

Family Resource Centers Monthly Reports

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County South Family Resource Center April 2026 Board Report

Center Highlights:

Family Development Advocate, Catie Waite, took her FDC exam and received a 94 this month. Congratulations Catie! She also attended the first round of NYSCAA's Emerging Leaders training. Catie represented CSFRC at the Fabius Elementary School Fair, sharing information about the agency and Family Resource Center with families. Family Development is thriving at CSFRC with families working on their goals each week. Transportation and food deliveries were provided as needed. Both Parents with HOPE and the Women's Wellness groups are working on Emotional Intelligence and learning a lot. The Bright Future group takes advantage of all sunny days by exploring local lakes and nature environments. The local community donated clothing the last week of April and the spring clothing drive was held May 1st at the Masonic Hall.

Upcoming Events:

- Ida Gleason Memorial Scholarships- June 2026

Site Services:

- Women's Wellness and Support Group –Tuesdays, 6:00 – 8:00 PM.
- Parents with HOPE Parenting class – Thursdays, 6:00-8:00 PM.
- Bright Futures Afterschool Group – Monday, Wednesday and Fridays 2:45 PM- 4:15 PM
- FISH Medical Transport – Tuesdays and Thursdays
- Fresh Food Delivery from St. Leo's Food Pantry – First Tuesday of the month.
- Regular Food Pantry Delivery – 2nd and 4th Wed.
- Crisis management and Family Development Services as needed.

Success Story

A Celebration of Life was held last week for former NAC member and PEACE, Inc. Board of Director member, Debbie Brown. Debbie was a CSFRC customer many years ago seeking services for her family. She joined the CSFRC Neighborhood Advisory Council and also started the Spafford Food Pantry with other community members. Debbie was compassionate about helping those in need and went above and beyond to make sure that low income families had what they needed to stay healthy, have heat and food, and have plentiful holidays. She was a superb fundraiser with a no nonsense approach to asking donors, raising thousands of dollars over the years for the Spafford Food Pantry. She shopped for gifts, solicited and picked up winter coats for kids and was a sound advocate for assistance with the Department of Social Services for families. Debbie volunteered for the Tully Community Christmas Basket Program



**County South Family Resource Center
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for several years, often dressing up as Santa. Her dedication to helping those in need was remarkable and she will be missed by many whom she served and by those of us who served with her. What an example of a person who received help and gave back tenfold!

<u>Services Provided :</u>	
Before and After School Programs	32
Care and Share Recipient	6
Childcare	1
Crisis Response- Call –in Response	3
Diaper Bank	6
Domestic Violence Support	1
Eligibility Determination	13
Fax/Copies/Computer	2
Field Trip	11
FISH	6
Follow Up	25
Food Delivery	48
Form of ID	3
Gas Voucher	2
Grocery shopping	5
Holiday/Other giveaway	1
Home Visit	12
Housewares/Furniture	2
Hygiene Supplies	6
Information / Referral	19
Job referral	1
Job search Coaching	1
Landlord/Tenant Mediation	2
Laundry Voucher	2
Mediation /Customer Advocacy	5
Parenting Class	12
Permanent Housing Placement	1
Prepared Meal on site	15
Prescription Payment	2
Proof Of Current address	1
Proof of income	9



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Referred to PEACE Inc.	1
Resume Development	2
Rides Provided	30
Signed Intake	7
SNAP enrollment/ Reapplication	1
Supportive Conversations	2
Table Giveaway [Non- Food Bank]	2
Wellness Education	9
Total	307



County West Family Resource Center April 2026 Board Report

Center Highlights:

HEAP and National Grid Advocate assistance throughout the month.

Care and Share applications resumed for the extension of the program, 4/13-4/17

R.A.P.P. Lunch 4/16

The Foodbank's Service Insights online program continued at the center this month. Most of the Food Pantry clients are now entered in to the Service Insights System.

Upcoming Events:

- Jack Braunstein, CNY Foodbank coming for "go-live" with Service Insights System, 5/6
- The Baldwinsville Volunteer Center annual "Dress for Success" clothing drive. 5/4-5/8
- NAC meeting at noon, 5/14
- R.A.P.P. Lunch Discussion-"how to handle Mom and/or Dad taking back the parenting role" What Now?, 5/19

Ongoing Site Services:

- Food Pantry – Wednesdays, 10-1pm and by need
- Treasure Go Round (clothing & household items)
- Wegmans bread and pastry donations for the community daily: Monday – Thursday
- Diaper Bank – diaper distribution daily
- Hygiene Pantry – requested items distributed to clients
- Job Board/Binder updated weekly

Success Story

One of our clients came to us as she was living in her car, needed assistance with SNAP and community resources. We referred her to Canton Woods for the P.E.A.C.E Senior Meals, assisted with benefit application and offered much support and encouragement. Since arriving, she has been referred to Vera House and has been placed there in temporary housing waiting for an apartment at Country Club Apartments in Village Green, Baldwinsville. Expected move in on June 14th. We will continue to support her throughout the process.



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Center Services:

Baby Items	1
Care and Share Recipient	12
Clothing Closet	36
Diaper Bank	11
Eligibility Determinations	6
Fax/Copies/Computer	6
Follow up	6
Food Pantry	70
Form of ID	4
Home Visit	2
Housewares/Furniture	25
Hygiene/Toiletries	4
Information/Referral	1
Laundry Voucher	4
Parenting Support	2
Proof of Current Address	4
Proof of income	5
School Supplies	2
Signed Intake	4
SNAP Enrollment/Reapplication	2
Supportive Conversations	2
Table Giveaway (non-Food Bank)	29
Walk-In	4
Total	241



Eastside Family Resource Center April 2026 Board Report

Center Highlights:

This month, the Girls Circle group went bowling together as a fun and positive social activity. The outing encouraged teamwork, communication, and friendship while also promoting healthy ways to cope with everyday life stressors through recreation, peer support, and community engagement.

Attendance for center programs. GASC 21 seniors, OPWDD 7 students. SCSD 17 students and Girls Circle 14 girls.

This month, we welcomed 9 new clients for the pantry.

On May 31, 2026, our partnership with DoorDash will officially come to an end. As DoorDash reach the conclusion of their current grant funding period, United Way of Central New York will also be phasing out its role in facilitating the delivery program.

Upcoming Events:

- 5/7/26 Health and Wellness Fair

Ongoing Site Services:

- Golden Age Social Club – (Senior Program) Tuesdays & Thursdays, 10-2pm
- Food Pantry – Mondays, 9-12pm
- Diaper Pantry – Wednesdays, 9-4pm
- Fresh food giveaway – every day, 9-4pm
- Fatherhood Wednesdays, 5-7pm
- National Grid – Tuesdays, 10am-1pm
- OPWDD Afterschool Program – Monday-Thursdays, 2:00 pm-5:00pm
- Girls Circle Mondays and Thursdays

Success Story:

OPWDD started a new student, bringing us to seven students, and is currently speaking with a parent whose child may begin in early May as our eighth student.



Eastside Family Resource Center April 2026 Board Report

Center Services:

Clothing	16
Diaper Bank	20
Employment	0
Fax/Copy Machine/Phone/Computer	167
Food Pantry	47
Hygiene/Toiletries	23
Information/Referral	0
Intake	10
OPWDD: Prepared Meal (on-site)	84
OPWDD: Rides Provided	104
SCSD: Prepared Meal (on-site)	107
SCSD: Rides Provided Field Trips	0
Rides Provided	4
Golden Age Social Club Services: Rides Provided	16
Golden Age Social Club Services: Meal (on-site)	43
Table Giveaway (non-Food Bank)	185
Holiday Giveaway	0
Total	826



Southside Family Resource Center April 2026 Board Report

Center Highlights:

The food pantry and fresh food giveaway continue to be vital resources provided to the Southside community.

Upcoming Events:

- Helio Recovery Outreach – During Fresh Food Giveaway
- WSFRC staff move to SSFRC while their building undergoes construction

Ongoing Site Services:

- Food Pantry, Wednesdays 10:00am-1:00pm
- Will change to the third Thursday of each month starting in June
- Fresh Food Giveaway, second and fourth Thursdays 12:00-2:00pm

Success Story:

Nancy Cassella, Broadview Federal Credit Union, was a guest speaker for the Fatherhood with PEACE class on 04/22/26, where she presented Goal Setting for a Financial Future. This focused on financial well-being and on identifying how the Dads spend or prioritize their money. At the end of the class, we surveyed the participants to see if they would like to join an accountability group to help them stay on track with their goals. 8 out of 11 participants (or 73%) joined the group and plan to have their first meeting with Nancy during the second week of May.

Center Services:

Fax/Copies/Computer	2
Food Pantry	19
Fresh Food (SSFRC only)	39
Hygiene/Toiletries	5
Parenting Class (Fatherhood with PEACE)	35
Prepared Meal (Fatherhood with PEACE)	35
Volunteering	3
Total	138



Westside Family Resource Center April 2026 Board Report

Center Highlights:

In collaboration with Brady Market, we were able to provide fifteen families with an Easter dinner. This dinner included a pre-cooked ham, black beans, peanut butter, kidney beans, chicken soup, mac and cheese, pears, corn, Bisquick, oatmeal, sauce, pasta, and butter.

Upcoming Events:

- EnergySmart CNY Workshop to the Latino community

Ongoing Site Services:

- Diaper Pantry – Tuesdays, 10 am to 1 pm
- Food Pantry – Third Thursday of the month, 10 am to 1 pm
- Lazos de Leche- Third Friday of the month, 10am to 11am
- Clothing Closet by appointment

Success Story:

In collaboration with Northside CYO, I was able to obtain the correct documents and verify that my client is a resident of the United States, since all of their benefits had been canceled because they had no way to prove their residency and had lost all of their documents years ago due to a house fire. My client has been without benefits since December 2025. Their case has now been approved for Food Stamps, cash benefits, housing assistance, and health insurance. We will continue working with their doctors to obtain SSD, as my client has many health conditions.

Center Services:

Appointments	17
Baby Items	20
Birth Certificate	2
Care & Share	9
Clothing Closet	1
Deposit Payment	1
Diaper Bank	67
Eligibility Determination	9



Westside Family Resource Center April 2026 Board Report

Fax/Copies/Computer	18
Follow up	21
Food Delivery	32
Food Pantry	103
Grocery Shopping	1
Hygiene/Toiletries	85
Job Search Coaching	1
Language Translation	129
Migrant Support Services	2
Passport	2
Permanent Housing Placement	1
Rides Provided	7
Specialty Holiday Food Items	15
Supportive Conversations	1
Transitional Housing (previously unhoused)	1
Utility Payment	1
Total:	546



**Early Childhood Career Pathway Program (ECCPP)
April 2026 Board Report**

Center Highlights:

The program caseload currently stands at 52, with 13 Family Daycares in process, 19 Family Daycares who are licensed and received wrap-around services, and 20 Child Development Associate Credentials in process. Attended the Early Childhood Alliance Workgroup meeting; Greater Syracuse Works meeting; Meeting with Janice Scott, Education Services Director for Oswego Head Start.

Upcoming Events:

- Provider Appreciation Day, May 8, 2026
- Champions of Diversity Booth

Ongoing Site Services:

- Grant administration, coaching and technical assistance, wraparound services, support and advocacy for Family Daycares.
- Navigate Child Development Associate Credential candidates through training and credentialing process. Assist clients in applying for the EIP scholarship program to cover the cost of CDA training.

Center Services:

Intake Family Daycare	2
Intake CDA	3
Follow Up: Family Daycare	17
Follow Up: Childhood Development Associate Credential	15
Diaper Bank	18
Food Pantry	20
Food Delivery	3
United Way Door Dash Delivery	16
Portfolio Development CDA	11
Marketing Support: Family Daycare	4
Information and Referrals	24
Grant Coordination	2
Scholarship Assistance: CDA	1
Pre-Employment Requirements	1
Translation: Family Daycare	1
Housing: Family Daycare	1

Early Childhood Career Pathway Program (ECCPP)
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Recognition: CDA	1
CDA Competency Book	1
Completed the CDA Credential	1
Coaching: Family Daycare	1
Coaching: CDA	1
TOTAL	144

Success Story:

Shannon H. earned her Preschool Child Development Associate Credential! Shannon works at Elmcrest, Northside Learning Center as a Teacher Assistant. See below for her Success Story.



CDA SPOTLIGHT

*Hard work.
Dedication.
Making a difference
every day.* ♥

**CELEBRATING AN
INCREDIBLE
Achievement!**

We are proud to celebrate
SHANNON HOWE
for earning her Child
Development Associate® (CDA)
Credential!

Through commitment, perseverance,
and a passion for helping children
grow and learn, Shannon has
reached an important milestone
in her professional journey.
**Her dedication makes a lasting
impact every single day.**

Congratulations! ♥

CDA ACHIEVERS:

- ✔ Create safe & nurturing environments
- ✔ Support children's growth & development
- ✔ Partner with families
- ✔ Build brighter futures

“ This accomplishment is a reflection of your hard work, heart, and the difference you make.
We are so proud of you! ♥

CDA
COUNCIL FOR PROFESSIONAL RECOGNITION
PRESCHOOL CHILD DEVELOPMENT ASSOCIATE



Family Reentry Program April 2026 Board Report

Center Highlights:

Continued partnerships with the Good Life Foundation, Salvation Army, Helio Health, and Mark Dubey with SCSD/OCJC for referrals and resources.

Continued partnerships with United Auto Supply and Onondaga Earth Corps for job referrals.

Upcoming Events:

- Monthly Trinity meeting
- Monthly meeting with Onondaga Earth Corps

Ongoing Site Services:

- Rides provided
- Food delivery
- Family development
- Mental health supports

Success Story:

One of the Fatherhood with PEACE participants, who was referred to the Re-Entry program, took advantage of a local job fair we promoted. After visiting the tables, a roofing company hired him on the spot and set a start date for the following week. He does not have all the safety certifications; however, we plan to work with him and the company to fulfill all requirements and help him meet the job requirements.

Center Services:

Advocacy	4
Baby items	1
Coordination	1
Follow Up	19
Home Visit	2
Job Change for More Hours	1
Job Placement (previously unemployed)	1
Mentoring	1
Rides provided	7
SNAP Enrollment/Reapplication	1
Total	38



Senior Supports
Expanded In-Home Services for the Elderly Program (EISEP)
April 2026 Board Report

Client Activity:

- 42 clients
- 3 new clients
- Clients discharged/death 2
- 40 clients served
- 64.25 units of service

Meetings & Events:

Meeting with County and other EISEP case managers 5/6/2026.

