

Family Resource Centers Monthly Reports

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County South Family Resource Center December 2025 Board Report

Center Highlights:

December was a busy month in preparation for the Holiday giveaways all throughout the southern part of the county provided by each community’s food pantry and collaborations. Families received food, gifts, household goods, gas cards, diapers and toiletries. The generous community donations made this possible. The adult groups at CSFRC each had dinner out at Sweet Basils in Tully and the Bright Futures group attended “The Christmas Story “at Syracuse Stage. PEACE, Inc. closed over the holidays giving all staff a nice, much appreciated break with their families.

Site Services:

- Women’s Wellness and Support Group – Resuming in March.
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM
- Bright Futures Afterschool Group – Monday, Wednesday and Fridays 2:45 PM- 4:15 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo’s Food Pantry – First Tuesday of the month
- Regular Food Pantry Delivery – Resuming in March.
- Crisis management and Family Development Services as needed

Success Story:

While the generosity in the southern rural part of Onondaga County is plentiful throughout most of the year, at Christmas time it is exceptional. The Tully Community Christmas Basket Program served 39 families and 61 seniors this year. Children under the age of 18 received gifts and handmade quilts. Parents received a gas or Walmart card, diapers, food, toiletries and hygiene supplies, hats, mittens, can openers and kitchen towels. Each family received a \$50 grocery card as well as a ham, fresh potatoes, squash, carrots and eggs. Several volunteers wrapped gifts, delivered baskets, and sorted food. Homemade cookies were given to all the seniors. Lots of moving parts all working together to make the holiday a happy one for those in need.

Center Services:

Adult Recreational Activities	5
Appointment	2
Before and After School Programs	9



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Childcare	3
Care and Share Recipient	2
Crisis Response- Call –in Response	1
Domestic Violence Support	4
Eligibility Determination	6
Fax/Copies/Computer	6
Field Trip	8
FISH	7
Follow Up	14
Food Delivery	76
Form of ID	3
Grocery shopping	1
Health Insurance Enrollment	2
Heap recipient	1
Holiday/Other giveaway	54
Home Visit	2
Housewares/ Furniture	2
Hygiene Supplies	34
Information / Referral	12
Landlord/Tenant Mediation	2
Mediation / Customer Advocacy	4
Parenting Class	3
Prepared Meal on site	3
Proof of income	3
Referred to PEACE Inc.	1
Rides Provided	19
Signed Intake	3
SNAP enrollment/ Reapplication	2
Supplemental Security Income	1
Supportive Conversations	2
Tax prep	1
Temporary Housing Placement	1
Wellness Education	9
Total	308



County West Family Resource Center December 2025 Board Report

Center Highlights:

HEAP and National Grid Advocate assistance throughout the month.

Submitted the Emergency Care and Share funds application for several families. This grant closed on 12/31. More details to come on the 2026 grant season.

Annual "Making Spirits Bright" event at Jammer's on 12/14 from 3-7pm. Received so many warm mittens, gloves, hats and socks. Thank you to Lettizia, her band and Scott LeClair, Northside Baptist Church.

Christmas R.A.P.P. coffee/brunch and Christmas shopping 12/16 11am.

O'Reilly's Boutique, St. Mary's and St. Elizabeth Ann Seton donated stocking stuffers, games and various gifts to be distributed to families.

The Annual Staff/Volunteer Christmas Party on 12/18 was a great time for all. The Word of Life Church in Baldwinsville prepared gift bags for all of our volunteers.

Upcoming Events:

- Southern Glazier's Clothing Drive pick-up 1/5
- Barb and Shelly will attend the Liverpool Head Start parent meeting on 1/14 to discuss our services.
- R.A.P.P. New Year lunch 1/20
- NAC meeting Thursday 1/15

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & household items)
- Wegmans bread and pastry donations for the community daily: Monday – Thursday
- Diaper Bank – diaper distribution daily
- Hygiene Pantry – requested items distributed to clients
- Job Board/Binder updated weekly

Success Story:

One of our Families who have been living at the Microtel Hotel since Mid-October has finally found permanent housing. The family moved December 21st to a house in Syracuse. We



County West Family Resource Center December 2025 Board Report

assisted with many household items and they were able to receive bunk beds from Sleep in Heavenly Peace.

Center Services:

Appointment	1
Care and Share Recipient	7
Clothing Closet	55
Crisis Response/Call-In Response	1
Eligibility Determination	6
Fax/Copies/Computer	3
Follow up	7
Food Delivery	1
Food Pantry	43
Form of ID	4
Housewares/Furniture	54
Hygiene/Toiletries	1
Laundry Voucher	1
Proof of Current Address	4
Proof of income	4
Signed Intake	4
SNAP Enrollment/Reapplication	1
Supportive Conversations	7
Table Give-Away (non-Food Bank)	55
Walk-In	2
Winter Items	52
Total	305



Eastside Family Resource Center December 2025 Board Report

Center Highlights:

We held our Holiday Feast, where staff came together to prepare and cook a full meal for the clients we serve. We were grateful to serve **over 50 clients** during this event.

One of our OPWDD families received a wonderful holiday blessing this year thanks to the generosity of donor Anna Humiston. Ms. Humiston contacted the center to ask if she could sponsor a family for the holiday.

OPWDD and GASC group members stopped at Heid's for some refreshments before enjoying the beautiful holiday displays at Lights on the Lake.

This month, the Girls Circle group will be writing cards for families staying at the Ronald McDonald House and donating grab-and-go snacks. This activity provides a meaningful opportunity for the girls to practice compassion and learn the importance of giving back to others.

In December, we continued our partnership with the Lead Lyft Rides Program, the organization that provides free transportation for clients to access lead-related housing, health, and support services in Onondaga County. Our clients especially seniors have expressed satisfaction with having reliable transportation available, as it has made a meaningful difference in their ability to attend appointments and access needed services.

Attendance for center programs. GASC 21 seniors, OPWDD 6 students. SCSD 8 students and Girls Circle 14 girls.

This month, we welcomed 8 new clients for the pantry.

Upcoming Events:

- 1/22/25 Understanding Dementia

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- Fatherhood Wednesdays, 5-7pm
- National Grid – Tuesdays, 10am-1pm



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- OPWDD Afterschool Program – Monday-Thursdays, 9am- 2pm
- Girls Circle Mondays and Thursdays
- Let Me Be Great Summer Program - Monday-Thursdays, 9am- 2pm

Success Story:

On 12/13/25 The Redhouse Arts Center generously offered tickets to see *Guys and Dolls*, which were donated by CXtec. Families from the Center, as well as participants from our OPWDD and GASC programs, attended. We also extended the opportunity to members from BBBS and the Eastwood Senior Program. We received great feedback from everyone who attended the play.

Center Services:

Clothing	76
Diaper Bank	14
Employment	
Fax/Copy Machine/Phone/Computer	120
Food Pantry	41
Hygiene/Toiletries	21
Information/Referral	3
Intake	10
OPWDD: Prepared Meal (on-site)	26
OPWDD: Rides Provided	41
SCSD: Prepared Meal (on-site)	75
SCSD: Rides Provided Field Trips	0
Rides Provided	50
Golden Age Social Club Services: Rides Provided	9
Golden Age Social Club Services: Meal (on-site)	20
Table Giveaway (non-Food Bank)	187
Holiday Giveaway	45
Total	738



Southside Family Resource Center December 2025 Board Report

Center Highlights:

Collected gift items from Rollin at the Frank DeFrancisco Eastwood Community Center to distribute gifts during 12/18/25's Fresh Food giveaway. Shang-Ning Chien and Tyla English, Head Start Intake Workers, oversaw the gift room while we facilitated the Fresh Food giveaway downstairs. They also brought applications to Head Start, and four families took copies to apply. One woman returned to SSFRC after the giveaway ended, and we helped her complete two applications for her children.

Upcoming Events:

- Helio Recovery Outreach – During Fresh Food Giveaway

Ongoing Site Services:

- Food Pantry, Wednesdays 10:00am-1:00pm
- Fresh Food Giveaway, second and fourth Thursdays 12:00-2:00pm

Success Story:

Thanks to the Give-A-Holiday program, we provided \$100 in Lyft and Uber gift cards to a woman who recently obtained employment and doesn't have transportation. She was surprised and thankful for the gift cards, saying this may be the only gift she receives this year, as she is alone and without family in the area. Upon hearing this, we gave her an additional Walmart gift card so she could treat herself to a gift of her choosing. We plan to continue working with her to help her keep the new job after the 30-day trial.

Center Services:

Food Pantry	11
Fresh Food (SSFRC only)	14
Give-A-Holiday	3
Holiday/Other Giveaway	11
Hygiene/Toiletries	5
Total	44



Westside Family Resource Center December 2025 Board Report

Center Highlights:

In collaboration with Brady Market, we were able to provide to 10 Families a Christmas Dinner. This box included fully cooked ham, mashed potatoes, mac & cheese, vegetables, and pie.

Upcoming Events:

- Energy Literacy Workshop for the Latino community 1/12

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Lazos de Leche- Third Friday of the month, 10am to 11am
- Clothing Closet by appointment

Success Story:

- Thanks to the Give-a-holiday program, we were able to provide 32 baskets to our families. The basket contained toiletries, food, baby items, diapers, and winter essentials.

Center Services:

Appointment	16
Care & Share Recipient	71
Diaper Bank	59
Eligibility Determination	89
Fax/Copies/Computer	9
Follow up	10
Food Delivery	12
Food Pantry	81
Give-A-Holiday	32
Holiday/Other Giveaway	1
Hygiene/Toiletries	81
Information/Referral	1
Language Translation	14
N/A	92



Westside Family Resource Center December 2025 Board Report

National Grid Budget Plan	1
Rides Provided	2
SNAP Enrollment/Reapplication	3
Social Security Card	1
Specialty Holiday Food Items	10
Supportive Conversations	1
Utility Payment	1
Winter Items	46
Total services provided	633
Total service notes:	252



**Early Childhood Career Pathway Program (ECCPP)
December 2025 Board Report**

Center Highlights:

The program caseload currently stands at 57, with 6 Family Daycares in process, 27 Family Daycares who are licensed and receive wrap-around services, and 24 Child Development Associate Credentials in process.

Upcoming Events:

- Advocacy Day in Albany, January 27.

Ongoing Site Services:

- Grant administration, coaching and technical assistance, wraparound services, support and advocacy for Family Daycares.
- Navigate Child Development Associate Credential candidates through training and credentialing process. Assist clients in applying for the EIP scholarship program to cover the cost of CDA training.

Success Stories:

Jackie M. celebrated her one-year anniversary as a licensed Family Daycare on 12/27/25.

Sabine E. celebrated her one-year anniversary as a licensed Family Daycare on 12/31/35.

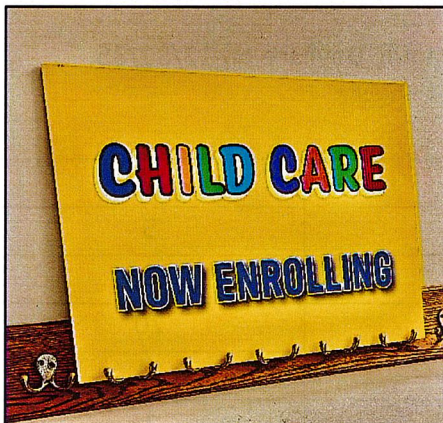
Center Services:

Intake	3
Follow Up: Registered Family Daycare	5
Follow Up: Childhood Development Associate Credential	8
Diaper Bank	20
Food Pantry	21
Food Delivery	1
United Way Door Dash Delivery	19
Translation	3
Marketing: Family Daycare	26
Job Referrals	1
Kept job for 1 year: Family Daycare	2

Holiday Giveaway	9
Information and Referral	3
Digital Marketing Support	1
Eligibility Determination	1
Coaching: Family Daycare	1
Recognition: Family Daycare	1
Total	125



Meet Jackie M., owner of Miss Jackies Daycare on the West side of Syracuse. She celebrated her one-year anniversary as a NYS licensed Family Daycare at the end of December! Way to go Jackie!!



All licensed Family Daycares on our caseload received a marketing sign to put in their yard in December. The sign was designed by Eddy Luce, from Community Engagement. Enrollment is always a challenge and the childcare assistance waitlist is making it even harder for daycares to find new parents, especially the daycares located in the city. ECCPP will be focusing on marketing and digital marketing efforts moving forward into 2026. Happy New Year!



Family Reentry Program December 2025 Board Report

Center Highlights:

Continued partnerships with GLYF (Good Life Youth Foundation)

Continued partnership with Salvation Army

Continued partnership with Helio Health

Re-entry task force meeting attended

Continued partnership with Mark Dubey, SCSD/OCJC

New partnership w/ United Auto Supply

Successful referral to Jubilee Homes work rides program

Upcoming Events:

- Monthly Trinity meeting
- Bi-weekly GLYF meeting w/ Devon Henderson

Ongoing Site Services:

- Rides provided
- Food delivery
- Family development
- Mental health supports

Success Story:

I recently began working with Justice Center SCSD case manager Mark Dubey. We coordinated our efforts to set a new client up for success. George K was referred to me while still incarcerated. I was able to meet with him within days of being released. I submitted an application to United Auto Supply on his behalf, and he was quickly interviewed and hired for a warehouse position making \$21/hour. I assisted him with transportation using Lyft for his first week of work, and referred him to the Jubilee Homes work rides program. We made a plan for him to utilize their transportation going forward. I helped him set up his own Lyft account which he will use for his weekend shifts so he has consistent and reliable transportation.



Family Reentry Program December 2025 Board Report

Center Services:

Advocacy	9
Baby items	1
Coordination	2
Employment equipment or supplies	1
Family development	2
Follow up	18
Food delivery	2
Home visit	9
Hygiene/toiletries	3
Information/referral	2
Intake/informational	6
Interactions with employers	3
Job placement (previously unemployed)	1
Job referral	3
Job search coaching	3
Mentoring	1
Rides provided	15
Toiletries/cleaning supplies	1
Winter items	1
Total	83



Senior Supports
Expanded In-Home Services for the Elderly Program (EISEP)
December 2025 Board Report

Client Activity:

- 41 clients
- 1 new clients
- 2 clients deceased
- 33 clients served
- 50.75 units of service

Meetings & Events:

Case Manager mailed a copy of her business card to every client on case load to ensure they have accurate contact information for Case Manager.

EISEP team meeting with Onondaga County Office of Aging to help 1//26.

