

Family Resource Centers Monthly Reports

- County South FRC
- County West FRC
- Eastside FRC
- Southside FRC
- Westside FRC
- Early Childhood Career Pathway Program (ECCPP)
- Family Re-Entry Program
- Senior Support - EISEP



County South Family Resource Center November 2025 Board Report

Center Highlights:

November was a busy month at CSFRC with the preparation for the Community Christmas Basket program. The Bright Future Youth group went on a field trip to “Bullet Proof Combat” as part of their career exploration. The Women’s Wellness celebrated Thanksgiving with dinner out at Sweet Basils. The Parents with Hope class finished “Financial Literacy” and started a unit on ADHD. Several food delivery and transportation services were provided. Lunch at the Meadows was provided where seniors enjoyed a Thanksgiving casserole, pumpkin pie and lots of information and resource sharing. Several clients called regarding their utility bills and were asking about HEAP and their SNAP benefits.

Upcoming Events:

- Tully Community Christmas Basket Program

Site Services:

- Women’s Wellness and Support Group – Tuesdays, 6:00-8:30
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Bright Futures Afterschool Group – Monday, Wednesday and Fridays 2:45 PM- 4:15 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo’s Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – 2nd and 4th Wednesday of each month
- Crisis management and Family Development Services as needed

Success Story:

Again this month the donations have been coming in in the forms of money for outreach, diapers, food and furniture. The donations for the holidays are remarkable but this year because of the uncertainty of the SNAP and HEAP programs, our communities have turned out to support those in need in the rural area.

Services:

Appointment	2
Baby Items	1



County South Family Resource Center

November 2025 Board Report

Before and After School Programs	33
Childcare	3
Crisis Response- Call –in Response	4
Diaper Bank	3
Eligibility Determination	3
Fax/Copies/Computer	6
Field Trip	7
FISH	7
Follow Up	18
Food Delivery	59
Form of ID	4
Gas voucher	2
Grocery shopping	2
Health Insurance Enrollment	3
Heap recipient	1
Home Visit	3
Hygiene Supplies	2
Information / Referral	23
Landlord/Tenant Mediation	2
Laundry Voucher	1
Mediation / Customer Advocacy	4
National Grid Budget Plan	1
Parenting Class	11
Prepared Meal on site	15
Proof of current address	2
Proof of income	3
Referred to PEACE Inc.	1
Rides Provided	21
Senior Meal	14
Signed Intake	4
Supportive Conversations	3
Temporary Housing Placement	1
Transitional Housing	1
Walk - in	1
Wellness Education	6
Winter Items	2
Total	279



County West Family Resource Center November 2025 Board Report

Center Highlights:

HEAP and National Grid Advocate assistance throughout the month.

Submitted the Emergency Care and Share funds application for several families.

The Baldwinsville Schools collected over 2,000 pairs of socks during their 2025 "Socktober"

The Community was so generous during the period of missed SNAP benefits due to the Government shut-down. Food was generously donated and helped so many in need.

Southern Glazer's Wine and Spirits held a food and shoe drive, we picked up donations 11/21.

R.A.P.P. Thanksgiving Lunch get-together-11/25

Upcoming Events:

- Annual "Making Spirits Bright" event at Jammer's 12/14- 3-7pm.
- St. Elizabeth Ann Seton Church Christmas stocking stuffers drop-off Monday 12/15
- R.A.P.P. Christmas lunch 12/16
- Annual Volunteer Christmas party 12/18

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & household items)
- Wegmans bread and pastry donations for the community daily: Monday – Thursday
- Diaper Bank – diaper distribution daily
- Hygiene Pantry – requested items distributed to clients
- Job Board/Binder updated weekly

Success Story:

Mirror, Mirror, Inc. sold 22 gowns this November for their 2025 annual "GownsGiving" fundraising event for Holiday meal gift cards. Stephanie, from Mirror Mirror presented us with a check for \$1100, which will purchase 22 Wegman's \$50 gift cards.



County West Family Resource Center November 2025 Board Report

Center Services:

Appointment	1
Clothing Closet	40
Crisis Response/Call-in-Response	1
Diaper Bank	7
Eligibility Determination	1
Fax/Copies/Computer	2
Food Delivery	1
Food Pantry	77
Form of ID	2
Holiday/Other Giveaway	3
Housewares/Furniture	34
Hygiene/Toiletries	1
Landlord/Tenant Mediation	1
Laundry Voucher	2
Lead Test Request	1
Proof of Current Address	1
Proof of income	1
Rides Provided	2
Signed Intake	2
Supportive Conversations	3
Table Give-Away (non-Food Bank)	39
Walk-In	1
Winter Items	35
Total	259



Eastside Family Resource Center 2025 Board Report November

Center Highlights:

We held our Thanksgiving Feast, where staff came together to prepare and cook a full meal for the clients we serve. We were grateful to serve **over 50 clients** during this event.

We established a new partnership and on boarded the organization to the Lead Lyft Rides Program, which provides free transportation to lead-related housing, health, and support services in Onondaga County

We hosted our Thanksgiving feast, joining together with the communities we work with and serve.

Attendance for center programs. GASC 21 seniors, OPWDD 6 students. SCSD 6 students and Girls Circle 14 girls.

This month, we welcomed 8 new clients for the pantry.

Upcoming Events:

- World AIDS Day 12/7
- Holiday Luncheon 12/11, 12-2pm
- Redhouse Guys and Dolls 12/13

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- Fatherhood Wednesdays, 5-7pm
- National Grid – Tuesdays, 10am-1pm
- OPWDD Afterschool Program – Monday-Thursdays, 9am- 2pm
- Girls Circle Mondays and Thursdays
- Let Me Be Great Summer Program - Monday-Thursdays, 9am- 2pm

Success Story:

On 12/4/25, the ladies of Zeta Phi Beta Sorority, Inc. – Kappa Xi Zeta Chapter volunteered at the Fall Cozy Closet Giveaway, where they assisted in distributing clothing, coats, and household items to community members in need.



Eastside Family Resource Center 2025 Board Report November

On 12/16/25, the ladies of Zeta Phi Beta Sorority, Inc. – Kappa Xi Zeta Chapter, joined by several friends, volunteered their time to drive, shop, pack, and personally deliver boxes to families without transportation. Through their efforts, we were able to reach and support **30 families** served by the center.

This initiative was made possible through a generous grant from DOTs.

Center Services:

Clothing	65
Diaper Bank	10
Employment	0
Fax/Copy Machine/Phone/Computer	105
Food Pantry	38
Hygiene/Toiletries	21
Information/Referral	0
Intake	13
OPWDD: Prepared Meal (on-site)	93
OPWDD: Rides Provided	93
SCSD: Prepared Meal (on-site)	63
SCSD: Rides Provided Field Trips	0
Rides Provided	10
Golden Age Social Club Services: Rides Provided	14
Golden Age Social Club Services: Meal (on-site)	47
Table Giveaway (non-Food Bank)	200
Thanksgiving Giveaway	30
Total	802



Southside Family Resource Center November 2025 Board Report

Center Highlights:

The food pantry and fresh food giveaway continue to be vital resources provided to the Southside community.

Upcoming Events:

- Helio Recovery Outreach – During Fresh Food Giveaway

Ongoing Site Services:

- Food Pantry, Wednesdays 10:00am-1:00pm
- Fresh Food Giveaway, second and fourth Thursdays 12:00-2:00pm

Success Story:

As mentioned in the September Board Report, our partnership with the Syracuse Housing Authority remains strong. In a recent meeting with Urban Strategies, Inc., Senior Project Manager Rachel Cox praised this collaboration for its impact on their tenants without transportation or homebound. She was happy to hear that PEACE, Inc. is providing the food, underscoring the importance of local organizations working together to support families.

Center Services:

Fax/Copies/Computer	2
Follow up	3
Food Pantry	30
Fresh Food (SSFRC only)	27
Hygiene/Toiletries	9
Information/Referral	2
Total	73



Westside Family Resource Center November 2025 Board Report

Center Highlights:

We attended the Christopher Community Connections event. In this event, we were able to meet other non-profit agencies, community agencies, and partners who share a commitment to strengthening our neighborhoods. They will be hosting another event on February 11 from 11 am to 1 pm that we plan to attend.

Upcoming Events:

- Give-A-Holiday

Ongoing Site Services:

- Spanish breastfeeding support group, every third Friday of the month from 10am to 11am
- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Mobile Unit Ultrasound New Hope Families Second Tuesday of every month from 10 am to 1 pm
- Clothing Closet by appointment

Success Story:

This year, we were able to give several options to our families: preparing a turkey themselves or having a ready-made dinner. In collaboration with Brady Market, we successfully delivered ten complete Thanksgiving dinners that included a turkey, stuffing, mashed potatoes with gravy, cranberry sauce, and apple pie. To the other six families, we were able to deliver the turkey and the utensils to cook it.

Center Services:

Appointment	26
Baby Items	2
Clothing Closet	6
Diaper Bank	74
Eligibility Determination	4
Fax/Copies/Computer	20
Follow up	17
Food Delivery	12
Food Pantry	124

Hygiene/Toiletries	95
Language Translation	32
N/A	58
National Grid Budget Plan	2
Permanent Housing Placement	1
Resume Development	1
Rides Provided	1
Specialty Holiday Food Items	14
Utility Payment	3
Winter Items	15
Total services provided:	507
Total service notes:	183



Early Childhood Career Pathway Program (ECCPP) November 2025 Board Report

Center Highlights:

The program caseload currently stands at 53, with 5 Family Daycares in process, 27 Family Daycares who are licensed and receive wrap-around services, and 21 Child Development Associate Credentials in process. Six family daycares received turkeys this month and two received children's coats. Coordinator and BOOST Committee staff met with Greater Syracuse Works to discuss NYSEDA employment pathways for PEACE clients.

Upcoming Events:

- Turkey giveaway for Providers
- "Now Enrolling" marketing initiative
- Holiday Giveaway

Ongoing Site Services:

- Grant administration, coaching and technical assistance, wraparound services, support and advocacy for Family Daycares.
- Navigate Child Development Associate Credential candidates through training and credentialing process. Assist clients in applying for the EIP scholarship program to cover the cost of CDA training.

Success Stories:

Tim G. (Genesee Head Start) renewed his Preschool CDA 11/17/2025.

Michelle S. (Sumner Head Start) renewed her Infant Toddler CDA 11/26/25.

Meghan W. celebrated her 1-year anniversary as a licensed Family Daycare 11/4/2025.

Center Services:

Intake	2
Follow Up: Registered Family Daycare	5
Follow Up: Childhood Development Associate Credential	7
Diaper Bank	26
Food Delivery	27

United Way Door Dash Delivery	23
Translation	5
Marketing: Family Daycare	20
Scholarship Assistance	1
Kept job for 1 year	1
Holiday Giveaway	8
Information and Referral	1
Kept job for 1 year: Family Daycare	1
Obtained CDA Credential	2
Total	129



Shakira Lopez Rentas, one of our newest licensed Family Daycares and Spanish speaker, uses photography as a marketing strategy. She loves to take pictures of the food she serves her daycare and posts them on social media. You can find her on Instagram at rainbow_dc where she has over 1300 followers!





Family Reentry Program November 2025 Board Report

Center Highlights:

- Continued partnerships with GLYF (Good Life Youth Foundation)
- Continued partnership with Salvation Army
- Continued partnership with Helio Health, 3 new intakes
- Trinity meeting attended
- Continued partnership with Mark Dubey, SCSD (Syracuse City School District)/OCJC (Onondaga County Justise Center)
- New OCJC/SCSD referral
- Met w/ officer Howington SPD regarding potential clients

Upcoming Events:

- Meeting scheduled w/ Mark Dubey at United Auto Supply, 12/3
- Monthly Trinity meeting
- Bi-weekly GLYF meeting w/ Devon Henderson

Ongoing Site Services:

- Rides provided
- Food delivery
- Family development
- Mental health supports

Success Story:

I was able to maintain contact with Dominic R. family, despite briefly losing touch with him. During his first stay at a rehab in PA, he was unfortunately kicked out. I reached out to him several times but he was unable to meet in person, or I could not get through to his phone. His son and daughter reached out to me again this month to express concern. They told me he was staying in a bad situation, or may be in a local park. I continued to encourage them to call the crisis center, or tell him to call there. I was able to get back in contact with him the same day, and he had made the decision to call the center. Helio staff picked him up and drove him there. I drove to Helio and met with him and a peer advocate. I explained his past experiences at the PA rehab to the peer advocate. We all agreed that Dominic should go into detox, then rehab, and into a longer term inpatient program going forward. Dominic has remained at Helio since 11/14 and reports that he is doing well.



Family Reentry Program November 2025 Board Report

Center Services:

Advocacy	2
Baby items	1
Birth certificate	1
Coordination	1
Family development	3
Follow up	16
Food delivery	1
Home visit	9
Information/referral	2
Intake/informational	4
Interview skills	2
Job placement (previously unemployed)	2
Job search coaching	3
Mental health supports	1
Mentoring	3
Rides provided	7
Crisis response/call in response	1
Total	59

SENIOR SUPPORTS ~ EISEP
Offices at County West FRC
Board Report – November 2025 Recap

Expanded In-Home Services for the Elderly Program

Case Manager ~ Jackie Gayle

Client Activity:

- 41 clients
 - 2 new clients
 - 19 clients served – 24 contacts
 - 32.50 units of service

Meetings & Events:

Case Manager mailed a copy of her business card to every client on case load to ensure they have accurate contact information for Case Manager.

