

Family Resource Centers Monthly Reports

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2025-08



County South Family Resource Center August 2025 Board Report

Center Highlights:

Special thanks to Advocate, Catie Waite who kept things running this summer while the Coordinator was dealing with health issues in between weeks of vacation. The Summer youth program met all month, swimming a lot and also going on field trips to Roseland Park, the Most and CRT to see "The Little Mermaid." There was a productive FISH dispatcher meeting held at the center and the CSFRC van was serviced. School supplies were donated by the Tully United Community Church and 31 kids have accessed that resource so far.

Upcoming Events:

- Tully Community Days- Celebrating Tully's 150 year birthday
- October 3rd- Free Clothing Giveaway- 9:00 AM – 4:30 PM.

Ongoing Site Services:

- Women's Wellness and Support Group – Tuesdays, 6:00-8:30 –Restarting Oct.7th.
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM – Restarting Oct 2nd.
- Afterschool Group – Monday, Wednesday and Fridays 2:45 PM- 4:15 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story

A 12 year old boy moved to Tully at the end of the school year and was able to join the youth program at CSFRC. His family receives services at the Family Resource Center and he was having a hard time settling in, often feeling troubled and acting out at home. Through the positive reinforcement and encouraging dynamic provided by facilitator, Catie Waite, the student thrived as part of the group. He displayed good manners and got along well with the other participants, all girls. The program helped him transition to a new community and feel like a part of something. According to his other family members, his behavior improved at home. He is very excited to be returning to the program this fall.



County South Family Resource Center August 2025 Board Report

Appointment	1
Campership/Scholarship provided	1
Clothing closet	1
College Readiness Prep	1
Crisis Response- Call –in Response	4
Domestic Violence Support	1
Fax/Copies/Computer	1
Field Trip	27
FISH	6
Follow Up	5
Food Delivery	54
Form of ID	1
Grocery shopping	6
Health Insurance Enrollment	1
Home Visit	5
Housewares/Furniture	1
Hygiene Supplies	4
Information / Referral	6
Laundry Voucher	3
Mediation / Customer Advocacy	6
Parenting Support	1
Prepared Meal [On site]	4
Prescription Payments	1
Referred to PEACE, INC.	1
Rides Provided	33
Scholarship Assistance	1
School supplies	18
Signed Intake	1
SNAP Enrollment/ Reapplication	3
Summer Youth Recreational Activities	32
Supportive Conversations	2
Total	232



County West Family Resource Center August 2025 Board Report

Center Highlights:

Back to School Supply give-away-ongoing throughout the month

Fresh fruits and vegetables donated weekly by community partners

Annual volunteer Picnic at VanBuren Park August 7

R.A.P.P. lunch August 19th

Upcoming Events:

- Volunteer meeting, 9/16/25
- Community Conversations around Nutrition and Food Access, 9/18/25
- R.A.P.P Back to School check-in, lunch and needs assessment, 9/30/25

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & household items)
- Wegmans bread and pastry donations for the community daily: Monday – Thursday
- Diaper Bank – diaper distribution daily
- Hygiene Pantry – requested items distributed to clients
- Job Board/Binder updated weekly

Success Story:

One of our seniors who went on the Onondaga Lake Boat Tour in July came in this month and reported she is going to Utica to have lunch with a delightful woman she met on the boat. Phone numbers were exchanged that day and they had a great time conversing. We are so pleased that this senior not only had a wonderful time but started a new friendship. We hope to see more of these connections made as we move forward with senior events.

Center Services:

Clothing Closet	40
Diaper Bank	4
Fax/Copies/Computer	9



County West Family Resource Center August 2025 Board Report

Follow up	1
Food Delivery	1
Food Pantry	25
Home Visit	1
Housewares/Furniture	22
Hygiene/Toiletries	7
Information/Referral	3
Laundry Voucher	5
Parenting Support	1
School Supplies	11
Supportive Conversations	4
Table Give-Away (non-Food Bank)	37
Volunteering	4
Total	175



Eastside Family Resource Center August 2025 Board Report

Center Highlights:

GASC and OPWDD attended a screening of the movie Superman at the theater and thoroughly enjoyed the experience. It was a fun and engaging outing for all participants.

Girls Circle On 8/7/2025, took a memorable trip to Letchworth State Park, where they enjoyed nature, swimming, and a fun lunch together. The outing supported social-emotional growth, teamwork, and connection, while offering a peaceful, scenic environment that encouraged relaxation and bonding.

Attendance for center programs. GASC 21 seniors, OPWDD 4 students. Girls Circle 14 girls.

This month, we welcomed 5 new clients for diapers and 10 new clients for the pantry.

Upcoming Events:

- GASC/OPWDD Rosamond Gifford Zoo, 9/2/25
- Return of Fatherhood, 9/17/25

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- National Grid – Tuesdays, 10am-1pm
- OPWDD Afterschool Program – Monday-Thursdays, 9am- 2pm
- Girls Circle Mondays and Thursdays
- Let Me Be Great Summer Program - Monday-Thursdays, 9am- 2pm

Success Story:

We had a successful backpack giveaway! We served 84 families, distributed 191 backpacks, and provided 214 children with school supplies, underwear, clothing, and snack items to help them prepare for the upcoming school year.

We received 20 tickets and 4 parking passes from New York State Parks for the New York State Fair, along with 10 additional tickets from Fair Care. The Fair Care tickets included admission,



Eastside Family Resource Center August 2025 Board Report

parking, lunch, milk, and a potato voucher to use at the fairgrounds. These tickets were shared with participants from Girls Circle and other clients from ESFRC.

We've received many generous donations this month, which have allowed us to expand our impact. We've added a new couch to the center, and we were also able to bless a client coming out of the hospital with much needed items including a hospital bed, walker, wheelchair, and more.

Center Services:

Clothing	150
Diaper Bank	18
Employment	18
Fax/Copy Machine/Phone/Computer	145
Food Pantry	55
Hygiene/Toiletries	40
Information/Referral	3
Intake	3
OPWDD: Prepared Meal (on-site)	18
OPWDD: Rides Provided	18
SCSD: Prepared Meal (on-site)	0
SCSD: Rides Provided Field Trips	0
Rides Provided	25
Golden Age Social Club Services: Rides Provided	18
Golden Age Social Club Services: Meal (on-site)	57
Table Giveaway (non-Food Bank)	364
Book bag Giveaway	214
Total	1146



Southside Family Resource Center August 2025 Board Report

Center Highlights:

The food pantry and fresh fresh food giveaway continue to be an important resource provided to the Southside community.

Client files continue to be reviewed to assure data accuracy.

Center coordinator toured Syracuse Community Health Center. Coordinator also tabled at Clary Middle to provide information to the community.

Upcoming Events:

- Present to Southside TNT (Tomorrow's Neighborhood Today) 9/8/25
- Helio Recovery Outreach – During Fresh Food Giveaway
- Clean-up Day with VIP Structures on 09/10/25

Ongoing Site Services:

- Food Pantry, Monday & Wednesday 10:00am-1:00pm
- Fresh Food Giveaway, second and fourth Thursday 12:00-2:00pm

Success Story:

PEACE, Inc. SSFRC was asked to represent at the SHA (Syracuse Housing Authorities), Almus Olver Towers, Tenant Association Membership Drive. PEACE's participation was so well received that an invitation was extended to also present at the SHA's John Geddes building on the Westside of Syracuse.

Center Services:

Fax/Copies/Computer	1
Follow Up	9
Food Pantry	31
Form of ID	3
Hygiene/Toiletries	2
Information/Referral	2
Proof of Current Address	1
Proof of Income	3
Signed Intake	6
Total	58



Westside Family Resource Center August 2025 Board Report

Center Highlights:

Our Family Advocate, Kiriminett Lopez tabled at the Syracuse Housing Event. This event was focused on seniors and people with disabilities. She spoke with some community members about the different services we can provide, such as our Food Pantry, Clothing Closet, Diapers for kids and adults, and Case management. We would work based on the needs of our client.

Upcoming Events:

- Spanish breastfeeding support group, 9/19/25

Ongoing Site Services:

- Spanish breastfeeding support group, every third Friday of the month from 10am to 11am
- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Mobile Unit Ultrasound New Hope Families Second Tuesday of every month from 10 am to 1 pm
- Clothing Closet by appointment

Success Story:

We had a Back to School event from 12 to 2 pm. During the event, families visited different organizations to learn about the different opportunities and services available to them. In this event we have tabled Fidelis Care, Onondaga Court House, Onondaga Health Department, Public Health Educator Upstate New York Poison Center, NYIC, National Grid, Hillside, Legal Services, Molina Healthcare, Syracuse Financial Empowerment Center, Child Care Solutions, Onondaga County Public Libraries, Helio Health, REACH CNY, Planned Parenthood of Central and Western New York, Wescott Community Center, Head Start, Energy Smart CNY, YWCA, Energy & Housing, Lead Safe CNY Coalition United Way of Central New York, The Environmental Action Lab, Syracuse Peacemaking Project and Lead Poisoning Prevention Program. We were able to make this event possible thanks to the M&T Bank Charitable Foundation Grant of \$2,500 and other donations. We gave away approximately 500 backpacks to the children in our community. We also provide food, beverages, and a food box to take home to each family. We had barbers and hairstyles during the event, the kids were able to get a free haircut and the girls' braids.

Center Services:

Appointment	21
Baby Items	11
Birth Certificate	4
Clothing Closet	6
Diaper Bank	74

Eligibility Determination	5
Fax/Copies/Computer	8
Follow up	11
Food Delivery	6
Food Pantry	78
Form of ID	7
Health Insurance Enrollment	2
Hygiene/Toiletries	66
Information/Referral	1
Language Translation	18
Referred to PEACE, Inc.	7
Rides Provided	3
Signed Intake	7
SNAP Enrollment/Reapplication	5
Social Security Card	2
Supportive Conversations	8
Table Giveaway (non-Food Bank)	3
Walk-in	5
Total:	358





Westside Family Resource Center August 2025 Board Report





Early Childhood Career Pathway Program (ECCPP) August 2025 Board Report

Center Highlights:

The program caseload currently stands at 54, with 2 Family Daycares in process, 26 Family Daycares who are licensed and receive wrap-around services, and 26 Child Development Associate Credentials in process. Staff attended the Greater Syracuse Works monthly meeting. Coordinator attended the American Public Human Services Association Economic Mobility and Well-being Conference in Minneapolis with the Kresge Frontline Innovators Learning and Action Institute.

Upcoming Events:

Kresge Frontline Innovators Learning and Action Institute at Harvard University.

Ongoing Site Services:

- Grant administration, coaching and technical assistance, wraparound services, support and advocacy for Family Daycares.
- Navigate Child Development Associate Credential candidates through training and credentialing process. Assist clients in applying for the EIP scholarship program to cover the cost of CDA training.

Success Stories:

Takeya H was licensed on 7/30/25 as a NYS Registered Family Daycare and is located on the East side of Syracuse.

Latavia L was licensed on 8/1/2025 as a NYS Group Family Daycare and is located on the South side of Syracuse.

Shakira L was licensed on 8/13/2025 as a NYS Registered Family Daycare and is located on the South side of Syracuse.

Center Services:

Intake	
Follow Up: Registered Family Daycare	19
Follow Up: Childhood Development Associate Credential	10
Diaper Bank	1



**Early Childhood Career Pathway Program (ECCPP)
August 2025 Board Report**

Translation	4
United Way Food/Diaper Delivery	22
Tech Device Loan	1
Kept job for 180 days: Registered Family Daycare	1
CDA Competency Standards Book	4
CDA Portfolio Development	2
Holiday/Other Giveaway	9
Total	73

BOOST

Ongoing Site Services:

- The BOOST Program shares up-to-date career information with PEACE staff, helping to connect PEACE clients with job opportunities and training resources. We also answer questions and offer job referrals to community members who call the main Workforce phone line. To stay informed about the latest workforce trends, trainings, and job openings, Workforce staff regularly attend local workforce development meetings.

Center Services:

Information	4
Translation	1
Total	5



Family Reentry Program August 2025 Board Report

Center Highlights:

Continued partnerships with GLYF, new intakes

Continued partnership with Salvation Army, 1 new intake

Continued partnership with Helio Health, several new intakes pending

GSW Direct meeting attended

Trinity meeting attended

Upcoming Events:

- Trinity meeting
- Continued biweekly meetings w/ GLYF
- Meeting w/ OCJC incarcerated youth case manager
- Meeting w/ Allyn Foundation director of Women's Health & Empowerment

Ongoing Site Services:

- Rides provided
- Family development
- Job placement
- Employment equipment or supplies

Center Services:

Birth certificate	1
Crisis/call in response	1
Diaper bank	3
Follow up	21
Driver's license	1
ID card	1
Information and referral calls	1
Information and referral	2
Intake and informational	4



Family Reentry Program August 2025 Board Report

Mental health supports	1
Job search coaching	1
Mentoring	3
Recidivism event	2
Rides provided	13
SNAP enrollment/reapplication	1
TANF	1
Total	32