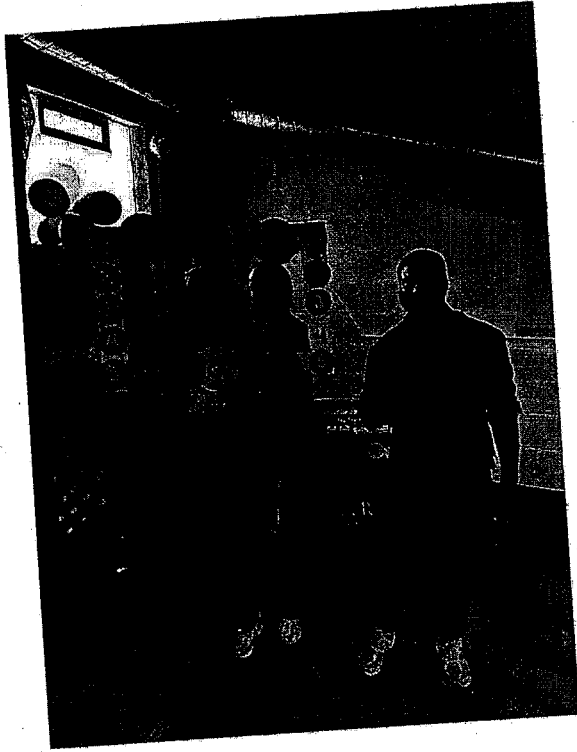
Success Story:

The Food Farmacy Program, a collaboration with St. Joseph's Hospital, has had a significant and positive impact on our clients, particularly among the senior citizen group, providing numerous benefits that enhance their well-being and overall quality of life. By offering access to fresh, nutritious foods, the program supports clients in making healthier dietary choices. Participants are not only receiving fresh produce but are also expressing curiosity about how to prepare the vegetables they're being introduced to. This eagerness to learn demonstrates a growing interest in cooking and healthy eating. In September, we enrolled 31 participants and distributed 62 boxes of fresh fruits and vegetables.

Center Services:

Care & Share	1
Clothing	90
Diaper Bank	20
Employment	0
Fatherhood	0
Fax/Copy Machine/Phone/Computer	20
Food Pantry	70
Hygiene/Toiletries	23
Information/Referral	3
Intake	18
OPWDD: Prepared Meal (on-site)	29
OPWDD: Rides Provided	29
SCSD: Prepared Meal (on-site)	4
SCSD: Rides Provided Field Trips	0
Rides Provided	8
Golden Age Social Club Services: Rides Provided	34
Golden Age Social Club Services: Meal (on-site)	76
Table Giveaway (non-Food Bank)	327
Food Farmacy Boxes of Food	62
Total	814

Eastside Family Resource Center September 2024 Board Report





Southside Family Resource Center September 2024 Board Report

Center Highlights:

Southside Family Resource Center staff attended the NYSWAA Conference in Lake Placid on September 17-20th. The conference was informative, and invaluable. The opportunity to meet new people and network where essential and enlightening.

Southside FRC hosts the biweekly fresh food give away in partnership the Food Bank of CNY and Wegmans as part of food rescue initiative. With the hopes of delivering more quality food to low income families and avoid waste.

Southside has also partner with HMR (Housing Management Resources) who has offered to assist us with the biweekly give away to strengthen and empower the community.

Upcoming Events:

- Trunk or Treat (Town of Dewitt) October 19
- Halloween Party October 30, 4-7
- Thanksgiving Dinner November 25, 2024 Noon
- Cornell Cooperative Extension Healthy for Life
- Onondaga County Cancer Services: Cancer Services Presentations
- Family Development Credential (one Staff enrolled)

Ongoing Site Services:

- Emergency Food Pantry Monday & Wednesday 10 AM-2 PM
- Food Rescue Program: Fresh Food Giveaway: 2nd and 4th Thursday of the Month
- Crisis Intervention & Family Development Services as needed
- Information/Referrals to programs and services
- Advocacy, Housing Support, Crisis Intervention
- Transportation Services

Success Story

Southside Family Resource Center assisted two individuals through supportive conversation to apply for Elite Choice through the CDPAS Home Care Program.

The program offers assistance for seniors or disabled individual can apply and have a family member or loved one, someone they know and trust to provide care in their home, and the family member can be compensated to take care of them.



Southside Family Resource Center September 2024 Board Report

Center Services:

Adult Recreational Activities	8
Fax/Copies/Computers	10
Food Pantry	32
Hygiene/Toiletries	10
Information/Referral	17
Table Giveaway (Fresh Food)	41
Total	118



Family Re-Entry Program September 2024 Board Report

Center Highlights:

Attended NYCAA Conference in Lake George, New York from September 17-20. Attended ATI/Reentry Roundtable at Freedom Commons on September 11th.

Upcoming Events:

- Fatherhood With PEACE Our 9th Cohort starts October 16 at Sumner Head Start from 5:30 PM – 7:30.
- Meeting Bi-Weekly with Latif Kensey at the Mayor's Office October 17, 11:00am – 12:00pm to Reduce Gun Violence. Invited by Devon Henderson, Director at Good Life.
- Emerging Leadership Institute (ELI) 1.0 Unconscious/Implicit Biases October 22-23, 2024 being held in Fayetteville, New York at Craftsman Inn and Suites.

Ongoing Site Services:

- Rides Provided
- Family Development
- Job Referral
- Information and Referral Calls
- Job Placement (Previously unemployed)

Center Services:

Family Development	1
Fax/Copies/Computer	1
Follow up	3
Information and Referral Calls	8
Intake & Informational	1
Job Placement (previously unemployed)	1
Job Referral	1
Recidivism Event	1
Rides Provided	1
Total	18



Westside Family Resource Center September 2024 Board Report

Center Highlights:

Attend the 2024 NYSCAA conference we were able to learn and participate in different workshops such as Resource for Refugees, Rural Housing Development: resource and solutions, Know Your Utility Rights, and many more opportunities to learn and grow as a Community Action Agency.

Upcoming Events:

- Halloween Event

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Health Department provides a COVID test every Tuesday, 10 am to 1 pm

Success Story:

Family of immigrants were having problems to enroll their children in Syracuse City School District due to language barriers, transportation, and primary doctor. We made an appointment in the Immunization Clinic, enroll them in Seymour Dual Language Academy since the children don't speak English also help them setup with transportation for the kids to be able to attend school we would continue to work with this family.

Center Services:

Appointment	16
Baby Items	18
CNYCF Life Needs Assessment survey	9
Diaper Bank	72
Eligibility Determination	6
Fax/Copies/Computer	22
Follow up	18
Food Delivery	23
Food Pantry	26
Form of ID	1
Health Insurance Enrollment	1
Hygiene/Toiletries	11
Information/ Referral	13
Language Translation	15



Westside Family Resource Center September 2024 Board Report

Meditation/Customer Advocacy	1
National Grid Budget Plan	12
Rides Provided	3
School Supplies	1
Signed intake	1
SNAP Enrollment/Reapplication	1
Stipend/Incentive	9
Supportive Conversations	6
Table Giveaway(non-Food Bank)	13
Total	298

Early Childhood Career Pathway Program (ECCPP) September 2024 Board Report

Center Highlights:

The program caseload currently stands at 63, with 9 Family Daycares in process, 26 Family Daycares who are licensed and receiving some type of wrap-around service, and 27 Child Development Associate Credentials in process. Attended the E. Adams Childcare Collective Collaboration; attended the NYSCAA Conference in Lake Placid and presented BOOOST Mobility for Families through 2Gen Principals and Community Driven Career Pathways with Todd Goehle; attended Greater Syracuse Works meeting, attended NYATEP Customer Service Experience in Workforce Development webinar.

Ongoing Site Services:

- Grant administration, wraparound services, support and advocacy for Family Daycares
- Navigate Child Development Associate Credential candidates through training and credentialing process.

Success Story:

Jestina Tucci (Apulia) became a new NYS Registered Family Daycare on September 9, 2024.

Ashley McCormick Stevenson (Lafayette Head Start Teacher Aide) earned her Child Development Associate Credential on September 29, 2024.

Center Services:

Intake & Informational	4
Follow Up: Registered Family Daycare	23
Follow Up: Childhood Development Associate Credential	16
Scholarship Assistance	1
Food Delivery	21
Diaper Bank	21
Translation	4
Information and Referral	21
Career Counseling	0
Portfolio Development	3
CDA Competency Book	1

Total	115
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**Workforce Program
September 2024 Board Report**

Referral: PEACE Inc. Career Portal	1
Referral: LAUNCH	3
Referral: Home Headquarters	2
Job Referral	2
Total	8