

Family Resource Centers Monthly Reports

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2025-04



County South Family Resource Center April 2025 Board Report

Center Highlights:

April was a busy month at CSFRC. The afterschool youth went to the Alpaca Farm and Tinkers Falls for field trips. The Women's Wellness have been learning about Trauma and their health. The parenting class finished up learning about self-care and the power of positive thinking. They watched the movie, "The Shift". Care and Share applications were completed and the program finally closed. Clients were transported and delivered food and the rest of the month was consumed with the audit. Several home visits and follow up contacts were made to gather the information needed.

Upcoming Events:

- Ida Gleason Memorial Scholarship

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30
- Parents with HOPE Parenting class – Wednesdays, 6:00-8:00 PM
- Afterschool Group – Monday, Wednesday and Fridays 2:40-4:15 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

ABM is a company that manages cleaning crews for different companies and sporting events or sites. They manage the cleaning at the Aldi warehouse in Tully and contacted the center looking for potential new employees. One young man was hired and it is his first job. He is now working full time and just received his first paycheck; 40 hours at \$19.50 /hour. PEACE. Inc. staff assisted him with new work shoes and clothing for his new job. They have been communicating with the family and the supervisor in a job coach capacity to ensure a smooth transition into the employment world. Sometimes, miscommunication can backfire and an opportunity is lost when it is unfamiliar. The young man is excited to be earning his own money and it is great for him to now be out the house where he will be daily working on social skills and independence.

Center Services:

Before and After School Programs	35
Care and Share Recipient	34
Childcare	1
Clothing Closet	36



County South Family Resource Center

April 2025 Board Report

Crisis Response/Call in Response	4
Diaper bank	1
Eligibility Determination	16
Fax/Copies/Computer	4
Field Trip	14
FISH	14
Follow Up	115
Food Delivery	57
Food Pantry	1
Form of ID	8
Gas Voucher	2
Grocery shopping	5
Holiday/Other giveaway	4
Home Visit	37
Housewares/Furniture	1
Hygiene Supplies	7
Information / Referral	12
Job Placement	2
Job referral	1
Job Search Coaching	1
Laundry Voucher	2
Mediation / Customer Advocacy	3
Parenting Class	17
Prepared Meal [On site]	34
Professional Clothing	1
Proof of Current Address	3
Proof of Income	10
Resume Development	1
Rides Provided	30
School supplies	3
Signed Intake	4
Supportive Conversations	7
Tax Prep	1
Walk In	1
Wellness Education	15
Total	544



County West Family Resource Center April 2025 Board Report

Center Highlights:

The Care and Share program ended Friday April 25th. This has been a very busy season.

Center coordinator and advocate continued to work towards the Parenting Education certification, including webinars relevant to the coursework.

R.A.P.P. Youth Spring Break day at the Center and Mercer Park Thursday April 17th

Volunteer Appreciation luncheon Monday April 28th

Upcoming Events:

- May 5th-SECNY Credit Union food donation day-Baldwinsville and Skaneateles branches
- Baldwinsville Post office Food Drive Saturday May 10th
- R.A.P.P. Mother's day celebration brunch May 13th
- Senior Community Dinner at First Presbyterian Church May 15th

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & household items)
- Wegmans bread and pastry donations for the community daily: Monday – Thursday
- Diaper Bank – diaper distribution daily
- Hygiene Pantry – requested items distributed to clients
- Job Board/Binder updated weekly

Success Story:

The R.A.P.P. Spring break day at Mercer Park turned out to be an Easter egg hunt in collaboration with Baldwinsville HeadStart kiddo's. HeadStart students London and Kova did an amazing job with their Mom organizing the fun Easter activity. We all enjoyed being together and collaborating.

Center Services:

Appointment	5
Care and Share Recipient	18
Clothing Closet	73
Diaper Bank	17

County West Family Resource Center April 2025 Board Report

Eligibility Determination	24
Fax/Copies/Computer	20
Field Trip	5
Follow up	20
Food Delivery	2
Food Pantry	15
Form of ID	9
Grocery Shopping	1
HEAP Recipient	1
Home Visit	2
Housewares/Furniture	65
Hygiene/Toiletries	1
Information/Referral	3
Laundry Voucher	4
Proof of Current Address	10
Proof of Income	10
Rides Provided	2
Signed Intake	7
Supportive Conversations	8
Table Give-Away (non-Food Bank)	66
Volunteering	1
Walk -In	3
Total	390





Eastside Family Resource Center April 2025 Board Report

Center Highlights:

The CNY Food Bank hosted an informative session for seniors on food insecurity and local resources for accessing nutritious, affordable food.

The Lens Collective senior group presentation was a heartwarming success, as old photos sparked laughter, memories, and meaningful connections—highlighting the power of photography to preserve identity and bring people together.

Attendance for center programs. SCSD 10 students, GASC 21 seniors, OPWDD 3 students. Girls Circle 9 girls.

Upcoming Events:

- 5/15/25 Health and Wellness Fair
- 5/20/25 Nutrition Snap Ed lesson
- 5/22/25 Protecting Assets from long-Term Care Costs
- 5/29/25 Voters Education

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- OPWDD Afterschool Program – Monday-Thursdays, 2-4:30pm
- Girls Circle Tuesdays and Thursdays

Success Stories:

Three students from SCSD have successfully returned to their homeschool programs.
A total of 37 HEAP applications were successfully completed.

Ms. Rebennie from our GASC team delivered an outstanding presentation on her family history at CFAC on April 25, 2025.



Eastside Family Resource Center April 2025 Board Report

The Girls Circle from ESFRC enjoyed a 3-day retreat to Taconic Outdoor Education Center, where they bonded through outdoor activities like s'mores-making, a ropes course, tie-dyeing, and fire-building. The trip fostered connection, learning, and adventure in a supportive, natural setting.

Center Services:

Care & Share	65
Clothing	171
Diaper Bank	23
Employment	0
Fatherhood	8
Fax/Copy Machine/Phone/Computer	65
Food Pantry	81
HEAP	1
Hygiene/Toiletries	51
Information/Referral	0
Intake	5
OPWDD: Prepared Meal (on-site)	15
OPWDD: Rides Provided	26
SCSD: Prepared Meal (on-site)	23
SCSD: Rides Provided Field Trips	0
Rides Provided	17
Golden Age Social Club Services: Rides Provided	16
Golden Age Social Club Services: Meal (on-site)	82
Table Giveaway (non-Food Bank)	524
Total	1173



Southside Family Resource Center April 2025 Board Report

Center Highlights:

The Onondaga County Health Dept. for Health Care Services, of Breast Cancer and Colorectal training, Narcan informational session on April 21, 2025. Cornell Cooperative Extension presented Healthy Eating on a Budget, and Blood Sugar and Cholesterol.

Southside Family Resource Center staff attended two sessions of De-escalation training hosted by the Food Bank of CNY. The session is a three-part training with the final session in May 2025.

Southside Family Resource Center staff had the Annual Site visit for the Food Bank of CNY on April 18, 2025. The FBCNY requires that staff and volunteers who assist with pantry duties should have Basic Food Safety Quiz and Civil Rights Training. Staff have successfully completed the training.

Upcoming Events:

- Fresh Food Giveaway May 8th and May 22 12 PM
- NAC Recruitment Meeting Friday, May 9, 2025
- Onondaga County Narcan Training May 14, 2025 10 AM
- Onondaga County Cancer Services: Breast Cancer May 27, 2025 10 AM
- National Grid Programs National Grid Senior Advocate Monthly Site Visits First Wednesday of the Month
- The SISTERHOOD Project June 2025

Ongoing Site Services:

- Emergency Food Pantry
- Food Rescue Program: Fresh Food Giveaway: 2nd and 4th Thursday of the Month
- Information/Referrals to programs and services
- Food For Thought Program

Success Story:

SSFRC lost one of the refrigerators and its contents. FBCNY was contacted and immediately began the process of replacing both. A new refrigerator was delivered on Friday, May 2, 2025. The FBCNY is working to replace the food that was lost.



Southside Family Resource Center April 2025 Board Report

Center Services:

Care & Share Recipients	10
Drivers License	1
Eligibility Determination	13
Fax/Copies/Computers	12
Follow up	12
Food Pantry	13
Hygiene/Toiletries	13
Information/Referral	12
Tent/Landlord Mediation	2
Mediation Customer Advocacy	1
Prepared Meal (on-Site)	1
Rides Provided	6
Table Give-A-Way (Non Food Bank) Fresh Food	18
Total	114



Westside Family Resource Center April 2025 Board Report

Center Highlights:

In collaboration with Brady Market, we provided and delivered Easter Dinner Baskets to ten families in our Westside community. This basket included ham, whole chicken fully cooked, mashed potatoes, salad, pie, and a bag of candy.

Upcoming Events:

- Mother's Day Dinner

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Mobile Unit Ultrasound New Hope Families, second Wednesday of every month from 10 am to 1 pm
- Syracuse Financial Empowerment Center (FEC) Every Third Thursday of the month from 10 am to 1 pm

Success Story:

We're able to help one hundred and two families in collaboration with the Care & Share program with \$501 on each account to avoid the disconnection of their electricity services.

Center Services:

Appointment	40
Baby Items	6
Birth Certificates	6
Care & Share Recipient	102
Clothing Closet	3
Diaper Bank	56
Easter Basket Dinner	10
Eligibility Determination	22
Fax/Copies/Computer	12
Follow up	24
Food Delivery	4
Food Pantry	78



Westside Family Resource Center April 2025 Board Report

Form of ID	3
Hygiene/Toiletries	98
Information/Referral	3
Language Translation	27
Mediation/Customer Advocacy	2
Non-Driver's ID	2
Referred to PEACE, Inc.	1
Rides Provided	3
Signed Intake	3
Supportive Conversations	9
Table Giveaway(non-Food Bank)	8
Walk-In	2
Total:	524



Early Childhood Career Pathway Program (ECCPP)

April 2025 Board Report

Center Highlights:

The program caseload currently stands at 53, with 8 Family Daycares in process, 20 Family Daycares who are licensed and receive wrap-around services, and 25 Child Development Associate Credentials in process.

Coordinator attended the Kresge 2025 NextGen Frontline Innovators Learning & Action Institute in Detroit, Michigan. Topics for learning included The Human Services Value Curve, Structural Racism & Racial Equity, 2Gen 101 and 201, and the Foundations of Wellbeing; attended The Basics of Taxes for your Small Business Training with Child Care Solutions; attended National Grid Customer Assistance Webinar; attended FOCUS Forum, Housing Challenges in the age of Micron.

Upcoming Events:

- In recognition of Provider Appreciation Day on May 9, 2025, we are distributing complimentary marketing signs to all childcare providers in our network. This initiative is a gesture of gratitude for their vital contributions to the children and families in our community. The signs are intended to publicly acknowledge their hard work and dedication, while also helping to promote their services within the community.

Ongoing Site Services:

- Grant administration, coaching and technical assistance, wraparound services, support and advocacy for Family Daycares.
- Navigate Child Development Associate Credential candidates through training and credentialing process. Assist clients in applying for the EIP scholarship program to cover the cost of CDA training.

Success Stories:

Center Services:

Intake	2
Follow Up: Registered Family Daycare (FDC)	44
Follow Up: Childhood Development Associate Credential (CDA)	26
Scholarship Assistance CDA	1



Early Childhood Career Pathway Program (ECCPP)
April 2025 Board Report

Coaching FDC	5
Diaper Bank	3
Food Pantry	2
Translation	24
Business Training Child Care Solutions (CCS)	1
Portfolio Development CDA	1
United Way Food/Diaper Delivery	15
Information	58
Referral	1
Kept job for 180 days: Registered Family Daycare	1
Total	184

BOOST

Center Services:

Information & Referral	4
PEACE Career Portal Referral	1
Translation	3
Job Referral	6
Total	14



Family Reentry Program April 2025 Board Report

Center Highlights:

Alanna Reilly joined PEACE, May 5, 2025, as our Family Reentry Case Manager. Alanna has strong background in case management, and has a degree in Criminology from Onondaga Community College. Alanna is currently located at our Westside Family Resource Center. Once her orientation and training are completed she'll have office hours at our various sites.

