

Family Resource Centers Monthly Reports

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2025-05



County South Family Resource Center May 2025 Board Report

Center Highlights:

May was a busy month at CSFRC. The audit was finally completed and we passed. We learned a lot from this process and will implement practices going forward. Business as usual included lots of transportation services, food deliveries and crisis management. Beth Hill came and talked to the Women's Wellness group about the healing power of herbs and spices. The afterschool youth group went to visit Del Wayne's farm and also hiked around Tracy Lake. The Parents with HOPE group learned how to implement Family Meetings to increase communication within the family.

Upcoming Events:

- Ida Gleason Memorial Scholarships
- Parents with HOPE end of the year picnic at Green Lakes State Park
- Women's Wellness end of the year dinner

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30
- Parents with HOPE Parenting class – Wednesdays, 6:00-8:00 PM
- Afterschool Group – Monday, Wednesday and Fridays 2:40-4:15 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

The afterschool group ended the month of May by helping out at CSFRC. They mowed the lawn and made an organic weed killer to keep the weeds down. Each of the girls had a turn starting the mower and mowing and they loved it. Other future outdoor projects will include planting flowers and painting the back of the shed. Not only are they learning everyday life skills, they are also learning about community service!

Center Services:

Appointment	2
Before and After School Programs	37
Clothing Closet	1
Crisis Response/Call in Response	5
Diaper bank	4



County South Family Resource Center

May 2025 Board Report

Domestic Violence Support	6
Eligibility Determination	2
Fax/Copies/Computer	3
Field Trip	11
FISH	6
Follow Up	12
Food Delivery	58
Food Pantry	1
Form of ID	2
Gas Voucher	1
Grocery shopping	3
Guest Speaker	7
Home Visit	7
Hygiene Supplies	9
Information / Referral	15
Laundry Voucher	2
Mediation / Customer Advocacy	1
Parenting Class	12
Prepared Meal [On site]	36
Proof of Current Address	1
Proof of Income	2
Referred to PEACE Inc	1
Rides Provided	28
Signed Intake	2
Supportive Conversations	6
Wellness Education	24
Total	307



County West Family Resource Center May 2025 Board Report

Center Highlights:

SECNY food drive pick-up in Skaneateles and Baldwinsville Monday May 5th.

R.A.P.P. Mother's day luncheon Monday May 12

Baldwinsville Post Office annual Food Drive pick-up May 10

Staff Barbara D/ longtime volunteer Billy Lisconish birthday/anniversary celebration Thursday May 15th

Provided a scholarship for a young lady to attend Sullivan's Mixed Martial Arts for June and July

Upcoming Events:

- R.A.P.P. coffee hour June 17th
- Senior coffee hour June 24th
- R.A.P.P. end of school year celebration day June 30th

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & household items)
- Wegmans bread and pastry donations for the community daily: Monday – Thursday
- Diaper Bank – diaper distribution daily
- Hygiene Pantry – requested items distributed to clients
- Job Board/Binder updated weekly

Success Story:

One of our clients, a single dad with 2 elementary aged children moved in to his apartment at Greenway in Radisson this month. Last fall, the family lost Mom to a fatal illness. Dad has been doing his best since then with our help and the help of the Baldwinsville School District and the community at large. We are so happy they are settled in their new home. We will continue to be a support for this family going forward.



County West Family Resource Center May 2025 Board Report

Center Services:

Applied Technology Class	1
Care and Share Recipient	4
Clothing Closet	49
Diaper Bank	13
Fax/Copies/Computer	10
Follow up	5
Food Delivery	1
Food Pantry	58
Form of ID	1
Home Visit	3
Housewares/Furniture	45
Hygiene/Toiletries	1
Information/Referral	5
Laundry Voucher	4
Parenting Support	1
Prescription Payments	1
Proof of Current Address	1
Rides Provided	2
Signed Intake	1
Supportive Conversations	9
Table Give-Away (non-Food Bank)	49
Volunteering	1
Walk -In	1
Total	266



Eastside Family Resource Center May 2025 Board Report

Center Highlights:

CNY Food Bank hosted an informative session for seniors on food insecurity and local resources for accessing nutritious, affordable food. Attendees appreciated the clear guidance, welcoming atmosphere, and engaging Q&A, making it an empowering and valuable event.

The Voter Education workshop was a great success, with 27 community members in attendance. Participants were actively engaged and eager to learn more about the voting process and their civic responsibilities.

The *"Protecting Assets from Long-Term Care Costs"* session was well-attended, drawing 32 participants who engaged thoughtfully with the important information shared.

The Health and Wellness Fair had 69 attendees representing 19 different organizations, and the feedback was overwhelmingly positive.

Attendance for center programs. SCSD 10 students, GASC 21 seniors, OPWDD 5 students. Girls Circle 9 girls.

Upcoming Events:

- Golden Age Social Club & OPWDD field trip Fillmore State Glen Park
- Golden Age Social Club & OPWDD field trip Verona State Park.

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Fatherhood with PEACE, Inc. – Wednesdays, 5:30-7:30pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- OPWDD Afterschool Program – Monday-Thursdays, 2-4:30pm
- Girls Circle Tuesdays and Thursdays

Success Story:

One student from SCSD has successfully returned to their homeschool programs.
Helped over 58 clients with National Grid services.



Eastside Family Resource Center May 2025 Board Report

OPWDD have two new students

Center Services:

Care & Share	0
Clothing	145
Diaper Bank	20
Employment	0
Fatherhood	7
Fax/Copy Machine/Phone/Computer	240
Food Pantry	44
HEAP	0
Hygiene/Toiletries	24
Information/Referral	2
Intake	15
OPWDD: Prepared Meal (on-site)	10
OPWDD: Rides Provided	16
SCSD: Prepared Meal (on-site)	65
SCSD: Rides Provided Field Trips	0
Rides Provided	9
Golden Age Social Club Services: Rides Provided	16
Golden Age Social Club Services: Meal (on-site)	32
Table Giveaway (non-Food Bank)	342
Total	987



Southside Family Resource Center May 2025 Board Report

Center Highlights:

The center is currently going through an internal review to assure that all clients have provided all needed documentation and are income eligible.

Upcoming Events:

- TBD

Ongoing Site Services:

- Food pantry, Monday & Wednesday 10:00am-1:00pm
- Fresh food give away, every other Thursday 12:00-2:00pm

Success Story:

The center has been without a site coordinator for the past several weeks. We are pleased to announce that a candidate has been selected and will begin 6/30/25.

Center Services:

Eligibility Determination	1
Fax/Copies/Computer	1
Follow Up	5
Food Delivery	1
Food Pantry	16
Grocery Shopping	1
HEAP Recipient	1
Hygiene/Toiletries	15
Information/Referral	4
National Grid Budget Plan	1
Rides Provided	2
Table Giveaway (non-Food Bank)	28
Volunteering	5
Total	81



Westside Family Resource Center May 2025 Board Report

Center Highlights:

We attended to the event Spring Picnic at West Side Learning Center. We're able to share valuable resources, programs and services that we offer to the community members.

Upcoming Events:

- Father's Day Dinner

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Mobile Unit Ultrasound New Hope Families from 10 am to 1 pm

Success Story:

We been working with a single mom of three on housing, furniture and parenting classes. We we're able to get her an apartment at Parkside Commons that is based by income. Also new beds for the kids in collaboration with Big Brothers Big Sister, and will begin the parenting classes at the end of June.

Center Services:

Appointment	16
Baby Items	19
Birth Certificate	6
Clothing Closet	8
Diaper Bank	86
Eligibility Determination	4
Fax/Copies/Computer	12
Follow up	11
Food Delivery	3
Food Pantry	94
Form of ID	5
Hygiene/Toiletries	59
Information/Referral	1



Westside Family Resource Center May 2025 Board Report

Language Translation	16
National Grid Budget Plan	12
Non-Driver's ID	2
NYS 5-Hour Driver's Course	2
Referred to PEACE, Inc.	5
Resume Development	1
Rides Provided	4
Signed Intake	5
SNAP Enrollment/Reapplication	2
Supportive Conversations	5
Table Giveaway (non-Food Bank)	10
Walk-In	4
Total	392



Early Childhood Career Pathway Program (ECCPP) May 2025 Board Report

Center Highlights:

The program caseload currently stands at 57 with 8 Family Daycares in process, 20 Family Daycares who are licensed and receive wrap-around services, and 29 Child Development Associate Credentials in process. Child Care Provider Appreciation Day was May 9. The ECCPP celebrated and recognized our clients by delivering and installing yard signs to our licensed Family Daycares throughout the City of Syracuse and Onondaga County. Marketing flags are being distributed to newly licensed providers to help fill their daycare enrollment.

Ongoing Site Services:

- Grant administration, coaching and technical assistance, wraparound services, support and advocacy for Family Daycares.
- Navigate Child Development Associate Credential candidates through training and credentialing process. Assist clients in applying for the EIP scholarship program to cover the cost of CDA training.

Success Stories:

Khaleema R. received a SUNY EIP scholarship in the amount of \$425 to pay for CDA licensing fees. She works at Upstate Child Care Center.

Kristin V. received a SUNY EIP scholarship in the amount of \$425 to pay for CDA licensing fees. She works at Sumner Head Start.

Center Services:

Intake	1
Follow Up: Registered Family Daycare	69
Follow Up: Childhood Development Associate Credential	22
Scholarship Assistance CDA	4
Recognition	1
Diaper Bank	3
Translation	19
Food delivery	2
Portfolio Development CDA	1
United Way Food/Diaper Delivery	19

Kept job for 365 days – Registered Family Daycare	6
Competency Book CDA	2
Kept job for 180 days: Registered Family Daycare	2
Marketing: Registered Family Daycare	3
Appreciation Yard Sign; Marketing Family Daycare	24
Grant Information/Referral	2
Total	158



BOOST
March 2025 Board Report

Center Services:

New Hope Referral	1
PEACE Career Portal	1
Total	2



Family Re-Entry Program May 2025 Board Report

Program Highlights:

Established ongoing partnership with Good Life Youth Foundation, bi-weekly meeting with Ishmael Berkley (Street Based Program Manager) and Devon Henderson.

Met with John Iorio with the SCSD OCJC Adult Education Program on 5/22/25, Hillary Warner with the 5th JD District Office on 5/23/25, and Probation Officers Timothy Cook and Claudia Dotterer at the Probation Department on 5/21/25. Also met with the teaching staff at the Onondaga County Justice center, toured pods and classrooms 5/28/25. These introductions help with referrals and create relationships to better serve Re-Entry participants.

Upcoming Events:

- Trinity meeting at Good Life Youth Foundation. And newly scheduled discussion regarding gang violence intervention, prevention, and crisis response
- Bi-weekly meeting at Good Life Youth Foundation with Ishmael Berkley and Devon Henderson
- Syracuse City Problem Solving Court for client intakes on some Tuesdays and Thursdays going forward
- Semi-regular OCJC visits pending Civilian Training and meeting with Lt. Woods

Ongoing Site Services:

- Family development
- Job placements
- Employment equipment or supplies
- Wrap-around services

Success Story:

Reestablished collaboration with Syracuse City Probation Department. Established new partnership with Good Life Youth Foundation and set a standing meeting date twice each month.

A man started working with the previous Case Manager in November 2024. He was unemployed and since enrolling in the Re-Entry program, he confirmed he was hired by United Automotive Supply.



Family Re-Entry Program May 2025 Board Report

Center Services:

Diaper Bank	1
Follow up	9
Home Visit	1
Intake and Informational	3
Job Placement (previously unemployed)	1
Job coaching	1
Total	11