

Family Resource Centers Monthly Reports

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2025-03



County South Family Resource Center March 2025 Board Report

Center Highlights:

March was a busy month at CSFRC. Seventy nine Care and Share applications were entered. The Women's Wellness group started up again and went on a field trip to Healing Inspirations in Liverpool followed by lunch at the Retreat. The Afterschool Youth group went to the Everson Museum for an afternoon of fun and art. The Parents with Hope class is learning about Self Care. There were the usual food deliveries and transportation requests provided. Staff went to the Meadows and did a senior information session with residents there. They also spent time preparing for an audit of files for CSFRC.

Upcoming Events:

- Annual Spring Free Clothing Drive April 25th- 9-4:30 PM.
- May 23- Wellness Fair @Tully High School

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Afterschool Group – Monday, Wednesday and Fridays 2:40-4:15 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

The Women's Wellness group reconvened this month and were so happy to be with each other again. Six to seven women meet each Tuesday evening at County South around the issues of health and wellness and have become a strong network of support for each other- a facilitator's hopeful goal. Many are facing extreme health situations. They don't hesitate to text each other when they know someone is going in for tests, sending them wishes of support, hope and love. The recent field trip to Healing inspirations was part of a unit on Grief. All who attended experienced a connection with someone from their life who had passed. Owner, Betsy Sams was professional and knowledgeable. Afterwards, the group ate lunch and debriefed about their experience. They loved it and are always appreciative of the agency making it possible to learn about something new.



County South Family Resource Center March 2025 Board Report

Center Services:

Adult Recreational Activities	5
Appointment	1
Before and After School Programs	39
Care and Share Recipient	79
Clothing Closet	2
Crisis Response/Call in Response	7
Diaper bank	1
Eligibility Determination	20
Emergency Auto Support	2
Emergency HEAP recipient	1
Fax/Copies/Computer	5
Field Trip	9
FISH	7
Follow Up	30
Food Delivery	40
Form of ID	2
Gas Voucher	1
Grocery shopping	2
Health Insurance enrollment	1
HEAP recipient	1
Holiday/Other giveaway	1
Home Visit	6
Housewares/Furniture	19
Hygiene Supplies	11
Information / Referral	23
Job referral	1
Mediation/Customer Advocacy	3
National Grid Budget Plan	1
Parenting Class	15
Prepared Meal [On site]	29
Proof of Current Address	1
Proof of Income	1
Rides Provided	23
Signed Intake	1



County South Family Resource Center March 2025 Board Report

SNAP Enrollment/Reapplication	2
Supplemental Security Income SSI	1
Supportive Conversations	11
Table Giveaway- Non Food bank	4
Wellness Education	9
Total	417



County West Family Resource Center March 2025 Board Report

Center Highlights:

The Care and Share program continued throughout March along with many Emergency HEAP referrals for the clients with a disconnect notice.

In collaboration with The Baldwinsville Volunteer Center, we continued to offer donations to the Legacy Apartment fire families throughout the month of March.

Staff continued to work towards the Parenting Education certification, including webinars relevant to the coursework.

Collaborated with Mary Dwyer, Baldwinsville resident to give-away Easter Baskets for several families.

First Senior Coffee Hour on March 17th

Upcoming Events:

- “Agency 101” Focus on Students with disabilities transitioning out of high school. conference/training at Drumlins on Friday April 4
- Elite Home Care outreach April 23rd
- Senior Coffee Hour Thursday April 24th
- R.A.P.P. Lunch/Movie Tuesday April 15
- NAC meeting Tuesday April 15th
- Volunteer Appreciation Lunch Monday April 28th
- SECNY Federal Credit Union Food Drive April 1st-April 30th

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & household items)–
- Wegmans bread and pastry donations for the community daily: Monday – Thursday
- Diaper Bank – diaper distribution daily
- Hygiene Pantry – requested items distributed to clients
- Job Board/Binder updated weekly

Success Story: One of our clients, a single mom obtained a new job working from home with a legal firm. We will continue to support her and her son as she gets back on her feet after losing her employment in October 2024.



County West Family Resource Center March 2025 Board Report

Center Services:

Care and Share Recipient	6
Clothing Closet	52
Diaper Bank	10
Eligibility Determination	7
Fax/Copies/Computer	8
Follow up	8
Food Delivery	1
Food Pantry	18
Form of ID	1
Grocery Shopping	1
HEAP Recipient	1
Home Visit	3
Housewares/Furniture	49
Information/Referral	2
Laundry Voucher	2
Parenting Support	4
Proof of Current Address	1
Rides Provided	2
Senior Meal	1
Signed Intake	2
Supportive Conversations	7
Table Give-Away (non-Food Bank)	13
Volunteering	6
Walk -In	2
Winter Items	14
Total	256



Eastside Family Resource Center March 2025 Board Report

Center Highlights:

The Nutrition Snap Ed lesson on corn for seniors was a success. Participants engaged in learning about corn's benefits, its role in a balanced diet, and different prep methods.

The Lens Collective presentation for the senior group was a heartwarming success. The event highlighted photography's power in preserving memories and personal identity, fostering a deep sense of community and making for an unforgettable experience.

Estate Planning Presentation 101 Thursday: Covered: Importance of Estate Planning, Wills and Trusts, Power of attorney & healthcare directives, beneficiary designations, common pitfalls to avoid and etc.

Attendance for center programs. SCSD 14 students, GASC 21 seniors, OPWDD 3 students. Girls Circle 9 girls.

Upcoming Events:

- Turning the Lens Collective presentation (GASC) 4/8
- Nutrition Snap Ed lesson 4/15
- Taconic Outdoor Education Center trip with Girls Circle 4/15-4/17
- OPWDD Field Trip 4/14-4/17

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- OPWDD Afterschool Program – Monday-Thursdays, 2-4:30pm
- Girls Circle Tuesdays and Thursdays

Success Story:

Seven students from SCSD have successfully returned to their school programs.

Chantika Richardson, OPWDD Program Assistant, welcomed two healthy premature twin boys into the



Eastside Family Resource Center March 2025 Board Report

world. Cypris Thomas began their new role with OPWDD on March 3, 2025.

One of our clients was successfully approved for Public Assistance, secured employment as a janitor at Salt City Market, and moved into a new apartment.

A total of 37 HEAP applications were successfully completed.

Center Services:

Care & Share	6
Clothing	185
Diaper Bank	2
Employment	1
Fatherhood	9
Fax/Copy Machine/Phone/Computer	37
Food Pantry	77
HEAP	37
Hygiene/Toiletries	337
Information/Referral	0
Intake	31
OPWDD: Prepared Meal (on-site)	16
OPWDD: Rides Provided	16
SCSD: Prepared Meal (on-site)	90
SCSD: Rides Provided Field Trips	0
Rides Provided	8
Golden Age Social Club Services: Rides Provided	15
Golden Age Social Club Services: Meal (on-site)	81
Table Giveaway (non-Food Bank)	404
Total	948



Southside Family Resource Center March 2025 Board Report

Center Highlights:

Southside Family Resource Center continues to process Heart Share Care & Share applications collecting data and processing on-line applications to the program.

Southside Family Resource Center distributed sixteen meals through the Food for Thought Program continuing to address hunger in the community.

Upcoming Events:

- De-Escalation Training April 14, 2025 12:30
- Cancer Services April 16, 2025 10 AM
- Narcan Training April 21, 2025
- Cornell Cooperative Extension Food Sense April 25, 2025 11 AM
- National Grid Programs National Grid Senior Advocate Monthly Site Visits
- Volunteer Week Volunteers will assist with our Fresh Food Give away April 24, 2025

Ongoing Site Services:

- Emergency Food Pantry
- Food Rescue Program: Fresh Food Giveaway: 2nd and 4th Thursday of the Month
- Crisis Intervention & Family Development Services as needed
- Information/Referrals to programs and services
- Heart Share Care & Share Program: Information/Referrals: Process On-line applications

Success Story:

Southside Family Resource Center donated fresh food items from our Fresh food Giveaway to our local Rescue Mission. We have established a collaborative partnership that has begun in March 2025.

Center Services:

Birth Certificates	1
Care & Share Recipient	1
Eligibility Determination	3
Fax/Copies/Computer	5
Follow-up	8
Food Pantry	26
Hygiene/Toiletries	12



Southside Family Resource Center March 2025 Board Report

Information/Referral	6
Landlord/Tenant Mediation	2
Mediation/Customer Advocacy	2
Rides Provided	2
Table Giveaway (non-Food Bank)	6
Total	75



Westside Family Resource Center March 2025 Board Report

Center Highlights:

We're able to complete sixty-six Care & Share applications. This year the grant increased from \$200 to \$501. This been a big help to our family since the cost of electricity has gone up.

Upcoming Events:

- Tax Prep April 4, 7, and 28
- One Haircut at a Time Event in partnership with Latino America Unida Lambda Alpha Upsilon Fraternity, Inc. April 11
- Cleaning Earth Week in Collaboration with TBS April 22, 23 and 25

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Mobile Unit Ultrasound New Hope Families second Wednesday of every month from 9 am to 12 pm
- Syracuse Financial Empowerment Center (FEC) Every Third Thursday of the month from 10 am to 1 pm

Success Story:

Our family advocate has been working with an older gentleman for the past 9 months. Working together, he was able to obtain Social Security Disability for the amount of \$1,425.00 monthly. Due to receiving SSDI, we are working to get stable housing.

Center Services:

Appointment	27
Baby Items	14
Care & Share Recipient	66
Clothing Closet	11
Diaper Bank	64
Eligibility Determination	40
Fax/Copies/Computer	16
Follow up	31
Food Pantry	82
Form of ID	9



Westside Family Resource Center March 2025 Board Report

HEAP Recipient	2
Hygiene/Toiletries	69
Information/Referral	2
Language Translation	44
Mediation/Customer Advocacy	1
Non-Driver's ID	2
Proof of Current Address	2
Proof Of Income	1
Referred to PEACE, Inc.	5
Rides Provided	3
Signed Intake	9
SNAP Enrollment/Reapplication	2
Supportive Conversations	10
Table Giveaway(non-Food Bank)	11
Walk-In	6
Total:	529



Early Childhood Career Pathway Program (ECCPP) March 2025 Board Report

Center Highlights:

The program caseload currently stands at 57, with 7 Family Daycares in process, 26 Family Daycares who are licensed and receive wrap-around services, and 24 Child Development Associate Credentials in process.

Upcoming Events:

- Coordinator will attend the Kresge NextGen Frontline Innovators Opening Institute in Troy Michigan in April.

Ongoing Site Services:

- Grant administration, coaching and technical assistance, wraparound services, support and advocacy for Family Daycares.
- Navigate Child Development Associate Credential candidates through training and credentialing process. Assist clients in applying for the EIP scholarship program to cover the cost of CDA training.

Success Stories:

Sonja B opened her new Registered Family Daycare, Safe Hands Daycare, on March 25, 2025 in Cicero.

Rosie G., a Teacher Assistant at James Head Start, renewed her Preschool CDA on March 25, 2025.

Jestina T., owner of Academic Adventures Family Daycare in Apulia Station celebrated her 6-month open anniversary in March!

Ae K., Teacher Aide at Sumner Head Start, received a NYS EIP scholarship in the amount of \$425 to pay for CDA licensing fees.

Center Services:

Intake	3
Follow Up: Registered Family Daycare	41
Follow Up: Childhood Development Associate Credential	24



Scholarship Assistance CDA	6
Recognition	9
Diaper Bank	21
Translation	9
HEAP	1
Portfolio Development CDA	3
United Way Food/Diaper Delivery	15
Information	30
Competency Book CDA	1
Kept job for 180 days: Registered Family Daycare	1
Total	164

BOOST March 2025 Board Report

Center Services:

Information	6
Volunteer Lawyers Project Referral	2
New Hope Referral	1
Birthright Referral	1
PEACE Career Portal	1
Translation	5
WSFRC Referral	2
Home Headquarters Referral	2
NYS Resilient Retrofit Referral	1
Total	21



Family Reentry Program March 2025 Board Report

Center Highlights:

Michael Willacy the case manager for our Family Reentry Program recently resigned. As a result the program is temporally paused while we search for a new case manager. Requests from clients needing reentry services are being handled by the Family Resource Centers as needed.

We're pleased to share that a qualified candidate has been selected and we're in the process of completing the necessary background checks and other hiring protocol. Regular programing will resume shortly.

