

Family Resource Centers Monthly Reports

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12-2024



County East Family Resource Center December 2024 Board Report

Center Highlights:

County East Family Resource Center enrolled five families into the Give A Holiday Program (GAH). The unwrapped gifts were delivered to the families in East Syracuse

County East Family Resource Center in partnership with Holy Transfiguration Church donated five 100-dollar gift cards for Christmas. The cards were distributed to low-income families in East Syracuse assisting with food or gifts and providing additional holiday support.

Upcoming Events:

- Preparing County East Family Resource Center for closure, 1/31/25. Packing, Purging, and donating to Access CNY, Thirty Shopper of East Syracuse

Ongoing Site Services:

- Sick & Shut-In Support
- Crisis Management & Family Development Services as needed
- Heart Share Care & Share
- Housing Support

Success Story:

County East Family Resource will permanently close its doors at the Guest House on January 31, 2025. Fortunately, the relationships and partnerships that have been formed will transfer with the closing of the site to Emma Johnson Southside Family Resource Center, as well as other family resource center locations.

Center Services

Services Provided	Total Counts
Crisis Response/Call-In Response	3
Holiday/Other Giveaway	5
Hygiene and Toiletries (Adult Incontinent Products)	4
Information/Referral	8
In-Home Care Sessions	7
Rides Provided	10



County East Family Resource Center December 2024 Board Report

Volunteering	3
Other Holiday Giveaway (Holy Transfiguration Church)	5
Total	45



County South Family Resource Center

December 2024 Board Report

Center Highlights:

December was a busy month at CSFRC preparing for the holiday programs and providing services for many. The Women's Wellness group went out to dinner at Sweet Basils to celebrate the holidays. The Parents with HOPE had a bingo night and will celebrate in January. The afterschool group had a Christmas Party before their two week school vacation. Families were assisted with SNAP, HEAP and Medicaid. The Tully Community Christmas Basket Program sent out 95 Holiday baskets to 40 families and 55 seniors.

Upcoming Events:

- None at this time

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 Resuming in March
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday, Wednesday and Fridays 2:40-4:15 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

Holiday outreach in the rural part of the county is an amazing process. Several moving pieces are organized from September to November in order to provide assistance to low income families. Each community in the southern part of the county, through their food pantry, provides food and sometimes gifts for their pantry participants. The Tully Community Christmas Basket Program has several different groups that help make this event that served 150 individuals work. Families were either adopted by a group such as the Rotary Club or had gifts provided from angel trees at the local churches. The Linus Project provided a handmade blanket for all children age 18 and under. The Rotary's Interact club and Rotary members baked cookies so that each family [95] received a plate of homemade cookies. Cards were made and enclosed from the schools. 25 shut ins received fruit bags with fresh fruit from the FFA, candy and cookies. 30 residents of the Meadows received a small ham with fresh vegetables, cookies, fresh fruit and a \$15 gift card to Kinney's. Forty other families received 5 bags of groceries each to help out that included toiletries, dish towels, eggs, butter, a boneless ham, canned goods and fresh vegetables as well as staples. The Tully Masons let us use their large Masonic Hall. The generosity for those in need is indeed a success story in the southern part of Onondaga County and we are happy to be a part of it.



County South Family Resource Center

December 2024 Board Report

Center Services:

Appointment	2
Baby Items	1
Before and After School Programs	21
Crisis Response/Call in Response	3
Diaper bank	4
Eligibility Determination	1
Emergency Auto Support	1
FISH	6
Follow Up	4
Food Delivery	93
Form of ID	2
Gas Voucher	3
Gift Card	3
Grocery shopping	2
Health Insurance Enrollment	1
HEAP recipient	2
Holiday/Other giveaway	132
Hygiene Supplies	4
Information / Referral	15
Mediation/Customer Advocacy	2
Nutritional Supplement	4
Parenting Class	4
Prepared Meal [On site]	6
Proof of Current Address	3
Proof of Income	3
Referred to PEACE	1
Rides Provided	12
Signed Intake	4
SNAP Enrollment/Reapplication	3
Supplemental Security Income- SSI	1
Supportive Conversations	7
Table giveaway[non- food bank]	1
Walk In	3
Wellness Education	7
Total	361



County West Family Resource Center December 2024 Board Report

Center Highlights:

CWFRC received food donations from Morgan Road Middle school, Sullivan's MMA's families picked an angel from MMA's tree and gave some items for seniors.

"Strength of Change" gym located in our plaza held a food drive to help with Christmas dinners.

The annual staff, volunteer and R.A.P.P. Christmas party was December 19th. Gift bags for all volunteers were generously donated by Reeves Farms in Baldwinsville.

Center staff & NAC member Scott LeClair, attended the annual "Making Spirits Bright" event at Daniella's steakhouse on Sunday December 15th. Hats, scarfs, gloves, blankets etc., were collected and donated to the site.

The week of December 16th-20th, families shopped for Christmas in our gently used/new shopping room. North Side Baptist Church and St. Elizabeth Ann Seton also contributed children and teen items. O'Reilly's boutique also contributed generously with Family's Christmas.

Upcoming Events:

- NAC meeting Tuesday January 14th
- Liverpool Head Start presentation on Wednesday January 8th
- R.A.P.P. coffee hour Thursday January 16th

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & household items)
- Wegmans bread and pastry donations for the community daily: Monday – Thursday
- Diaper Bank – diaper distribution daily
- Hygiene Pantry – requested items distributed to clients
- Job Board/Binder updated weekly

Success Story

Llana C. left her home in Nevada while still in high school to relocate to New York. With the support of her aunt, she registered for high school in Baldwinsville and attended until just before the birth of her daughter. Llana's daughter, Alexandria, arrived healthy though she arrived weeks earlier than expected. With the support of her aunt, resources from the center, and working collaboratively with other agencies, Llana obtained the benefits and information she needed to work on her goal of living independently. Llana spent most of her pregnancy



County West Family Resource Center December 2024 Board Report

preparing for the arrival of her daughter being proactive in collecting clothing and other baby items needed. Her partner, the father of Alexandria, also relocated from Nevada recently to join Llana and her child. He is actively looking for work in the area eager to support his new family. Llana has currently moved into her own apartment and the family is striving towards their goal of increased independence.

Center Services:

Bus Pass	1
Clothing Closet	41
CNYCF Life Needs Assessment Survey	14
Crisis Response/Call-In Response	3
Fax/Copies/Computer	1
Food Boxes	1
Food Delivery	3
Food Pantry	15
Holiday/Other Give-Away	14
Home Visit	7
Housewares/Furniture	36
Hygiene/Toiletries	3
Information/Referral	2
Parenting Support	9
Rides Provided	2
Stipend/Incentive	11
Supportive Conversations	3
Table Give-Away (non-Food Bank)	40
Winter Items	35
Total	242



Eastside Family Resource Center December 2024 Board Report

Center Highlights:

The Sound of Music Field Trip was enjoyed by seniors from the Golden Age Social Club (GASC), Girl Circle group, and OPWDD students.

The GASC visited Lights on the Lake. Afterward, they enjoyed hotdogs, chicken tenders, and grilled cheese sandwiches at Heid's.

Food Farmacy participants received grocery carts and wagons.

Six SCSD students have returned to their respective schools.

CNY Food Bank presented to our seniors who learned about the benefits of balanced diets and how to incorporate more fruits and vegetables into their meals.

The American Heart Association, "Know Diabetes by Heart" workshops continued with a goal of educating attendees on diabetes management and the importance of blood pressure monitoring.

Attendance for center programs. SCSD 10 students, GASC 20 seniors, OPWDD 4 students. Girls Circle 9 girls.

Upcoming Events:

- Know Diabetes By Heart 2:00pm at Sankofa Reproductive Health and Healing Center 1/17/25

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- OPWDD Afterschool Program – Monday-Thursdays, 2-4:30pm
- Girls Circle Tuesdays and Thursdays



Eastside Family Resource Center December 2024 Board Report

Success Story:

The Winter Wonderland luncheon brought together attendees of all ages, offering great food, conversations, and camaraderie.

Center Services:

Care & Share	0
Clothing	120
Diaper Bank	10
Employment	0
Fatherhood	9
Fax/Copy Machine/Phone/Computer	28
Food Pantry	54
Hygiene/Toiletries	39
Information/Referral	7
Intake	1
OPWDD: Prepared Meal (on-site)	41
OPWDD: Rides Provided	41
SCSD: Prepared Meal (on-site)	45
SCSD: Rides Provided Field Trips	0
Rides Provided	13
Golden Age Social Club Services: Rides Provided	24
Golden Age Social Club Services: Meal (on-site)	45
Table Giveaway (non-Food Bank)	312
Food Farmacy Grocery Carts and Wagons	15
Gave A Holiday	7
Holiday Giveaway	20
Total	831



Southside Family Resource Center December 2024 Board Report

Center Highlights:

Southside Family Resource Center will begin its transition. We plan to reorganize, restructure, and develop programs that will benefit the community. Some key focus points are high crime, drug addiction, and homelessness. We will try an approach of Family Development, The Sisterhood Project, Health and Wellness, and Financial Literacy.

Southside Family Resource Center enrolled five families into the Give a Holiday Program. The unwrapped gifts were picked up from Eastwood Senior Center and were delivered to or picked up by the families.

Southside FRC assisted the Give a Holiday Program in delivering gifts for the families of the Re-Entry program and ensuring that the families could enjoy the season of giving. Families were provided, unwrapped items and gift wrap, to start their family traditions.

Upcoming Events:

- The SISTERHOOD Project 2025
- Cornell Cooperative Extension Healthy for Life
- Onondaga County Cancer Services: Cancer Services Presentations

Ongoing Site Services:

- Emergency Food Pantry Monday & Wednesday 10 AM-2 PM
- Food Rescue Program: Fresh Food Giveaway: 2nd and 4th Thursday of the Month
- Crisis Intervention & Family Development Services as needed
- Information/Referrals to programs and services
- Advocacy, Housing Support, Crisis Intervention
- Transportation Services
- Food For Thought (Feeding the homeless.)

Success Story

Southside FRC hosts the fresh food giveaway, in partnership with The Food Bank CNY and Wegmans Food Rescue Program. Perishable items of fruit, vegetables, breads, baked goods, and dairy items were donated to local service agencies to assist low-income families with supplementing their income.



Southside Family Resource Center December 2024 Board Report

These items also assist the homeless individuals in the neighborhood through our Food for Thought program. Food addresses hunger, and thought, to start the thinking process of where their next meal will come from.

Center Services:

Services Provided	Total Counts
CNY Life Needs Assessment Survey	1
Fax/Copies/Computers	4
Food Delivery	5
Food Pantry	18
Hygiene\Toiletries	16
Specialty Holiday Food Items (GAH)	5
Supportive Conversations	5
Table Giveaway (non-Food Bank)	20
Total	74



Westside Family Resource Center December 2024 Board Report

Center Highlights:

We collaborate with Brady Market and provide Dinners to 10 families on our community. This boxes included full cooked ham, potatoes, and apple pie, and butter corn, rice and collard greens

Upcoming Events:

- Board Retreat site visit

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Health Department provides COVID test every Tuesday, 10 am to 1 pm

Success Story:

We would able to provide Christmas Gifts, clothing, toiletries and food basket to seven families that we been working through the year.

Center Services:

Appointment	32
Baby Items	22
Clothing Closet	12
CNYCF Life Needs Assessment Survey	102
Diapers	40
Eligibility Determination	12
Fax/Copies	16
Follow up	36
Food Delivery	8
Food Pantry	58
Form of ID	1
HEAP Receipt	20
Hygiene/Toiletries	58
Language Translation	10



Westside Family Resource Center December 2024 Board Report

Mediation/Customer Advocacy	1
NYS 5-Hour Driver's Course	1
Referred to PEACE, Inc.	1
Rides Provided	4
Signed Intake	1
SNAP Enrollment/Reapplication	2
Stipend/Incentive	97
Supportive Conversations	1
Table Giveaway(non-Food Bank)	22
Walk-In	1
Total:	558



Early Childhood Career Pathway Program (ECCPP) December 2024 Board Report

Center Highlights:

The program caseload currently stands at 63, with 8 Family Daycares in process, 27 Family Daycares who are licensed and receiving wrap-around services, and 28 Child Development Associate Credentials in process. Attended the Greater Syracuse Works monthly meeting and the Child Care Solutions and Dept. of Social Services Networking and Information meeting. We provided/delivered holiday gifts through the PEACE Give A Holiday Program for 8 clients.

Upcoming Events:

- Childcare Advocacy Day in Albany, January 28, 2025.

Ongoing Site Services:

- Grant administration, coaching and technical assistance, wraparound services, support and advocacy for Family Daycares.
- Navigate Child Development Associate Credential candidates through training and credentialing process. Provide support to apply for the EIP scholarship program.

Success Stories:

Emily Gates (Liverpool Head Start Teacher Aide) earned her Preschool Child Development Associate Credential 12/13/24. Jacqueline McMullen became a new Registered Family Daycare 12/27/24 in the City of Syracuse. Sabine Ettuh became a new Registered Family Daycare 12/31/24 in Liverpool.

Center Services:

Intake & Information	2
Follow Up: Registered Family Daycare	14
Follow Up: Childhood Development Associate Credential	8
Scholarship Assistance	1
Food Delivery	1
Diaper Bank	1
Translation	5
Business Training – Child Care Solutions	3

Give A Holiday/Other Giveaway	14
Food Farmacy Survey	10
Coaching: Registered Family Daycare	1
Recognition Pack Program Completion/Anniversary	1
Grant Administration	1
Kept job for 180 days: Registered Family Daycare	2
Total	64



Family Reentry Program December 2024 Board Report

Center Highlights:

The Family Reentry Program serviced 6 clients and their families with Give-A-Holiday gifts for Christmas. 4 of these families had the gifts delivered to their homes by Arielle Kaigler-Hall, Community Engagement (and their wonderful sleigh!) and Denise Vanderpool and Davontae Singletary from the Southside Family Resource Center. Thanks to all the wonderful PEACE elves that made the holiday season so special for our clients.

Upcoming Events:

- Family Reentry Program Team Meeting, Monday February 3rd at 10:00AM.
- Facilitators Conflict Resolution Training, Date to be announced.
- Fatherhood With PEACE Prep & Update Meeting, Monday January 13th at 1:00PM.

Ongoing Site Services:

- Job Referrals
- Family Development
- Vital Document Retrieval
- Information and Referral Calls
- Rides Provided

Center Services:

Give-A-Holiday	6
Information and Referral Calls	11
Information/Referral	3
Total	20

