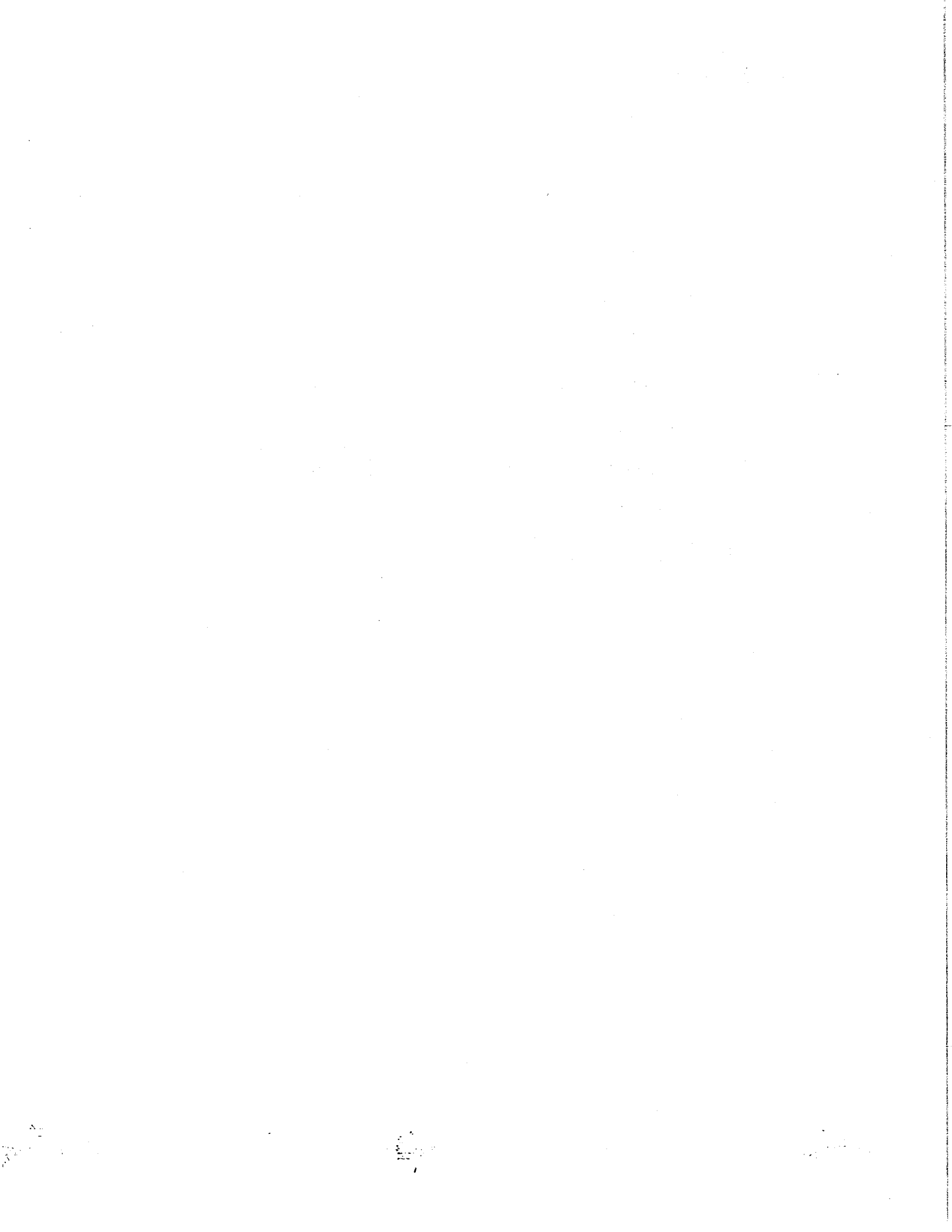


## **Family Resource Centers Monthly Reports**

- County South FRC
- County West FRC
- Eastside FRC
- Southside FRC
- Westside FRC
- Early Childhood Career Pathway Program (ECCPP)
- Family Re-Entry Program
- Senior Support - EISEP

2026-03





## County South Family Resource Center March 2026 Board Report

### Center Highlights

March flew by at CSFRC with many services for families. Care and Share applications were implemented and families received \$501 towards their National Grid bills. The Women's Wellness group started up again, meeting on Tuesday evenings. The Bright Futures youth program went on a field trip to Channel 9 and learned all about how the news is broadcasted each day. They met the newscasters and watched the live news at 4:00 PM in the studio. The Parenting Class learned about EFT or Emotional Freedom Technique, otherwise known as Tapping and they finished up their requested topic of ADHD. Several emergencies were addressed with families, food was delivered and rides and transportation provided.

### Upcoming Events:

- Free Clothing Drive- May 1- 2026
- Fabius Outreach Fair – April 16<sup>th</sup>- 4:30 – 6:30 PM

### Site Services:

- Women's Wellness and Support Group –Tuesdays, 6:00 – 8:00 PM.
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM.
- Bright Futures Afterschool Group – Monday, Wednesday and Fridays 2:45 PM- 4:15 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month.
- Regular Food Pantry Delivery – 2<sup>nd</sup> and 4<sup>th</sup> Wed.
- Crisis management and Family Development Services as needed.

### Success Story

The Bright Futures Afterschool group at CSFRC has had a great year learning about jobs and careers. On March 2<sup>nd</sup> they went to the Channel 9 studio to learn about how television newscasts are produced. Tully resident, Don Richman was our contact there and was a gracious host. Don graduated from Tully High School and has worked at Channel 9 for many years in marketing. Tim Fox gave the group a tour and answered questions after they watched the live broadcasting of the 4 PM news. The group met John Di Pasquali and Christie Casciano. They were given a tour of the green room, where young technicians did all the behind the scenes work. Tim explained the educational paths needed to be able to get a job there. It was a fun trip!



**County South Family Resource Center  
March 2026 Board Report**

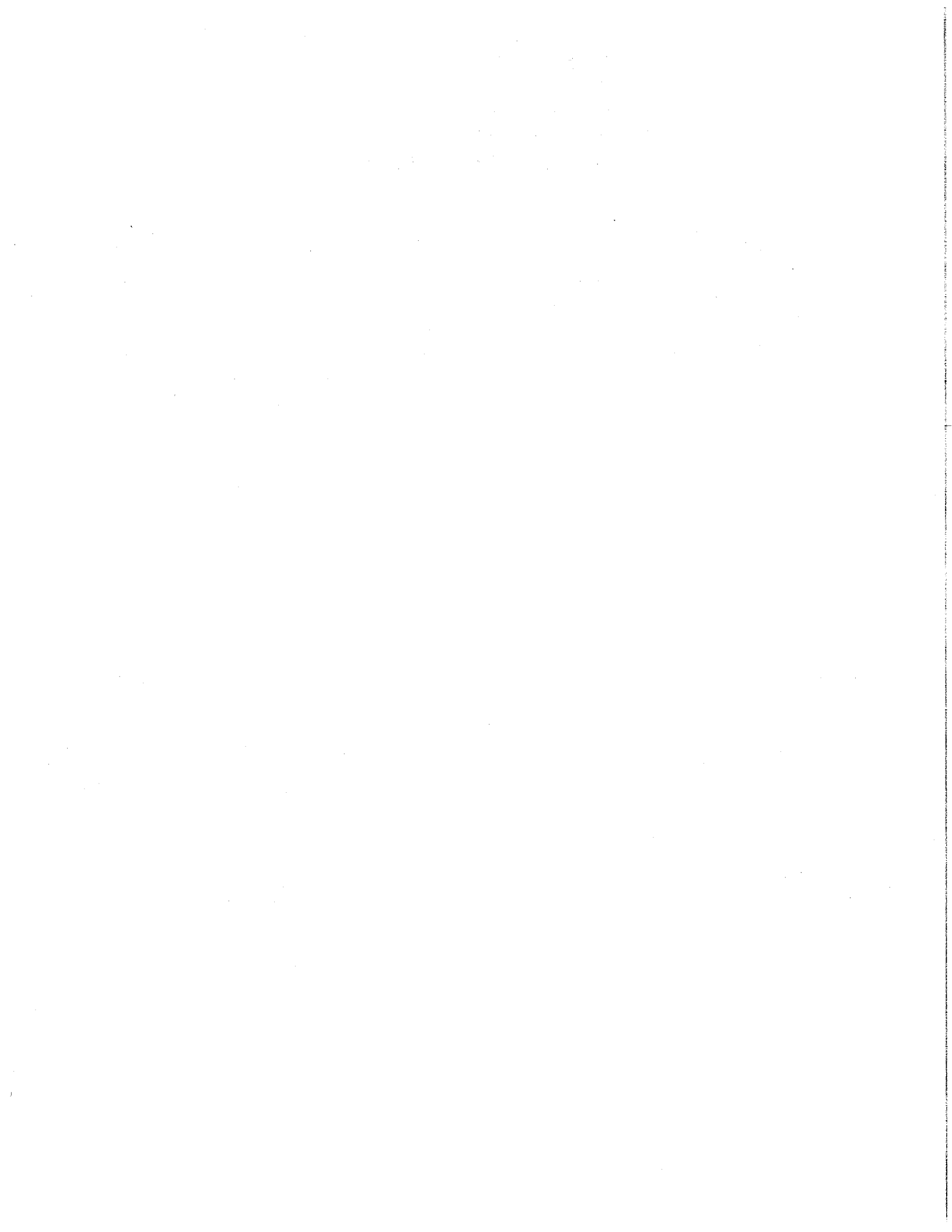
**Center Services:**

Appointment	1
Avoided Eviction	3
Before and After School Programs	21
Care and Share Recipient	23
Childcare	2
Crisis Response- Call –in Response	6
Deposit Payment	2
Diaper Bank	5
Domestic Violence Support	4
Eligibility Determination	26
Fax/Copies/Computer	3
Field Trip	5
FISH	8
Follow Up	51
Food Delivery	76
Form of ID	7
Gas Voucher	6
Grocery shopping	3
Guest Speaker	3
HEAP recipient	1
Holiday/Other giveaway	6
Home Visit	5
Hygiene Supplies	25
Information / Referral	20
Landlord/Tenant Mediation	2
Laundry Voucher	4
Mediation /Customer Advocacy	14
Parenting Class	11
Prepared Meal on site	19
Proof Of Current address	6
Proof of income	16
Referred to PEACE Inc.	3
Rental Assistance	3
Rides Provided	25



## County South Family Resource Center March 2026 Board Report

Signed Intake	12
SNAP enrollment/ Reapplication	4
Supportive Conversations	9
TANF	2
TAX prep	3
Wellness Education	10
<b>Total</b>	<b>455</b>





## County West Family Resource Center March 2026 Board Report

### **Center Highlights:**

HEAP and National Grid Advocate assistance throughout the month.

Care and Share applications throughout the month

2026 Care and Share Grant Season closed 3/30

R.A.P.P. coffee hour 3/24

The Foodbank's Service Insights online program was started this month. Jack Braunstein provided data entry training on March 10<sup>th</sup>.

### **Upcoming Events:**

- Senior Volunteer/Social/Lunch, 4/17
- R.A.P.P. Coffee hour and Self-Care group, 4/21
- Meeting with Foodbank Jack Braunstein at the Center, 4/22

### **Ongoing Site Services:**

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & household items)
- Wegmans bread and pastry donations for the community daily: Monday – Thursday
- Diaper Bank – diaper distribution daily
- Hygiene Pantry – requested items distributed to clients
- Job Board/Binder updated weekly

### **Success Story:**

One of our clients made it to 30 days on March 26<sup>th</sup> at her new job at Park Terrace Assisted Living in Baldwinsville. She reports all is going well and she really likes working with the residents and learning how to give medications. One of her most positive comments was about earning time off and benefits.



## County West Family Resource Center March 2026 Board Report

**Center Services:**

Baby Items	1
Care and Share Recipient	12
Clothing Closet	5
Diaper Bank	3
Eligibility Determinations	7
Fax/Copies/Computer	9
Follow up	8
Food Delivery	1
Food Pantry	56
Form of ID	9
Home Visit	2
Housewares/Furniture	2
Hygiene/Toiletries	2
Job Change For More Benefits	2
Parenting Support	1
Proof of Current Address	8
Proof of income	9
Rides Provided	2
Signed Intake	9
SNAP Enrollment/Reapplication	1
Table Giveaway ( non-Food Bank)	3
Walk-In	9
Winter Items	2
<b>Total</b>	<b>159</b>



## **Eastside Family Resource Center March 2026 Board Report**

### **Center Highlights:**

This month, we were excited to host with National Grid two impactful opportunities for our seniors. On March 17, participants learned how to save on their energy bills through the Energy Affordability Program. Then, on March 24, in partnership with National Grid, we hosted "Take Charge of Managing Your Energy Bills" during our Senior Power Hours.

On March 10 we had Kathy Royal, MSM, from the Department of Geriatrics at Upstate Medical University join us as a speaker. She shared valuable insights on dementia and its effects on brain health.

Care and Share ended effective 3/30/26

Attendance for center programs. GASC 21 seniors, OPWDD 6 students. SCSD 10 students and Girls Circle 14 girls. This month, we welcomed 8 new clients for the pantry.

### **Upcoming Events:**

- 4/21/26 Food Bank presentation

### **Ongoing Site Services:**

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- Fatherhood Wednesdays, 5-7pm
- National Grid – Tuesdays, 10am-1pm
- OPWDD Afterschool Program – Monday-Thursdays, 2:00 pm-5:00pm
- Girls Circle Mondays and Thursdays

### **Success Story:**

We are pleased to report the following updates regarding our student body: \* Successful Reintegration: 6 students successfully completed their program and transitioned back to their respective schools. \* New Enrollments: We welcomed 6 new students to our center, who are now beginning their integration process.



## Eastside Family Resource Center March 2026 Board Report

### Center Services:

Clothing	26
Diaper Bank	13
Employment	0
Fax/Copy Machine/Phone/Computer	75
Food Pantry	49
Hygiene/Toiletries	19
Information/Referral	0
Intake	10
OPWDD: Prepared Meal (on-site)	80
OPWDD: Rides Provided	80
SCSD: Prepared Meal (on-site)	142
SCSD: Rides Provided Field Trips	4
Rides Provided	0
Golden Age Social Club Services: Rides Provided	28
Golden Age Social Club Services: Meal (on-site)	66
Table Giveaway (non-Food Bank)	182
Holiday Giveaway	9
<b>Total</b>	<b>783</b>



## Southside Family Resource Center March 2026 Board Report

**Center Highlights:**

The food pantry and fresh food giveaway continue to be vital resources provided to the Southside community.

**Upcoming Events:**

- Helio Recovery Outreach – During Fresh Food Giveaway

**Ongoing Site Services:**

- Food Pantry, Wednesdays 10:00am-1:00pm
- Fresh Food Giveaway, second and fourth Thursdays 12:00-2:00pm

**Success Story:**

Fatherhood with PEACE's 12th cohort began this month, with a few returning Dads providing positive testimonials during the first session's introductions. One Dad shared that he first joined the group in a dark place and continues to enroll in new cohorts because it's a good outlet for him. Another Dad who returned after a brief hiatus agreed with him, saying, "This program was like a lighthouse for me, and I missed it." He looks forward to returning each week to be with the other Dads.

**Center Services:**

Care & Share Recipient	4
Eligibility Determination	4
Fax/Copies/Computer	1
Follow up	19
Food Pantry	20
Fresh Food (SSFRC only)	16
Hygiene/Toiletries	8
Information/Referral	2
Intake & Informational	11
Parenting Class (Fatherhood with PEACE)	32
Prepared Meal (Fatherhood with PEACE)	43
Volunteering	3
<b>Total</b>	<b>163</b>





## Westside Family Resource Center 2026 Board Report

### Center Highlights:

We were able to provide Free Tax services to 10 families, and also provide interpreter services completely free to the families who were Spanish speakers. The families received a total of 18,390 in refunds.

### Upcoming Events:

- Free Tax Prep April 10
- Free Tax Prep April 20 prior year taxes

### Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Lazos de Leche- Third Friday of the month, 10 am to 11 am
- Clothing Closet by appointment

### Success Story:

I have been working with a lady since January who moved from Florida to Syracuse. She moved to Syracuse in search of a better job opportunity and lifestyle. We had a bit of difficulty at the beginning with the job search because her level of English is very limited. I help my client with the process of moving her Section 8 voucher from Florida to Syracuse. Apply for food stamps and Medicaid. She started 3-23-2026 at the Hampton Inn located at Erie Blvd E. At the same time, we were working on finding an affordable apartment that would accept Section 8, since she was staying at different places with friends or relatives. We were able to find an affordable apartment with utilities included at Lifestyle Apartments in Syracuse for the amount of 1,190.00. We are going to help her with \$500 for her deposit, and her family and friends helped her with the rest that was needed. The client will be moving into her apartment this week.

### Center Services:

Adult Diapers	1
Appointment	47
Care & Care Receipt	42
Clothing Closet	2
Diapers Bank	64
Eligibility Determination	42
Fax/Copies	19



## Westside Family Resource Center 2026 Board Report

Follow up	32
Food Delivery	12
Food Pantry	100
Health Insurance Enrollment	1
HEAP Recipient	4
Hygiene/Toiletries	81
Immigration Support Services	2
Informational/Referral	4
Interview Skills	1
Job Placement (previously unemployed)	1
Job Search Coaching	1
Language Translation	114
Mediation/ Customer Advocacy	1
National Grid Budget Plan	1
Non-Driver's ID	1
NYS 5-Hour Driver's Course	1
Passport	1
Rides Provided	1
SNAP Enrollment/ Reapplication	2
Supportive Conversations	9
Table Giveaway(non-Food Bank)	6
Transitional Housing(previously unhoused)	1
Utility Payment	2
<b>Total:</b>	<b>596</b>
<b>Total services notes:</b>	<b>319</b>



## Early Childhood Career Pathway Program (ECCPP) March 2026 Board Report

### Center Highlights:

The program caseload currently stands at 56, with 12 Family Daycares in process, 24 Family Daycares who are licensed and received wrap-around services, and 20 Child Development Associate Credentials in process. Attended the State of the County Address with Ryan McMahon. Attended the State of Early Childhood in Onondaga County. Coordinator held the quarterly meeting with Child Care Solutions Registration team.

### Upcoming Events:

Early Childhood Alliance - Onondaga Child Care and Early Learning Workgroup

### Ongoing Site Services:

- Grant administration, coaching and technical assistance, wraparound services, support and advocacy for Family Daycares.
- Navigate Child Development Associate Credential candidates through training and credentialing process. Assist clients in applying for the EIP scholarship program to cover the cost of CDA training.

### Success Stories:

Sonja B. celebrated her 1-year anniversary as a Licensed Family Daycare.

### Center Services:

Intake Family Daycare	2
Intake CDA	1
Follow Up: Family Daycare	6
Follow Up: Childhood Development Associate Credential	11
Diaper Bank	17
Food Pantry	17
Food Delivery	3
United Way Door Dash Delivery	17



## Early Childhood Career Pathway Program (ECCPP) March 2026 Board Report

Portfolio Development CDA	6
Digital Marketing Support: Family Daycare	1
Marketing: Family Daycare	1
Exam Preparation Support CDA	1
Kept job for 1 year: Family Daycare	1
Business Training Family Daycare	2
Information and Referral	1
<b>Total</b>	<b>87</b>



## Family Reentry Program March 2026 Board Report

### Center Highlights:

- Continued partnerships with GLYF
- Continued partnership with Salvation Army
- Continued partnership with Helio Health
- Continued partnership with Mark Dubey, SCSD/OCJC
- Continued partnership w/ United Auto Supply
- Continued partnership w/ Onondaga Earth Corps

### Upcoming Events:

- Monthly Trinity meeting
- Monthly meeting w/ Onondaga Earth Corps

### Ongoing Site Services:

- Rides provided
- Food delivery
- Family development
- Mental health supports

### Success Story:

Joseph came to the reentry program as a referral from Helio. Often times individuals in Helio programs have complex situations in terms of identification. Joseph was in need of a birth certificate to apply for jobs. However, the only forms of identification he had were a benefit card with no photo, and a picture he had taken of his original birth certificate. Joseph was not born in Onondaga County, which made things more difficult. We attempted to locate enough "points" as they were listed online but were unable to. I called and spoke to staff at the Warsaw County vital records department. I was initially told no, he would need to acquire the necessary points. I explained Joseph's situation in a bit more detail and told the clerk about the PEACE reentry program. She agreed to send out his birth certificate so long as I physically mailed a copy of my own ID, his two copies, as well as a notarized letter stating who I am and why the document is needed. Within a week or so Joseph received his birth certificate and was able to begin applying for work.



## Family Reentry Program March 2026 Board Report

### Center Services:

Advocacy	5
Baby items	2
Birth certificate	1
Coordination	5
Employment equipment or supplies	1
Family development	2
Follow up	29
Home visit	12
Intake & informational	1
Interactions with employers	7
Interview skills	1
Job search coaching	1
Mentoring	4
Rides provided	19
<b>Total</b>	<b>90</b>



**Senior Supports**  
**Expanded In-Home Services for the Elderly Program (EISEP)**  
**March 2026 Board Report**

**Client Activity:**

- 45 clients
- 3 new clients
- Clients discharged/death 4
- 39 clients served
- 57.27 units of service

**Meetings & Events:**

Meeting with County and other EISEP case managers 3/19/2026.

