

Family Resource Centers Monthly Reports

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2025-02



County South Family Resource Center February 2025 Board Report

Center Highlights:

County South has had a lot of client activity this month. Care and Share began mid-month and 26 applications were filed. The youth went on a roller skating field trip. The Parenting Class went to the Texas Road house for a belated holiday dinner. Housing was found for a family of four and another young family member got a job at the Aldi warehouse. The groups are thriving and the services are flowing at CSRFC.

Upcoming Events:

- Senior information Session at the Meadows March 6,2025 @ 2:00 PM.

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 Resuming March 18th
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday, Wednesday and Fridays 2:40-4:15 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

A family with three children and a single mom were able to sign a lease and pay their first month rent and security deposit after a 3 year search for housing in our area. The apartment is a three bedroom too which is hard to find. The monthly rent is very high at \$1375 but that is slowly becoming the average rent in the rural areas. The security deposit was paid out of a special account. The kids in this family are active teenagers in the Tully High School. They now live 10 miles from the school and their new apartment will be 2 miles from the school so there will be much less stress for the family.

Center Services:

Appointment	1
Avoided Eviction	1
Before and After School Programs	30
Care and Share Recipient	12
Crisis Response/Call in Response	7
Diaper bank	4
Eligibility Determination	7



County South Family Resource Center

February 2025 Board Report

Fax/Copies/Computer	8
Field Trip	10
FISH	4
Follow Up	16
Food Delivery	49
Form of ID	1
Gas Voucher	3
Grocery shopping	3
Health Insurance enrollment	1
HEAP recipient	1
Holiday/Other giveaway	1
Home Visit	5
Housewares/Furniture	1
Hygiene Supplies	22
Information / Referral	22
Interview skills	1
Job referral	1
Job search coaching	1
Landlord/Tenant Mediation	5
Laundry voucher	2
Mediation/Customer Advocacy	3
Parenting Class	9
Permanent Housing Placement	4
Prepared Meal [On site]	14
Proof of Current Address	1
Proof of Income	1
Rental Assistance	1
Resume Development	1
Rides Provided	24
Signed Intake	1
SNAP Enrollment/Reapplication	5
Supportive Conversations	6
Winter Items	1
Total	290



County West Family Resource Center February 2025 Board Report

Center Highlights:

The Care and Share program started this month. Several applications have been processed. The grant increased from \$200 to \$501.

In collaboration with The Baldwinsville Volunteer Center, we set up the back room for donations for the families of the Legacy Apartments Fire.

Staff continued to work towards the Parenting Education certification.

R.A.P.P. bowling day February 20.

Upcoming Events:

- Elite Home Care outreach Wednesday March 5
- Last day for Legacy Fire Give-away March 15
- 1st Senior Social event- St. Patrick's day Monday March 17
- R.A.P.P. coffee hour Tuesday March 13

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & household items)– Daily
- Wegmans bread and pastry donations for the community daily: Monday – Thursday
- Diaper Bank – Daily
- Hygiene Pantry – Daily
- Job Board/Binder - Updated weekly

Success Story

Two family's affected by the Legacy Fire found new housing this month. We were able to provide many household essentials including bedding, towels, dishes, paper products, cleaning and hygiene items and a few items of furniture. Referrals were given for further assistance if needed.



County West Family Resource Center February 2025 Board Report

Center Services:

Bus Pass	1
Care and Share Recipient	4
Clothing Closet	17
Crisis Response/Call-In Response	1
Diaper Bank	8
Eligibility Determination	9
Fax/Copies/Computer	8
Field Trip	4
Follow up	9
Food Delivery	4
Food Pantry	13
Home Visit	2
Housewares/Furniture	14
Hygiene/Toiletries	1
Information/Referral	5
Laundry Voucher	2
Parenting Support	2
Resume Development	1
Supportive Conversations	5
Table Give-Away (non-Food Bank)	13
Winter Items	14
Total	137



Eastside Family Resource Center February 2025 Board Report

Center Highlights:

The Nutrition Snap Ed lesson on corn for seniors was a success. Participants engaged in learning about corn's benefits, its role in a balanced diet, and different prep methods. The group also learned about mindful portions and healthier cooking.

The Lens Collective presentation for the senior group was a heartwarming success. Attendees enjoyed viewing old photos, sparking nostalgia, laughter, and storytelling. The photos created a sense of connection, with many seniors reminiscing about their past. The event highlighted photography's power in preserving memories and personal identity, fostering a deep sense of community and making for an unforgettable experience.

Attendance for center programs. SCSD Alternative Classroom 10 students, Golden Age Social Club 21 seniors, OPWDD 3 students. Girls Circle 9 girls.

Upcoming Events:

- Nutrition Snap Ed lesson 3/11/25
- Financial Empowerment – Estate Planning 101 3/20/25

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- OPWDD Afterschool Program – Monday-Thursdays, 2-4:30pm
- Girls Circle Tuesdays and Thursdays

Success Story:

Two of the SCSD students have successfully returned to their homeschool

A new member, Ricky Rodriguez, joined GASC this month

Nine HEAP application completed



Eastside Family Resource Center February 2025 Board Report

Center Services:

Care & Share	4
Clothing	135
Diaper Bank	8
Fatherhood	9
Fax/Copy Machine/Phone/Computer	158
Food Pantry	56
Hygiene/Toiletries	26
Information/Referral	11
Intake	2
OPWDD: Prepared Meal (on-site)	7
OPWDD: Rides Provided	7
SCSD: Prepared Meal (on-site)	22
Rides Provided	9
Golden Age Social Club Services: Rides Provided	15
Golden Age Social Club Services: Meal (on-site)	61
Table Giveaway (non-Food Bank)	316
Total	846



Southside Family Resource Center February 2025 Board Report

Center Highlights:

Southside Family Resource Center distributed one hundred and forty eight (148) meals through the Food for Thought program. The program supports individual who are homeless and hungry and providing a warm meal to those in need. Food is saves through our fresh food give-a-way every 2nd and 4th Thursday of each month. The food allows for the sites Family Advocate prepare and distribute to the homeless in the neighborhood.

Upcoming Events:

- Cancer Services March 27, 2025
- Cornell Cooperative Extension Food Sense
- National Grid Programs National Grid Senior Advocate

Ongoing Site Services:

- Emergency Food Pantry
- Food Rescue Program: Fresh Food Giveaway: 2nd and 4th Thursday of the Month
- Crisis Intervention & Family Development Services as needed
- Information/Referrals to programs and services
- EITC Tax Referrals
- Heart Share Care & Share Program: Information/Referrals: Process On-line applications

Success Story:

Southside Family Resource Center has assisted seventeen families with collecting date and processing on-line application to the Heart Share Care & Share program. The program assists low-income families who were approved for HEAP with a one-time benefit paid directly to National Grid of \$501.00. This benefit has assisted the families for the 2024-2025 heating season.

Center Services:

Emergency Food	12
Food for Thought Feeding the Needy and Homeless	148
Hygiene/Toiletries	8
Information/Referral	19
Rides Provided	8
Table Give-A-Way (Non Food Bank) Fresh Food	16
Utility Payment/Care & Share	17
Total	228



Southside Family Resource Center February 2025 Board Report



Westside Family Resource Center February 2025 Board Report

Center Highlights:

The family advocate and I attended Human Service Provider Training on Tenant Rights. We were able to learn and connect with different providers such as Code Enforcement, CNY Fair Housing, Lead Based Paints, Hiscock Legal Aid, Legal Services of Central NY, Volunteer Lawyers Project, Section 8, Syracuse Financial Empowerment, Onondaga Health Department, Senior Services with NY Connects.

Upcoming Events:

- Free Tax Prep at site March 10 and 24

Ongoing Site Services:

- Syracuse Financial Empowerment Center(FEC)- Third Thursday of the month from 10 am to 1 pm
- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Mobile Unit Ultrasound New Hope Families once every month

Success Story:

Working with our Free Tax Prep department, we're able to assist seventeen families to complete their taxes completely free, and also provided interpreter services. Refunds for the clients totaled \$59,218.

Center Services:

Appointment	16
Baby Items	20
Birth Certificate	1
Care & Share Recipient	2
Clothing	2
Diaper Bank	59
Eligibility Determination	20
Fax/Copies/Computer	20
Follow up	15
Food Delivery	10



Westside Family Resource Center February 2025 Board Report

Food Pantry	69
Form of ID	7
HEAP Recipient	1
Holiday/ Other Giveaway	5
Hygiene/Toiletries	69
Language Translation	16
Passport	2
Referred to PEACE, Inc.	7
Resume Development	2
Rides Provided	2
Signet Intake	7
SNAP Enrollment/Reapplication	1
Supportive Conversations	2
Table Giveaway(non-Food Bank)	14
TANF	1
Walk-in	6
Winter Items	2
Total:	378



Early Childhood Career Pathway Program (ECCPP) February 2025 Board Report

Center Highlights:

The program caseload currently stands at 57, with 8 Family Daycares in process, 22 Family Daycares who are licensed and receive wrap-around services, and 27 Child Development Associate Credentials in process.

Upcoming Events

Coordinator will attend the first training of the Kresge Foundation 2025 NextGen Frontline Innovators cohort in Troy, Michigan.

Ongoing Site Services:

- Grant administration, coaching and technical assistance, wraparound services, support and advocacy for Family Daycares.
- Navigate Child Development Associate Credential candidates through training and credentialing process. Provide support to clients who need to apply for the EIP scholarship program to pay for CDA training.

Success Stories:

Hope Ogilbsie was licensed on February 28, 2025 as a New York State Registered Family Daycare. She lives in North Syracuse and her DBA is Bright Minds Daycare.

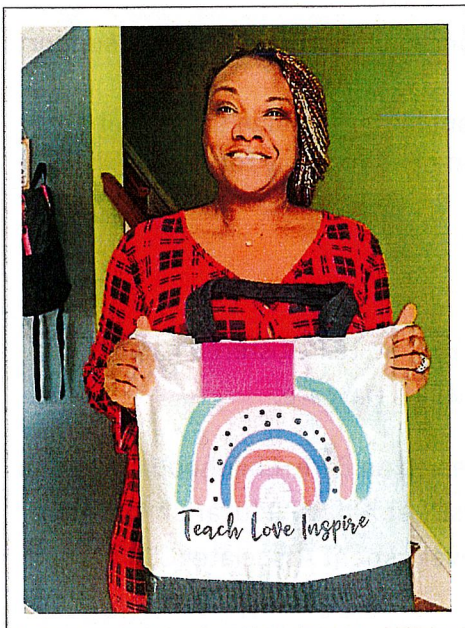
Sandy D., a Teacher Aide at Baldwinsville JE Head Start, received an Early Childhood Education and Training Program scholarship through the SUNY University at Albany Education Incentive Program in the amount of \$2500 for the Preschool Child Development Associate (CDA) Credential training.

Khalemma R., a Teacher Aide at Upstate Child Care Center, also received an Early Childhood Education and Training Program scholarship through the SUNY University at Albany Education Incentive Program in the amount of \$425 to pay for the Child Development Associate Credential licensing fees. ECCPP helps clients navigate and apply for the EIP scholarship.

Center Services:

Follow Up: Registered Family Daycare	21
Follow Up: Childhood Development Associate Credential	16
Scholarship Assistance CDA	5

Food Bag	10
Diaper Bank	10
Translation	7
Coaching	2
Portfolio Development CDA	1
Marketing: Family/Home Daycare	7
United Way Food/Diaper Delivery	10
Information	16
Tech Pack – Chromebook Loan CDA	1
Kept job for 180 days: Registered Family Daycare	1
Total	107



Pictured left is Sabine, a new licensed Family Daycare in Liverpool. Her daycare is open Monday through Friday from 6am to 7pm.

She immigrated to the United States from Africa 10 years ago. She and her partner now own their home and have started their family. They have 4 children all under the age of 10. Two of her children have attended Head Start. Before opening her own daycare small business, Sabine worked at Amazon as a Sorter. Congratulations Sabine!



Family Reentry Program February 2025 Board Report

Center Highlights:

Michael Willacy the case manager for our Family Reentry Program recently resigned. As a result the program is temporally paused while we search for a new case manager. Requests from clients needing reentry services are being handled by the Family Resource Centers as needed.

The job posting for this position has been listed on the PEACE website, Indeed as well as the listserv for the Onondaga County Reentry Task Force and Greater Syracuse Works.

